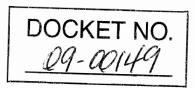


#### KRISTOPHER E. TWOMEY

TELECOMMNTERNET LAW . REGULATORY CONSULTING

September 22, 2009

Via FedEx
Docket Office
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505



2009 SEP 28 AH IS: 12
T.R.A. DOCKET ROOM

Re:

Application of Peace Communications, LLC for a Certificate to Provide

Competing Local Telecommunications Services

Dear Sir/Madam:

Enclosed for filing are an original and thirteen (13) copies of the Application of Peace Communications, LLC for a Certificate to Provide Competing Local Exchange Services.

Also enclosed is a check for the filing fee in the amount of \$25.00 and a Letter of Credit issued by our financial institution.

Please contact me at the number below should you have any questions or need additional information.

Sincerely,

Kristopher E. Twomey

Counsel to Peace Communications, LLC

**Enclosures** 

cc: James Peace

Law Office 1725 I Street, NW, Suite 300 Washington, DC 20006 Phone: 202 250-3413 Fax: 202 517-9175

www.lokt.net



Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0505

REFERENCE: Name of Company authorized by TRA: Peace Communications. LLC

Company ID # as assigned by the TRA:

Irrevocable Letter of Credit Number: 60056827

Effective Date: September 25, 2009 Expiration Date: September 25, 2010

#### Sir/Madam:

You have requested of **Community Trust & Banking Company** (the "Lender") that we establish an irrevocable letter of credit which will remain available on behalf of **Peace Communications**, **LLC** (the "Company") who has applied to the Tennessee Regulatory Authority (the "TRA") for authority to provide telecommunications services in the state of Tennessee. The purpose of this letter of credit is to secure payment of any monetary sanction imposed against the Company, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TRA.

We hereby establish and issue, in favor of the TRA, an irrevocable letter of credit in the amount of twenty thousand dollars (\$20,000.00) lawful money of the United States of America. The TRA may draw upon this letter of credit, at any time and from time to time, by delivering a Letter of Credit Notice, substantially in the form set forth below (a "Notice"), which Notice shall specify the amount (the "Draw Amount") to be drawn and the bank account (the "Bank Account") to which the Draw Amount should be delivered and shall be signed by an official designated and duly authorized by the TRA, to Lender at the address listed below, or to such other address as the Lender shall notify the TRA in writing by certified mail. Promptly after the delivery of each Notice, the Lender hereby covenants and agrees to deliver, by wire transfer of immediately available funds, the Draw Amount to the Bank Account.

This letter of credit shall be deemed automatically renewed without amendment for successive one-year periods and may be canceled by the Lender by giving thirty (30) days advanced written notice by certified mail of such cancellation to the TRA and the Company, it being understood that the Lender shall not be relieved of liability that may have accrued under this letter of credit prior to the date of cancellation.

The Lender hereby represents and warrants that it is qualified and authorized to issue this letter of credit and is a bank designated by the Treasurer of the State of Tennessee as an authorized depository bank for the deposit of state funds. Except as otherwise expressly stated, this letter of credit is subject to the Uniform Customs and Practice for Documentary Credit (1993 Revision) International Chamber of Commerce Publication No. 500, or any revisions thereto.

Yours Very Truly,

Community Trust & Banking Company

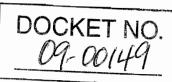
Greg L Farrow Vice President

9125 Lee Highway PO Box 747

Ooltewah, TN 37363

#### BEFORE THE TENNESSEE REGULATORY AUTHORITY

| In the Matter of the Application of            | ) |
|--|---|
| Peace Communications, LLC for a Certificate to | ) |
| Provide Competing Local Telecommunications     | ) |
| Services                                       | ) |
|  | ) |



### APPLICATION OF PEACE COMMUNICATIONS, LLC FOR A CERTIFICATE TO PROVIDE COMPETING LOCAL TELECOMMUNICATIONS SERVICES

Kristopher E. Twomey LoKT Consulting 1725 I Street, N.W., Ste. 300 Washington, DC 20006 Telephone: (202) 250-3413 Facsimile: (202) 517-9175

Counsel for Peace Communications, LLC

#### BEFORE THE TENNESSEE REGULATORY AUTHORITY

|  |   | ~        |                |                 |
|--|---|----------|----------------|-----------------|
| In the Matter of the Application of            | ) | Ħ        | 2009           |                 |
| Peace Communications, LLC for a Certificate to | ) | Þ        | S              | 73              |
| Provide Competing Local Telecommunications     | ) | Ċ        |                | S to f          |
| Services                                       | ) |          | N              |                 |
|  | ĺ | 2        | بين            | A STATE OF      |
|  | , |          | And the second | The Contract of |
|  |   | 2        | ( man          | 111             |
|  |   | <u> </u> | e d            | Marian .        |
|  |   | - Albr   | N              |                 |

### APPLICATION OF PEACE COMMUNICATIONS, LLC FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Pursuant to applicable Tennessee Statues and the Rules and Regulations of the Tennessee Regulatory Authority and Section 253 of the Federal Telecommunications Act of 1996 ("Act"), Peace Communications, LLC ("Peace Communications" or "Applicant") respectfully requests that the Tennessee Regulatory Authority ("TRA") grant Peace Communications, LLC authority to provide competing local telecommunications services, including exchange access telecommunications services, within the State of Tennessee. Peace Communications is willing and able to comply with all applicable rules and regulations in Tennessee pertaining to the provision of competing local telecommunications services. TCA 65-4-201

In support of this Application, Peace Communications shows the following:

#### I. Administrative Requirements

1. Applicant's full name and address:

Peace Communications, LLC P.O. Box 909 Chattanooga, TN 37401

Telephone: (423) 664.8600 Toll-free: (888) 540-6893

support@peace-communications.net

2. Questions concerning this application should be directed to:

Kristopher E. Twomey LoKT Consulting 1725 I Street, N.W., Ste. 300 Washington, DC 20006 Telephone: (202) 250-3413 Facsimile: (202) 517-9175

kris@lokt.net

3. Contact name and address at Applicant:

James E. Peace

**CEO** 

Peace Communications, LLC 6100 Bayswater Lane Hixson, TN 37343

Telephone: (423) 664.8600 Facsimile: (423-267-2018)

Email: jpeace@peace-communications.net

4. Organizational chart:

See Exhibit 1.

5. The name, number and electronic mailing addresses (if available) of the person(s) designated as a contact for the Commission Staff for resolving complaints, inquiries and matters concerning rates and price lists or tariffs.

Kristopher E. Twomey LoKT Consulting 1725 I Street, N.W., Ste. 300 Washington, DC 20006 Telephone: (202) 250-3413 Facsimile: (202) 517-9175

Email: kris@lokt.net

6. Corporate information

Applicant was formed as a Tennessee limited liability company on August 7, 2009. A copy of Applicant's articles of organization is attached as Exhibit 2.

#### 7. The names and addresses of the officers and directors of Applicant.

| Name              | Position                            |
|-------------------|-------------------------------------|
| James E. Peace    | CEO                                 |
| Carmen W. Peace   | Owner & Board Chair                 |
| Joe Freeman       | Chief Technical Officer             |
| Bill Chapman      | Executive Vice President            |
| Steve Blankenship | Chief Financial Officer             |
| Jennifer Morrison | Manager; not an officer or director |
|                   | Executive Consultant/               |
| Dean Poi          | VPNtranet Owner                     |

All officers and directors may be contacted at Applicant's address. Biographies are attached as Exhibit 3.

#### 8. Description of Business Plan, Service to be Offered

Peace Communications, LLC, with headquarters located in Chattanooga, Tennessee, represents the future of state-of-the-art communication services offering the highest level of service for traditional TDM voice applications with VoIP technology as well as managed Internet and data services to business customers. We will offer a mix of IP PBX and hosted IP solutions. Small- and medium-sized businesses (SMB) and small office/home offices (SOHO), in particular, are eager for productivity-enhancing applications and are open to new hosted solutions that address their needs. We are dedicated to finding the most cost effective solutions for our customers. Through our various platforms, we are able to provide, in addition to IP; data services, traditional voice and long distance services, and web hosting. Our corporate premise is to provide high-level, multi-faceted solutions for our clients. Peace Communications was created with the vision of building a profitable broadband, hosting, and collocation facility that would provide an unparalleled, single-source solution for its users. Through our expertise in providing superior, customized products to each individual organization, our business model allows us to provide scalable, turnkey technology to each business, creating a successful partnership.

Our network will be facilities-based with operations from Chattanooga and fiber-based access from a collo hotel in Nashville, Tennessee. However, to insure the complete coverage of services to customers outside of the facilities-based areas, we will establish resale agreements with AT&T.

To insure the highest level of customer support, Peace Communications operates a fully manned Network Operations Center (NOC) with completely certified technicians and both Level I and Level II engineering support. From our NOC, we will proactively monitor all network activities.

#### II. Managerial Requirements

Applicant enjoys decades of combined telecommunications experience, including successfully starting and managing previous CLECs. Bios of the Company's management team are attached as Exhibit 3. Applicant maintains the necessary skill and experience to effectively manage a competitive local telecommunications company.

#### III. Technical Requirements

#### 1. Facilities to be Used

Services provided by Applicant will be facilities-based where available and through Resale. The facilities will use existing structures and as such will not result in any environmental damage.

#### 2. Description of Network

Peace Communications' network is an IP-Based network. The network core is built upon an Ethernet backbone with multiple gigabits/second capacity and uses a number of technologies at the edge, including xDSL, T-1, etc. The network backbone for inter-city transport is an MPLS network that provides for QoS and privacy for customer traffic across the backbone. IEEEE 802.1Q (QinQ) tagging is used heavily throughout the network to help ensure privacy and

#### 3. TRA Standards Will be Met

Peace Communications' services will satisfy the minimum standards established by the TRA. The Company will file and maintain tariffs in the manner prescribed by the TRA and will meet minimum basic local standards, including quality of service and billing standards required of all LECs regulated by the TRA. Applicant will not require customers to purchase CPE, which cannot be used with the Incumbent Local Exchange Carrier's systems. The biographies in Exhibit 3 attest to the vast experience the management team enjoys, its ability to carry out the plan described above, and that Peace Communications is certainly technically qualified to provide local exchange service in Tennessee.

#### 4. Proposed Service Area

Peace Communications, through this application, is in the process of acquiring authorization to provide telecommunications services in the state of Tennessee. Peace Communications has not applied for certification in any other state. The Applicant proposes to offer its services throughout the State of Tennessee beginning in local exchange areas currently being served by the incumbent AT&T, which is designated open to competition. Applicant does not plan to offer services in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines. Peace Communications intends to offer its advanced communications services through the use of its own facilities, resold facilities, and through a combination of these provisioning methods.

#### 5. Types of Local Exchange Service to be provided

Peace Communications expects to offer a broad variety of local exchange services, primarily to wholesale and business customers in Tennessee. Peace Communications' initial line of local services will be comparable to that currently offered by the incumbent LECs. Initially, Peace Communications plans to offer Voice; 1FBs, copper loops, DSL, T1, PRI, DS3, MetroEthernet, OCx. The Applicant will also offer internet via integrated T1s, and DIA from T1 through Gigabit. Directory Assistance, Directory Services, and Operator Services will be provided through a contract with AT&T. All services required under Chapter 1220-4-8-.04 (3) (6) and (2) will be offered.

#### 6. Repair and Maintenance

Peace Communications understands the importance of effective customer service for local service customers. Peace Communications has made arrangements for its customers to call the company at its toll-free customer service number, (888) 540-6893. In addition, customers may contact the company in writing at the headquarters address, as well as via email at <a href="mailto:support@peace-communications.net">support@peace-communications.net</a>. The toll free number will be printed on the customer's monthly billing statements. The designated contact person knowledgeable about Peace Communications' operations in Tennessee is James E. Peace, President and CEO.

#### IV. Financial Requirements

Peace Communications enjoys significant access to capital and the financial resources to operate as a competitive local service provider in Tennessee. Being a newly formed company, Peace does not yet have any financial statements.

Please see Exhibit 4.

## V. Small and Minority-Owned Telecommunications Business Participation Plan:

Please see Exhibit 5.

#### VI. Service of Application

Applicant certifies that it has served notice of its application on the eighteen (18) incumbent local exchange telephone companies in Tennessee with a statement regarding Peace Communications' intention of operating geographically. A certificate of service is attached as Exhibit 6.

