

# BASS

BERRY • SIMS PLC

150 Third Avenue South, Suite 2800  
Nashville, TN 37201  
(615) 742-6200

**David Killion**  
PHONE: (615) 742-7718  
FAX: (615) 742-0414  
E-MAIL: [dkillion@bassberry.com](mailto:dkillion@bassberry.com)

April 30, 2010

**VIA COURIER**

filed electronically in docket office on 04/30/10

Chairman Sara Kyle  
c/o Sharla Dillon  
Attn: Lisa Foust  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

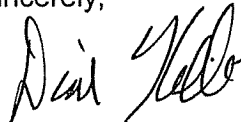
**Re: Docket No. 10-00074; In the Matter of Application of Hamilton Relay, Inc. for  
a Certificate to Provide Competing Local Telecommunications Services**

Dear Chairman Kyle:

Enclosed you will find the original and 5 copies of Hamilton Relay, Inc.'s ("Hamilton") Amendment to its Application for a Certificate to Provide Competing Local Telecommunications Services. This filing amends Hamilton's Application that was filed on April 21, 2010. Please return one of the copies, which I would appreciate your stamping as "filed," to me by way of our courier. A copy is also being filed electronically.

Please contact me if you have any questions or need additional information.

Sincerely,



David Killion

Enclosure

cc: Dixie Ziegler

8583848.1

**BEFORE THE  
TENNESSEE REGULATORY AUTHORITY**

**NASHVILLE, TENNESSEE**

In the Matter of Application of Hamilton Relay, )	
Inc. for a Certificate to Provide Competing )	Docket No. 10-00074
Local Telecommunications Services )	

**AMENDMENT TO APPLICATION FOR CERTIFICATE TO PROVIDE COMPETING  
LOCAL TELECOMMUNICATIONS SERVICES**

On April 21, 2010, Hamilton Relay, Inc. ("Hamilton" or the "Company") filed its application ("Application") requesting that the Tennessee Regulatory Authority ("TRA") grant it, on an expedited basis, authority to provide competing local telecommunications services in order to act as a call center subcontractor to Stellar Relay, LLC ("Stellar") with respect to Stellar's support of GoAmerica Relay Services Corp.'s ("GoAmerica") provision of intrastate telecommunications relay services ("TRS") within the State of Tennessee.

Hamilton now files this amendment to request that Hamilton be granted full authority to provide competing local telecommunications services to the general public in the State of Tennessee should Hamilton choose to provide such services in the future. Specifically, Section 5 of the Application is amended to state that Hamilton requests authority to provide TRS services statewide if, in the future, Hamilton seeks to provide such services directly to the public. The provision of TRS services would include areas served by local exchange carriers with fewer than 100,000 access lines.

Section 6 of the Application is amended to state that Hamilton seeks full authority to provide TRS services to the general public in the State of Tennessee should Hamilton choose to provide such services in the future. The provision of such proposed services is described in

Section 6 in detail, except that if Hamilton does provide such services directly to the public, Hamilton will also provide 911 services and 900 number blocking.

Section 7 of the Application is amended to state that if Hamilton does provide TRS services directly to the public in the future, Hamilton will set up and maintain a toll-free customer service number and will make its contact information readily available on the internet.

Section 13, Part C of the Application is amended to state that Hamilton's complaint rate is extremely low and a record of such complaints, as well as a description of the resolution thereof, is on file with the Federal Communications commission. Part E is amended to state that should Hamilton provide TRS services directly to the public in the future, it will develop and implement a Communication Plan to the Deaf and Hard of Hearing.

Respectfully submitted this 30<sup>th</sup> day of April, 2010.

HAMILTON RELAY, INC.

By: 

R. Dale Grimes  
C. David Killion  
Bass, Berry & Sims, PLC  
150 Third Ave. South, Suite 2800  
Nashville, Tennessee 37201  
Phone: (615) 742-7718  
Fax: (615) 742-0414  
Email: dkillion@bassberry.com  
*Attorneys for Hamilton Relay, Inc.*

Dixie Ziegler  
Vice President, Hamilton Relay, Inc.  
1001 12<sup>th</sup> Street  
Aurora, NE 68818  
Phone: (402) 694-5101  
Fax: (402) 694-5037  
Email: dixie.ziegler@hamiltonrelay.com

**CERTIFICATE OF SERVICE**

I hereby certify that on this the 30<sup>th</sup> day of April, 2010, the foregoing "Amendment to Application for Certificate of Public Convenience and Necessity to Provide Competing Local Telecommunications Services within the State of Tennessee" was served by first class mail, postage prepaid, on the attached list of telecommunications providers and other entities.



C. David Killion

Ardmore Telephone Company, Inc.  
P. O. Box 549  
517 Ardmore Avenue  
Ardmore, TN 38449

BellSouth Telecommunications, Inc.  
333 Commerce Street  
Nashville, TN 37201-3300

Century Telephone of Adamsville  
611 Commerce Street, Suite 2605  
Nashville, TN 37203

Century Telephone of Claiborne  
611 Commerce Street, Suite 2605  
Nashville, TN 37203

Century Telephone of Oolteway-Collegedale  
611 Commerce Street, Suite 2605  
Nashville, TN 37203

Concord Telephone Exchange, Inc.  
P. O. Box 22995  
Knoxville, TN 37933-0995

Crockett Telephone Company  
C/O TSI Payment Processing Center  
P. O. Box 24207  
Jackson, MS 39225

Frontier Communications of Tennessee  
300 Bland Street  
Bluefield, WV 24701-3020

Frontier Communications Of The Volunteer  
State  
300 Bland Street  
Bluefield, WV 24701-0770

Humphreys County Telephone Company  
P. O. Box 22995  
Knoxville, TN 37933-0995

Loretto Telephone Company, Inc.  
P. O. Box 130  
Loretto, TN 38469

Millington Telephone company, Inc.  
4880 Navy Road  
Millington, TN 38053

Peoples Telephone Company  
C/O TSI Payment Processing Center  
P. O. Box 24207  
Jackson, MS 39225

Tellico Telephone Company  
P. O. Box 22995  
Knoxville, TN 37933-0995

Tennessee Telephone Company  
P. O. Box 22995  
Knoxville, TN 37933-0995

United Telephone Company, Inc.  
P. O. Box 38  
Chapel Hill, TN 37034

United Telephone Southeast, LLC  
611 Commerce Street  
Suite 2605  
Nashville, TN 37203

West Tennessee Telephone Co.  
C/O TSI Payment Processing Center  
P.O. Box 24207  
Jackson, MS 39225

Consumer Advocate and Protection Division  
Cynthia Kinser, Esq.  
Office of Consumer Advocate and Protection  
Division  
Tennessee Attorney General & Reporter  
425 Fifth Avenue North  
Nashville, TN 37202-0207