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T.R.A. DOCKET ROOM

February 16, 2010

VIA HAND DELIVERYChairman Sara Kyle
c/o Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-00505

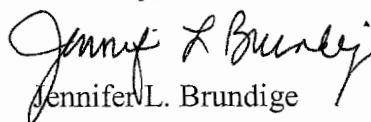
Re: Docket No. 09-00183

Dear Chairman Kyle:

Chattanooga Gas Company ("CGC") is filing in the above referenced docket one copy of its responses to nos. 92, 150, 159, 190, 191, and 192 of the first set of discovery requests propounded by the Consumer Advocate and Protection Division ("CAPD") of the Office of Attorney General. As noted in the filing, discovery request nos. 149, 185, and 189 have been withdrawn by agreement.

Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,


Jennifer L. Brundige

Enclosures

cc: Gary Hotvedt, Esq.
Pat Murphy
Cynthia Kinser, Esq.
C. Scott Jackson, Esq.
Ryan McGehee, Esq.
T. Jay Warner, Esq.
Henry M. Walker, Esq.
Elizabeth Wade, Esq.
Archie Hickerson

Chattanooga Gas Company

Docket Number 09-00183

CAPD

Question 92

2/16/2010

1 of 1

DISCOVERY REQUEST NO. 92:

Provide the annual sales volumes by customer class for Chattanooga Gas Company (subsidiary only) for the fiscal years 1999 through 2009. Include in your response all supporting source documentation, work papers, and calculations.

Response:

Please see Attachment 191-1 for yearly therm usage data from 2000 projected through 2011. Data is not available in the format requested prior to 2000.

DISCOVERY REQUEST NO. 149:

State the amount of base revenue increase or decrease authorized by the TRA for any rate increase or decrease implemented in 2004, 2005, 2006, 2007, 2008 and 2009. For each rate change state the date the rate change was implemented by the Company, the return on equity and overall rate of return allowed by the TRA, the capital structure used to develop the allowed rate of return, and state the test year associated with the rate change.

Response:

By agreement, the CAPD has withdrawn this request; thus, no response is required.

DISCOVERY REQUEST NO. 150:

Please provide supporting workpapers and source documents for each of the following Exhibits: MHS-1, MHS-2, MHS-3, MHS-4, MHS-5, MHS-6, and MHS-7. Provide any associated documentation for the information provided in response to this request and explain all assumptions used. Provide workpapers in electronic spreadsheet form, with all links and formulas intact, source data used, and explain all assumptions and calculations used. To the extent the data does not exist in the exact format requested, please provide it in the format in which it is available and explain why it is not available in the format requested.

Response:

Please see CAPD Discovery request 1 for copies of the above referenced exhibits in electronic format. For Exhibits MHS-1, MHS-2, and MHS-6, please reference MFG-25 for source data. Attachment 150-1 contains workpapers for Exhibits MHS-3 and MHS-4. There are no workpapers associated with Exhibit MHS-5 as they are screenprints from Forecast Pro XE 5, the statistical forecasting software package used to obtain the regressions. Please see Attachment 150-2 for workpapers associated with Exhibit MHS-7.

