

NEXUS COMMUNICATIONS, INC.

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May 7, 2010

David Foster
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

In Re: Docket No. 10-00083, Petition for Declaratory Ruling and Nunc Pro Tunc Designation of Nexus Communications, Inc., as an Eligible Telecommunications Carrier to Offer wireless Service in Tennessee.

Dear Mr. Foster,

In response to the TRA's request for information associated with the above-referenced petition Nexus has provided the following responses to the TRA's numbered questions:

QUESTION #1

Nexus states that without funding supplied by USAC, it will not be able to continue offering Lifeline service to wireless subscribers. Although not discussed in the petition, will discontinuance of USAC funding for wireless lifeline customers effect, in any way, Lifeline service currently provided via Nexus wireline Lifeline offerings? Please discuss.

ANSWER:

1. Nexus' foremost concern is and has been for the thousands of active wireless Lifeline subscribers who's Lifeline service may be directly affected by the interruption of federal Low Income funding to Nexus' wireless Lifeline offering in the State of Tennessee. Nexus seeks guidance from the TRA to ensure that the thousands of active wireless Lifeline subscribers:
 - (a) Are provided guidance on how to migrate their existing wireless Lifeline phone number to another Lifeline provider;
 - (b) How to effectively choose a compatible Lifeline provider that can utilize the Lifeline subscriber's existing wireless handsets;
 - (c) How to ensure that the migrating wireless Lifeline subscribers are fully informed on how to contact the compatible Lifeline provider;
 - (d) How to ensure that the migrating wireless Lifeline subscribers are informed of the similarities and or material differences with the compatible Lifeline provider's service offering;

- (e) What Nexus' role should be to ensure an orderly transition of the existing wireless Lifeline subscribers in order to make other arrangements and secure Lifeline services from another Lifeline provider?

In regards to staff's question regarding Nexus' existing wireline Lifeline subscribers, it is Nexus understanding that Nexus' existing wireline Lifeline subscribers will not per se be affected by the potential discontinuance of USAC funding for Nexus' wireless Lifeline services offering in the State of Tennessee.

However, as Nexus stated in the above-referenced petition, Nexus has experienced an overwhelming demand from Lifeline-eligible subscribers to forgo traditional landline services and who are demanding access to more mobile Lifeline alternatives such as wireless technology. Since the inception of Nexus' wireline offering in the state of Tennessee, Nexus has seen its landline ETC subscribership decrease by more than 51% due to an unprecedented lack of demand for wireline services. Lifeline-eligible subscribers constituents in Tennessee are demanding from Nexus justifiable access to affordable mobile technology such as wireless.

As an ETC, Nexus believes that federal law required Nexus to provide all telecommunication services that the carrier is capable of providing, regardless of the technology, to Lifeline customers. Lifeline and Link-Up status should not serve as a barrier to new technologies, but should instead be a channel to greater access to competitive choices such as wireless.

Furthermore, if TRA would declare that Nexus had the authority to offer wireless, it will not only serve the public interest by increasing and preserving participation of qualified consumers in the Lifeline and Link Up programs in the State of Tennessee, but it will also increase the amount of federal USF dollars available to Tennessee constituents. Telephone subscribers in Tennessee contributed \$146,065,000 toward the total amount of Universal Service Fund contributions received in 2007 but received only \$108,143,000 in support resulting in a \$37,922,000 shortfall in USF federal funding coming back into the State of Tennessee. Thus, it would seem equitable that a greater share of USF federal funding continue to be made available to Tennessee, and more specifically to eligible low-income Lifeline and Link Up Tennessee subscribers, thereby increasing the amount of federal USF dollars flowing directly into Tennessee. A copy of Universal Service Monitoring Report, CC Docket No. 98-202, 2008, Table 1.12 is attached hereto.

QUESTION #2

Absent funding from USAC, please indicate the dates that Nexus wireless Lifeline services will be interrupted. If notices to this effect have been sent to consumers, please provide a copy. Moreover, please provide copies of all previous communications, including notices, requests, form letters, etc... provided to Nexus consumers, whether sent via telephone, mail, e-mail, text, websites, etc... regarding Nexus Wireless consumers' lifeline services. Also, provide the name(s) of the person(s) whom authorized such communications.