#### VII. Toll Dialing Parity Plan

Applicant's toll dialing parity plan is attached as Exhibit 7

#### VIII. Numbering Issues

Applicant's expected demand for NXXs per NPA within a year of approval of its Application is as follows:

| Chattanooga | 423 (5,000) |
|-------------|-------------|
| Nashville   | 615 (3,000) |
| Cleveland   | 423 (1,000) |
| Dayton      | 423 (1,000) |
| Athens      | 865 (1,000) |

2. How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?

| Chattanooga | 423 (2,000) |
|-------------|-------------|
| Nashville   | 615 (1,000) |
| Cleveland   | 423 (1,000) |
| Dayton      | 423 (1,000) |
| Athens      | 865 (1,000) |

- 3. When and in what NPA do you expect to establish your service footprint? Chattanooga, Cleveland and Dayton 423 and Nashville 615 immediately, Knoxville/Athens 865 within 6 months of certification.
- 4. Will the company sequentially assign telephone numbers within NXXs?

No

5. What measures does the company intend to take to conserve Tennessee numbering resources?

Peace Communications will not offer blocks of numbers that exceed actual customer needs.

6. When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

75%

#### IX. Operational Issues

1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee. Peace Communications will participate in the state-wide TAR file that is maintained by AT&T. We will provide AT&T will bi-weekly updates of all Peace Communications customers in the approved industry format. We will download updated TAR database listings and input to our

billing system for comparison of all originating a terminating calls. Through this process, we will be able to verify county-wide calling for our customers and be in compliance with TCA 65-21-114.

2. Is the company aware of the Tennessee County Wide Calling database maintained by BellSouth and the procedures to enter your telephone numbers on the database?

Peace Communications will cooperate with AT&T to ensure its telephone numbers are accurately placed in the Tennessee County Wide Calling database.

- 3. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?

  Yes.
- 4. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas

Peace Communications' will not bill for any calls originated and terminated within the metro calling areas through NPA-nxx verification in the switch.

5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.

All customer complaints should be directed first to Peace Communications' Executive Vice President, Bill Chapman. The telephone number is 423-664-8417.

6. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 *et seq*. And Chapter 1220-4-11?

Peace Communications will not use telemarketing in Tennessee. Peace Communications will operate with a direct sales force and will also sell through agents. All agents will be responsible for complying with Tennessee TCA §65-4-401 *et seq.* and Chapter 1220-4-11.

#### X. Public Interest

Grant of the Application will further the goals of the Tennessee Legislature and further the public interest by expanding the availability of competitive telecommunications services in the State of Tennessee. In addition, intrastate offering of these services is in the public interest because the services will provide Tennessee customers increased efficiencies and cost savings. Authorizing Peace Communications to provide local exchange telecommunications services will enhance materially the telecommunications infrastructure in the State of Tennessee and will facilitate economic development.

In particular, the public will benefit both directly, through the use of the competitive services to be offered by Peace Communications and indirectly, because Peace Communications' presence in Tennessee will increase the incentives for other telecommunications providers to operate more efficiently, offer more innovative services, reduce their prices, and improve their quality of service. Grant of this Application will further enhance the service options available to Tennessee citizens for the reasons set forth above.

#### XI. Miscellaneous Issues

- A. Sworn pre-filed testimony is attached to this Application Exhibit 8.
- B. Tariffs will be filed after this Application is granted.
- C. Applicant is not currently involved in any mergers or acquisitions. Applicant's corporate structure is shown in Exhibit 1.
- D. Applicant does not require customer deposits.
- E. Applicant has never received a slamming or any other complaint filed with a state or federal regulatory agency involving Applicant or its affiliated entities.

F. Applicant will not offer services in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines, unless that carrier's rural exemption has been eliminated.

WHEREFORE, Peace Communications, LLC requests that the Commission:

- (a) Grant Applicant authorization to provide facilities-based and resale local exchange services in eligible incumbent local exchange carrier areas service provider throughout the State of Tennessee in the service areas of AT&T and any other ILEC that does not enjoy a rural exemption under Section 251(f) of the Telecommunications Act of 1996;
  - (b) Make the grant effective on the date of issuance;
  - (c) Authorize the filing of tariffs after the effective date of such a grant, such tariffs to be effective upon approval; and
  - (d) Grant such further relief as may be just and reasonable.

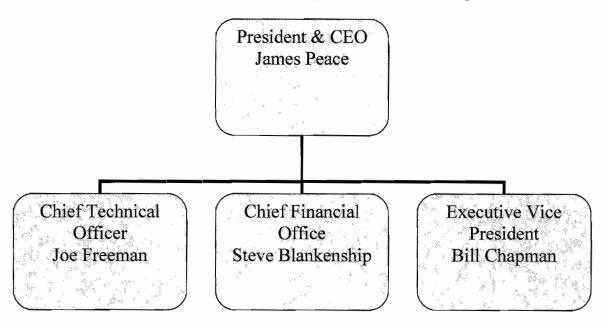
Respectfully submitted,

Kristopher E. Twomey

Counsel for Peace Communications, LLC

September 18, 2009

EXHIBIT 1
Organizational Chart and Corporate Affiliate Description



Peace Communications, LLC is the sole owner of the CLEC

#### **EXHIBIT 2**

Articles of Organization and
Certificate of Status Issued by the Tennessee Secretary of State



#### TENNESSEE DEPARTMENT OF REVENUE

#### CERTIFICATE OF REGISTRATION

PEACE COMMUNICATIONS LLC ATTN: JAMES PEACE

PO BOX 909

CHATTANOOGA TN 37401-0909

Indialandalan III anno III landalan dan dalah alian dalah dalah dalah dalah dalah dalah dalah dalah dalah dalah

August 26, 2009

Account Type:

TV&TELECOM

Account No.:

785174778

Filing Status:

MONTHLY

We have received and processed your application for registration. Your valid certificate is attached below. This certificate must be publicly displayed at the location for which it is issued. The account number on this certificate is used by the department to identify your account and must be shown on all reports and correspondence. The reverse side of this certificate contains important information regarding change and/or cancellation instructions.

T.C.A. 67-6-607 Unauthorized Use of Certificate

It is a Class C misdemeanor for any person having a certificate of registration to:

(1) Use such certificate for the purpose of purchasing tangible personal property subject to the tax herein levied except for resale, unless authorized to do so by other provision of this chapter and the rules and regulations adopted pursuant thereto; or

(2) Use or consume any tangible personal property purchased or otherwise acquired under the certificate of registration and subject to the privilege taxes herein levied, without paying the privilege taxes.

Reporting Forms

You will receive appropriate reporting forms and instructions based on filing status. You are required to file a monthly, quarterly, or annual return even if no tax is due. If your business opens after the 20th of the month, do not file a separate return covering only the days remaining in the month. Rather, include those days on the return covering your first full period. This does not apply to qualified lease departments and antique mall dealers where the owners of the business collect and report the tax.

In order to avoid penalty and interest all returns must be postmarked on or before the due date of the month following the reporting

Electronic Funds Transfer
Persons liable for remitting two thousand five hundred dollars(\$2,500) or more in tax with any return, report or other document are required by law to make tax payments by electronic funds transfer (EFT). For additional information regarding this account you may call Taxpayer Services between 8:00 a.m. and 4:30 p.m., Monday through Friday, holidays excepted. Please see the back of this notice for our local offices and phone numbers.

DETACH HERE AND DISPLAY IN PUBLIC AREA

#### TENNESSEE DEPARTMENT OF REVENUE CERTIFICATE OF REGISTRATION TV&TELECOM

This certificate must be publicly displayed

PEACE COMMUNICATIONS LLC 1100 CENTRAL AVE CHATTANOOGA, TN 37403

Account Type: TV&TELECOM

Account No.:

785174778

Effective Date: August 1, 2009

Reagan Farr COMMISSIONER OF REVENUE

FIV-N1001401

#### **EXHIBIT 3**

|   | Biographies of Management and Directors |     |
|---|---|-----|
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
|   |   |     |
| овинией на годинатичном наменентим на мест по и посновнико е на год годината г (мертой билина на вига постер е<br>С |   | жен |

#### Jim Peace, Chief Executive Officer

Mr. Peace is a successful entrepreneur with a proven track record in building and operating technology businesses. He built a telecommunication company from the ground up and over a period of less than ten years created a multi-million dollar base of business which he sold in 1999. Under Jim's leadership, VPNtranet has built a successful track record in partnering with telecoms providing support services including sales engineering; network operations center support; and network engineering. Jim's ability to assemble and manage talent to develop and maintain superior customer relationships and add customer value is unparalleled in today's market place. As CEO, Jim will have overall responsibility for the management and direction of the company.

#### Joe Freeman, Chief Technical Officer

Mr. Freeman has more than fifteen years telecommunications service delivery and engineering. While at VPNtranet, he has been responsible for product development, training, engineering, and service consulting to our customers. Prior to VPNtranet, Mr. Freeman lead the CLEC IP Engineering and the IT Network teams for CenturyTel. He was instrumental in the rollout of Voice over IP services within CenturyTel's market areas. Prior to CenturyTel, he was a Network Consulting Engineer for Sprint Paranet, and worked with Fortune 100 customers in the Dallas metro area. Joe will manage all engineering and design aspects of our operations.

#### Bill Chapman, Executive Vice President

Mr. Chapman has over thirty years of experience in the telecommunications field. He has been instrumental in the development of successful carrier partnerships for VPNtranet. Prior to joining VPNtranet, he started two CLECs. The most recent was EPB Telecommunications, a division of the Electric Power Board of Chattanooga, TN. Mr. Chapman had established Marietta FiberNet for the City of Marietta, GA before orchestrating the EPB startup. He was vice-chairman of Municipal Electric Authority of Georgia's Telecommunications Board of Directors and Charter Director of Georgia Public Web. Bill will oversee all daily technical and customer operations.

#### Steve Blankenship, Chief Finanancial Officer

Mr. Blankenship brings a broad-based background of business and financial management to Peace Communications. Spanning over two decades, his experience includes management and consulting roles at companies ranging from small retail sector businesses to Fortune 100 Consumer Goods and Information Technology companies like PepsiCo and EDS. He has also provided financial consulting and valuation services for a number of successful startups.

#### Jennifer Morrison, Director of Operations

Mrs. Morrison has worked in the telecommunications industry for more than ten years. She has experience in network engineering and design, team leadership, and project management. Prior to VPNtranet, she was employed with CenturyTel and helped manage and maintain the network operations in all CLEC markets. Mrs. Morrison holds customer service in the highest regard and will be responsible for establishing and maintaining customer relations during and after the sale. She will also be responsible for managing the day to day operations as well as the staff in the Network Operations Center

#### Dean Poi, Executive Consultant/VPNtranet Owner

Mr. Poi has over 25 years of results in consulting, executive management, and technology startups. He developed VPNtranet's SMB-focused managed service provider strategy leveraging 24/365 network operation center capabilities and IP-based network management competencies to grow managed IT service revenues through co-branding relationships. Mr. Poi plays a key leadership role in VPNtranet's continued success. His expertise in technology has enabled business transformation across the enterprise bringing recognition as a change and business process improvement leader. As a Senior IBM Consultant, he sold and provided management consulting services to Fortune 100 firms.

#### **EXHIBIT 4**

#### **Financial Statements**



September 25, 2009

Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

To whom it may concern,

This letter is to confirm that Peace Communications LLC has established a bank account with a balance as of September 25, 2009 being \$151,500.

If you have any further questions you may contact me at 423-238-8660.