Chattanooga Gas
Weather Normalized Usage

Meter Reading Days		Sales Degree Days at 65 degrees		Sales Degree Days per Meter Reading Day		Residential R-1 Customers		Commercial Customers		Residential Volumes in Therms		Commercial Volumes in Therms		Normal Meter Reading Days		Normal Weather		Residential				Commercial					
Jan-00	33.2	618	49,182	18,614,468	8,033	49,182	8,033	49,182	8,033	6,658,847	5,710,779	726	135,412	18,372	726	135,412	18,372	117,041	0.189	137,494	155,866	710,914	240,021	566,537	0.820	395,029	799,432
Feb-00	30.6	598	48,026	21,486,486	8,110	48,026	8,110	48,026	8,110	7,759,786	6,690,624	31.2	86,130	17,312	31.2	86,130	17,312	140,428	0.201	137,813	155,125	824,984	192,697	632,318	0.926	385,029	799,432
Mar-00	29.6	540	48,026	21,486,486	8,000	48,026	8,000	48,026	8,000	4,222,620	3,560,093	30.2	86,130	17,312	30.2	86,130	17,312	140,428	0.201	137,813	155,125	824,984	192,697	632,318	0.926	385,029	799,432
Apr-00	31.1	540	48,026	21,486,486	8,000	48,026	8,000	48,026	8,000	4,222,620	3,560,093	30.2	86,130	17,312	30.2	86,130	17,312	140,428	0.201	137,813	155,125	824,984	192,697	632,318	0.926	385,029	799,432
May-00	30.4	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Jun-00	30.9	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Jul-00	31.9	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Aug-00	29.7	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Sep-00	31.8	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Oct-00	29.5	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Nov-00	29.6	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Dec-00	31.1	433	48,333	7,714,194	8,333	48,333	8,333	48,333	8,333	3,029,977	2,312,244	29.5	93	18,666	29.5	93	18,666	18,666	0.185	17,187	18,666	295,919	193,264	92,727	0.916	85,382	232,553
Jan-01	28.9	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Feb-01	30.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Mar-01	31.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Apr-01	30.9	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
May-01	30.9	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Jun-01	31.9	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Jul-01	29.8	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Aug-01	31.9	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Sep-01	29.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Oct-01	23.6	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Nov-01	31.5	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Dec-01	31.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Jan-02	31.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Feb-02	30.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Mar-02	30.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Apr-02	30.8	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
May-02	29.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Jun-02	30.8	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Jul-02	30.4	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Aug-02	29.8	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789	836,713
Sep-02	30.8	969	49,988	19,903,537	8,205	49,988	8,205	49,988	8,205	10,100,870	8,205,121	31.2	101,541	17,988	31.2	101,541	17,988	127,760	0.184	126,132	143,254	974,823	185,963	719,201	0.881	639,789</	