ANSWER:

If the TRA decides that wireless is not a technology type that Nexus is allowed to provide as an ETC, Nexus will be compelled to de-enroll all of its existing wireless Lifeline subscribers in the State of Tennessee. In that situation, Nexus has the right to void all unused minutes on any existing wireless Lifeline subscribers since the reimbursement for such services were automatically taken back by USAC's unilateral actions.

However, considering the hardship that will be caused to Lifeline subscribers by unilaterally voiding all unused minutes, Nexus will instead provide a thirty day (30) day notice to all existing wireless Lifeline subscribers informing them of the impending loss of their respective wireless Lifeline benefits.

A copy of the proposed Loss of Lifeline Benefits notice is attached hereto as **Exhibit A**. Nexus anticipates providing this notice via text message, email, and automatic dialer. Most important is the fact that all existing wireless Lifeline subscribers may not be provided their next monthly allotment of lifeline supported free minutes.

This thirty day (30) day grace period will allow the existing subscribers the ability to make other arrangements and secure Lifeline from another ETC. Nexus will also allow all existing wireless Lifeline subscribers the ability to continue utilizing unused wireless minutes until the expiration of the thirty day (30) period. At the end of this 30 day grace period, Nexus' wireless Lifeline subscribers phones will be deactivated with the resultant loss of the existing telephone number.

Since Nexus passes through 100% of the lifeline benefits to its Tennessee wireless Lifeline subscribers in the form of free minutes, USAC's unilateral actions of recovering previously paid Lifeline and Link-Up monetary subsidies effectively strips Nexus of the money to keep its Lifeline subscribers active.

The actions of USAC, if not reversed, have also caused Nexus to incur economic damages in the form of a complete loss of total reimbursement for all of the expenses incurred by Nexus, including:

1. Incurred costs associated with enrollment of all Lifeline subscribers (And resultant loss of all Service Activation Fee ("SAF") monetary charges;
2. Recurring monthly airtime costs;
3. Significant costs associated with proving each Lifeline subscriber a free wireless handset and associated accessories in addition to the cost to deliver the handset via Fed Ex or UPS with delivery confirmation to the low income subscriber;
4. Complete loss of the \$3.60 additional company supplied discount to each Lifeline subscriber, each month;
5. All taxes and surcharges remitted on behalf of Tennessee Lifeline subscribers by Nexus;

6. The network and provisioning and interconnection costs associated with activating the handset;
7. The internal incurred costs associated with enrolling and vetting the potential subscriber against Nexus' existing and former subscriber base to ensure the subscriber does not obtain the Lifeline and Link-Up subsidy more than once;
8. All incurred costs associated with the advertising, marketing and outreach required by USAC to ensure that eligible recipients are made aware of the availability of the product.

Nexus has notified its wireless customers in Tennessee of the potential loss of USAC funding and requested their assistance in contacting their elected representatives and the TRA. Many customers did so. In discussions with members of the state legislature during the past week, several of the legislators said they appreciated the calls from constituents making them aware of their potential problem. Several legislators also offered to submit letters to the TRA in support of allowing Nexus to continue providing wireless service to Lifeline customers. Nexus advised those legislators that any such letters should be filed in Docket 10-00083.

As the Authority is aware, the agency often receives communications from utility customers about the price and quality of their utility service. This docket is no different. Customers are extremely concerned about their potential loss of service and have properly conveyed those concerns in letters, emails, and telephone calls. All such communications are a matter of public record in the TRA's docket file.

Since those communications are already part of the public record, Nexus respectfully declines to disclose any private communications between Nexus and its customers. To the extent such conversations resulted in a customer contacting an elected official or the TRA, those messages from customers are a matter of public record.

Finally, Nexus respectfully suggests that communications between Nexus and its customers are not relevant to the determination of the issue raised in the Petition.

QUESTION #3

Please describe in detail the wireless Lifeline service offering(s) provided by Nexus in Tennessee. For example, how many free minutes are provided to consumers and what the charges are for minutes exceeding the free ones. Also, is there a cap on charges that consumers can incur? Does a Lifeline customer get additional free minutes each month they are a subscriber? What is the largest bill that a consumer has received under the Nexus Wireless Lifeline Offerings?

ANSWER:

Nexus' wireless Lifeline offering is provided with no credit check, no deposit requirement, no minimum service periods, and no early termination fees. Nexus' wireless Lifeline offering is an attractive and affordable alternative to all consumers, without regard to age, residency, or credit worthiness which offers low income Tennessee residents a combination of wireless access and quality service at rates that are just, reasonable, and affordable.

