

TENNESSEE REGULATORY AUTHORITY



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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

January 28, 2010

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Kentucky-American Water
2300 Richmond Rd.
Lexington, KY 40502

RE: Complaint of Walden's Ridge Against Tennessee American Water Company
TRA Docket No. 10-00014

Gentlemen:

This letter will confirm my telephone conversation with each of you this date with respect to the above-captioned matter being filed as a formal complaint with the Tennessee Regulatory Authority ("TRA"). As such, this complaint will be considered by a panel of Directors. In this instance, Chairman Sara Kyle, Director Kenneth C. Hill and Director Mary W. Freeman have been assigned to this docket.

Pursuant to TRA Rule 1220-1-2-.03 and our telephone conversations, Tennessee American Water Company will have thirty (30) days from the date of this letter within which to file a Response to the Complaint of Walden's Ridge. Thereafter, the parties will receive notice from the TRA regarding additional filings and proceedings in this docket.

Thank you for your attention and cooperation regarding this matter.

Very truly yours,

J. Richard Collier
General Counsel

c: Docket No. 10-00014