Sincerely,

Greg Farrow Vice President

Commercial Lender

| Ordinary Income/Expense      | Oct-09  | Nov-09  | Dec-09  |  |
|------------------------------|---------|---------|---------|--|
| beginning recurring sales    | 90,000  | 109,000 | 129,000 |  |
| New Recurring Sales          |         |         |         |  |
| Voice & Data                 | 8.000   | 9 000   | 10.000  |  |
| Colo                         | 1,000   | 1,000   | 1,000   |  |
| Total Chattanooga            | 000'6   | 10,000  | 11,000  |  |
| Nashville                    |         |         |         |  |
| Voice & Data                 | 2,000   | 2,000   | 2,000   |  |
| Colo                         | 2,000   | 2,000   | 5,000   |  |
| Total Nashville              | 10,000  | 10,000  | 10,000  |  |
| Total recurring sales        | 109,000 | 129,000 | 150,000 |  |
| Non Recurring Sales          |         |         |         |  |
| Setup/Activation Fees        | 1,900   | 2,000   | 2,100   |  |
| Technical Supt. Services     | 8,500   | 8,500   | 8,500   |  |
| Consulting Services          | 1,000   | 1,000   | 1,000   |  |
| Equipment Sales              | 22,500  | 22,500  | 22,500  |  |
| Telco commissions            | 3,500   | 3,500   | 3,500   |  |
| Total Non Recurring Sales    | 37,400  | 37,500  | 37,600  |  |
| Total Sales                  | 146,400 | 166,500 | 187,600 |  |
|                              |         |         |         |  |
| Cost of Goods Sold           |         |         |         |  |
| Total Cost of Equipment Sold | 13,500  | 13,500  | 13,500  |  |
| Total COGS                   | 13,500  | 13,500  | 13,500  |  |
| Gross Profit                 | 132,900 | 153,000 | 174,100 |  |
| Expense                      |         |         |         |  |
| Advertising                  | 1,500   | 2,000   | 3,000   |  |
| Advertising - Yellow Pages   | 180     | 180     | 180     |  |
| Alarm - Outside Services     | 9       | 1       |         |  |
| Automobile Expense           | 350     | 320     | 350     |  |
| Bank Service Charges         | 25      | 25      | 25      |  |
| billing charge               | 80      | 80      | 80      |  |
| Contributions                | ,       |         | ,       |  |
| Credit Card Discounts        | 15      | 15      | 15      |  |
| Domain Registrations         | 100     | 100     | 100     |  |
| Dues and Subscriptions       | 1,000   | 1,000   | 1,000   |  |
| Insurance                    |         |         |         |  |
| Disability Insurance         | 141     | 141     | 141     |  |
| Health Insurance             | 4,887   | 4,887   | 4,887   |  |
| Liability Insurance          | 3,238   | ,       |         |  |
| Work Comp                    | 685     |         |         |  |
| Total Insurance              | 8,951   | 5,028   | 5,028   |  |
| Late Fees                    |         | ٠       | ė       |  |
| Licenses and Permits         | ı       | ٠       |         |  |
|                              |         |         |         |  |

| Dec-09                  | 350             | 6.250                         | 4,850                      |                          | 4,250                        | 6,000                    | •       | 4,424         | 125                  |                   | 400        | 200        | 900                     | 115                 | 6,100 |         | 100              | 450            | 80               | 630           |                    | 13,600                    | 34,000               | 11,500           | 59,100                   | 15,050            | 200                   | 200                     | 63,101          | 009      |              |               | 009   | 1,000  | 1,600              |           | 148        | 3,000            | 350   | 3,498           | 187,420       | (13,320)             |                  |                | 1,714                  | 11,008        | 12,722                 | 8,500                | (34.542) | 1-11-11 |
|-------------------------|-----------------|-------------------------------|----------------------------|--------------------------|------------------------------|--------------------------|---------|---------------|----------------------|-------------------|------------|------------|-------------------------|---------------------|-------|---------|------------------|----------------|------------------|---------------|--------------------|---------------------------|----------------------|------------------|--------------------------|-------------------|-----------------------|-------------------------|-----------------|----------|--------------|---------------|-------|--------|--------------------|-----------|------------|------------------|-------|-----------------|---------------|----------------------|------------------|----------------|------------------------|---------------|------------------------|----------------------|----------|---------|
| Nov-09                  | 325             | 6.250                         | 4,850                      |                          | 4,250                        | 6,000                    | ,       | 4,424         | 125                  |                   | 200        | 200        | 700                     | 115                 | 6,100 |         | 100              | 450            | 80               | 630           |                    | 13,600                    | 34,000               | 11,500           | 59,100                   | 14,350            | 100                   | 250                     | 54,101          | 300      |              |               | 300   | 200    | 800                |           | 74         | 3,000            | 175   | 3,249           | 174,797       | (21,797)             |                  |                | 1,714                  | 11,125        | 12,839                 | 2,667                | (42.302) |         |
| Oct-09                  | 325             | 6 250                         | 4,850                      | ,                        | 4,058                        | 6,000                    |         | 4,424         | 125                  |                   | 400        | 200        | 800                     | 115                 | 6,100 |         | 100              | 450            | 80               | 630           |                    | 13,600                    | 34,000               | 11,500           | 59,100                   | 11,480            | 100                   | 250                     | 45,701          | 300      |              |               | 300   | 200    | 800                |           | 74         | 3,000            | 175   | 3,249           | 167,018       | (34,118)             |                  |                | 1,714                  | 292           | 2,006                  | ,                    | (36.124) |         |
| Ordinary Income/Expense | Office Supplies | Outside Services - Consulting | Outside Services - Hosting | Outside Services - Other | Outside Services - Technical | Outside Services _ Sales | Parking | Payroll Taxes | Postage and Delivery | Professional Fees | Accounting | Legal Fees | Total Professional Fees | Reimbursed Expenses | Rent  | Repairs | Building Repairs | Janitorial Exp | Lawn Maintenance | Total Repairs | Salaries and Wages | Salaries - Administration | Salaries - Technical | Salaries - Sales | Total Salaries and Wages | Sales Commissions | Shipping and Handling | Small Equipment Expense | Total Telephone | Training | Travel & Ent | Entertainment | Meals | Travel | Total Travel & Ent | Utilities | Cable T.V. | Gas and Electric | Water | Total Utilities | Total Expense | Net Operating Income | Interest Expense | Finance Charge | Interest Expense - JEP | Loan Interest | Total Interest Expense | Depreciation Expense | FBT      | j       |

| rdinary Income/Expense   | Jan-10                                     | Feb-10                                     | Mar-10                                      | Apr-10                                      | May-10                                      | Jun-10                                      | Jul-10                                      | Aug-10                                      | Sep-10                                      | Oct-10                                      | Nov-10                                      | Dec-10                                      |
|--|--|--|---|---|---|---|---|---|---|---|---|---|
| beginning recurring sales New Recurring Sales  | 150,000                                    | 173,500                                    | 197,000                                     | 220,500                                     | 246,000                                     | 271,500                                     | 297,000                                     | 324,500                                     | 352,000                                     | 379,500                                     | 407,000                                     | 434,500                                     |
| Chattanooga<br>Voice & Data<br>Colo<br>Total Chattanooga   | 10,000<br>1,500<br>11,500                  | 10,000<br>1,500<br>11,500                  | 10,000<br>1,500<br>11,500                   | 10,000<br>1,500<br>11,500                   | 10,000<br>1,500<br>11,500                   | 10,000<br>1,500<br>11,500                   | 11,000<br>1,500<br>12,500                   | 11,000<br>1,500<br>12,500                   | 11,000<br>1,500<br>12,500                   | 11,000<br>1,500<br>12,500                   | 11,000<br>1,500<br>12,500                   | 11,000<br>1,500<br>12,500                   |
| Nashville<br>Voice & Data<br>Colo<br>Total Nashville   | 6,000<br>6,000<br>12,000                   | 6,000<br>6,000<br>12,000                   | 6,000<br>6,000<br>12,000                    | 7,000<br>7,000<br>14,000                    | 7,000<br>7,000<br>14,000                    | 7,000<br>7,000<br>14,000                    | 7,500<br>7,500<br>15,000                    | 7,500<br>7,500<br>15,000                    | 7,500<br>7,500<br>15,000                    | 7,500<br>7,500<br>15,000                    | 7,500<br>7,500<br>15,000                    | 7,500<br>7,500<br>15,000                    |
| Total recurring sales  | 173,500                                    | 197,000                                    | 220,500                                     | 246,000                                     | 271,500                                     | 297,000                                     | 324,500                                     | 352,000                                     | 379,500                                     | 407,000                                     | 434,500                                     | 462,000                                     |
| Non Recurring Sales Setup/Activation Fees Technical Supt. Services Consulting Services Equipment Sales Telco commissions | 2,350<br>9,000<br>1,250<br>24,500<br>4,000 | 2,350<br>9,500<br>1,250<br>24,500<br>4,000 | 2,350<br>10,000<br>1,250<br>24,500<br>4,000 | 2,550<br>10,500<br>1,250<br>24,500<br>4,000 | 2,550<br>11,000<br>1,250<br>24,500<br>4,000 | 2,550<br>11,500<br>1,250<br>24,500<br>4,000 | 2,750<br>12,000<br>1,750<br>26,500<br>4,500 | 2,750<br>12,500<br>1,750<br>26,500<br>4,500 | 2,750<br>13,000<br>1,750<br>26,500<br>4,500 | 2,750<br>13,500<br>1,750<br>26,500<br>4,500 | 2,750<br>14,000<br>1,750<br>26,500<br>4,500 | 2,750<br>14,500<br>1,750<br>26,500<br>4,500 |
| Total Non Recurring Sales  | 41,100                                     | 41,600                                     | 42,100                                      | 42,800                                      | 43,300                                      | 43,800                                      | 47,500                                      | 48,000                                      | 48,500                                      | 49,000                                      | 49,500                                      | 20,000                                      |
| Total Sales  | 214,600                                    | 238,600                                    | 262,600                                     | 288,800                                     | 314,800                                     | 340,800                                     | 372,000                                     | 400,000                                     | 428,000                                     | 456,000                                     | 484,000                                     | 512,000                                     |
| Cost of Goods Sold<br>Total Cost of Equipment Sold<br>Total COGS   | 14,700                                     | 14,700                                     | 14,700                                      | 14,700<br>14,700                            | 14,700                                      | 14,700                                      | 15,900<br>15,900                            | 15,900                                      | 15,900<br>15,900                            | 15,900<br>15,900                            | 15,900                                      | 15,900                                      |
| Gross Profit   | 199,900                                    | 223,900                                    | 247,900                                     | 274,100                                     | 300,100                                     | 326,100                                     | 356,100                                     | 384,100                                     | 412,100                                     | 440,100                                     | 468,100                                     | 496,100                                     |
| Expense<br>Advertising   | 3,000                                      | 3,000                                      | 3,000                                       | 3,000                                       | 3,000                                       | 3,000                                       | 3,500                                       | 3,500                                       | 3,500                                       | 3,500                                       | 3,500                                       | 3,500                                       |
| Advertising - Yellow Pages   | 700  | 700  | 700   | 700   | 700   | 700   | 99  | 700   | 700   | 907   | 7007  | 700   |
| Automobile Expense   | 400  | 400  | 400   | 400   | 400   | 400   | 400   | 400   | 400   | 400   | 400   | 400   |
| Bank Service Charges   | 25   | 25   | 25  | 25  | 52  | 25  | 25  | 25  | 22  | 52  | 22  | 52  |
| billing charge   | 100  | 100  | 100   | 100   | 100   | 100   | 001   | 100   | 100   | 100   | 100   | 100   |
| Credit Card Discounts  | 25   | 25   | 25  | 25  | 25  | 25  | 25  | 25  | 25  | 25  | 25  | 25  |
| Domain Registrations   | 125  | 125  | 125   | 125   | 125   | 125   | 140   | 140   | 140   | 140   | 140   | 140   |
| Dues and Subscriptions<br>Insurance  | 1,100                                      | 1,100                                      | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       | 1,100                                       |
| Disability Insurance   | 141  | 141  | 150   | 150   | 150   | 150   | 150   | 150   | 150   | 150   | 150   | 150   |
| Health insurance   | 4,887                                      | 4,887                                      | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       | 5,376                                       |
| Liability Insurance  | 3,238                                      | ,  | ,   | 3,500                                       |   |   | 3,500                                       | ,   |   | 3,500                                       | •   | 1   |
| Work Comp  | 685  | ,  | ,   | 750   | ,   | ,   | 750   |   | ,   | 750   | 1   | ,   |
| Total Insurance  | 8,951                                      | 5,028                                      | 5,526                                       | 9,776                                       | 5,526                                       | 5,526                                       | 9,776                                       | 5,526                                       | 5,526                                       | 9,776                                       | 5,526                                       | 5,526                                       |
| Late Fees  | ,  |  |   | ,   | , ,   |   |   | . ,   |   |   |   |   |
| Licenses and Permits   |  |  | •   | •   |   |   |   |   | ,   |   | 1   |   |