Chattanooga Gas
Weather Normalized Usage

Meter Reading		Sales Degree Days		Sales Degree Days per		Residential R-1		Commercial		Residential		Commercial	
Days	at 65 degrees	Meter Reading	Customers	Customers	Customers	Customers	Customers	Customers	Customers	Customers	Customers	Customers	Customers
Jan-06	32.1	727.2860652	53,654	8,597	7,135,325	6,332,127	31.2	726	132,988	15,964	117,004	0.161	116,805
Feb-06	32	631.3333333	53,768	8,606	6,197,890	5,598,553	29.4	685	115,269	15,062	100,207	0.159	108,725
Mar-06	30.9	537.1671671	53,736	8,575	5,061,692	4,455,007	30.2	509	105,357	15,471	89,886	0.167	85,109
Apr-06	31.9	392.7142857	53,744	8,576	3,445,075	3,640,075	30.7	286	60,802	15,728	45,074	0.154	44,040
May-06	30	292.7142857	53,744	8,576	2,445,075	2,445,075	29.5	98	21,138	15,728	6,025	0.090	8,800
Jun-06	32.2	67.0952381	52,825	8,200	1,956,010	1,956,010	30.9	14	17,370	17,370			
Jul-06	30.6	28.04761905	52,214	8,203	1,095,061	1,095,061	30.5	0	13,635	13,635			
Aug-06	31	0	51,776	8,123	708,948	1,445,561	30.5	0	13,635	13,635			
Sep-06	30.6	0	51,643	8,075	649,360	1,445,561	30.5	0	12,970	12,970			
Oct-06	30.3	0	51,655	8,063	669,960	1,445,561	30.5	0	12,970	12,970			
Nov-06	30.8	65.0852381	52,183	8,121	1,184,867	1,737,882	29.7	63	12,970	12,970			
Dec-06	30.2	340.7619048	53,154	8,360	3,432,802	2,995,083	29.8	262	64,592	15,267			
Jan-07	32.5	507.7142857	53,620	8,482	4,432,563	3,910,025	30.7	529	95,905	15,728			
Feb-07	29.6	17.63663	53,918	8,573	5,106,282	5,106,282	31.2	726	110,136	13,408	96,638	0.173	125,665
Mar-07	30.3	21.973134	54,180	8,573	8,051,893	8,051,893	29.4	685	148,798	12,719	136,080	0.183	125,385
Apr-07	30.8	12.668841	54,028	8,550	4,999,677	5,239,396	30.2	509	92,540	13,065	79,475	0.177	90,058
May-07	29.6	745.4285714	53,578	8,479	2,706,637	2,706,637	30.7	286	46,770	13,261	33,488	0.156	44,758
Jun-07	30.6	23.81818182	53,054	8,387	1,408,242	2,050,418	29.5	98	26,562	12,762	13,800	0.174	17,058
Jul-07	30.6	0.89050722	52,574	8,329	1,456,619	1,456,619	30.9	14	14,653	14,653			
Aug-07	30.6	0.121382	52,162	8,228	681,088	1,367,958	30.5	0	13,057	13,057			
Sep-07	32.1	0	51,844	8,081	615,539	1,291,172	31.1	0	11,834	11,834			
Oct-07	30.3	0.044603763	51,740	8,045	661,817	1,362,645	30.5	1	11,834	11,834			
Nov-07	30.8	1.575719	52,090	8,246	728,438	1,493,833	29.7	63	13,984	13,984			
Dec-07	30.2	7.545363636	52,168	8,400	2,351,760	2,222,052	29.8	262	44,218	12,892			
Jan-08	32.5	19.43443223	53,719	8,406	4,640,269	3,974,025	30.7	529	86,334	13,261			
Feb-08	29.6	22.77187902	54,012	8,406	5,328,503	5,498,100	31.2	726	120,871	14,195	106,677	0.169	122,671
Mar-08	30.3	17.34087694	54,167	8,406	8,161,243	8,161,243	29.4	685	132,156	13,376	118,781	0.176	120,711
Apr-08	30.8	8.121521356	53,285	8,400	5,529,320	5,115,365	30.2	522	102,034	13,740	88,294	0.168	87,718
May-08	29.6	2,757,400,025	53,285	8,385	2,797,021	3,085,325	30.7	279	52,000	13,967	38,033	0.152	42,420
Jun-08	30.6	0.284550295	52,778	8,168	1,771,590	1,910,269	30.9	13	23,371	13,421	10,426	0.128	11,880
Jul-08	30.8	0	52,345	8,043	677,253	1,370,212	30.5	0	12,938	12,938			
Aug-08	29.5	0	52,102	7,965	634,300	1,342,724	31.1	0	12,938	12,938			
Sep-08	32.1	0	52,062	7,959	687,668	1,454,637	30.5	1	13,209	13,209			
Oct-08	29.4	0.994493035	52,464	7,967	854,161	1,528,414	29.7	63	16,281	16,281			
