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Via UPS Overnight Delivery

September 4, 2020

The Honorable Kenneth C. Hill
Chairman, Tennessee Public Utility Commission
502 Deaderick Street
Nashville, Tennessee 37243

Re: Docket No. **09-00137**—*Application of Comcast Cable Communications Management, LLC, a Delaware Limited Liability Company, on Behalf of Its Affiliates Operating Cable Systems in Tennessee*

Dear Chairman Hill:

Enclosed for filing in the referenced docket are the original and four copies of Comcast Cable Communications Management, LLC's application to renew its state-issued Certificate of Franchise Authority. A check for the required \$10,000 filing fee is being sent under separate cover.

Comcast Cable Communications Management, LLC respectfully requests that the Commission approve the application in accordance with the Tennessee Competitive Cable and Video Services Act.

Sincerely,

Amy K. Averill
Senior Director, External Affairs

Enclosures

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION
Nashville, Tennessee**

In Re: Application of Comcast Cable Communications Management, LLC, a Delaware Limited Liability Company, on Behalf of Its Affiliates Operating Cable Systems in Tennessee which Include the Following Entities:

Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC
Comcast of Indiana/Kentucky/Utah, LLC
Comcast of Kentucky/Tennessee/Virginia, LLC
Comcast of Michigan/Mississippi/Tennessee, Inc.
Comcast of Nashville I, LLC
Comcast of Nashville II, LLC
Comcast of Southern Tennessee, LLC
Comcast of Tennessee, LLC
Comcast of the South

for a State-Issued Certificate of Franchise Authority

Docket No. 09-00137

AFFIDAVIT OF JAMES A. MACKE

I, James A. Macke, in accordance with the requirements of the Competitive Cable and Video Services Act (Tenn. Code Ann. § 7-59-301, *et seq.*, the “Act”), state as follows:

I am an officer of Comcast Cable Communications Management, LLC, where my title is Vice President of Government Affairs. As such, I am authorized to make this affidavit on behalf of Applicant Comcast Cable Communications Management, LLC.

1. Name of Applicant:

Comcast Cable Communications Management, LLC, on behalf of its affiliates listed in Exhibit A to this application (hereinafter referred to as “Comcast”).

2. Application Fee (§ 7-59-305(b)(1)):

An application fee in the amount of \$10,000 is hereby submitted with this application. Such amount reflects the aggregate population of the service areas applied for in this application listed on Exhibit A, in accordance with the most recent decennial census.

3. Compliance with Applicable Laws (§ 7-59-305(c)(1)):

Comcast agrees to comply with all applicable federal and state laws and regulations to the extent such state laws and regulations are not in conflict or superseded by the provisions of the Act or other applicable law and will timely file with the FCC all forms required by the FCC in advance of offering cable services or video services.

4. Description of Municipalities and Unincorporated Areas within Counties to be Served in Whole or in Part (§ 7-59-305(c)(2)):

Comcast attaches as Exhibit A to this affidavit, and hereby incorporates by reference, its written description of the municipalities and unincorporated counties to be served, in whole or in part, by Comcast's affiliates. Except where noted, each of Comcast's affiliates listed on Exhibit A is an "incumbent service provider," as defined in Section 7-59-303(13) of the Act, in each of the respective service areas. In each case, the geographical area within which each of Comcast's respective affiliates will provide service, in whole or in part, is the entire municipality or unincorporated county identified on Exhibit A. Maps of the service areas being added to Comcast's state-issued Certificate of Franchise Authority through this application are included in Exhibit A.

5. Provision of Cable Service to Service Areas (§ 7-59-305(c)(3)):

Comcast currently offers pursuant to its existing state or local franchise authority or intends to begin to offer cable service for purchase in each of the areas identified in Exhibit A within 24 months of the date of renewal of a state-issued Certificate of Franchise Authority.

6. Indemnification (§ 7-59-305(c)(4)):

Comcast agrees to indemnify and hold harmless, in accordance with Section 7-59-318 of the Act, the state, municipality, county, and any employee or representative of the state,

municipality, or county, as well as any political subdivision of the state, individually and collectively, referred to in Section 7-59-318 as the “indemnatee.”

7. Comcast Contact Information (§ 7-59-305(c)(5)):

- a. Comcast’s principal place of business is located at:

One Comcast Center
1701 John F. Kennedy Boulevard
Philadelphia, Pennsylvania 19103

- b. Comcast’s telephone number is 215.665.1700.

- c. A complete list of Comcast’s executive officers is attached as Exhibit B.

- d. The following persons are authorized to represent Comcast before the Tennessee

Public Utility Commission:

Andy Macke	678.618.8084
David Konuch	678.630.1307
Curtis Person	901.435.9904
Kim Sasser Hayden	629.702.8547
Amy Averill	404.710.3718
Tim Gage	470.787.3228
Jeff Jacobs	215.286.8989

8. Managerial, Financial, and Technical Qualifications of Comcast to Provide Cable Service (§§ 7-59-305(c)(6) & (d)(3)):

Pursuant to Section 7-59-305(d)(3) of the Act, Comcast is deemed by operation of law to have the managerial, financial, and technical qualifications to provide cable service because it is a “qualified cable operator,” as defined in Section 7-59-303(17) of the Act. Comcast is a “qualified cable operator” because, together with its affiliates, it has at least seven hundred thousand (700,000) cable or video service customers in the United States. Further, Comcast, through its affiliates, has provided cable services in Tennessee under its current state-issued Certificate of Franchise Authority for approximately ten years. Finally, the new service areas included in this application would not double the current size of Comcast’s operations, and

Comcast currently has cable service assets of at least ten million dollars (\$10,000,000) in Tennessee. For these reasons, no review of Comcast's managerial, financial, or technical qualifications is required or permitted by the Act.

9. Customer Service Complaint Handling Process (§ 7-59-305(c)(7)):

Customers of Comcast who have questions or complaints regarding their billing or service may contact customer service by calling toll-free 1.800.XFINITY or online at <https://www.xfinity.com/support>. Comcast's customer service policy is provided in more detail and is attached as Exhibit C.

To the extent that a customer complaint remains unresolved after following this process, the customer may direct the matter to the Tennessee Public Utility Commission.