| Ordinary Income/Expense                  | Jan-TO   | oT-na.   | Niar-10 |         |         |         |         |         |         |         |         |         |
|--|----------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Office Supplies                          | 350      | 350      | 350     | 350     | 350     | 350     | 375     | 375     | 375     | 375     | 375     | 375     |
| Outside Services - Consulting            | 6,250    | 6,250    | 6,250   | 6,250   | 6,250   | 6,250   | 6,250   | 6,250   | 6,250   | 7,188   | 7,188   | 7,188   |
| Outside Services - Hosting               | 4,850    | 4,850    | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   | 4,850   |
| Outside Services - Other                 |          | •        |         | •       |         | ,       | ,       | ,       | ,       | 1       |         | ٠       |
| Outside Services - Technical             | 4,500    | 4,750    | 2,000   | 5,250   | 5,500   | 5,750   | 6,000   | 6,250   | 6,500   | 6,750   | 7,000   | 7,250   |
| Outside Services_Sales                   | 006'6    | 9,900    | 9,900   | 006'6   | 6,900   | 006'6   | 13,200  | 13,200  | 13,200  | 13,200  | 13,200  | 13,200  |
| Parking                                  |          | •        |         | ٠       | •       | ,       | •       | ,       | ,       | ,       | ٠       | •       |
| Payroll Taxes                            | 4,781    | 4,781    | 4,781   | 4,781   | 4,781   | 4,781   | 4,867   | 4,867   | 4,867   | 4,867   | 4,867   | 4,867   |
| Postage and Delivery                     | 175      | 175      | 175     | 175     | 175     | 175     | 200     | 200     | 200     | 200     | 200     | 200     |
| Professional Fees                        |          |          |         |         |         |         |         |         |         |         |         |         |
| Accounting                               | 583      | 583      | 583     | 583     | 583     | 583     | 583     | 583     | 583     | 583     | 583     | 583     |
| Legal Fees                               | 200      | 200      | 200     | 200     | 200     | 200     | 500     | 200     | 200     | 200     | 200     | 200     |
| Total Drofessional Fees                  | 1.083    | 1 083    | 1.083   | 1.083   | 1.083   | 1.083   | 1.083   | 1.083   | 1.083   | 1.083   | 1.083   | 1,083   |
|  | 00/1     | 150      | 200,1   | 1,004   | 150     | 150     | 150     | 150     | 150     | 150     | 150     | 150     |
| Kermbursed Expenses                      | 150      | 000      | 000     | 700     | 000     | 200     | 130     | 200     | 002     | 200     | 200     | 002.4   |
| Kent                                     | 6,200    | 6,200    | 6,200   | 6,200   | 9,200   | 9,200   | 9,200   | 9,200   | 9,200   | 0,200   | 0,200   | 0,20    |
| Repairs                                  | ;        | ;        | ,       |         | ,       |         |         |         | ,       | Č       |         | ,       |
| Building Repairs                         | 100      | 100      | 100     | 100     | 100     | 100     | 100     | 001     | 100     | 100     | 100     | 001     |
| Janitorial Exp                           | 475      | 475      | 475     | 475     | 475     | 475     | 4/5     | 475     | 4/5     | 4/5     | 4/5     | 4/5     |
| Lawn Maintenance                         | 100      | 100      | 100     | 100     | 100     | 100     | 100     | 100     | 100     | 100     | 100     | 100     |
| Total Repairs                            | 675      | 675      | 675     | 675     | 675     | 675     | 675     | 675     | 675     | 675     | 675     | 675     |
| Salaries and Wages                       |          |          |         |         |         |         |         |         |         |         |         |         |
| Salaries - Administration                | 14,960   | 14,960   | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  | 14,960  |
| Salaries - Technical                     | 37,400   | 37,400   | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  | 37,400  |
| Salaries - Sales                         | 11,500   | 11,500   | 11,500  | 11,500  | 11,500  | 11,500  | 12,650  | 12,650  | 12,650  | 12,650  | 12,650  | 12,650  |
| Total Salaries and Wages                 | 63,860   | 63,860   | 63,860  | 63,860  | 63,860  | 63,860  | 65,010  | 65,010  | 65,010  | 65,010  | 65,010  | 65,010  |
| Sales Commissions                        | 15,750   | 17,763   | 17,763  | 17,763  | 19,338  | 19,338  | 19,338  | 20,825  | 20,825  | 20,825  | 20,825  | 20,825  |
| Shipping and Handling                    | 125      | 125      | 125     | 125     | 125     | 125     | 150     | 150     | 150     | 150     | 150     | 150     |
| Small Equipment Expense                  | 300      | 300      | 300     | 300     | 300     | 300     | 300     | 300     | 300     | 300     | 300     | 300     |
| Total Telephone                          | 72,701   | 82,301   | 91,901  | 102,101 | 112,301 | 122,501 | 133,601 | 144,701 | 155,801 | 166,901 | 178,001 | 189,101 |
| Training                                 | 700      | 700      | 700     | 700     | 700     | 700     | 700     | 700     | 700     | 700     | 700     | 700     |
| Travel & Ent                             |          |          |         |         |         |         |         |         |         |         |         |         |
| Entertainment                            | ,        |          | ,       | ,       | ,       |         |         | ,       | ,       |         | ,       | ٠       |
| Neals                                    | 325      | 325      | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     |
|  | 009      | 009      | 009     | 009     | 009     | 009     | 750     | 750     | 750     | 750     | 750     | 750     |
| Total Travel & Ent                       | 925      | 925      | 925     | 925     | 925     | 925     | 1,075   | 1,075   | 1,075   | 1,075   | 1,075   | 1,075   |
| Lilities                                 |          |          |         |         |         |         |         |         |         |         |         |         |
| Cable T.V.                               | 80       | 80       | 80      | 80      | 80      | 80      | 80      | 80      | 80      | 80      | 80      | 8       |
| المومونين المومونين                      | 3 150    | 3 150    | 3.150   | 3.150   | 3.150   | 3.150   | 3.150   | 3.150   | 3,150   | 3,150   | 3,150   | 3,150   |
| Metal Circuit                            | 352,5    | 368      | 368     | 368     | 368     | 368     | 368     | 368     | 368     | 368     | 368     | 368     |
| 20/40/41   1-4-7                         | 2 202    | 3 298    | 3 798   | 3 5 98  | 3 598   | 3 2 2 8 | 3 598   | 3 598   | 3 598   | 3 598   | 3 598   | 3.598   |
| Total Expense                            | 210.858  | 218,738  | 229,086 | 243,846 | 251,561 | 262,011 | 282,947 | 291,474 | 302,824 | 319,422 | 326,462 | 337,812 |
|  | (10 059) | 5 163    | 18 814  | 30 754  | 48 539  | 64 089  | 73 153  | 92 626  | 109 276 | 120 678 | 141.638 | 158.288 |
| Net Operating income<br>Interest Expense | (000'04) | 101/2    |         |         |         |         |         | Ì       |         |         |         |         |
| Finance Charge                           | i        | ì        | į       | ,       | ì       | į       | ì       | ì       | ·       | ,       | ř       |         |
| Interest Expense - JEP                   | 1,714    | 1,/14    | 1,/14   | 1,/14   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,/14   |
| Loan Interest                            | 10,890   | 10,770   | 10,650  | 10,529  | 10,407  | 10,284  | 10,159  | 10,034  | 2,508   | 11 494  | 11 366  | 11 236  |
| l otal interest expense                  | 17,603   | 12,404   | 17,304  | 14,243  | 12,121  | 166'77  | 11,0/1  | 77,710  | 770/11  | 177     | 200,11  | 2001    |
| Depreciation Expense                     | 6,333    | 11,833   | 11,833  | 13,500  | 13,500  | 14,333  | 15,167  | 16,000  | 16,000  | 16,833  | 16,833  | 17,667  |
| BT                                       | (32,895) | (19,155) | (5,383) | 4,511   | 22,919  | 37,758  | 46,113  | 64,878  | 81,654  | 92,351  | 113,439 | 129,385 |
| EBI                                      | 1000/701 | (octiet) | (cocic) | 1,0,1   | CTC177  | 2       | 10,110  | 2,2,5   |         | 10010   |         | 100     |

| Ordinary Income/Expense   | Jan-11  | Feb-11  | Mar-11  | Apr-11  | May-11  | Jun-11  | Jul-11  | Aug-11  | 5ep-11  | Oct-11  | Nov-11  | Dec-11          |
|---|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----------------|
| beginning recurring sales<br>New Recurring Sales<br>Chattanooga | 462,000 | 492,000 | 522,000 | 552,000 | 583,000 | 614,000 | 645,000 | 678,000 | 711,000 | 744,000 | 000′227 | 810,000         |
| Voice & Data  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000  | 11,000          |
| Colo  | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000   | 2,000           |
| l otal Chattanooga<br>Nashville                                 | 13,000  | 13,000  | 13,000  | 13,000  | 73,000  | 13,000  | 13,000  | 13,000  | 13,000  | 13,000  | 13,000  | 13,000          |
| Voice & Data  | 8,500   | 8,500   | 8,500   | 9,000   | 9,000   | 9,000   | 10,000  | 10,000  | 10,000  | 10,000  | 10,000  | 10,000          |
| Colo  | 8,500   | 8,500   | 8,500   | 9,000   | 000'6   | 0006    | 10,000  | 10,000  | 10,000  | 10,000  | 10,000  | 10,000          |
| Total Nashville   | 17,000  | 17,000  | 17,000  | 18,000  | 18,000  | 18,000  | 20,000  | 20,000  | 20,000  | 20,000  | 20,000  | 20,000          |
| Total recurring sales   | 492,000 | 522,000 | 552,000 | 583,000 | 614,000 | 645,000 | 678,000 | 711,000 | 744,000 | 000,777 | 810,000 | 843,000         |
| Non Recurring Sales   |         |         |         |         |         |         |         |         |         |         |         |                 |
| Setup/Activation Fees   | 3,000   | 3,000   | 3,000   | 3,100   | 3,100   | 3,100   | 3,300   | 3,300   | 3,300   | 3,300   | 3,300   | 3,300           |
| Technical Supt. Services  | 15,000  | 15,500  | 16,000  | 16,500  | 17,000  | 17,500  | 18,000  | 18,500  | 19,000  | 19,500  | 20,000  | 20,500          |
| Consulting Services   | 2,250   | 2,250   | 2,250   | 2,250   | 2,250   | 2,250   | 2,750   | 2,750   | 2,750   | 2,750   | 2,750   | 2,750           |
| Equipment Sales<br>Telco commissions                            | 28,500  | 28,500  | 28,500  | 28,500  | 28,500  | 28,500  | 30,500  | 30,500  | 30,500  | 30,500  | 30,500  | 30,500<br>5,500 |
| Total Non Recurring Sales                                       | 53,750  | 54,250  | 54,750  | 55,350  | 55,850  | 56,350  | 60,050  | 60,550  | 61,050  | 61,550  | 62,050  | 62,550          |
| Total Sales   | 545,750 | 576,250 | 606,750 | 638,350 | 669,850 | 701,350 | 738,050 | 771,550 | 805,050 | 838,550 | 872,050 | 905,550         |
|   |         |         |         |         |         |         |         |         |         |         |         |                 |
| Total Cost of Fourthment Sold                                   | 17 100  | 17 100  | 17 100  | 17 100  | 17 100  | 17 100  | 18 300  | 18 300  | 18 300  | 18 300  | 18 300  | 18 300          |
| Total COGS  | 17,100  | 17,100  | 17,100  | 17,100  | 17,100  | 17,100  | 18,300  | 18,300  | 18,300  | 18,300  | 18,300  | 18,300          |
| +190 × 0  | 238 650 | 550 150 | 500 650 | 621 250 | 652 750 | 020 750 | 710 750 | 75.950  | 786 750 | טשר טכפ | 053 750 | 007 750         |
| מנספי בוסווי  | 000,000 | OCT COO | orn'esc | 057,250 | 001,300 | 007,400 | 001/01/ | 25,557  | 00000   | 050,530 | 001,600 | 067,100         |
| expense<br>Advertising  | 4,000   | 4,000   | 4,000   | 4,000   | 4,000   | 4,000   | 4,000   | 4.000   | 4.000   | 4.000   | 4.000   | 4.000           |
| Advertising - Yellow Pages                                      | 210     | 210     | 210     | 210     | 210     | 210     | 210     | 210     | 210     | 210     | 210     | 210             |
| Alarm - Outside Services  | 9       | ,       |         | 9       | ,       |         | 09      | ,       | ,       | 9       | ٠       | ,               |
| Automobile Expense  | 440     | 440     | 440     | 440     | 440     | 440     | 440     | 440     | 440     | 440     | 440     | 440             |
| Bank Service Charges  | 25      | 25      | 25      | 25      | 22      | 25      | 25      | 25      | 25      | 25      | 25      | 25              |
| billing charge  | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110             |
| Contributions   |         | į       | 1       | ,       | ,       | i       | ,       | ,       | ,       | 1       | ,       | 1               |
| Credit Card Discounts   | 30      | 30      | 30      | 30      | 30      | 30      | 30      | 30      | 30      | 30      | 30      | 30              |
| Domain Registrations  | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175             |
| Dues and Subscriptions  | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210   | 1,210           |
| Insurance   |         |         |         |         |         |         |         |         |         |         |         |                 |
| Disability Insurance  | 150     | 150     | 150     | 160     | 160     | 160     | 160     | 160     | 160     | 160     | 160     | 160             |
| Health Insurance  | 5,376   | 5,376   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913   | 5,913           |
| Liability Insurance   | 3,500   | ,       |         | 3,700   | ,       | ,       | 3,700   | ,       | ,       | 3,700   | ,       |                 |
| Work Comp   | 750     | ,       |         | 800     | ,       | ,       | 800     | ,       | ,       | 800     | ı       |                 |
| Total Insurance   | 9,776   | 5,526   | 6,063   | 10,573  | 6,073   | 6,073   | 10,573  | 6,073   | 6,073   | 10,573  | 6,073   | 6,073           |
| Late Fees   | ,       |         | ,       | ,       | ,       |         | ,       | ,       | ,       |         | ,       |                 |
| Licenses and Permits  | 009     |         |         |         |         | •       |         |         |         |         |         |                 |

