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TENNESSEE REGULATORY AUTHORITY
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

July 8, 2010

Carey Roesel
Consultant to Global Connection Inc. of America
Technologies Management, Inc
2600 Maitland Center Pkwy., suite 300
Maitland, FL 32751

RE: In the Matter of the Global Connection Inc. of America (GCI) Application for
Designation of Eligible Telecommunications Carrier (ETC) Docket 09-00187

Dear Mr. Roesel:

After initial review of Global Connections Inc. of America ("GCI") Petition for Designation as an Eligible Telecommunication Carrier ("ETC") additional information is required to continue the review process. Please respond to the items below with the appropriate information.

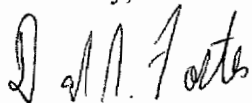
2. List all exchange service areas by name, rather than by Company Language Location Identifier (CLLI) as provided in Appendix B of GCI's petition, for which GCI is requesting ETC designation.
3. Indicate the Tennessee exchanges in which GCI is currently providing facilities based services using its own facilities and/ or a combination of resale and UNE's. Identify the rate centers where service is being provided through resale only.

4. Please identify the additional telecommunication services offered by GCI, alluded to in paragraph 4 of the petition.
5. Provide the TRA Docket number for GCI's Interconnection Agreement (s) that provides GCI's leasing of UNEs.
6. Provide a copy of GCI's Application to be used by Lifeline Applicants. Also describe the annual re-verification process for Lifeline customers.
7. Identify and provide copies of Global Connection Inc. of America's current advertisements clearly showing **Lifeline services, discounts, and connection fees**. Include newsprint, fliers, posters etc., and provide plans detailing how and where the advertisements are distributed to Tennesseans, especially to those most likely to qualify for lifeline services.
8. For the last USF payment period, provide the total amount contributed to the fund by Global Connection Inc. of America as stated in paragraph 27 of GCI's petition.
9. In the petition 12 (f) states, "An ETC shall certify that the carrier acknowledges that the FCC may require it to provide equal access to long distance carriers if all other ETC's withdraw from the market." Provide Global Connections' process for providing equal access for long distance service
10. The Petition explains Global Connection Inc. of America's plans for ensuring its customers continue receiving telecommunications services should AT&T- Tennessee relinquish a particular service area that results in Global Connection Inc. of America assuming the Carrier of Last Resort obligations referred to in paragraph 13 of the ETC Application. Provide a detailed explanation of how Global Connection would be able to assume carrier of last resort obligations in the service area in the situation where AT&T directly relinquishes its service area.
11. Please explain and clarify how the following statements relate to wireline telecommunications local service in paragraph (13):
 - "network" already passes or covers the"customer's premise..." as to how this relates to wireline local services and service area.
 - Describe the meaning of the term "outside...existing network coverage..." as it relates to CLEC authorized local service area.
 - Explain the relationship of its CLEC authorized local service area and services which modifying or replacing.....customer' equipment; "deploying a roof-mounted antenna"; "adjusting network or customer facilities."
12. Provide the Tennessee location and type of GCI's back-up power referred to in paragraph 15 of the petition.

13. Provide the Tennessee location where GCI's network is monitored, where its technicians are based, and where spare parts are stored referred to in paragraph 16 of the petition.
14. Please provide details about GCI's customer care programs stored referred to in paragraph 17 of the petition.
15. Describe procedures Global Connection Inc. of America's has in place for reporting to the Universal Service Administration Company, with appropriate examples (copies of reports).
16. Describe Global Connection Inc. of America's method of provisioning access and/or how local service switching is obtained. If local switching is obtained from another carrier by lease, please describe Global Connection Inc.'s plans for transition to its own switch facilities and the switch type GCI is planning to deploy as stated in paragraph 4 of its petition.

This information should be provided no later than 2:00 p.m. on July 26, 2010 with reference to Docket No. 09-00187 on the response. In accordance with Authority rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Helen Trimble-Anthony ext 174.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Foster", is written over the typed name.

David Foster, Chief
Utilities Division