10. Notice to Affected Local Governing Authorities (§ 7-59-305(c)(8)):

Comcast has previously provided notice to the affected local governing authorities for the service areas listed in Exhibit A that were already subject to Comcast's state-issued Certificate of Franchise Authority of their right to receive a franchise fee consistent with the Act. Concurrently with this application, Comcast has provided notice of the right to receive a franchise fee to the affected local governing authorities for the service areas being added to its state-issued Certificate of Franchise Authority through this application, addressed as set forth in Exhibit D. Notice will be provided to other entities with facilities in the rights-of-way in the areas listed in Exhibit A to the extent required by applicable local ordinances or resolutions.

11. Non-Discrimination and Service Deployment Requirements (§ 7-59-305(c)(9)):

Comcast agrees to comply with the requirements set forth in the Act, expressly including the applicable non-discrimination and service deployment requirements of Section 7-59-311 of the Act. Comcast acknowledges the provisions of Section 7-59-312 of the Act relative to enforcement of non-discrimination and deployment requirements.

12. Notice to Affected Local Governing Authorities (§ 7-59-305(c)(10)):

Comcast will provide notice to an affected local governing authority ten (10) days prior to providing video service in that jurisdiction.

13. Minority-Owned Business Participation Plan (§ 7-59-305(c)(11)):

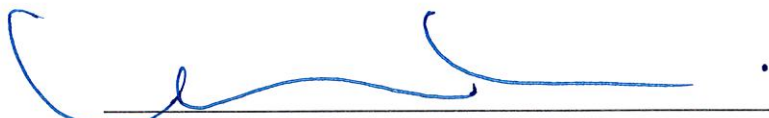
Comcast agrees to comply with its Minority-Owned Business Participation Plan attached as Exhibit E.

FURTHER AFFIANT SAYETH NOT.


James A. Macke

STATE OF GEORGIA
COUNTY OF FULTON

Sworn to and subscribed before me, this 21st ^{JULY} day of 2020.


Notary Public

My commission expires: 05/04/2021



EXHIBIT A

Service Area, Corresponding Legal Entity, and Population

Municipalities Previously Included on State-Issued Certificate of Franchise Authority			
<u>Service Area</u>	<u>Legal Entity</u>	<u>Population</u>	<u>County</u>
City of Adams	Comcast of Nashville I, LLC	633	Robertson
City of Allardt	Comcast of Southern Tennessee, LLC	634	Fentress
City of Athens	Comcast of the South	13,458	McMinn
City of Blaine	Comcast of the South	1,856	Grainger
City of Braden	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	282	Fayette
City of Cedar Hill	Comcast of Nashville I, LLC	314	Robertson
City of Collierville	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	43,965	Shelby
City of Decherd	Comcast of Nashville II, LLC	2,361	Franklin
City of Elizabethton	Comcast of the South	14,176	Carter
Town of Englewood	Comcast of the South	1,532	McMinn
City of Estill Springs	Comcast of Nashville II, LLC	2,055	Franklin
Town of Farragut	Comcast of the South	20,676	Knox
City of Friendsville	Comcast of Kentucky/Tennessee/Virginia, LLC	913	Blount
City of Gallatin	Comcast of Nashville II, LLC	30,278	Sumner
City of Galloway	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	680	Fayette
City of Gatlinburg	Comcast of the South	3,944	Sevier
City of Germantown	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	38,844	Shelby
City of Gilt Edge	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	477	Tipton
Town of Greeneville	Comcast of Kentucky/Tennessee/Virginia, LLC	15,062	Greene

Town of Guys	Comcast of Michigan/Mississippi/Tennessee, Inc.	466	McNairy
City of Jacksboro	Comcast of the South	2,020	Campbell
City of Jamestown	Comcast of Southern Tennessee, LLC	1,959	Fentress
City of Johnson City	Comcast of the South	63,152	Washington, Carter, Sullivan
City of Lebanon	Comcast of Nashville II, LLC	26,190	Wilson
Metropolitan Lynchburg- Moore County	Comcast of Nashville I, LLC	6,362	Moore
City of Middleton	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	706	Hardeman
Town of Moscow	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	556	Fayette
Town of Niota	Comcast of Southern Tennessee, LLC	719	McMinn
City of Oakdale	Comcast of Southern Tennessee, LLC	212	Morgan
City of Oliver Springs	Comcast of Tennessee, LLC	3,231	Anderson, Morgan, Roane
Town of Orlinda	Comcast of Indiana/Kentucky/Utah, LLC	859	Robertson
City of Parrottsville	Comcast of the South	263	Cocke
City of Pigeon Forge	Comcast of the South	5,875	Sevier
Town of Pittman Center	Comcast of the South	502	Sevier
City of Ridgeside	Comcast of the South	390	Hamilton
Town of Ridgetop	Comcast of Nashville II, LLC	1,874	Robertson
City of Rockford	Comcast of the South	856	Blount
Town of Saulsbury	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	81	Hardeman
City of Sevierville	Comcast of the South	14,807	Sevier
Town of Signal Mountain	Comcast of the South	7,554	Hamilton
Town of Slayden	Comcast of Nashville I, LLC	178	Dickson

City of Soddy-Daisy	Comcast of the South	12,714	Hamilton
Town of Stanton	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	452	Haywood
City of Sunbright	Comcast of Southern Tennessee, LLC	552	Morgan
Town of Tellico Plains	Comcast of Southern Tennessee, LLC	880	Monroe
Town of Thompson Station	Comcast of Nashville II, LLC	2,194	Williamson
Town of Unicoi	Comcast of the South	3,632	Unicoi
Town of Vonore	Comcast of Southern Tennessee, LLC	1,474	Monroe
City of Wartburg	Comcast of Southern Tennessee, LLC	918	Morgan
City of Waverly	Comcast of Nashville I, LLC	4,105	Humphreys
Town of Westmoreland	Comcast of Nashville II, LLC	2,206	Sumner
City of White House	Comcast of Indiana/Kentucky/Utah, LLC	10,255	Robertson, Sumner
City of Williston	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	395	Fayette
Town of Winfield	Comcast of Southern Tennessee, LLC	967	Scott
Town of Woodbury	Comcast of Nashville II, LLC	2,680	Cannon
Municipalities Being Added to State-Issued Certificate of Franchise Authority			
<u>Service Area</u>	<u>Legal Entity</u>	<u>Population</u>	<u>County</u>
Town of Baileytown	Comcast of Kentucky/Tennessee/Virginia, LLC	431	Greene
Town of Caryville	Comcast of the South	2,297	Campbell
City of Clarksville*	Comcast of Nashville I, LLC	132,929	Montgomery
City of Greenback	Comcast of Kentucky/Tennessee/Virginia, LLC	1,064	Loudon
Town of Huntsville	Comcast of Southern Tennessee, LLC	1,248	Scott
City of LaFollette	Comcast of the South	7,456	Campbell