| Ordinary Income/Expense       | Jan-11  | Feb-11  | Mar-11  | Apr-11  | May-11  | TT-URC  | TT-IDE  | Aug-11  |         |         |         | 11      |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Office Supplies               | 400     | 400     | 400     | 400     | 400     | 400     | 400     | 425     | 425     | 425     | 425     | 425     |
| Outside Services - Consulting | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   | 7,188   |
| Outside Services - Hosting    | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   | 5,000   |
| Outside Services - Other      | ,       | ٠       | •       | ,       | ,       | ,       | ,       | ٠       |         |         |         | ٠       |
| Outside Services - Technical  | 7,500   | 7,750   | 8,000   | 8,250   | 8,500   | 8,750   | 000'6   | 9,250   | 9,500   | 9,750   | 10,000  | 10,250  |
| Outside Services _ Sales      | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  | 14,520  |
| Parking                       |         | ,       | ,       |         |         |         |         |         |         |         |         |         |
| Payroll Taxes                 | 5,259   | 5,259   | 5,259   | 5,259   | 5,259   | 5,259   | 5,353   | 5,353   | 5,353   | 5,353   | 5,353   | 5,353   |
| Postage and Delivery          | 225     | 225     | 225     | 225     | 225     | 225     | 225     |         |         |         |         |         |
| Professional Fees             |         |         |         |         |         |         |         |         |         |         |         |         |
| Accounting                    | 642     | 642     | 642     | 642     | 642     | 642     | 642     | 642     | 642     | 642     | 642     | 642     |
| Legal Fees                    | 500     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     |
| Total Professional Fees       | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   | 1,142   |
| Reimburged Expenses           | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     |
| Rent                          | 6 300   | 6.300   | 6.300   | 6.300   | 6.300   | 6 300   | 6.300   | 6.300   | 6.300   | 6 300   | 6.300   | 6.300   |
| Repairs                       |         | 2006    |         |         |         |         |         |         |         |         |         |         |
| Building Repairs              | 120     | 120     | 120     | 120     | 120     | 120     | 120     | 120     | 120     | 120     | 120     | 120     |
| Janitorial Exp                | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     |
| l awn Maintenance             | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     | 110     |
| Total Repairs                 | 730     | 730     | 730     | 730     | 730     | 730     | 730     | 730     | 730     | 730     | 730     | 730     |
| Salaries and Wages            |         |         |         |         |         |         |         |         |         |         |         |         |
| Salaries - Administration     | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  | 16,456  |
| Salaries - Technical          | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  | 41,140  |
| Salaries - Sales              | 12,650  | 12,650  | 12,650  | 12,650  | 12,650  | 12,650  | 13,915  | 13,915  | 13,915  | 13,915  | 13,915  | 13,915  |
| Total Salaries and Wages      | 70,246  | 70,246  | 70,246  | 70,246  | 70,246  | 70,246  | 71,511  | 71,511  | 71,511  | 71,511  | 71,511  | 71,511  |
| Sales Commissions             | 20,825  | 22,838  | 22.838  | 22,838  | 23,625  | 23,625  | 23,625  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  |
| Shipping and Handling         | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     |
| Small Equipment Expense       | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     | 325     |
| Total Telephone               | 200.801 | 212.501 | 224.201 | 236.201 | 248.201 | 260.201 | 272.801 | 285.401 | 298,001 | 310,601 | 323,201 | 335,801 |
| Training                      | ROD     | 006     | 1,000   | 1 100   | 1 200   | 1.300   | 1.400   | 1.400   | 1.400   | 1.400   | 1 400   | 1 400   |
| Travel & Ent                  |         |         |         |         |         |         | 1       | 7       |         | 1       | 1       |         |
| Lavel or Elli                 |         |         | ,       |         | 1       |         |         |         |         |         |         |         |
| cntertainment                 |         |         |         |         |         | , ,     | , ,     | i i     | C       | C       |         | r<br>t  |
| Meals                         | 350     | 350     | 350     | 350     | 350     | 350     | 350     | 350     | 320     | 320     | 350     | 350     |
| Trave                         | 850     | 850     | 850     | 850     | 850     | 820     | 820     | 820     | 820     | 820     | 850     | 820     |
| Total Travel & Ent            | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   | 1,200   |
| Utilities                     |         |         |         |         |         | 1       |         |         |         |         | ,       |         |
| Cable T.V.                    | 90      | 90      | 90      | 90      | 90      | 90      | 90      | 90      | 90      | 90      | 90      | 95      |
| Gas and Electric              | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   | 3,308   |
| Water                         | 386     | 386     | 386     | 386     | 386     | 386     | 386     | 386     | 386     | 386     | 386     | 386     |
| Total Utilities               | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,783   | 3,788   |
| Total Expense                 | 363,229 | 372,381 | 384,969 | 401,889 | 410,467 | 422,817 | 441,686 | 451,351 | 464,201 | 481,611 | 489,901 | 502,756 |
| Net Operating Income          | 165,421 | 186,769 | 204,681 | 219,361 | 242,283 | 261,433 | 278,064 | 301,899 | 322,549 | 338,639 | 363,849 | 384,494 |
| Interest Expense              |         |         |         |         |         |         |         |         |         |         |         |         |
| Finance Charge                |         | ,       | i       | į       | i       | i       | i       | i       | i       | i       | ì       | į       |
| Interest Expense - JEP        | 1,714   | 1,714   | 1,/14   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   | 1,714   |
| Loan Interest                 | 9,392   | 9,260   | 9,128   | 8,994   | 8,859   | 8,723   | 8,585   | 8,447   | 8,307   | 8,167   | 8,025   | 7,882   |
| Total Interest Expense        | 11,106  | 10,974  | 10,841  | 10,708  | 10,573  | 10,436  | 10,299  | 10,161  | 10,021  | 9,881   | 9,739   | 9,596   |
| Depreciation Expense          | 17,667  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  |
| ,                             |         |         |         |         |         | 100     | 7       | 0       |         |         |         |         |
| EBT                           | 136,649 | 157,294 | 1/5,340 | 190,153 | 213,211 | 732,497 | 249,265 | 2/3,238 | 294,028 | 310,258 | 335,610 | 356,398 |

| Ordinary Income/Expense                          | Jan-12  | Feb-12  | Mar-12    | Apr-12    | May-12    | Jun-12    | Jul-12    | Aug-12    | 5ep-12    | Oct-12    | Nov-12    | Dec-12    |
|--|---------|---------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| beginning recurring sales<br>New Recurring Sales | 843,000 | 876,000 | 000'606   | 942,000   | 975,000   | 1,008,000 | 1,041,000 | 1,074,000 | 1,107,000 | 1,140,000 | 1,173,000 | 1,206,000 |
| Voice & Data                                     | 11,000  | 11,000  | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    | 11,000    |
| Colo<br>Total Chattanooga                        | 2,000   | 2,000   | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    | 13,000    |
| Nashville  |         |         |           |           |           |           |           |           |           |           |           |           |
| Voice & Data                                     | 10,000  | 10,000  | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    |
| Colo   | 10,000  | 10,000  | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    | 10,000    |
| Total Nashville                                  | 20,000  | 20,000  | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    | 20,000    |
| Total recurring sales                            | 876,000 | 000,606 | 942,000   | 975,000   | 1,008,000 | 1,041,000 | 1,074,000 | 1,107,000 | 1,140,000 | 1,173,000 | 1,206,000 | 1,239,000 |
| Non Recurring Sales                              |         |         |           |           |           |           |           |           |           |           |           |           |
| Setup/Activation Fees                            | 3,300   | 3,300   | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     | 3,300     |
| Fechnical Supt, Services                         | 21,000  | 21,500  | 22,000    | 22,500    | 23,000    | 23,500    | 24,000    | 24,500    | 25,000    | 25,500    | 26,000    | 26,500    |
| Consulting Services                              | 3,250   | 3,250   | 3,250     | 3,250     | 3,250     | 3,250     | 3,750     | 3,750     | 3,750     | 3,750     | 3,750     | 3,750     |
| Fourpment Sales                                  | 32,500  | 32,500  | 32,500    | 32,500    | 32,500    | 32,500    | 37,500    | 37,500    | 37,500    | 37,500    | 37,500    | 37,500    |
| Telco commissions                                | 6,000   | 6,000   | 6,000     | 6,000     | 6,000     | 6,000     | 6,500     | 6,500     | 6,500     | 6,500     | 6,500     | 6,500     |
| Total Non Recurring Sales                        | 66,050  | 66,550  | 67,050    | 67,550    | 68,050    | 68,550    | 75,050    | 75,550    | 76,050    | 76,550    | 77,050    | 77,550    |
| Total Sales                                      | 942,050 | 975,550 | 1,009,050 | 1,042,550 | 1,076,050 | 1,109,550 | 1,149,050 | 1,182,550 | 1,216,050 | 1,249,550 | 1,283,050 | 1,316,550 |
| Cost of Goods Sold                               |         |         |           |           |           |           |           |           |           |           |           |           |
| Total Cost of Equipment Sold                     | 19 500  | 19 500  | 19.500    | 19 500    | 19.500    | 19 500    | 22.500    | 22.500    | 22.500    | 22.500    | 22.500    | 22.500    |
| Total COGS                                       | 19,500  | 19,500  | 19,500    | 19,500    | 19,500    | 19,500    | 22,500    | 22,500    | 22,500    | 22,500    | 22,500    | 22,500    |
| Gross Profit                                     | 922,550 | 956,050 | 989,550   | 1,023,050 | 1,056,550 | 1,090,050 | 1,126,550 | 1,160,050 | 1,193,550 | 1,227,050 | 1,260,550 | 1,294,050 |
| Expense  |         |         |           |           |           |           |           |           |           |           |           |           |
| Advertising                                      | 4,000   | 4,000   | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     | 4,000     |
| Advertising - Yellow Pages                       | 220     | 230     | 240       | 250       | 260       | 270       | 280       | 290       | 300       | 310       | 320       | 330       |
| Alarm - Outside Services                         | 9       |         | ,         | 09        | ,         | ,         | 9         | ,         | ,         | 9         |           | ١         |
| Automobile Expense                               | 450     | 450     | 450       | 450       | 450       | 450       | 460       | 460       | 460       | 460       | 460       | 460       |
| Bank Service Charges                             | 25      | 25      | 25        | 25        | 25        | 25        | 25        | 25        | 25        | 25        | 25        | 25        |
| billing charge                                   | 110     | 110     | 110       | 110       | 110       | 110       | 110       | 110       | 110       | 110       | 110       | 110       |
| Contributions                                    |         | ,       | ,         | •         | ,         | ,         | •         |           | ,         |           | ,         | ,         |
| Credit Card Discounts                            | 40      | 40      | 40        | 40        | 40        | 40        | 40        | 40        | 40        | 40        | 40        | 40        |
| Domain Registrations                             | 200     | 200     | 200       | 200       | 200       | 200       | 200       | 200       | 200       | 200       | 200       | 200       |
| Dues and Subscriptions                           | 1,331   | 1,331   | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     | 1,331     |
| Insurance  |         |         |           |           |           |           |           | ;         | ;         | !         | ;         |           |
| Disability Insurance                             | 160     | 160     | 160       | 180       | 180       | 180       | 180       | 180       | 180       | 180       | 180       | 180       |
| Health Insurance                                 | 5,913   | 5,913   | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     | 6,505     |
| Liability Insurance                              | 3,700   |         |           | 3,900     | •         | ,         | 3,900     | •         |           | 3,900     |           | ,         |
| Work Comp  | 800     | ,       | ,         | 006       |           |           | 006       |           | 1         | 900       |           |           |
| Total Insurance                                  | 10,573  | 6,073   | 6,665     | 11,485    | 6,685     | 6,685     | 11,485    | 6,685     | 6,685     | 11,485    | 6,685     | 6,685     |
| Late Fees  |         |         |           | ,         |           |           | ,         |           |           | •         |           | 1         |
| Licenses and Permits                             |         |         |           |           |           |           |           |           |           |           |           |           |