Tennessee qualified Lifeline subscribers are provided with sixty-eight (68) minutes of anytime local and long distance minutes each month with no monthly service or domestic long distance charges.

Nexus adds sixty-eight (68) "fresh" minutes to the usage account of each qualified Lifeline subscriber every month for twelve months.

Nexus' wireless offering consists on "anytime" minutes meaning that Lifeline subscribers may use their allotment of minutes to place or receive calls at any time. The plan includes Caller ID and Call Waiting. Nexus' Lifeline subscribers have the ability to confirm that the free 68 minutes have been loaded on to their accounts because at the beginning of every call the subscriber is provided the amount of monetary value that is contained in their account. All Nexus' Lifeline subscribers have the ability to easily confirm that \$13.60 in monetary value has been loaded which is equivalent to the free 68 minutes.

Lifeline minutes, when used, decrement at \$0.20 per minute and unused minutes roll over from month-to-month. Consistent with wireless industry practice, all airtime is decremented in full minute increments with partial minutes being rounded up to the next minute and minutes are deducted for all incoming and outgoing calls, including calls to toll free numbers, 411, 611, customer service, access to a customer's voice mail and text messaging if selected. Airtime is not deducted for calls to 911 and 911 calls can be completed regardless of the activation status of the service or the availability of airtime minutes. The free minutes are considered anytime minutes in that Lifeline customers can use their allotment of minutes to place or receive calls at any time.

Sixty-eight (68) "fresh" minutes are automatically added to the usage account of each customer on a monthly basis. Every month when the monthly free minutes are loaded onto the customer's account, the customer will have the ability be audibly updated as to the additional monetary value that has been automatically added to their account. Handsets will not deactivate once a customer's monthly free Lifeline minutes are exhausted as long as the subscriber remains active in the Lifeline program. Phones with no available airtime will not have the capability to initiate or receive calls, but will continue to be capable of placing 911 calls.

Tennessee qualified Lifeline subscribers also have the ability to purchase optional additional airtime in \$5.00, \$10.00 and \$20.00 denominations. Airtime replenishment cards will be made available at retail outlets frequented by low income customers throughout the Designated Service Area.

Standard text messages will be charged at a rate of \$0.10 per message sent. The text messaging charge will be automatically deducted from the customer's usage account. This text message service is ideal for Lifeline eligible hearing impaired customer's who, in addition to voice usage, will have the ability to send and receive text messages at the rates indicated above. Additionally Nexus offers Hearing Aid Compatible handsets to those Lifeline customers that require a Hearing Aid Compatible handset.

All airtime balances may be accessed, on a real time basis, through the subscriber's handset by dialing #6673. None of the subscriber's available minutes are used in this process. A Nexus subscriber is able to check their available balance in two ways. Each time a call is placed, the dollar amount of the balance is automatically provided to the customer or the subscriber can also check their balance at any time by dialing #6673. None of the subscriber's available minutes are used in this process. All airtime minutes are considered to be "anytime" minutes and as such have no restriction as to when minutes can be used. All unused minutes do not expire as long as a subscriber's Lifeline account remains active. Unused minutes carry over from month to month with the condition that the Lifeline account remain active, and the subscriber remains eligible for Lifeline benefits.

Nexus will provide all eligible Lifeline and Link-Up subscribers with a free E911 compliant handset. Under current business plans the Company provides free Motorola W315, Audiovox 8910, Kyocera KE414, LG VX3300, Nokia 2366i, or Samsung N330 handsets, however the handset model provided by the company may vary. All handsets provided to subscribers, whether new or refurbished, will be E-9-1-1 compliant and will come with a manufacturer's warranty if applicable. Handsets, which fail to operate upon receipt of the subscriber due to any defect not a result of subscriber misuse, will be replaced at no charge to the subscriber.

Since Nexus provides both wireless and wireline services, Nexus has established extensive safeguards to prevent potential subscribers from obtaining multiple Nexus Lifeline-supported services at the same address. Nexus' service application requires each applicant to list a primary residential address and a contact telephone number. Nexus utilizes this information to scrub the application against Nexus' database of existing and former Lifeline subscribers. Nexus's data-base driven safeguards are incorporated in Nexus's computer system used to process Lifeline applications. When reviewing completed applications, Nexus's computer system identifies when an address on an application matches an address that is already associated with a Lifeline customer.