Town of Lookout Mountain	Comcast of the South	1,832	Hamilton
Town of Michie	Comcast of Michigan/Mississippi/Tennessee, Inc.	591	McNairy
City of Newport	Comcast of the South	6,945	Cocke
Town of Oneida	Comcast of Southern Tennessee, LLC	3,752	Scott
City of Plainview*	Comcast of the South	2,125	Union
Town of Walden	Comcast of the South	1,898	Hamilton

Unincorporated Areas Previously Included on State-Issued Certificate of Franchise Authority			
<u>Service Area</u>	<u>Legal Entity</u>	<u>Population</u>	
Blount County	Comcast of the South; and Comcast of Kentucky/Tennessee/Virginia, LLC	82,440	
Campbell County	Comcast of the South	26,556	
Cannon County	Comcast of Nashville II, LLC	10,852	
Carter County	Comcast of the South	41,625	
Cheatham County	Comcast of Nashville I, LLC	25,566	
Dickson County	Comcast of Nashville I, LLC	28,646	
Fayette County	Comcast of Arkansas/Louisiana/Mississippi/Tennessee, LLC	24,537	
Fentress County	Comcast of Southern Tennessee, LLC	15,366	
Grainger County	Comcast of the South	16,853	
Hardeman County	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	15,213	
Hawkins County	Comcast of Kentucky/Tennessee/Virginia, LLC	34,854	
Haywood County	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	8,043	

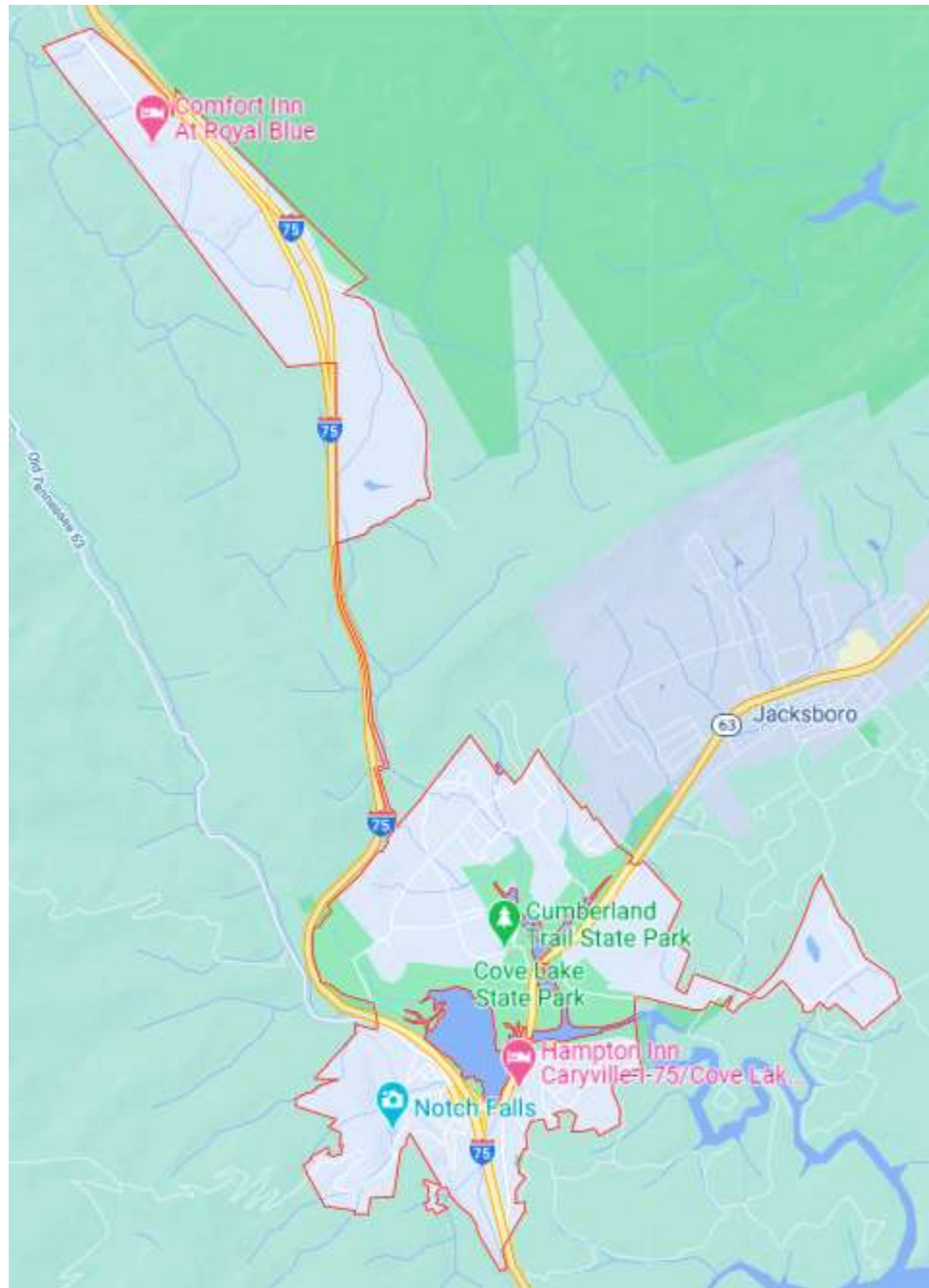
Hickman County	Comcast of Nashville II, LLC	21,046
Humphreys County	Comcast of Nashville I, LLC	10,732
Loudon County	Comcast of Southern Tennessee, LLC; and Comcast of Kentucky/Tennessee/Virginia, LLC	32,806
Marion County	Comcast of the South	15,913
McMinn County	Comcast of the South; and Comcast of Southern Tennessee, LLC	18,972
McNairy County	Comcast of Michigan/Mississippi/Tennessee, Inc.	16,007
Polk County	Comcast of the South	14,611
Shelby County	Comcast of Arkansas/Louisiana/Minnesota/Mississippi/Tennessee, LLC	88,875
Unincorporated Areas Being Added to State-Issued Certificate of Franchise Authority		
<u>Service Area</u>	<u>Legal Entity</u>	<u>Population</u>
Cumberland County	Comcast of the South; and Comcast of Southern Tennessee, LLC	43,943
Monroe County	Comcast of Southern Tennessee, LLC	31,824
Montgomery County*	Comcast of Nashville I, LLC	39,402
Morgan County	Comcast of Southern Tennessee, LLC	20,280
Sequatchie County	Comcast of the South	9,297
Sullivan County	Comcast of the South	75,736

* Comcast is not an “incumbent service provider” in the City of Clarksville, the City of Plainview, or Montgomery County.

