



a KPN company

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iBasis.com

**VIA FEDEX**

May 21, 2018

Attn: Director David Foster  
Tennessee Public Utility Commission  
502 Deaderick Street 4th Floor  
Nashville, TN 37243

**RE: iBasis Retail, Inc. (ID #129079) – Request Voluntary Cancellation of CPCN**

Dear Mr. Foster:

On behalf of iBasis Retail (the “Company”), we hereby request that its Certificate of Public Convenience and Necessity (Docket No. 09-00176) be cancelled. The certification, which relates to the Company’s prepaid calling card business, is no longer necessary because the Company has ceased selling its prepaid calling cards to distributors in all states including Tennessee. In Tennessee there have been no distributor sales for more than two years. Moreover, in 2016 and 2017 the intrastate revenue in the state has been \$0.00 and \$0.09 respectively. While the Company has ceased all its sales to distributors, it will continue to maintain its 1-800 customer service number for at least three years in order to ensure that consumers who still have any prepaid cards are properly taken care of and made whole if they have any problems.

Should you have any questions, please contact Ronald Sheehan at 781-430-7957 or [rsheehan@ibasis.net](mailto:rsheehan@ibasis.net).

Sincerely,

A handwritten signature in cursive script that reads 'Ellen Schmidt'.

Ellen Schmidt  
VP, General Counsel & Secretary