



April 7, 2010  
*Via Electronic and Overnight Delivery*

Ms. Sharla Dillon  
Dockets and Records Office  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

DOCKET NO. 10-00051

**RE: Notice of Name Change for NuVox Communications, Inc. Company ID # 128156**

Dear Ms. Dillon:

Please accept the original and four (4) copies and electronic email of this request for a name change submitted on behalf of NuVox Communications, Inc. On January 5, 2010 an Application for Approval of a Transfer of Control of NuVox, Inc., NuVox Communications, Inc. and Windstream Corporation was approved in Docket Number 09-00184. As a result of this Transfer of control, NuVox Communications, Inc. is changing its name to Windstream NuVox, Inc. NuVox was granted authority to provide competitive local exchange and interexchange telecommunications services pursuant to an order issued Docket Number 99-00806 issued on February 22, 2000 and Docket No. 04-00309 issued on April 13, 2005. A check in the amount of \$25, representing the filing fee is included with this transmittal.

Approximately 90,000 customers are affected by this name change. A copy of the notice is included with this letter.

Also included is a copy of the Certificate issued by Secretary of State Division of Business Services. The Company does not have a bond on file as the intrastate revenue exceeds the requirement for a bond. Upon approval of this name change, the Company will submit revisions to its tariffs. An updated "Small & Minority Business Plan" reflecting the new company name is included with this filing.

Please acknowledge receipt of this request by date-stamping the extra copy of this letter and returning it to me in the self-addressed, stamped envelope enclosed for this purpose. Any questions you may have regarding this filing may be directed to me at (407) 740-3004 or via email to [rnorton@tminc.com](mailto:rnorton@tminc.com).

Sincerely,

Robin Norton  
Consultant to NuVox Communications, Inc.  
RN/Im

cc: Susan Berlin, NuVox  
Abby Sydlow, NuVox  
file: NuVox - TN - Local  
NuVox - TN - IXC  
tms: TNL1001

**WINSTREAM NUVOX COMMUNICATIONS, INC.**

**CUSTOMER NOTICE**

## **Universal Message**

### **NuVox is Now Part of Windstream!**

As you may have heard, NuVox is now a part of Windstream Communications. You'll notice that the Windstream logo and Windstream name now appear on your invoice. While the name is changing, our commitment to providing you the best products and services is exactly the same. Your service provider and the team that supports your account is not changing, and no action is required on your part.

We also wanted to take a moment to briefly introduce Windstream to you. Windstream is a communications and technology company that provides voice, data and networking solutions to business and residential Customers across 21 states. Our team is available at 800-600-5050 to answer any questions you may have. We look forward to continuing our relationship with you for years to come.

**WINSTREAM NUVOX COMMUNICATIONS, INC.**

**CERTIFICATE ISSUED BY SECRETARY OF STATE  
DIVISION OF BUSINESS SERVICES**



**STATE OF TENNESSEE**  
**Tre Hargett, Secretary of State**  
Division of Business Services  
312 Rosa L. Parks Avenue  
6th Floor, William R. Snodgrass Tower  
Nashville, TN 37243

## Filing Information

Name: **Windstream NuVox, Inc.**

### General Information

<b>Control # :</b>	<b>480162</b>	Formation Locale:	Delaware
Filing Type:	Corporation For-Profit - Foreign	Date Formed:	06/16/1998
Filing Date:	10/26/2004 11:46 AM	Fiscal Year Close	12
Status:	Active		
Duration Term:	Perpetual		

### Registered Agent Address

CT Corporation System  
800 S. Gay Street  
Suite 2021  
Knoxville, TN 37929 USA

### Principal Address

4001 Rodney Parham Road  
Little Rock, AR 72212 USA

The following document(s) was/were filed in this office on the date(s) indicated below:

Date Filed	Filing Description	Image #
03/30/2010	2009 Annual Report	A0014-2271
	Mail Address 1 Changed From: TWO N. MAIN STREET To: 4001 Rodney Parham	
	Mail City Changed From: GREENVILLE To: Little Rock	
	Mail State Changed From: SC To: AR	
	Mail Postal Code Changed From: 29601 To: 72212	
03/23/2010	Articles of Amendment	6682-2326
	Filing Name Changed From: NUVOX COMMUNICATIONS, INC. To: Windstream NuVox, Inc.	
	Principal Address 1 Changed From: TWO N. MAIN STREET To: 4001 Rodney Parham Road	
	Principal City Changed From: GREENVILLE To: Little Rock	
	Principal State Changed From: SC To: AR	
	Principal Postal Code Changed From: 29601 To: 72212	
	Registered Agent # Changed From: 0414224 To: 0307995	
	Registered Agent Organization Name Changed From: CORPORATION SERVICE COMPANY To: CT Corporation System	
	Registered Agent Physical Address 1 Changed From: 2908 POSTON AVE To: 800 S. Gay Street	
	Registered Agent Physical Address 2 Changed From: No Value To: Suite 2021	
	Registered Agent Physical City Changed From: NASHVILLE To: Knoxville	

## Filing Information

**Name: Windstream NuVox, Inc.**

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Registered Agent Physical County Changed From: Davidson County To: Knox County