The computer program will alert Nexus if there is a Lifeline application including an address similar to an address already associated with a current Lifeline customer. For example, the computer program will look for addresses that only differ by an apartment number, such as 100 Main Street and 100 Main Street, Apartment A. When the computer program informs Nexus of any situations that may indicate fraud, Nexus will verify or obtain any necessary information prior to approving the applicant for Lifeline service.

If an address submitted by a Lifeline applicant is associated with a customer that already receives Lifeline service, Nexus will deny the Lifeline application. Nexus's process of verifying applicants' information will ensure that only qualified individuals receive

Lifeline service and that only one Nexus Lifeline supported service is provided to each qualified household.

QUESTION #4

Please describe in detail the process utilized by Nexus for determining and certifying qualified customers for Lifeline services?

ANSWER:

Pursuant to the requirements of 1220-4-80-.01(1)(c) of the Rules of the Tennessee Regulatory Authority ("TRA") and 65-5-108(a)(1) and (c) of the Tennessee Code Annotated ("T.C.A."), Nexus, as a telecommunications services provider, provides Lifeline and Link Up Tennessee service to qualifying citizens of the state through the Company's basic local exchange telephone service or its equivalent, which includes Company's wireline and wireless telecommunications services.

According to information found on the TRAs website, subscribers automatically qualify for Lifeline if they are enrolled in any ONE of the following public assistance programs:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Low Income Home Energy Assistance Program (LIHEAP)
- National Free School Lunch
- Section 8 Federal Housing

All subscribers applying for Nexus' Wireline or Wireless Lifeline and LinkUp Service offering and who qualify through participation in one or more of the above assistance program must self-certify, under penalty of perjury, by completing a Self-Certification Application.

Potential subscribers are required to list their primary residential address on the Self-Certification Application and to identify all of the programs in which they participate. By Self-Certifying their eligibility, the Applicant certifies, under penalty of perjury, the following:

1. Applicant is receiving benefits from at least one of the low-income programs identified preceding and identifies all of the specific programs from which the customer receives benefits;

2. Applicant authorizes Nexus Communications, Inc., or its duly appointed representative(s) to access records relating to applicant, or applicant's family, that may reside in any state or federal database in order to verify applicant's eligibility in the Lifeline/Link Up program(s);
3. Applicant authorizes representatives of any state or federal assistance program to verify or otherwise discuss with and /or provide copies of records relating to applicant's eligibility by virtue of participation in a qualifying program;
4. Applicant will notify Nexus in the event that applicant no longer participates in at least one of the qualifying state or federal assistance programs;
5. Applicant certifies that no resident at applicant's primary residential address currently participates in or receives Lifeline benefits;
6. Should any resident at the applicant's primary residential address participate in and receive Lifeline benefits from any other telecommunications provider, applicant agrees to cancel current Lifeline service in favor of the service provided by Nexus;
7. Applicant certifies that applicant, or no other resident at the applicants primary residential address, has utilized or received Link Up benefits at the applicant's primary residential address;

Nexus will then vet the address on the application against all addresses in the Company's subscriber data base. If Nexus finds that it is currently providing Lifeline, wireline or wireless, at the address on the application, Nexus will contact the customer and inform them that they are not eligible for Lifeline and offer the customer the opportunity to participate in the Company's standard (non-Lifeline) wireless program.

Subscribers that do not receive public assistance may also qualify if their total household gross income is equal to or less than 135% of the Federal Poverty Level. Subscriber's who claim eligibility under the income-based criterion must be certified directly by the TRA.

QUESTION #5

Please provide a sample bill to a Nexus wireless Lifeline service Customer.

ANSWER:

As explained in response to Question 4, Nexus is a prepay carrier and therefore does not send bills to customers. Each customer is given 68 free minutes of service each month and may, after that, purchase additional minutes in increments of \$5.00, \$10.00 or \$20.00.

Nexus Communications, Inc.



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Columbus, OH 43224

NOTICE

Termination of Wireless Lifeline Discounts

Dear Tennessee Reachout Wireless Lifeline subscriber:

Nexus Communications, Inc., d/b/a Reachout Wireless regrets to inform you that as an Eligible Telecommunications Carrier (ETC) in Tennessee Nexus has recently lost federal funding for Nexus' wireless Lifeline offering in the State of Tennessee. Nexus' loss of federal funding means we will no longer be able to provide a wireless Lifeline program, in addition to Nexus' landline Lifeline offering.