Nov-08	30.7	10.82053668	53,399	8,200	3,106,749	2,628,271	29.8	262	56,180	13,558			
Dec-08	30.5	20.69476971	54,005	8,373	6,182,350	5,005,020	30.7	529	114,477	14,477			
Jan-09	30.7	20.16447756	54,193	8,405	6,440,146	5,237,679	31.2	726	118,837	14,579	104,259	0.168	122,271
Feb-09	30.5	23.69344226	54,330	8,439	7,569,927	6,326,943	29.4	685	139,332	13,378	125,955	0.174	119,324
Mar-09	30.2	472.8647619	53,948	8,414	5,090,901	4,857,808	30.2	509	93,662	14,111	79,551	0.168	85,623
Apr-09	30.3	8.607166431	53,247	8,313	2,897,679	2,774,519	30.7	286	59,822	14,345	39,162	0.147	41,993
May-09	29.6	72.65857428	53,230	8,204	1,321,794	1,876,190	29.5	98	24,832	13,764	11,047	0.153	14,958
Jun-09	30.5	2.404632603	52,821	8,076	785,528	1,417,989	30.9	14	14,928	14,928			
Jul-09	30.7	0.334113973	52,821	8,076	1,252,089	1,252,089	30.5	0	12,988	12,988			
Aug-09	31	0	52,103	7,973	647,558	1,371,755	31.1	0	11,794	11,794			
Sep-09	30.5	0	52,227	7,900	615,985	1,175,755	29.7	63	17,342	18,322			
Oct-09	29.7	52.505	53,272	8,219	2,516,006	2,246,989	29.7	262	47,222	13,261			
Nov-09	29.8	53.704	53,704	8,352	5,036,591	3,900,081	30.7	529	93,822	14,345			
Dec-09	30.7	54.076	54,076	8,362	7,595,200	5,922,206	31.2	726	140,455	13,277	127,178	0.175	127,718
Jan-10	30.9	54.176	54,176	8,387	7,158,500	5,726,442	29.4	685	132,134	12,511	119,623	0.175	119,623
Feb-10	30.6	54.089	54,089	8,359	5,289,600	4,601,195	30.2	509	97,794	12,851	84,943	0.167	84,943
Mar-10	30.6	53.720	53,720	8,284	3,074,600	3,164,096	30.7	286	57,233	12,054	44,170	0.154	44,170
Apr-10	30.5	53.084	53,084	8,148	1,316,500	2,009,096	29.5	98	24,801	12,553	12,247	0.125	12,247
May-10	30.9	52.521	52,521	8,025	681,600	1,533,490	30.9	14	12,978	12,978			
Jun-10	30.8	52.088	52,088	7,931	565,000	1,206,316	30.5	0	10,847	10,847			
Jul-10	30.9	51.877	51,877	7,870	583,300	1,125,856	31.1	0	11,244	11,244			
Aug-10	30.7	51.632	51,632	7,858	560,400	1,109,490	30.5	1	10,812	10,812			
Sep-10	30.8	52.204	52,204	7,869	2,744,200	2,174,953	29.7	63	19,098	19,098			
Oct-10	30.6	53.086	53,086	8,070	2,997,000	2,194,963	29.8	262	51,693	12,981			
Nov-10	30.8	53,614	53,614	8,214	5,334,500	4,008,054	30.7	529	99,420	13,064			
Dec-10	30.7	53,606	53,606	8,247	5,625,206	4,008,054	30.7	529	99,420	13,064			
Jan-11	30.9	53,682	53,682	8,266	6,685,400	5,534,442	29.4	685	135,355	13,043	122,312	0.179	122,312
Feb-11	30.8	53,682	53,682	8,266	6,685,400	5,534,442	29.4	685	135,355	13,043	122,312	0.179	122,312
Mar-11	30.7	53,463	53,463	8,148	3,657,726	3,165,195	30.2	509	127,584	13,988	114,167	0.224	114,167
Apr-11	30.6	52,627	52,627	8,031	2,598,300	2,598,300	29.5	98	24,995	13,619	81,675	0.286	81,675
May-11	30.9	52,627	52,627	8,031	2,598,300	2,598,300	29.5	98	24,995	13,619	81,675	0.286	81,675
Jun-11	30.7	52,627	52,627	7,909	646,100	1,478,490	30.9	14	24,995	24,995			
Jul-11	30.9	51,656	51,656	7,819	533,400	1,478,490	30.9	14	24,995	24,995			
Aug-11	30.8	51,603	51,603	7,764	551,300	1,075,416	30.5	0	12,460	12,460			
Sep-11	30.7	51,603	51,603	7,752	528,800	1,075,416	31.1	0	10,327	10,327			
Oct-11	30.8	51,959	51,959	7,760	955,900	1,022,690	30.5	1	10,684	10,684			
Nov-11	30.8	52,801	52,801	7,948	2,668,100	1,223,765	29.7	63	10,177	10,177			
Dec-11	30.7	53,302	53,302	8,082	5,208,600	2,116,053	29.8	262	18,104	13,220			
						3,863,654	30.7	529	50,505	13,619			