| Ortisle Stoppiles 7,996 7,906 7,906 7,906 0,015 Octable Stoppiles Convoluting 7,906 7,906 7,906 7,906 0,015 Octable Services - Convoluting 7,906 7,906 7,906 7,906 7,906 0,015 Octable Services - Convoluting 7,906 7,906 7,000 5,000 5,000 0,015 Octable Services - Orther 10,500 1,070 1 | )          | 1 71-11 | Feb-12  | Midr-12 | 77.14.  |         |         |         |         |         |         |         |         |
|--|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| se - Canoulling 7,906 7,906 7,906 7,906 7,906 7,906 7,906 7,906 7,906 7,906 7,907 5,000 5, |            | 425     | 450     | 450     | 450     | 450     | 450     | 450     | 450     | 450     | 450     | 450     | 450     |
| se + Hosting 5,000 10,700 11,200 11,200 11,200 11,200  |            | 906     | 2,906   | 7,906   | 7,906   | 7,906   | 7,906   | 2,906   | 2,906   | 2,906   | 7,906   | 7,906   | 7,906   |
| es - Cother 10,500 10,750 11,000 11,250 15,11 15,972 15,97 |            | 000     | 2,000   | 5,000   | 5,000   | 2,000   | 5,000   | 2,000   | 5,000   | 5,000   | 2,000   | 5,000   | 5,000   |
| es - Sales 10,500 10,750 11,000 11,120 11, se - Sales 15,972 17,972 17,9 | es - Other |         |         | ,       | ,       | ,       |         | •       | ,       | •       | ı       | •       | ,       |
| es_Sales 15,972 15,972 15,972 15,972 15,972 15, elivery  ees   |            | 200     | 10,750  | 11,000  | 11,250  | 11,500  | 11,750  | 12,000  | 12,250  | 12,500  | 12,750  | 13,000  | 13,250  |
| Figure 17 (1978)  Figure 17 (1978)  Figure 17 (1978)  Figure 17 (1978)  Figure 18 (1978)  Figure 18 (1978)  Figure 19 (1 |            | 972     | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  | 15,972  |
| elivery         5,784         4,724         4,724         4,724         4,724         4,724         4,724         4,724         4,724         <  |            |         |         |         |         |         |         |         |         |         |         |         |         |
| elivery  ess  706  706  706  706  706  706  706  7   |            | 784     | 5,784   | 5,784   | 5,784   | 5,784   | 5,784   | 5,889   | 5,889   | 5,889   | 5,889   | 5,889   | 5,889   |
| ees 706 706 706 706 706 706 706 706 706 706  | elivery    |         |         |         |         |         |         |         |         |         |         |         |         |
| 706         707         707 <td>ees</td> <td></td>   | ees        |         |         |         |         |         |         |         |         |         |         |         |         |
| SOO         SOO         SOO         SOO           Ayenses         1,206         1,207 <td></td> <td>706</td> <td>706</td> <td>706</td> <td>206</td> <td>206</td> <td>206</td> <td>706</td> <td>706</td> <td>706</td> <td>206</td> <td>206</td> <td>706</td>  |            | 706     | 706     | 706     | 206     | 206     | 206     | 706     | 706     | 706     | 206     | 206     | 706     |
| Appenses         1,206   |            | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     | 200     |
| remance 175 175 175 175 175 175 175 175 pairs bairs (5.300 6,300 805 805 805 805 805 805 805 805 805 8   |            | 206     | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   | 1,206   |
| 6,300 6,300 6,300 6,300 6,300 6,300 6,000  pairs 130 130 130 130 130  lages  lages  laministration 125 125 125 125 125  laministration 45,254 45,254 45,254 45,254 45,254 45,254 45,254 45,254 45,254 45,254 13,915  land Wages 77,271 77,271 77,271 77,271 77,271 77,271 17 |            | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     |
| tenance 130 130 130 130 130 130 130 130 130 130  |            | 300     | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   | 6,300   |
| pairs 130 130 130 130 130 130 130 130 130 130  |            |         |         |         |         |         | •       |         |         |         |         |         |         |
| tenance 550 550 550 550 550 femance 125 125 125 125 125 125 125 125 125 125  |            | 130     | 130     | 130     | 130     | 130     | 130     | 130     | 130     | 130     | 130     | 130     | 130     |
| lages  deficient   |            | 550     | 250     | 550     | 550     | 550     | 550     | 550     | 550     | 550     | 550     | 550     | 550     |
| Pages and Pages         805         805         805         805         436  | алсе       | 125     | 125     | 125     | 125     | 125     | 125     | 125     | 125     | 125     | 125     | 125     | 125     |
| Ages Stringes         18,102         45,254   |            | 805     | 802     | 805     | 805     | 805     | 805     | 805     | 805     | 805     | 805     | 805     | 802     |
| the initiation 18,102 18,102 18,102 18,102 18, | Vages      |         |         |         |         |         |         |         |         |         |         |         |         |
| technical 45,254 45,254 45,254 45,54 45, 45, 45, 1818 1818 1818 1818 1818 1818 1818 18   | stration   | 102     | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  | 18,102  |
| sions         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,915         13,717         77,271 </td <td></td> <td>254</td> <td>45,254</td>  |            | 254     | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  | 45,254  |
| and Wages 77,271 77,271 77,271 77, 77 77, 77, 77, 77, 77, 77, 77, 77   |            | 915     | 13,915  | 13,915  | 13,915  | 13,915  | 13,915  | 15,307  | 15,307  | 15,307  | 15,307  | 15,307  | 15,307  |
| sions 25,200 25,200 25,200 25,200 25,  |            | 271     | 77,271  | 77,271  | 77,271  | 17,271  | 77,271  | 78,662  | 78,662  | 78,662  | 78,662  | 78,662  | 78,662  |
| and ling   |            | 200     | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  | 25,200  |
| ent Expense 350 350 350 350 350 360 sent Expense 348,401 361,001 1500 1500 1500 1500 1500 1500 1500  |            | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     | 175     |
| He A 348,401 361,001 1500 1500 1500 1500 1500 1500 1500  | ıse        | 350     | 320     | 350     | 350     | 350     | 350     | 350     | 350     | 350     | 350     | 350     | 350     |
| First 1500 1500 1500 1500 1500 1500 1500 150   |            |         | 361,001 | 373,601 | 386,201 | 398,801 | 411,401 | 424,001 | 436,601 | 449,201 | 461,801 | 474,401 | 487,001 |
| ent 375 375 375 375 375 375 575 575 576 5900 5000 5000 5000 5000 5000 5000 500   |            | 1500    | 1500    | 1500    | T200    | 1500    | 1500    | 1500    | 1500    | 1500    | 1500    | 1500    | 1500    |
| ent 375 375 375 375 375 375 375 ctric 3,473 3,47 |            |         |         |         |         |         |         |         |         |         |         |         |         |
| Hert 1,275 375 375 375 375 375 375 375 375 375 3   | ent        |         |         |         |         |         |         |         |         |         |         |         |         |
| Hert 1,275 1,275 1,275 1,275 1,275 1,275 1,27 |            | 375     | 375     | 375     | 375     | 375     | 375     | 375     | 375     | 375     | 375     | 375     | 375     |
| Ent 1,275 1,275 1,275 1,275 1,275 1,275 1,2 1,2 1,2 1,2 1,2 1,2 1,2 1,2 1,2 1,2  |            | 900     | 900     | 900     | 006     | 006     | 006     | 006     | 006     | 006     | 900     | 006     | 006     |
| ctric 3,473 3,473 3,473 3,473 3,4<br>405 405 405 405 405 405 405 405 405 405   | 1,         | 275     | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   | 1,275   |
| ctric 3,473  |            |         |         |         |         |         |         |         |         |         |         |         |         |
| ctric 3,473 3,473 3,473 3,473 4,433 4,473  |            | 95      | 92      | 95      | 95      | 95      | 95      | 95      | 95      | 95      | 95      | 95      | 95      |
| 405 405 405 405 405 405 405 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 418,497 41,714 |            | 473     | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   | 3,473   |
| 3,973 3,973 3,973 3,973 3,973 3,973 3,973 3,973 559,228 559,7553 551,004 568,744 51 51 51 51 51 51 51 51 51 51 51 51 51  |            | 405     | 405     | 405     | 405     | 405     | 405     | 405     | 405     | 405     | 405     | 405     | 405     |
| 1899,322 418,497 438,546 454,306 47 57 393,322 418,497 438,546 454,306 47 31 31 31 31 31 31 31 31 31 31 31 31 31   | ř.         | 973     | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   | 3,973   |
| single 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,714 1,715 1,505 1,505 1,8,500 1,8 | 259        |         | 537,553 | 551,004 | 568,744 | 576,744 | 589,604 | 608,830 | 616,830 | 629,690 | 647,410 | 655,410 | 668,270 |
| ringe 1,714 1,714 1,714 1,714 1,714 1,714 1,714 st. 7,298 st. 7,592 7,445 7,298 Expense 9,451 9,306 9,159 9,011 18,500 18,500 18,500 1   | er<br>es   | 322     | 418,497 | 438,546 | 454,306 | 479,806 | 500,446 | 517,720 | 543,220 | 563,860 | 579,640 | 605,140 | 625,780 |
| Type 18,500 18,500 18,500 18,500 1   | 1FP        | 714     | 1 714   | 1,714   | 1 714   | 1,714   | 1,714   | 1,714   | 1,714   | 1 714   | 1.714   | 1.714   | 1 714   |
| Expense 9,451 9,306 9,159 9,011 18,500 18,500 18,500 1   |            | 738     | 7.592   | 7.445   | 7.298   | 7.148   | 6.998   | 6.846   | 6,694   | 6,539   | 6,384   | 6.227   | 690'9   |
| 18,500 18,500 18,500 18,500  |            | 451     | 908'6   | 9,159   | 9,011   | 8,862   | 8,712   | 8,560   | 8,407   | 8,253   | 8,008   | 7,941   | 7,783   |
|  |            | 200     | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  | 18,500  |
| NA CRA ROC 200 014 102 000 150 250   | 1300       |         | 100 000 | 410 007 | 305 306 | AE2 AAA | ACC CEN | 400 660 | 616 313 | 501 563 | 562.043 | 009 623 | 500 407 |

# Peace Communications Pro Forma Cash Flow Projection

|                             | Oct-09       | Nov-09      | Dec-09      |  |
|-----------------------------|--------------|-------------|-------------|--|
| beginning cash              | 22,547.18    | 740,189.16  | 648,382.84  |  |
|                             |              |             |             |  |
| cash from sales/receivables | 124,440.00   | 160,557.00  | 183,740.20  |  |
| cash to vendors/employees   | 180,518.17   | 188,296.70  | 200,920.46  |  |
| Cash from Loans             | 1,300,000.00 |             |             |  |
| Capital Expenditures        | 460,000.00   | 50,000.00   | 50,000.00   |  |
| Debt Reduction              | 66,279.85    | 14,066.62   | 14,183.83   |  |
| Cash Increase(Decrease)     | 717,641.98   | (91,806.32) | (81,364.09) |  |
| Ending Cash                 | 740,189.16   | 648,382.84  | 567,018.74  |  |

# Peace Communications Cash Flow Statement

|                             | Jan-10       | Feb-10     | Mar-10                   | Apr-10     | May-10      | Jun-10     | Jul-10     | Aug-10     | Sep-10     | Oct-10     | Nov-10     | Dec-10     |
|-----------------------------|--------------|------------|--------------------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|
| beginning cash              | 567,018.74   | 386,953.59 | 386,953.59 373,179.57    | 272,943.27 | 283,647.80  | 262,453.13 | 256,636.86 | 258,928.27 | 330,890.92 | 369,378.85 | 469,085.91 | 539,568.54 |
| cash from sales/receivables | 209,795.00   | 234,084.80 | 258,090.80               | 283,912.80 | 309,850.80  | 335,802.40 | 366,170.40 | 394,494.40 | 422,496.00 | 450,440.00 | 478,384.00 | 506,328.00 |
| cash to vendors/employees   | 225,558.11   | 233,437.61 | 243,785.70               | 258,545.70 | 266,260.70  | 276,710.70 | 298,846.79 | 307,374.29 | 318,724.29 | 335,321.79 | 342,361.79 | 353,711.79 |
| Cash from Loans             |              |            |                          |            |             |            |            |            |            |            |            |            |
| Capital Expenditures        | 150,000.00   | 1          | 100,000.00               | ,          | 50,000.00   | 50,000.00  | 50,000.00  | ı          | 50,000.00  | ,          | 50,000.00  | ,          |
| Debt Reduction              | 14,302.04    | 14,421.22  | 14,541.40                | 14,662.57  | 14,784.77   | 14,907.97  | 15,032.20  | 15,157.47  | 15,283.78  | 15,411.15  | 15,539.58  | 15,669.07  |
| Cash Increase(Decrease)     | (180,065.15) |            | (13,774.03) (100,236.30) | 10,704.53  | (21,194.67) | (5,816.27) | 2,291.41   | 71,962.64  | 38,487.93  | 90,707,06  | 70,482.63  | 136,947.14 |
| Ending Cash                 | 386,953.59   | 373,179.57 | 272,943.27               | 283,647.80 | 262,453.13  | 256,636.86 | 258,928.27 | 330,890.92 | 369,378.85 | 469,085.91 | 539,568.54 | 676,515.69 |