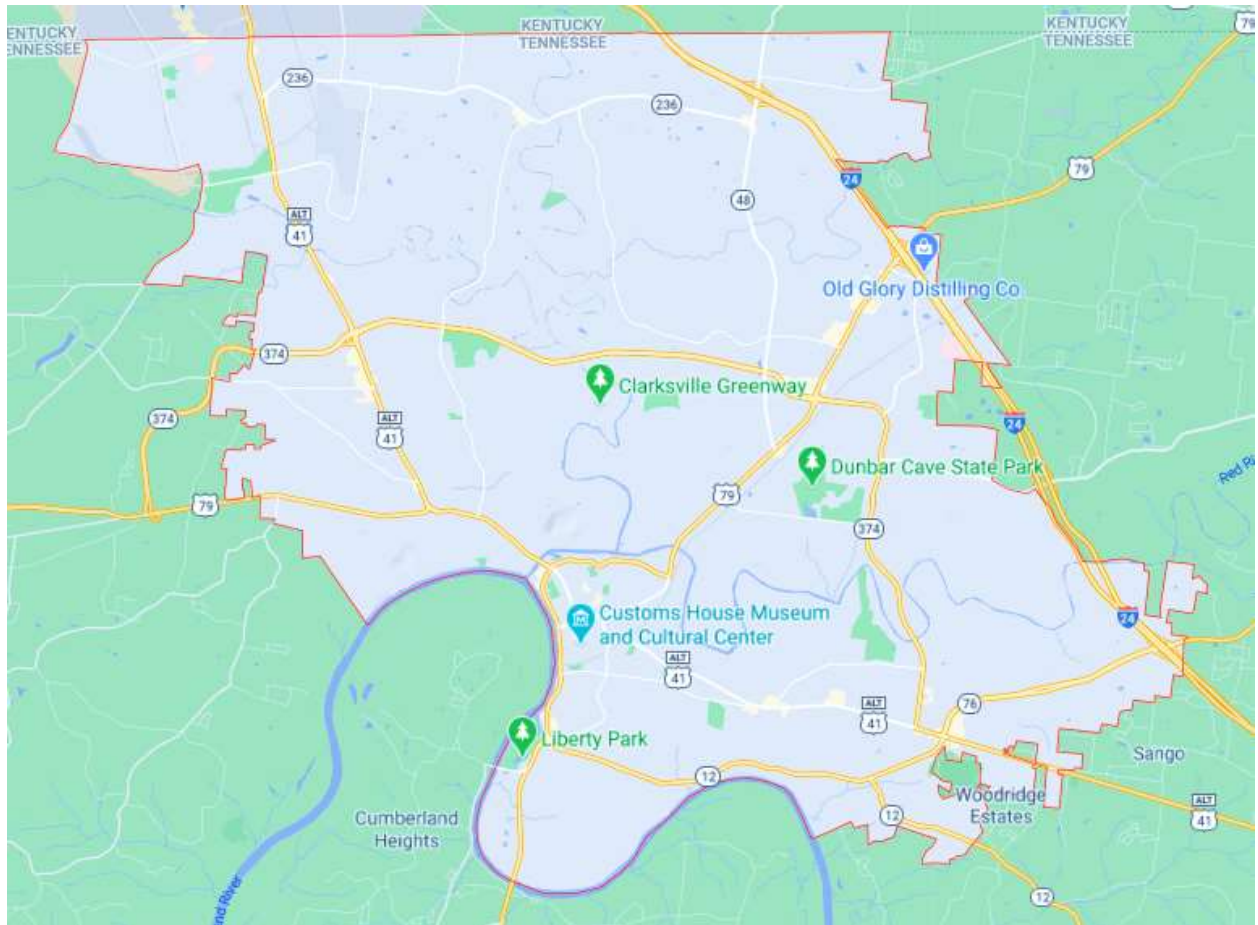
Town of Baileyton



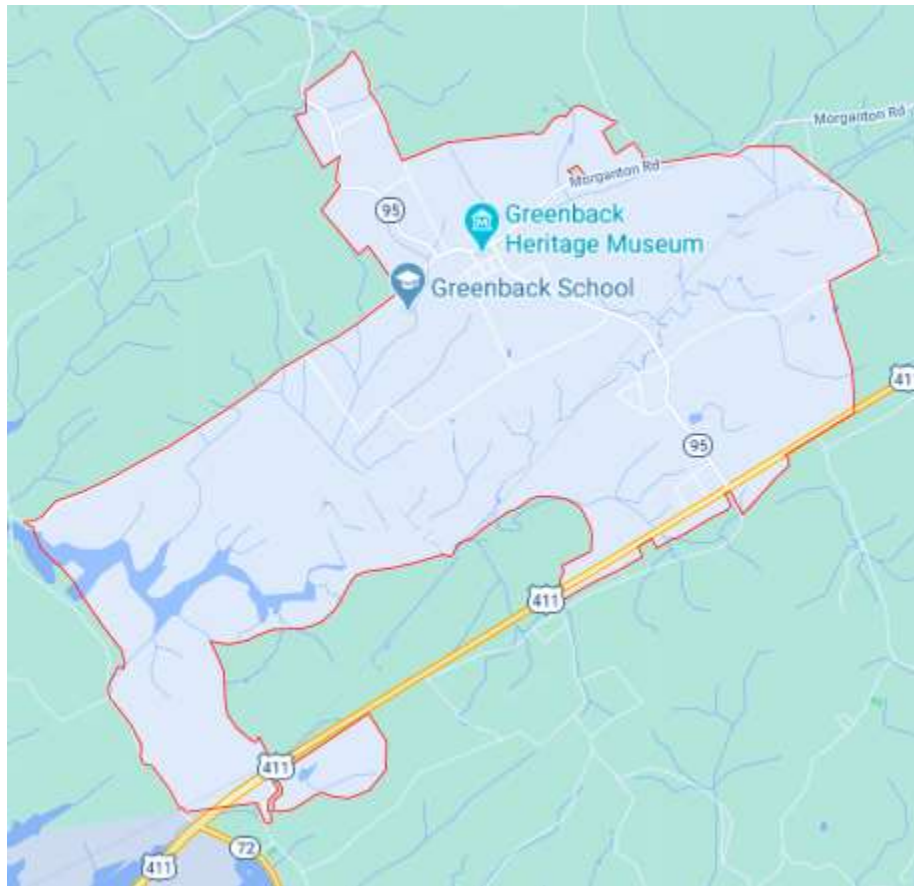
Town of Caryville



