



House of Representatives
State of Tennessee

G.A. HARDAWAY

STATE REPRESENTATIVE
92ND DISTRICT

MEMPHIS / SHELBY COUNTY

105th - 106TH
GENERAL ASSEMBLIES
DISTRICT 92*

P.O. 40664
MEMPHIS, TN 38174
PHONE: (901) 949-1000
gahardawaystaterrep@yahoo.com

NASHVILLE
109 WAR MEMORIAL BUILDING
NASHVILLE, TENNESSEE 37243-0192

OFFICE: (615) 741-5625
FAX: (615) 253-0185
TOLL FREE: (800) 449-8366 EXT. 15625
repghardaway@capitoltn.gov

RECEIVED
2010 APR 30 AM 9:21
T.R.A. DOCKET ROOM

CHAIRMAN:
*SHELBY COUNTY LEGISLATIVE
DELEGATION
*COMMERCE, LABOR &
TRANSPORTATION JOINT
SUBCOMMITTEE OF
GOVERNMENT OPERATIONS
MEMBER OF COMMITTEES:
*GOVERNMENT OPERATIONS
*CHILDREN & FAMILY AFFAIRS
*CONSUMER & EMPLOYEE
AFFAIRS
*SMALL BUSINESS
MEMBER OF SUBCOMMITTEES:
*FAMILY JUSTICE
*CONSUMER AFFAIRS
MEMBER OF CAUCUSES:
*TENNESSEE HOUSE
DEMOCRATIC CAUCUS
*TN BLK CAUCUS OF STATE
LEGISLATORS
*TBCSL TITLE VI - CHAIRMAN
*SHELBY COUNTY DEMOCRATIC
LEGISLATIVE CAUCUS

April 29, 2010

Sara Kyle, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Dear Sara Kyle:

Thank you for the 2010APR29 memo regarding Reachout Wireless, Nexus Communication, Inc. My office staff has been inundated with phone calls from frightened and confused constituents, who had received text messages and phone calls instructing them to reach out to their legislator or risk losing their Lifeline or Link-up services.

Please be kind enough to respond to the following questions. Your replies will enable me to better understand this situation and subsequently to provide better service and information to my constituents. Please note that in my capacity as Chairman of the Shelby County Legislative Delegation, I will share your responses with my SCLD members.

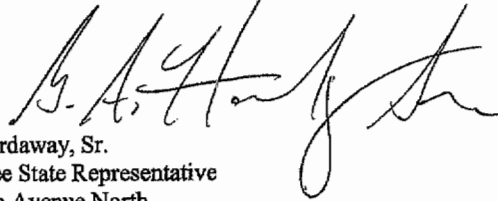
- 1) When is the next Tennessee Regulatory Authority Conference and will Docket # 10-00083 be considered at that time?
- 2) If Nexus Communication, Inc dba Reachout Wireless is found to be non-certified to conduct business in Tennessee as a wireless Eligible Telecommunications Carrier, will those Reachout Wireless eligible customers automatically qualify for Lifeline and Link-up programs from other certified carriers?
- 3) What is the procedure for transferring Lifeline and Link-up services between carriers for qualified Tennessee residents?

Page 2

- 4) What role will the 106th General Assembly have in the resolution of the legal issues raised in Docket # 10-00083?
- 5) What Tennessee Regulatory Authority e-mail address, website, toll-free phone number, and contact person information should be provided to inquiring constituents?

Thank you in advance for a timely response.

Regards,



G. A. Hardaway, Sr.
Tennessee State Representative
301 Sixth Avenue North
Suite 109 War Memorial Building
Nashville, TN 37243

GAH: gew

EMAIL: REP.GA.HARDAWAY@CAPITAL.TN.GOV