Peace Communications Pro Forma Cash Flow Projection

## Page 3 of 4

Peace Communications Cash Flow Statement

|                             |            |                       |                                      | Pro F        | eace Comr<br>orma Cash | Peace Communications<br>Pro Forma Cash Flow Projection | ns<br>ction  |                           |              |   |              |              |
|-----------------------------|------------|-----------------------|--------------------------------------|--------------|------------------------|--|--------------|---------------------------|--------------|---|--------------|--------------|
|                             | Jan-11     | Feb-11                | Mar-11                               | Apr-11       | May-11                 | Jun-11   | Jul-11       | Aug-11                    | Sep-11       | Oct-11  | Nov-11       | Dec-11       |
| beginning cash              | 676,515.69 | 676,515.69 769,546.58 |                                      | 1,116,450.20 | 1,313,110.73           | 1,532,490.77   | 1,770,823.51 | 2,024,806.31              | 2,302,798.74 | 934,109.80 1,116,450.20 1,313,110.73 1,532,490.77 1,770,823.51 2,024,806.31 2,302,798.74 2,601,292.22 2,915,668.00 3,255,044.90 | 2,915,668.00 | 3,255,044.90 |
| cash from sales/receivables | 539,159.50 | 569,976.00            | 600,473.50                           | 631,847.50   | 663,279.50             | 694,718.30   | 730,575.30   | 764,388.30                | 797,878.90   | 831,311.90  | 864,744.90   | 898,177.90   |
| cash to vendors/employees   | 380,328.96 | 389,481.46            | 402,069.03                           | 418,989.03   | 427,566.53             | 439,916.53   | 459,986.23   | 469,651.23                | 482,501.23   | 499,911.23  | 508,201.23   | 521,056.23   |
| Cash from Loans             |            |                       |                                      |              |                        |  |              |                           |              |   |              |              |
| Capital Expenditures        | 50,000.00  | 1                     | 1                                    |              | ı                      |  | •            | ,                         | ,            | ,   | •            |              |
| Debt Reduction              | 15,799.65  | 15,931.31             | 16,064.07                            | 16,197.94    | 16,332.93              | 16,469.03  | 16,606.27    | 16,744.65                 | 16,884.19    | 17,024.89   | 17,166.77    | 17,309.83    |
| Cash Increase(Decrease)     | 93,030.89  | 164,563.23            | 182,340.40                           | 196,660.53   | 219,380.04             | 238,332.74   | 253,982.80   | 277,992.42                | 298,493.48   | 314,375.78  | 339,376.90   | 359,811.84   |
| Ending Cash                 | 769,546.58 | 934,109.80            | 934,109.80 1,116,450.20 1,313,110.73 | 1,313,110.73 | 1,532,490.77           | 1,770,823.51   | 2,024,806.31 | 2,302,798.74 2,601,292.22 | 2,601,292.22 | 2,915,668.00  | 3,255,044.90 | 3,614,856.74 |

# Peace Communications Cash Flow Statement

|                             | Jan-12       | Feb-12       | Mar-12       | Apr-12                               | May-12       | Jun-12                                 | Jul-12  | Aug-12       | Sep-12       | Oct-12  | Nov-12       | Dec-12       |
|-----------------------------|--------------|--------------|--------------|--------------------------------------|--------------|--|---|--------------|--------------|---|--------------|--------------|
| beginning cash              | 3,614,856.74 | 3,982,835.99 | 4,376,167.79 | 4,789,388.60                         | 5,218,154.52 | 5,672,204.32                           | 3,614,856.74 3,982,835.99 4,376,167.79 4,789,388.60 5,218,154.52 5,672,204.32 6,146,676.76 6,637,304.93 7,153,993.21 7,691,208.35 8,243,981.05 8,822,030.03 | 6,637,304.93 | 7,153,993.21 | 7,691,208.35  | 8,243,981.05 | 8,822,030.03 |
| cash from sales/receivables | 934,160.90   |              | 1,001,470.90 | 967,983.90 1,001,470.90 1,034,903.90 | 1,068,336.90 | 1,068,336.90 1,101,769.90 1,140,302.90 | 1,140,302.90  | 1,174,515.90 | 1,208,056.90 | 1,174,515.90 1,208,056.90 1,241,489.90 1,274,922.90 | 1,274,922.90 | 1,308,355.90 |
| cash to vendors/employees   | 548,727.57   | 557,052.57   | 570,503.90   | 588,243.90                           | 596,243.90   | 609,103.90                             | 631,329.57  | 639,329.57   | 652,189.57   | 669,909.57  | 677,909.57   | 690,769.57   |
| Cash from Loans             |              |              |              |                                      |              |  |   |              |              |   |              |              |
| Capital Expenditures        | •            | •            |              | ,                                    | •            | •                                      | •   | •            | 1            | ,   |              | •            |
| Debt Reduction              | 17,454.08    | 17,599.52    | 17,746.19    | 17,894.08                            | 18,043.20    | 18,193.56                              | 18,345.16   | 18,498.05    | 18,652.19    | 18,807.63   | 18,964.35    | 19,122.39    |
| Cash Increase(Decrease)     | 367,979.25   | 393,331.81   | 413,220.81   | 428,765.92                           | 454,049.80   | 474,472.44                             | 490,628.17  | 516,688.28   | 537,215.14   | 552,772.70  | 578,048.98   | 598,463.94   |
| Ending Cash                 | 3,982,835.99 | 4.376.167.79 | 4.789.388.60 | 5.218.154.52                         | 5.672.204.32 | 6.146.676.76                           | 3.982.835.99 4.376.167.79 4.789.388.60 5.218.154.52 5.672.204.32 6.146.676.76 6.637.304.93 7.153.993.21 7.691.208.35 8.243.981.05 8.822.030.03 9.420.493.97 | 7.153.993.21 | 7.691.208.35 | 8 243 981 05  | 8 822 030 03 | 9 420 493 97 |

Peace Communications Pro Forma Cash Flow Projection

| EXHIBIT 5   |
|---|
| Small and Minority-Owned Telecommunications Business Participation Plan |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |

## Peace Communications, LLC Small and Minority-owned Telecommunications Business Participation Plan

Pursuant to T.C.A. §65-5-212, as amended, **Peace Communications, LLC** submits this small and minority-owned Telecommunications business participation plan (the "Plan") along with its Application for a Certificate of Public Convenience and Necessity to provide competing intrastate and local exchange services in Tennessee.

#### I. PURPOSE

The purpose of TCA §65-5-212 is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. **Peace Communications, LLC** is committed to the goals of §65-5-212 and to taking steps to support the participation of small and minority-owned telecommunications businesses in the telecommunications industry. **Peace Communications, LLC** will endeavor to provide opportunities for small and minority-owned Telecommunications businesses to compete for contracts and subcontracts for goods and services.

As part of its procurement process, **Peace Communications**, **LLC** will make efforts to identify and inform minority-owned and small businesses that are qualified and capable of providing goods and services to the company of such opportunities. **Peace Communications**, **LLC** representatives have already contacted the Department of Economic and Community Development, the administrator of the small and minority-owned telecommunications assistance program, to obtain a list of qualified vendors. Moreover, **Peace Communications**, **LLC** will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

#### II. DEFINITIONS

As defined in TCA §65-5-212.

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at lease fifty-one percent (51%) of the assets or outstanding stock of



which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000).

*Small Business*. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000).

#### III. ADMINISTRATION

**Peace Communications, LLC**'s Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting **Peace Communications, LLC**'s full efforts to provide equal opportunities for small and minority-owned businesses.

The Administrator of the Plan will be:

Steve Blankenship Chief Financial Officer P.O. Box 909 Chattanooga TN 37401 Telephone: 423-664-8419

Toll-free: 888-267-0435 sblankenship@vpntranet.com

The Administrator's responsibilities will include:

- (1) Maintaining an updated Plan in full compliance with §65-5-212 and the rules and orders of the Tennessee Regulatory Authority.
- (2) Establishing and developing policies and procedures necessary for the successful implementation of the Plan.
- (3) Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §65-5-212.

- (5) Searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) Providing records and reports and cooperate in any authorized surveys as required by the Tennessee Regulatory Authority.
- (7) Establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to use such businesses.
- (8) Providing information and educational activities to persons within the Company and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize a number of resources, including:

Chambers of Commerce All . 1946

The Tennessee Department of Economic and Community Development

The United States Department of Commerce

Small Business Administration

Office of Minority Business

The National Minority Supplier Development Counsel

The National Association of Women Business Owners

The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

## IV. RECORDS AND COMPLIANCE REPORTS

Peace Communications, LLC will maintain records of qualified small and minorityowned business and efforts to use the goods and services of such businesses. In addition, Peace Communications, LLC will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan.

**Peace Communications, LLC** will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, **Peace Communications, LLC** will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

Peace Communications, LI

Inmar E Donn

Chief Executive Officer

Dated: September/10/2009

## **EXHIBIT 6**

## **Certificate of Service**

## BEFORE THE TENNESSEE REGULATORY AUTHORITY

| In the Matter of the Application of Peace) | Docket No |  |
|--|-----------|--|
| Communications, LLC for a Certificate )    |           |  |
| to Provide Competing Local )               |           |  |
| Telecommunications Services )              |           |  |

## **CERTIFICATE OF SERVICE**

The undersigned certifies that on this 18th day of September 2009, copies of the following document: (1) September, 2009 application of Peace Communications, LLC for a Certificate to Provide Competing Local Telecommunications Services was caused to be delivered via U.S. mail, first-class postage prepaid, properly addressed as follows:

| Ardmore Telephone Company,<br>Inc.<br>PO Box 549<br>Ardmore, TN 38449   | Frontier Communications of the<br>Volunteer State f/k/a Citizens<br>Communications of the Volunteer<br>State<br>300 Bland St., PO Box 770<br>Bluefield, WV 24701 | Peoples Telephone Company, Inc.<br>(TEC) C/O TSI Processing Center<br>PO Box 24207<br>Jackson, MS 39225     |
|---|--|---|
| BellSouth Telecommunications,<br>Inc.<br>333 Commerce Street<br>Nashville, TN 37201   | Concord Telephone Exchange<br>(TDS Telecom)<br>PO Box 22995<br>Knoxville, TN 37933   | Embarq Communications, Inc.<br>14111 Capital Blvd.<br>Wake Forest, NC 27587                                 |
| CenturyTel of Adamsville<br>PO Box 4065<br>Monroe, LA 71211   | Crockett Telephone Company,<br>Inc. (TEC) C/O TSI Processing<br>Center<br>PO Box 24207<br>Jackson, MS 39225  | Tellico Telephone Company<br>(TDS Telecom)<br>PO Box 22995<br>Knoxville, TN 37933                           |
| CenturyTel of Claiborne, Inc.<br>PO Box 4065<br>Monroe, LA 71211  | Humphrey's County Telephone<br>Co.<br>PO Box 22995<br>Knoxville, TN 37933  | Tennessee Telephone Company<br>(TDS Telecom)<br>PO Box 22995<br>Knoxville, TN 37933                         |
| CenturyTel of Ooltewah-<br>Collegedale, Inc.<br>PO Box 4065<br>Monroe, LA 71211   | Loretto Telephone Company, Inc.<br>PO Box 130<br>Loretto, TN 38469   | United Telephone Company<br>PO Box 38<br>Chapel Hill, TN 37034  |
| Frontier Communications of<br>Tennessee f/k/a Citizens<br>Communications of Tennessee<br>300 Bland St., PO Box 770<br>Bluefield, WV 24701 | Millington Telephone Company,<br>Inc<br>4880 Navy Road<br>Millington, TN 38053   | West Tennessee Telephone<br>Company (TEC)<br>C/O TSI Processing Center<br>PO Box 24207<br>Jackson, MS 39225 |

Carol L'sousli

Carol Lisowski, Regulatory Compliance Manager Law Office of Kristopher E. Twomey, PC 1725 I Street, N.W., Ste. 300

Washington, DC 20006

Phone: 510/285-8011 Fax: 202/517-9175

Email: carol@lokt.net

# EXHIBIT 7 IntraLATA Toll Dialing Parity Plan

## Peace Communications, LLC

## **IntraLATA Toll Dialing Parity Plan**

## 1. Purpose

Peace Communications, LLC ("Peace") describes herein the process for implementing IntraLATA Toll Dialing Parity in its exchanges located in the State of Tennessee. The intent of this plan is to provide a proposal that, upon implementation, would provide customers with the ability to pre-select the telecommunications carrier of their choice for routing their 1+intraLATA toll calls.