City of Clarksville



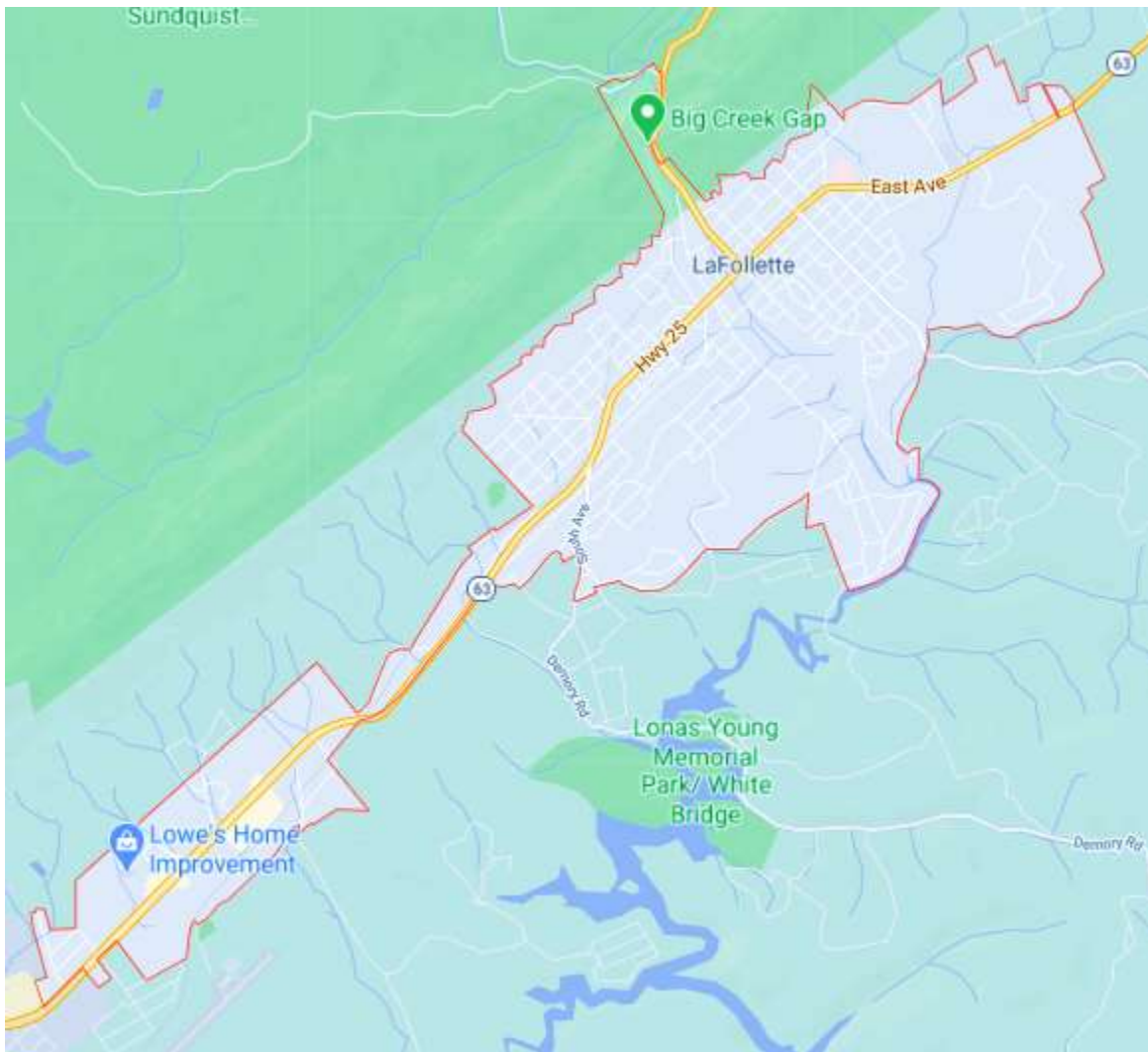
City of Greenback



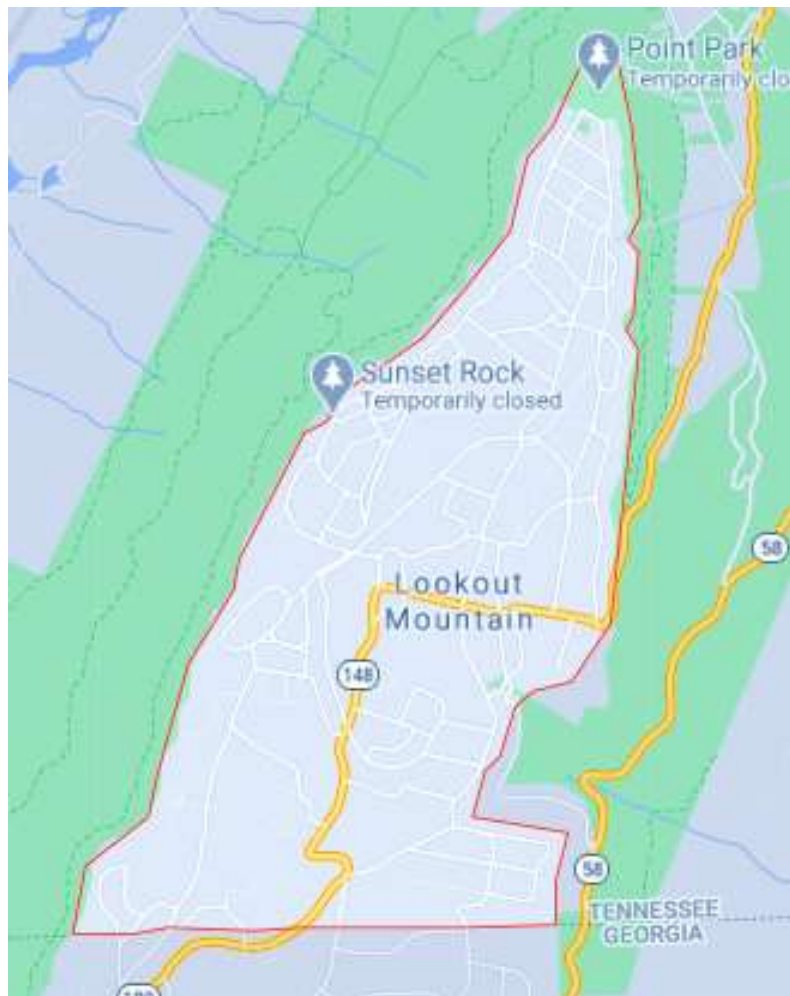
