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T.R.A. DOCKET ROOM

April 7, 2010

Mr. Kenneth Hill, Director Tennessee Regulatory Authority Attn: Consumer Advocacy 460 James Robertson Parkway Nashville, Tennessee 37243

Re: Chattanooga Gas Company Proposed Rate Increase 09-00183

Dear Mr. Hill,

I appreciate your agency conducting a public hearing in Chattanooga on the proposed rate increase. We only learned of the proposed rate increase last week.

While I am not versed on the regulatory issues of natural gas utilities, I am very concerned whether our community is financially able to provide the revenue increase desired by the Chattanooga gas company. The Chattanooga area has lost 20,000 manufacturing and construction jobs over the previous decade, and has a poverty level approaching 28%. These factors are directly related.

The rate increase proposed by Chattanooga Gas Company is significant to a sector of the community in survival mode. The ability of our community to fund the increase has not been adequately evaluated. The process seems to be centered on the Chattanooga Gas company's need for revenue.

I ask that your agency consider the 21.8% of Chattanooga residents that are noticeably absent from this process. For 21.8% of our community, buying groceries and day to day survival during a recession is an essential life function. Asking this sector to pay non essential utility increases, is highly offensive to the unrepresented 21.8% of families and children living in poverty.

I am a volunteer and member of advocacy groups that deal directly with these issues. Please examine closely the demographics and condition of the community being asked to fund the rate increase. I strongly believe that 21.8% of the community has not been heard on the impact of the rate increase.

Poverty changes

The number of Chattanooga area residents living in poverty increased faster in the city of Chattanooga than in surrounding suburbs or other metro areas from 2000 to 2008.

	Poverty rate	Growth since 2000
City of Chattanooga U.S. major city average	21.8 % 18.2 %	3.3 % 0.3%
0.5. major dity average	10.2 70	0.37
Chattanooga suburbs National suburban average	9.4% 9.5 %	0.2 % 0.9 %

Suburbs for metro Chattanooga include residents who live outside of the city of Chattanooga elsewhere in Hamilton county or in neighboring Sequatchie, Marion, Calcosa, Dade or Walker counties.

Squece: Becoking Institution, Metropolitan Policy Program

STATE GRAPHIC BY BICK TOWERY

The Och's Center for Metropolitan Studies is one source of current local demographics. Please put a face on the 61,000 customers, and carefully examine whether the rate increase is absolutely essential.

Sincerely,

1049 Englewood Avenue Chattanooga, TN 37405

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