#### 2. IntraLATA Environment

Peace is implementing 1+IntraLATA toll calling. Implementation of 1+IntraLATA toll dialing parity will permit our customers to pre-select the carrier of their choice to provide 1+IntraLATA long distance services.

## 3. Implementation Schedule

Peace will implement intraLATA toll dialing parity coincident with the approval of its General Subscriber Services tariff and Interexchange Service tariff. Peace will be operating in LATAs 470, 472, and 474. IntraLATA toll dialing parity will be available in all exchanges served by Peace in Tennessee. The implementation date will be the same for all exchanges. Each customer will be notified of availability of the Plan by bill inserts in their first billing. Peace will not charge its customers to recover incremental costs related to IntraLATA toll dialing parity.

#### 4. Carrier Selection Process

Peace will implement the full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to pre-subscribe to one telecommunications carrier for interLATA toll calls and pre-subscribe to the same or a different participating telecommunications carrier, including their existing local exchange company for intraLATA toll calls.

Peace employees who communicate with the public, accept customer orders, and serve in customer service capacities will be trained to explain the process to customers for making PIC changes for intraLATA toll calls. Business office personnel will be prepared to make changes in customer records based upon requests from customers or carriers. Processes are in place to provide new customers with an opportunity to choose their intraLATA toll carrier from available carriers.

Peace is a new entrant and thus has no existing customers. The competitively neutral selection process will be provided to all new customers when new service is

initiated. Customers will be assessed a PIC change charge of \$5.00 for changing their intraLATA or interLATA carrier, except for new subscribers to Peace's service. PIC charges will be waived for new subscribers. This is a permanent policy by Peace. Customers who contact Peace requesting new telephone exchange service will be advised of the telecommunications carriers (including Peace) available to provide interLATA toll service. The intraLATA toll carriers will be presented in a competitively neutral manner. Customers who do not make a positive choice for an intraLATA toll carrier or interLATA toll carrier will be identified as a "no-PIC" and will not be automatically defaulted to a carrier. Customers identified as "no-PIC" will be required to dial 101XXXXX to place intraLATA or interLATA toll calls until they make an affirmative choice for an intraLATA and/or interLATA toll carrier.

## 5. Slamming

Peace will not engage in the practice commonly known as "slamming." Customers will have their services switched to Peace' services without a written letter of authorization for new and changes in services. Peace will also employ third party verification for all customers who seek to change their presubscribed carrier to be Peace. All affected Peace employees are aware of these procedures and will be immediately disciplined if the procedures are not followed.

## 6. Non-discriminatory Access

Peace will provide non-discriminatory access to telephone numbers, operator services, directory assistance, and directory listings.

## 7. Continued Compliance

Peace will comply with any rules issued by the TRA or FCC.

## **EXHIBIT 8**

Pre-filed Testimony of James Peace, President

### BEFORE THE TENNESSEE REGULATORY AUHTORITY

| In the Matter of the Application of            | ) |
|--|---|
| Peace Communications, LLC for a Certificate to | ) |
| Provide Competing Local Telecommunications     | ) |
| Services                                       | ) |
|  | ) |

## PREFILED TESTIMONY OF JAMES E. PEACE FILED ON BEHALF OF PEACE COMMUNICATIONS, LLC

- Q: PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS FOR THE RECORD.
- A: My name is James E. Peace and I am the Chief Executive Officer of Peace Communications, LLC (hereinafter "Applicant"). The company's address is P.O Box 909, Chattanooga, TN 37401.
- Q: WHAT ARE YOUR CURRENT JOB RESPONSIBILITIES?
- A: In my capacity as Chief Executive Officer of the Applicant, I am ultimately responsible for all operations of the company. This includes its market entry strategy, obtaining financing, network configuration, sales and marketing, and back office set-up.
- Q: PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND EXPERIENCE.
- A: I graduated from the University of Tennessee in 1984 with a Bachelor's of Science in Business Administration. Upon graduation, I obtained a position with BellSouth working in the paging and wireless division. My duties and responsibilities

there included sales and marketing within that division. In 1990, I started Cellular Page, a paging and wireless company. As the owner, I had full control of all day-to-day operations. When I sold the company in 1999, there were 125 employees and 70,000 customers with offices in Chattanooga, Knoxville, Tri-Cities and Atlanta. I started VPNtranet, LLC in 2000. This company is a fully functioning Internet and network services provider.

I have over 25 years experience in telecommunications. I have been with Peace Communications/VPNtranet since its inception in 2009;

• Currently, Peace Communications will offer a complete suite of products and services that will truly be a differentiator in the marketplace. Not only will we provide traditional telecommunication and Internet services to the demarc, but we will be able to provide customer network support to the individual router and desktop. Additionally, we will provide collo services, data backup and communications equipment. This will allow our customers to make one call for all their telecommunication product and support needs.

## Q: WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A: The purpose of my testimony is to support Peace Communications, LLC's Application for a Certificate of Authority to provide competing local telecommunications services within the State of Tennessee.

- Q: ARE YOU FAMILIAR WITH THE APPLICATION FILED ON YOUR COMPANY'S BEHALF AT THIS COMMISSION?
- A: Yes.
- Q: DO YOU RATIFY AND CONFIRM THE STATEMENTS MADE IN THAT APPLICATION AND ALL RELATED FILINGS?
- A: Yes.
- Q: PLEASE DESCRIBE THE CURRENT OPERATIONS OF PEACE COMMUNICATIONS, LLC.
- A: Peace Communications, LLC was recently formed to offer wholesale and business end users the opportunity to originate and terminate local and long distance telephone calls to other end users through access to the local exchange network in Tennessee. The local exchange services Peace will provide will enable end users to select the long distance carrier of their choice. Peace will offer local exchange services by installing and collocating its switching and ancillary equipment in the central offices of incumbent local exchange carriers. Peace will also, from time to time, purchase unbundled network elements and resold the services of other certificated carriers. Peace also offers long distance services—both intra and inter-LATA—to business customers through the use of its own switching facilities and the resale of services of other certificated carriers.

Q: HAS PEACE COMMUNICATIONS, LLC IN THE PAST, OR IS IT CURRENTLY, PROVIDING ANY TELECOMMUNICATIONS SERVICES IN TENNESSEE?

A: No.

Q: PLEASE DESCRIBE THE MANAGERIAL ABILITIES OF THE APPLICANT.

A: Applicant has a team of managers and support personnel qualified to operate a telecommunications business.

Peace's Chief Technical Officer, Joe Freeman, has more than 15 years in telecommunications service delivery and engineering, and will manage all engineering and design aspects of our operations. Mr. Freeman comes to Peace from our subsidiary, VPNtranet, where he has been responsible for product development, training, engineering, and service consulting to our customers. Prior to VPNtranet, he led the CLEC IP Engineering and the IT Network teams for CenturyTel. He was instrumental in the rollout of Voice over IP services within CenturyTel's market areas. Prior to CenturyTel, he was a Network Consulting Engineer for Sprint Paranet, and worked with Fortune 100 customers in the Dallas metro area.

Bill Chapman will serve as Executive Vice President and oversee all daily technical and customer operations. Mr. Chapman has over 30 years of experience in the telecommunications field. He has been instrumental in the development of successful carrier partnerships for VPNtranet. Prior to joining VPNtranet, he started two CLECs. The most recent was EPB Telecommunications, a division of the Electric Power Board of

Chattanooga, Tennessee. Mr. Chapman had established Marietta FiberNet for the City of Marietta, GA before orchestrating the EPB startup. He was vice-chairman of Municipal Electric Authority of Georgia's Telecommunications Board of Directors and Charter Director of Georgia Public Web.

Dean Poi will serve as Executive Consultant for Peace Communications, LLC.

Mr. Poi, owner of VPNtranet, has over 25 years of results in consulting, executive management, and technology startups. He developed VPNtranet's SMB-focused managed service provider strategy leveraging 24/365 network operation center capabilities and IP-based network management competencies to grow managed IT service revenues through co-branding relationships. Mr. Poi plays a key leadership role in VPNtranet's continued success. His expertise in technology has enabled business transformation across the enterprise bringing recognition as a change and business process improvement leader. As a Senior IBM Consultant, he sold and provided management consulting services to Fortune 100 firms.

Steve Blankenship will serve as Chief Finanancial Officer. Mr. Blankenship brings a broad-based background of business and financial management to Peace Communications. Spanning over two decades, his experience includes management and consulting roles at companies ranging from small retail sector businesses to Fortune 100 Consumer Goods and Information Technology companies like PepsiCo and EDS. Mr. Blankenship has also provided financial consulting and valuation services for a number of successful startups.

Jennifer Morrison will serve as Director of Operations. Mrs. Morrison has worked in the telecommunications industry for more than ten years. She has experience in network engineering and design, team leadership, and project management. Prior to VPNtranet, Mrs. Morrison was employed with CenturyTel and helped manage and maintain the network operations in all CLEC markets. She holds customer service in the highest regard and will be responsible for establishing and maintaining customer relations during and after the sale. She will also be responsible for managing the day to day operations as well as the staff in the Network Operations Center

Through the above-described experience, Applicant expects to immediately begin successful operations for this new telecommunications carrier.

- Q: PLEASE DESCRIBE THE APPLICANT'S FINANCIAL ABILITY TO PROVIDE SERVICE.
- A: Peace has access to significant capital to fund this project through personal assets as well as securing additional funding from the owner's various lines of credit.
- Q: DOES APPLICANT CURRENTLY PROVIDE TELECOMMUNICATIONS
  SERVICE IN ANY OTHER STATES OR HAVE APPLICATIONS PENDING?
  A: No.
- Q: HAS APPLICANT OR ANY AFFILIATED ENTITY EVER BEEN DENIED CERTIFICATION IN ANOTHER STATE?

- A: No.
- Q: HAS APPLICANT OR ANY OF ITS AFFILIATES EVER BEEN SUBJECT TO
  ANY FEDERAL OR STATE INVESTIGATION REGARDING ITS SERVICES?

  A: No.
- Q: PLEASE DESCRIBE THE SERVICES APPLICANT INTENDS TO PROVIDE IN TENNESSEE.
- A: Applicant will be providing local exchange, intraLATA toll, and interLATA interexchange services via 1FBs, copper loops, DSL, T1, PRI, DS3, MetroEthernet, and OCx.
- Q: WILL APPLICANT BE OFFERING ANY PREPAID OR DEBIT-TYPE CALLING CARDS?
- A: No.
- Q: PLEASE DESCRIBE THE FACILITIES APPLICANT INTENDS TO USE IN PROVIDING ITS PROPOSED SERVICES.
- A: Our network will be facilities-based with operations from Chattanooga and fiber-based access from a collo hotel in Nashville, Tennessee. However, to insure the complete coverage of services to customers outside of the facilities-based areas, we will establish resale agreements with AT&T, and other incumbent local exchange carriers

that are required to engage in interconnection agreements with competitive carriers, as needed.

Q: WILL APPLICANT USE TELEMARKETING TO SELL ITS SERVICES.

A: No.

Q: HOW WILL APPLICANT HANDLE CUSTOMER SERVICE MATTERS?

A: Applicant will provide outstanding customer service via a state-of-the-art back office system. Any disputed bills will be handled expeditiously via Applicant's toll-free number. If the dispute can not be resolved to the customer's full satisfaction, customer service representatives will notify the customer of his/her right to file a complaint at the Tennessee Regulatory Authority.

Q: WHICH CARRIERS WILL SERVE AS YOUR UNDERLYING CARRIERS?

A: For local exchange services, Applicant will be working with AT&T, and/or other incumbent local exchange carriers that are required to engage in interconnection agreements with competitive carriers. For interexchange services, Applicant will contract with AT&T.

Q: HAS YOUR COMPANY BEGUN INTERCONNECTION NEGOTIATIONS WITH ANY INCUMBENT LOCAL EXCHANGE CARRIERS?

A: Once the Application is filed, the Applicant will commence negotiations with AT&T for an Interconnection Agreement.

| Q:   | WILL YOU REMAIN AVAILABLE TO RESPOND TO ANY ADDITIONAL |
|------|--|
| QUES | TIONS REGARDING THIS APPLICATION?                      |
| A:   | Yes.   |
|      |  |

Q: DOES THIS CONCLUDE YOUR TESTIMONY?

A: Yes.