

TENNESSEE REGULATORY AUTHORITY



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T.R.A. DOCKET ROOM

April 30, 2010

Henry Walker
1600 Division Street, Suite 700
P.O. Box 340025
Nashville, TN 37203

In Re: Docket No. 10-00083, *Petition for Declaratory Ruling and Nunc Pro Tunc Designation of Nexus Communications as an Eligible Telecommunications Carrier to Offer wireless Service in Tennessee.*

Dear Mr. Walker:

In order for the Authority to properly evaluate the above-referenced petition, it is requested that the following information be provided. At no point in the response should a website address be given as the answer of a request; rather, the response should be fully included in the Company response. For the purpose of this request, Nexus should provide answers on behalf of its wireline operations and its d/b/a designations including Reachout Wireless and Outreach Wireless.

1. Nexus states that without funding supplied by USAC, it will not be able to continue offering Lifeline service to wireless subscribers. Although not discussed in the petition, will discontinuance of USAC funding for wireless lifeline customers effect, in any way, Lifeline service currently provided via Nexus wireline Lifeline offerings? Please discuss.
2. Absent funding from USAC, please indicate the dates that Nexus wireless Lifeline services will be interrupted. If notices to this effect have been sent to consumers, please provide a copy. Moreover, please provide copies of all previous communications, including notices, requests, form letters, etc...provided to Nexus consumers, whether sent via telephone, mail, e-mail, text, websites, etc...regarding Nexus Wireless consumers' lifeline services. Also, provide the name(s) of the person(s) whom authorized such communications.
3. Please describe in detail the wireless Lifeline service offering(s) provided by Nexus in Tennessee. For example, how many free minutes are provided to consumers and what the charges are for minutes exceeding the free ones. Also, is there a cap on charges that consumers can incur? Does a Lifeline customer get additional free minutes each month they are a subscriber? What is the largest bill that a consumer has received under the Nexus Wireless Lifeline Offerings?

4. Please describe in detail the process utilized by Nexus for determining and certifying qualified consumers for Lifeline services.
5. Please provide an example bill for a Nexus wireless Lifeline service customer.

This information should be provided no later than 2:00 p.m. on Tuesday May 4, 2010 and should reference Docket No. 10-00083 on the response. In accordance with Authority rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding or need for clarification of this request, please contact me at (615) 741-2904, extension 149 or David Foster at extension 188.

Sincerely,

David A. Foster For Darlene Standley

Darlene Standley, Chief
Utilities Division

C: Docket File