DISCOVERY REQUEST NO. 159:

Please refer to lines 22-23, page 12 of Mr. Nikolich's Direct Testimony, where he states, "No free riders were assumed since the average life of the measure 15 years is less than the 25 year life of the equipment." Provide all analyses done which support the contention that use of a measure of life of 15 years versus the useful life of 25 years for the equipment justifies the assumption that there are no free riders.

Response:

This program is targeted to small commercial establishments that typically succeed or fail within five years and have an effective economic life of 15 years. Mr. Nikolich's testimony concerning the behavior of commercial customers is derived from his knowledge and experience, and reflects the fundamental economics of customer decisions to add equipment. These customers are very capital cost conscious and tend to only make capital outlays for equipment with a longer service life than their business' economic life when they start or expand their business. Since this equipment, commercial space heating/boilers, typically has a life of 25 years, much longer than the 15 years these customers are in business they tend to make a decision on their heating equipment only once. Further, unless small commercial customers can see a full payback of their additional investment in three to five years, they generally elect their short term bottom line and choose to install less efficient but also less capital costly equipment. For this type of equipment, a high efficiency furnace with an incremental cost to the customer of

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\$800, and an energy savings of only \$58 per year it will take a customer ~14 years to payback their investment, a period much too long to justify the expenditure for the higher efficiency equipment. Given their short economic life there is no simple logic to justify purchase of the higher efficiency equipment without the presence of the \$500 incentive that reduces the payback period down to 6 years. Hence the assumption of no free riders was made.

DISCOVERY REQUEST NO. 185:

Please explain how the Company derived the repair cost for non-cathodically-protected steel main.

Response:

By agreement, the CAPD has withdrawn this request; thus, no response is required.

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DISCOVERY REQUEST NO. 189:

Please provide a detailed explanation of the Company's CIAC policy and any allowances for plant categories for which the company collects CIAC. Provide all calculations of any allowances provided to each customer class and explain all assumption used. Please provide work papers in electronic spreadsheet form, with all the links and formula's intact, source data used, and explain all assumptions and calculations used. To the extent the data request is not available in the form requested, please provide the information in the form that most closely matches what has been requested.

Response:

By agreement, the CAPD has withdrawn this request; thus, no response is required.

DISCOVERY REQUEST NO. 190:

Please provide the average number of customers for each current and proposed rate class for the calendar years 1999 through 2009 and as projected for 2010 and 2011. Please provide the source documents containing the customer data supplied in response to this request. Please provide workpapers in electronic spreadsheet form, with all links and formulas intact, source data used, and explain all assumptions and calculations used. To the extent the data requested is not available in the form requested, please provide the information in the form that most closely matches what has been requested.

Response:

Please see Attachment 190-1 for the average number of customers by year from 2000 projected through 2011. Data is not available in the format requested prior to 2000.

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Average Number of Customers by Year

Residential R-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	48,467	49,357	50,480	50,993	51,769	52,566	52,800	53,008	53,213	53,218	53,031	52,770
Residential R-4	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	5	4	4	3	3	2	2	2	2	2	2	2
Commercial C-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	7,860	7,980	8,138	8,192	8,283	8,369	8,330	6,766	6,554	6,523	6,509	6,393
Commercial C-2 Class was established in January 2007	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	27	28	28	28	29	23	24	1,548	1,653	1,616	1,574	1,574
Industrial F-1/T-2 Formerly I-1/T-2	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	27	28	28	28	29	23	24	26	27	27	27	27
Industrial L-1/T-1 No customers in this class after December 2004. Customers began being classified as either L-1 or T-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	47	43	42	41	39							
SS-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	2	2	3	4	5	5	4	4	2	0	0	0
Special Contract	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
	1	1	1	1	1	1	1	1	1	1	2	2
Industrial F-1/T-2 + T-1 Formerly I-1/T-2 + T-1 Class was established in January 2005	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
						15	14	12	12	13	11	11
Industrial L-1 Formerly L-1 Data not available prior to January 2005. Customers were classified as L-1/T-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
						1	1	1	1	1	1	1
Industrial T-1 Data not available prior to January 2005. Customers were classified as L-1/T-1	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
						25	25	25	26	27	27	27
Industrial T-3 Class was established in January 2005	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
						1	3	8	25	31	30	30

DISCOVERY REQUEST NO. 191:

Please provide actual therm usage data for each current and proposed rate class for the calendar years 1999 through 2009 and as projected for 2010 and 2011. Please provide workpapers in electronic spreadsheet form, with all links and formulas intact, source data used, and explain all assumptions and calculations used. To the extent the data requested is not available in the form requested, please provide the information in the form that most closely matches what has been requested.

Response:

Please see Attachment 191-1 for yearly therm usage data from 2000 projected through 2011. Data is not available in the format requested prior to 2000.