Town of Huntsville



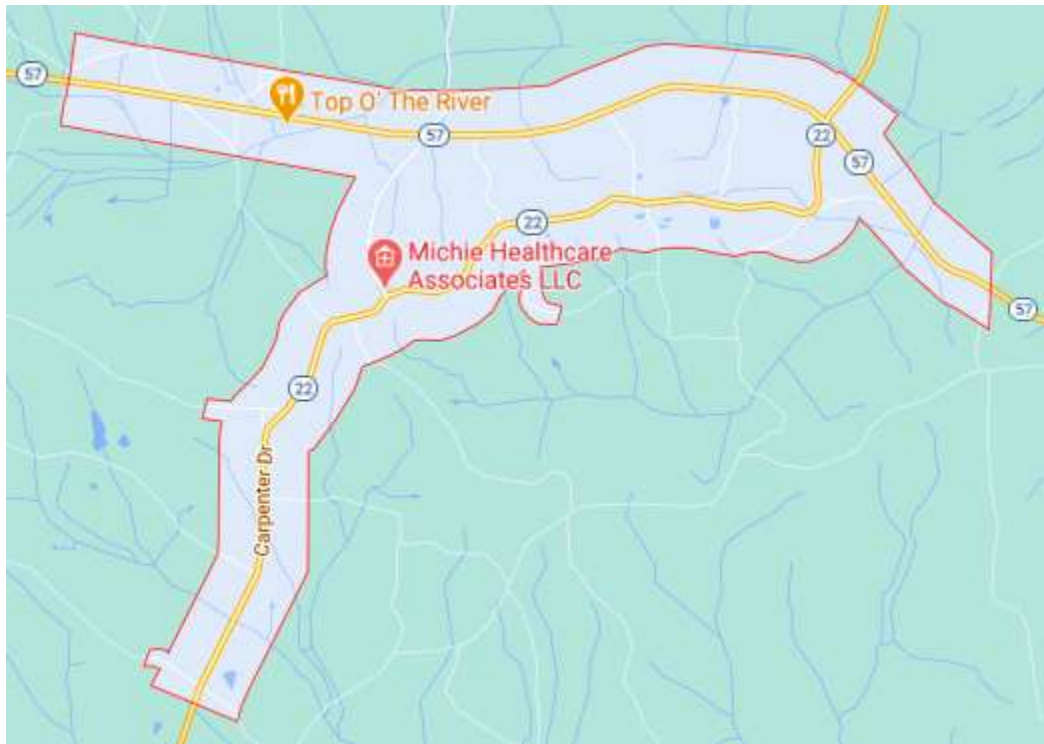
City of LaFollette



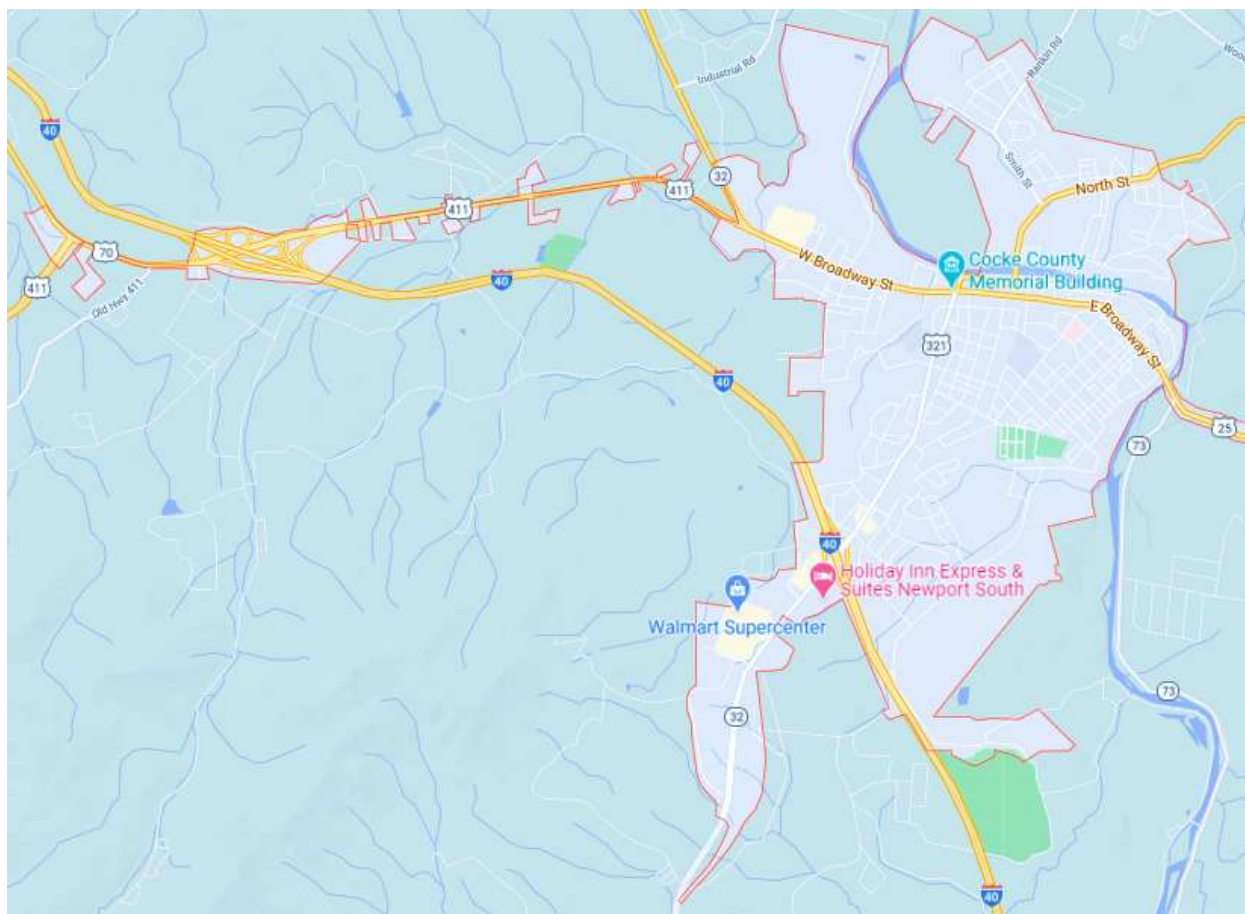