Registered Agent Physical Postal Code Changed From: 37203 To: 37929

06/15/2009 2008 Annual Report	6553-0451
06/03/2009 Notice of Determination	ROLL 6550
03/31/2008 Assumed Name	6272-0759
03/24/2008 2007 Annual Report	6258-0170
01/15/2008 Merger - Survivor	6181-1405
Merged Control # Changed From: 000385999	
Merged Control # Changed From: 000480162	
01/04/2008 Merger - Survivor	6177-0121
Merged Control # Changed From: 000480162	
Merged Control # Changed From: 000550383	
03/30/2007 2006 Annual Report	6012-0457
05/01/2006 2005 Annual Report	5782-0568
05/27/2005 2004 Annual Report	5469-0466
01/10/2005 Merger - Survivor	5328-0054A
Merged Control # Changed From: 000375365	
Merged Control # Changed From: 000480162	
10/26/2004 Initial Filing	5266-1116

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**Active Assumed Names (if any)**

	<u>Date</u>	<u>Expires</u>
NUVOX	03/31/2008	03/31/2013

**WINSTREAM NUVOX COMMUNICATIONS, INC.**

**BOND**

The Company is not required to post a bond

**WINSTREAM NUVOX COMMUNICATIONS, INC.**

**SMALL AND MINORITY OWNED TELECOMMUNICATIONS BUSINESS  
PARTICIPATION PLAN**



## **SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN**

### **1. PURPOSE**

- 1.1** This Small and Minority-owned Telecommunications Business Participation Plan ("Plan") is submitted by Windstream NuVox, Inc. ("NuVox" or "Company") as required by T.C.A. §65-5-212.
- 1.2** The purpose of the Plan is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. The Company is committed to the goals of T.C.A. §65-5-212 and to taking steps, where possible, to support the participation of small and minority-owned telecommunications businesses in competing for contracts and subcontracts for goods and services.
- 1.2** The administration of this Plan is the responsibility of NuVox. As a competitive vendor of telecommunications service, NuVox is non-dominant in its industry. The nature of NuVox's business limits its opportunity to support the use of small and minority businesses in Tennessee. However, the submission of this Plan evidences the Company's desire to participate as practically possible.

### **2. DEFINITIONS**

- 2.1** Windstream NuVox, Inc. is a private corporation who resells interexchange telecommunication services in the State of Tennessee. The Company is based in Greenville, South Carolina, and has no employees or property in Tennessee at this time.
- 2.2** Minority-Owned Business - For the purpose of this Plan, "minority-owned business" means a business that is solely owned, or at least fifty-one (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.
- 2.3** Small Business - For the purpose of this Plan, "small business" means a business with annual gross receipts of less than four million dollars (\$4,000,000).

**3. NUVOX'S RESPONSIBILITY FOR SMALL AND MINORITY-OWNED TELECOMMUNICATION BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT**

**3.1** NuVox intends to afford Small and Minority-Owned Telecommunications Businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-212.

**3.2** NuVox is a reseller of telecommunications service whose business operations include:

The provision of local and long distance telecommunications services.

**3.3** Initial Small and Minority-Owned Telecommunications Business contacts for NuVox would be made through its Coordinator who will seek to identify and include firms in Tennessee through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.

**4. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS.**

**4.1** NuVox will maintain a proactive and continuous approach toward inclusion of such firms in its supplier base. Consequently, its Plan and the associated duties and activities would not have a fixed time period for effectiveness, but rather would represent NuVox's ongoing policies and procedures. NuVox has no physical presence in Tennessee. When and if its business plans change in Tennessee, the effectiveness of this Plan would be modified.

**5. PLAN ADMINISTRATION**

**5.1** NuVox's Plan Administrator is:

Mary Campbell  
NuVox Communications, Inc.  
Two North Main Street  
Greenville, North Carolina 29601  
Phone: 864-331-8252  
Fax: 864-331-1236

**5.2** The Administrator manages the Plan, as described below in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.

**5.3** The Administrator's specific job duties, as they relate to this Plan and NuVox's business operations in the state of Tennessee, are as follows:

- a) Reviewing NuVox policies and procedures to ensure that Small and Minority-Owned Telecommunications Businesses in Tennessee have an equitable opportunity to be awarded contracts when possible.
- b) Allowing for the inclusion of Small and Minority-Owned Telecommunications Businesses in those solicitations for products or service which they are capable of providing.
- c) Coordinating activities during the conduct of any compliance review by Tennessee state agencies.
- d) Preparing and submitting periodic contracting reports as required.

## **6. PLAN TO ASSURE EQUITABLE OPPORTUNITY**

**6.1** The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include but are not limited to the following:

- a)** The NuVox approved Master Supplier List.
- b)** Sourcing information received from the Department of Economic and Community Development's Office of Minority Business Enterprise and Small Business Office in Nashville.

**6.2** Outreach efforts will be made as follows:

- a)** The Administrator shall cultivate and maintain a relationship with the Community Development's Office of Minority Business Enterprise and Small Business Office in an effort to locate and qualify capable Small and Minority-Owned Telecommunications Businesses for participation in contracting opportunities.
- b)** The Administrator shall ensure that NuVox provides adequate and timely consideration of the potentialities of Small and Minority-Owned Telecommunications Businesses in "make-or-buy" decisions.
- c)** The Administrator shall ensure that NuVox counsels and discusses contracting opportunities with representatives of Small and Minority-Owned Telecommunications Businesses.
- d)** The Administrator shall ensure that NuVox offers assistance to Small and Minority-Owned Telecommunications Businesses to explain: requests for quotations, progress payments, technical and quality assurance programs, advice on types of business typically being contracted, and the mechanics of procurement requirements and quality expectations.

## **7. PLAN REPORTING**

**7.1** NuVox will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.

**7.2** NuVox Supplier Master List will identify Small and Minority-Owned Telecommunications Businesses in Tennessee. The Supplier Master List shall be utilized in identifying potential contractors.