As a result, the sixty eight (68) free minutes (i.e. \$13.60 in monetary value) that normally would have been automatically loaded on to your Reach out Wireless handset will no longer be loaded. Any unused Lifeline minutes (i.e. the free minutes that were loaded onto your phone every month up until _____, 2010) that you may have accumulated on your account will be able to be utilized up until _____, 2010.

Even if you have free Lifeline minutes remaining on your Reachout Wireless handset on _____, 2010, your handset will be deactivated and you will lose your phone number.

As a Tennessee Lifeline subscriber you have the following options available to you:

- You can seek Lifeline benefits from another Tennessee Lifeline provider;
- You can seek to migrate your existing phone number to another Lifeline provider;
- You can seek a compatible Lifeline provider that can utilize your existing wireless handset;
- You can seek Lifeline from us for your landline home phone only in lieu of wireless service, but you will be unable to seek wireless Lifeline services from another carrier simultaneously.

Nexus' will do everything possible to ensure an orderly transition of your Lifeline service and to assist you in making other arrangements in your attempt at securing Lifeline benefits from another Lifeline provider

If you wish to continue receiving Lifeline benefits from a carrier other than us, you will need to contact another Lifeline provider (ETC) service provider in your area. For more information on other Lifeline

service providers in Tennessee, you may contact the Consumer Services Division of the Tennessee Regulatory Authority (TRA) at 615-741-2904 x 179 or look online at <http://www.tennessee.gov/tra/consumerfiles/teleassist.html>

If you choose to obtain Lifeline benefits from another service provider, you will not be subject to an early termination fee for canceling your Reachout Wireless service.

If you have used up all your Lifeline free minutes that were loaded onto your phone every month (i.e. the sixty eight (68) free minutes), your phone will no longer have the capability to of initiating or receiving calls, (however you will still be able to make emergency 911 calls even though you have no minutes on your handset). Handsets with no available airtime will continue to be capable of placing 911 calls.

However, if you have purchased additional optional airtime and you still have remaining non-Lifeline minutes on your account as of _____, 2010, your account (and phone number) will not be deactivated on _____, 2010. In fact as long as you have any remaining non-Lifeline minutes on your account as of _____, 2010, your non-Lifeline account will remain active for a minimum of ninety (90) additional days from the date you last loaded the optional non-Lifeline airtime minutes onto your handset. To maintain an active non-Lifeline account with us, you must load additional airtime on to your handset at least one time every ninety (90) days.

HOW TO KEEP YOUR NON-LIFELINE ACCOUNT ACTIVE WITH US

If you would like to simply keep your Reachout Wireless active as a non-Lifeline account, all you need to do is purchase optional additional airtime for your handset. Although you will no longer be receiving the free sixty eight (68) Lifeline minutes that were loaded onto your phone every month, you do have the option to purchase optional additional airtime for your handset. In purchasing additional airtime (and loading the PIN on to your handset, you will automatically prevent the handset fro deactivating.

Optional additional airtime in denominations of \$5.00, \$10.00 and \$20.00 are available directly through Reachout Wireless or are available at retail outlets throughout Nexus' Tennessee Service Area. If you would like more information as to how to obtain additional airtime for your wireless handset, please contact us directly at 1-870-9444 and our customer service team will be able to assist you.

Or you can also visit us online at www.ROW.com.

Reachout Wireless sincerely apologizes in advance for any inconvenience this loss of funding may have caused you or your family. Reachout Wireless values your business and hopes to continue to serve your wireless and wireline needs.

Sincerely,

Reachout Wireless

Table 1.12
Universal Service Support Mechanisms by State: 2008
(Annual Payments and Contributions in Thousands)