Town of Lookout Mountain



Town of Michie



City of Newport



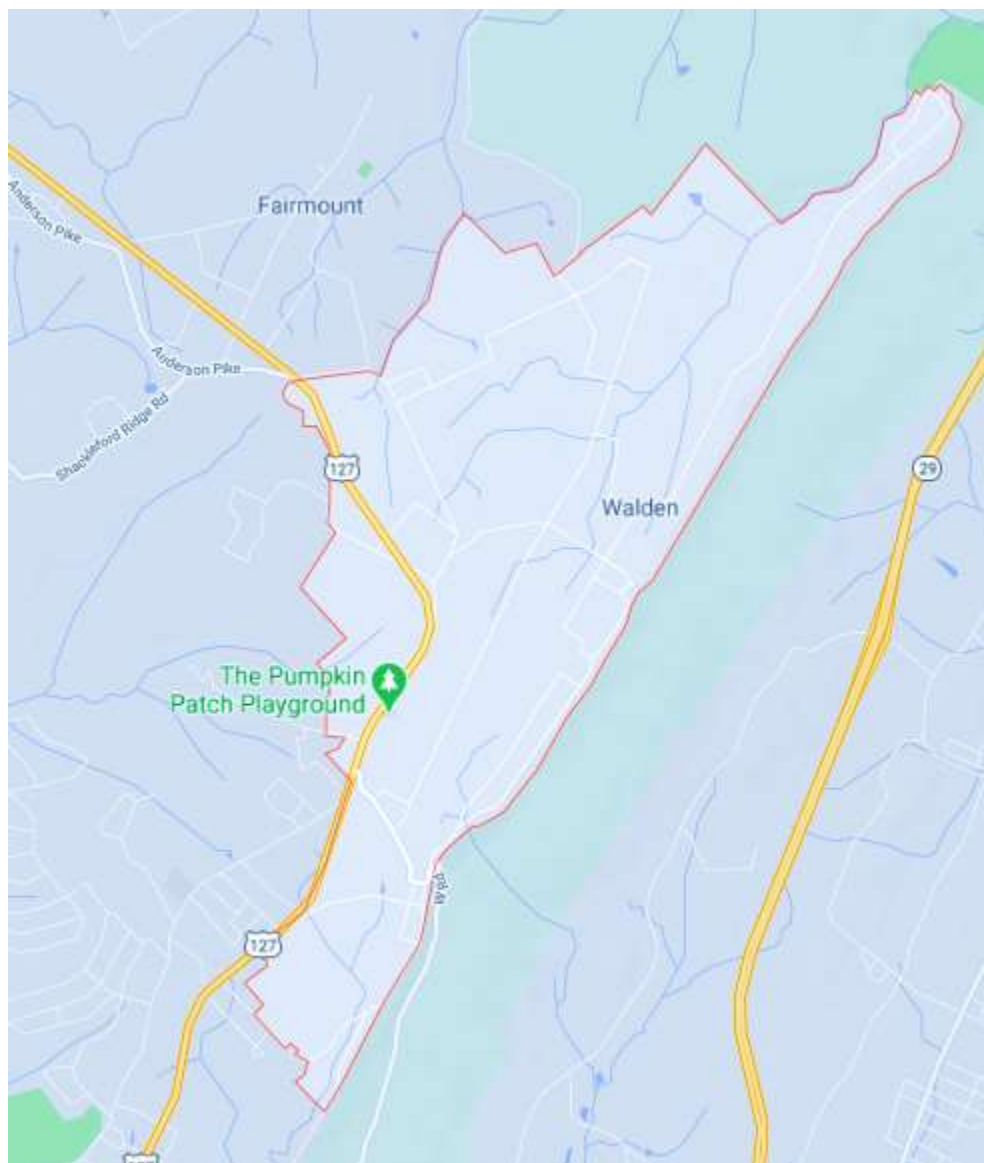
Town of Oneida