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Therm usage by year

Residential R-1

2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
37,110,585	38,703,697	36,958,207	37,809,719	36,699,872	37,893,999	36,048,973	33,362,310	36,199,357	34,584,136	35,899,400	34,584,700

Residential R-4

2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
294,732	324,441	200,660	119,336	102,386	69,400	106,120	84,208	87,944	76,973	82,204	82,204

Commercial C-1

2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
37,745,905	41,033,297	36,845,550	38,426,074	37,065,833	37,310,884	37,450,216	11,150,494	7,363,343	7,117,557	8,160,150	7,846,854

Commercial C-2

Class was established in January 2007

2007	2008	2009	Projected 2010	Projected 2011
22,548,455	26,284,609	23,215,913	21,999,050	21,446,446

Industrial F-1/T-2

Formerly I-1/T-2

2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
15,624,157	19,296,828	17,969,320	19,376,543	21,998,310	21,582,762	19,116,007	19,721,269	20,741,496	19,297,917	19,238,073	20,040,138

Industrial I-1/T-1

No customers in this class after December 2004. Customers began being classified as either I-1 or T-1

2000	2001	2002	2003	2004
69,520,933	57,558,052	53,798,200	45,818,562	44,672,211

SS-1

2010	2011
0	0

Special Contract

2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Projected 2010	Projected 2011
9,867,654	8,448,267	10,748,485	13,803,098	16,479,084	13,877,981	19,114,579	8,936,286	9,936,193	462,254	0	0

Industrial F-1/T-2 + T-1

Formerly I-1/T-2 + T-1

Class was established in January 2005. Data not available in this format prior to January 2006

2006	2007	2008	2009	Projected 2010	Projected 2011
15,633,308	13,495,260	14,117,306	14,389,322	14,425,812	14,425,812

Industrial I-1

Formerly L-1

Data not available prior to January 2005. Customers were classified as L-1/T-1

2005	2006	2007	2008	2009	Projected 2010	Projected 2011
518,094	531,221	526,635	599,371	523,573	523,668	524,688

Industrial T-1

Data not available prior to January 2005. Customers were classified as L-1/T-1

2005	2006	2007	2008	2009	Projected 2010	Projected 2011
28,663,037	26,387,858	30,241,294	29,087,921	32,561,810	33,155,940	33,155,940

Industrial T-3

Class was established in January 2005. Data not available in this format prior to January 2006.

2006	2007	2008	2009	Projected 2010	Projected 2011
752,130	1,274,343	3,148,310	3,702,457	3,616,429	3,616,429

DISCOVERY REQUEST NO. 192:

Please provide normalized (weather adjusted) therm usage data for each current and proposed rate class for the calendar years 1999 through 2009 and as projected for 2010 and 2011. Please provide workpapers in electronic spreadsheet form, with all links and formulas intact, source data used, and explain all assumptions and calculations used. To the extent the data requested is not available in the form requested, please provide the information in the form that most closely matches what has been requested.

Response:

Please see Attachment 150-1 provided with the Company's response to CAPD discovery request 150 for the normalized usage for the Residential R-1 and the combined small commercial classes (C-1, C-2, and T-3). The commercial classes are combined to present a better long term view. With the 2004 rate case, the T-3 small commercial transportation class was established with the same base rates as the existing small commercial sales class. Therefore, prior to 2005 all T-3 customers would have been served under the C-1 commercial class with no data available prior to 2005 for this class. Thus for a more consistent long term view T-3 volumes after 2005 have been rolled in with other commercial volumes. With the 2006 rate case, the commercial class was split into the small commercial C-1 and the medium commercial C-2 (commercial accounts with annual volumes greater than 4,000 therms and with T-3 as the transportation option with base rates to match C-2) classes. Prior to 2007, all C-2 customers were billed under the C-1 rate classification; hence no data exists for this class prior to 2007. Again, in

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order to present the data on a consistent basis year over year, the three classes were combined.

The remaining classes (Multi-Family R-4, F1/T2, F1/T2 + T1, I1, and T1) serve large facilities and in general their demand is driven by individual customer requirements that tend to vary more with factors other than weather. Therefore, the existing volumes presented in response to Discovery Request No. 191 are considered to already represent normalized volumes.