| State or Jurisdiction | Payments from USF to Service Providers ¹ | | | | | Estimated Contributions ² | | | | Estimated Net Dollar Flow ³ |
|-----------------------|---|--------------------|---------------------|-------------------|-------------|--------------------------------------|-------------|------------|------------|--|
| | High-Cost Support | Low-Income Support | Schools & Libraries | Rural Health Care | Total | | | | | |
| | | | | | Amount | % of Total | Amount | % of Total | | |
| Alabama | \$107,802 | \$10,282 | \$37,898 | \$104 | \$156,086 | 2.20% | \$111,611 | 1.53% | \$44,475 | |
| Alaska | 162,184 | 21,401 | 20,405 | 28,883 | 232,873 | 3.26% | 23,619 | 0.32% | 209,254 | |
| American Samoa | 3,986 | 63 | 0 | 108 | 4,157 | 0.06% | 403 | 0.01% | 3,754 | |
| Arizona | 69,856 | 21,742 | 50,755 | 1,087 | 143,440 | 2.02% | 147,454 | 2.03% | -4,014 | |
| Arkansas | 153,518 | 3,149 | 27,567 | 128 | 184,362 | 2.59% | 66,452 | 0.91% | 117,910 | |
| California | 104,936 | 226,005 | 230,214 | 647 | 561,802 | 7.91% | 810,651 | 11.14% | -248,849 | |
| Colorado | 80,706 | 3,190 | 16,679 | 35 | 100,610 | 1.42% | 130,451 | 1.79% | -29,841 | |
| Connecticut | 180 | 4,288 | 27,152 | 0 | 31,620 | 0.44% | 97,488 | 1.34% | -65,868 | |
| Delaware | 213 | 198 | 1,739 | 0 | 2,150 | 0.03% | 26,714 | 0.37% | -24,564 | |
| Dist. of Columbia | 0 | 646 | 21,403 | 0 | 22,049 | 0.31% | 33,942 | 0.47% | -11,893 | |
| Florida | 77,293 | 24,283 | 76,306 | 270 | 178,152 | 2.51% | 482,420 | 6.63% | -304,268 | |
| Georgia | 34,164 | 13,091 | 60,230 | 1,164 | 208,649 | 2.94% | 234,212 | 3.22% | -25,563 | |
| Guam | 16,229 | 311 | 1,021 | 0 | 17,561 | 0.25% | 5,474 | 0.08% | 12,087 | |
| Hawaii | 61,859 | 482 | 2,083 | 211 | 64,635 | 0.91% | 32,924 | 0.45% | 31,711 | |
| Idaho | 53,898 | 3,531 | 4,482 | 195 | 62,106 | 0.87% | 36,817 | 0.51% | 25,289 | |
| Illinois | 71,016 | 9,681 | 96,473 | 578 | 177,748 | 2.50% | 294,630 | 4.05% | -116,882 | |
| Indiana | 73,994 | 5,397 | 25,694 | 427 | 105,512 | 1.48% | 138,419 | 1.90% | -32,907 | |
| Iowa | 33,141 | 5,025 | 10,669 | 328 | 149,163 | 2.10% | 73,848 | 1.01% | 75,315 | |
| Kansas | 221,255 | 3,003 | 14,262 | 624 | 239,144 | 3.37% | 66,494 | 0.91% | 172,650 | |
| Kentucky | 104,088 | 7,864 | 29,611 | 282 | 141,845 | 2.00% | 93,883 | 1.29% | 47,962 | |
| Louisiana | 160,335 | 4,443 | 38,242 | 57 | 203,077 | 2.86% | 101,957 | 1.40% | 101,120 | |
| Maine | 32,450 | 8,070 | 5,448 | 57 | 46,025 | 0.65% | 31,103 | 0.43% | 14,922 | |
| Maryland | 4,072 | 669 | 17,327 | 0 | 22,068 | 0.31% | 161,700 | 2.22% | -139,632 | |
| Massachusetts | 2,365 | 10,887 | 23,085 | 130 | 36,487 | 0.51% | 163,789 | 2.25% | -127,322 | |
| Michigan | 63,996 | 12,204 | 51,287 | 742 | 128,229 | 1.80% | 204,527 | 2.81% | -76,298 | |
| Minnesota | 33,964 | 7,824 | 22,315 | 1,977 | 166,080 | 2.34% | 115,679 | 1.59% | 50,401 | |
| Mississippi | 289,126 | 7,920 | 25,615 | 159 | 322,820 | 4.54% | 64,894 | 0.89% | 257,926 | |
| Missouri | 110,530 | 8,057 | 17,142 | 162 | 135,891 | 1.91% | 142,420 | 1.96% | -6,529 | |
| Montana | 79,317 | 4,106 | 3,471 | 680 | 87,574 | 1.23% | 24,899 | 0.34% | 62,675 | |
| Nebraska | 13,689 | 2,344 | 9,248 | 2,058 | 127,339 | 1.79% | 41,467 | 0.57% | 85,872 | |
| Nevada | 27,823 | 2,748 | 3,972 | 32 | 34,575 | 0.49% | 72,495 | 1.00% | -37,920 | |
| New Hampshire | 8,682 | 528 | 1,819 | 0 | 11,009 | 0.15% | 35,780 | 0.49% | -24,771 | |
| New Jersey | 1,018 | 12,970 | 42,185 | 0 | 56,173 | 0.79% | 244,715 | 3.36% | -188,542 | |
| New Mexico | 65,224 | 15,090 | 32,584 | 500 | 113,398 | 1.60% | 49,317 | 0.68% | 64,081 | |
| New York | 47,654 | 35,726 | 144,891 | 61 | 228,332 | 3.21% | 461,576 | 6.34% | -233,244 | |
| North Carolina | 78,269 | 15,040 | 52,882 | 160 | 146,351 | 2.06% | 219,459 | 3.02% | -73,108 | |
| North Dakota | 93,505 | 3,402 | 4,480 | 424 | 101,811 | 1.43% | 15,436 | 0.21% | 86,375 | |
| Northern Mariana Is. | 722 | 138 | 762 | 0 | 1,622 | 0.02% | 1,079 | 0.01% | 543 | |
| Ohio | 39,973 | 31,565 | 66,602 | 195 | 138,335 | 1.95% | 253,941 | 3.49% | -115,606 | |
| Oklahoma | 144,936 | 63,543 | 39,070 | 70 | 247,619 | 3.48% | 78,646 | 1.08% | 168,973 | |
| Oregon | 83,955 | 5,630 | 10,454 | 125 | 100,164 | 1.41% | 87,896 | 1.21% | 12,268 | |
| Pennsylvania | 54,335 | 14,974 | 55,172 | 91 | 124,572 | 1.75% | 300,885 | 4.13% | -176,313 | |
| Puerto Rico | 215,609 | 23,356 | 4,452 | 0 | 243,417 | 3.43% | 65,458 | 0.90% | 177,959 | |
| Rhode Island | 31 | 3,661 | 5,021 | 0 | 8,713 | 0.12% | 24,833 | 0.34% | -16,120 | |
| South Carolina | 92,472 | 5,927 | 23,385 | 5 | 121,789 | 1.71% | 107,101 | 1.47% | 14,688 | |
| South Dakota | 95,246 | 3,574 | 8,231 | 1,184 | 108,235 | 1.52% | 20,498 | 0.28% | 87,737 | |
| Tennessee | 55,821 | 10,772 | 41,148 | 402 | 108,143 | 1.52% | 146,065 | 2.01% | -37,922 | |
| Texas | 259,685 | 103,918 | 147,918 | 235 | 511,756 | 7.20% | 508,062 | 6.98% | 3,694 | |
| Utah | 20,447 | 3,812 | 12,744 | 503 | 37,506 | 0.53% | 56,028 | 0.77% | -18,522 | |
| Vermont | 29,084 | 3,099 | 1,440 | 137 | 33,760 | 0.48% | 18,160 | 0.25% | 15,600 | |
| Virgin Islands | 21,129 | 118 | 5,140 | 51 | 26,438 | 0.37% | 7,898 | 0.11% | 18,540 | |
| Virginia | 74,587 | 2,437 | 27,813 | 743 | 105,580 | 1.49% | 210,746 | 2.90% | -105,166 | |
| Washington | 77,042 | 16,672 | 25,524 | 74 | 119,312 | 1.68% | 147,228 | 2.02% | -27,916 | |
| West Virginia | 65,325 | 668 | 9,801 | 155 | 75,949 | 1.07% | 47,010 | 0.65% | 28,939 | |
| Wisconsin | 146,357 | 9,037 | 21,367 | 3,013 | 179,774 | 2.53% | 120,389 | 1.65% | 59,385 | |
| Wyoming | 59,714 | 731 | 3,168 | 205 | 62,818 | 0.88% | 15,731 | 0.22% | 47,087 | |
| Total | \$4,477,787 | \$819,292 | \$1,759,848 | \$49,458 | \$7,106,385 | 100.00% | \$7,276,774 | 100.00% | -\$170,389 | |

Notes: Figures may not add due to rounding. Support payments do not include quarterly true-ups. USF is an abbreviation for the Universal Service Fund.

¹ Data from USAC's Annual Report.

² Estimated contributions include administrative cost of approximately \$170 million, as shown in USAC's Annual Report.

Allocation of contributions among states is an FCC staff estimate.

³ Net dollar flow is positive when payments from USF to carriers exceed contributions to USF. Total is negative because of administrative expenses.