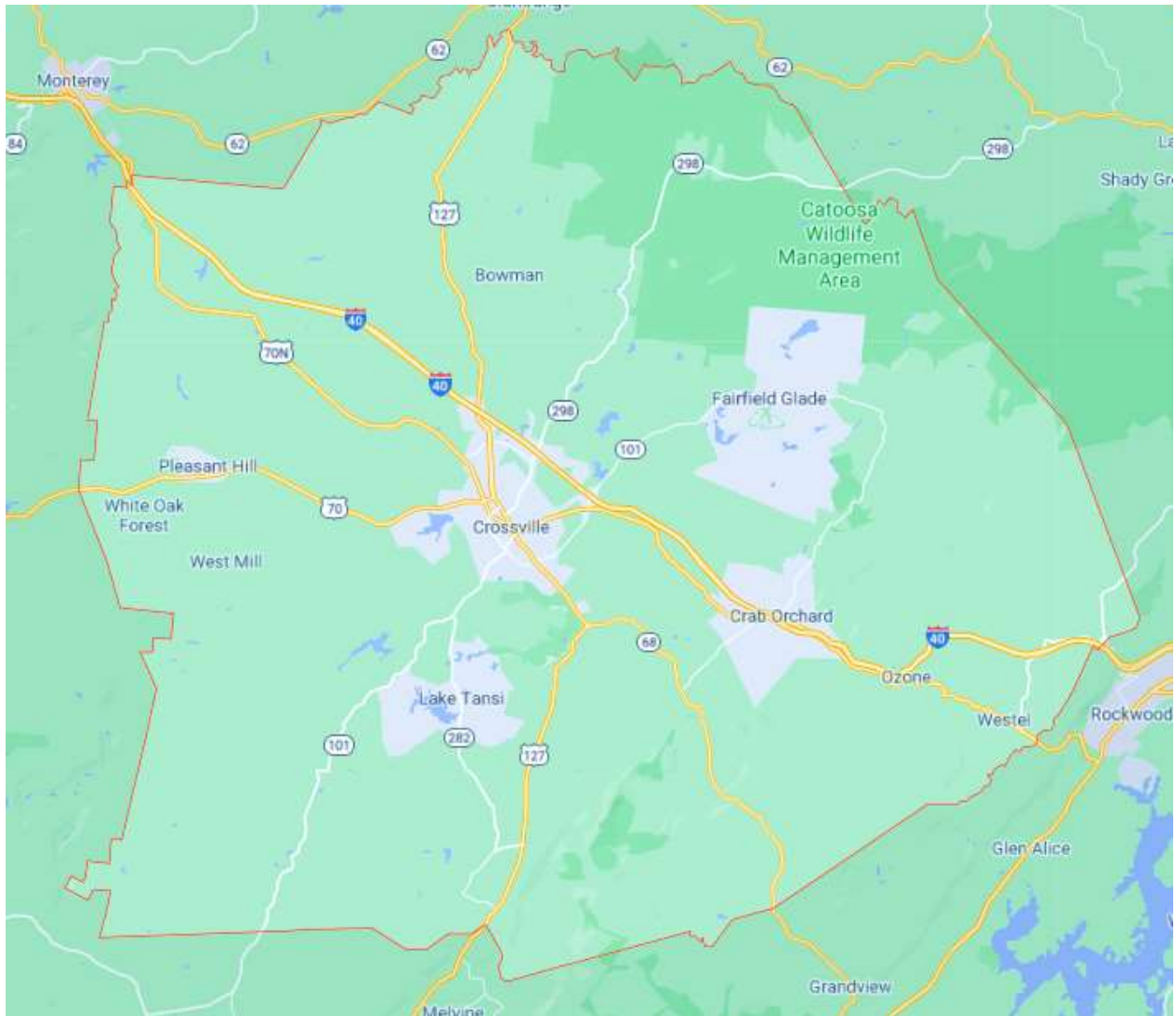
City of Plainview



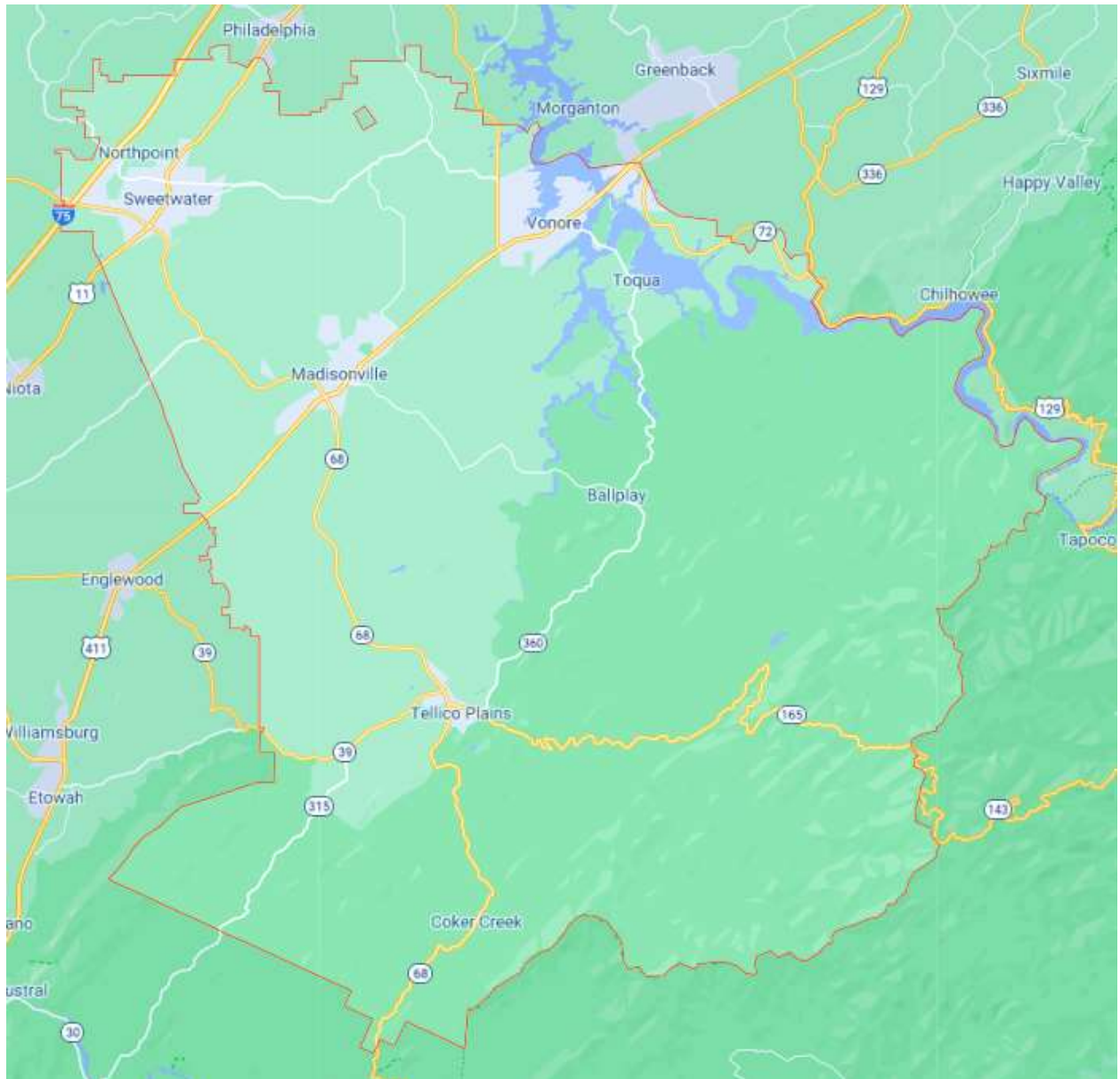
Town of Walden



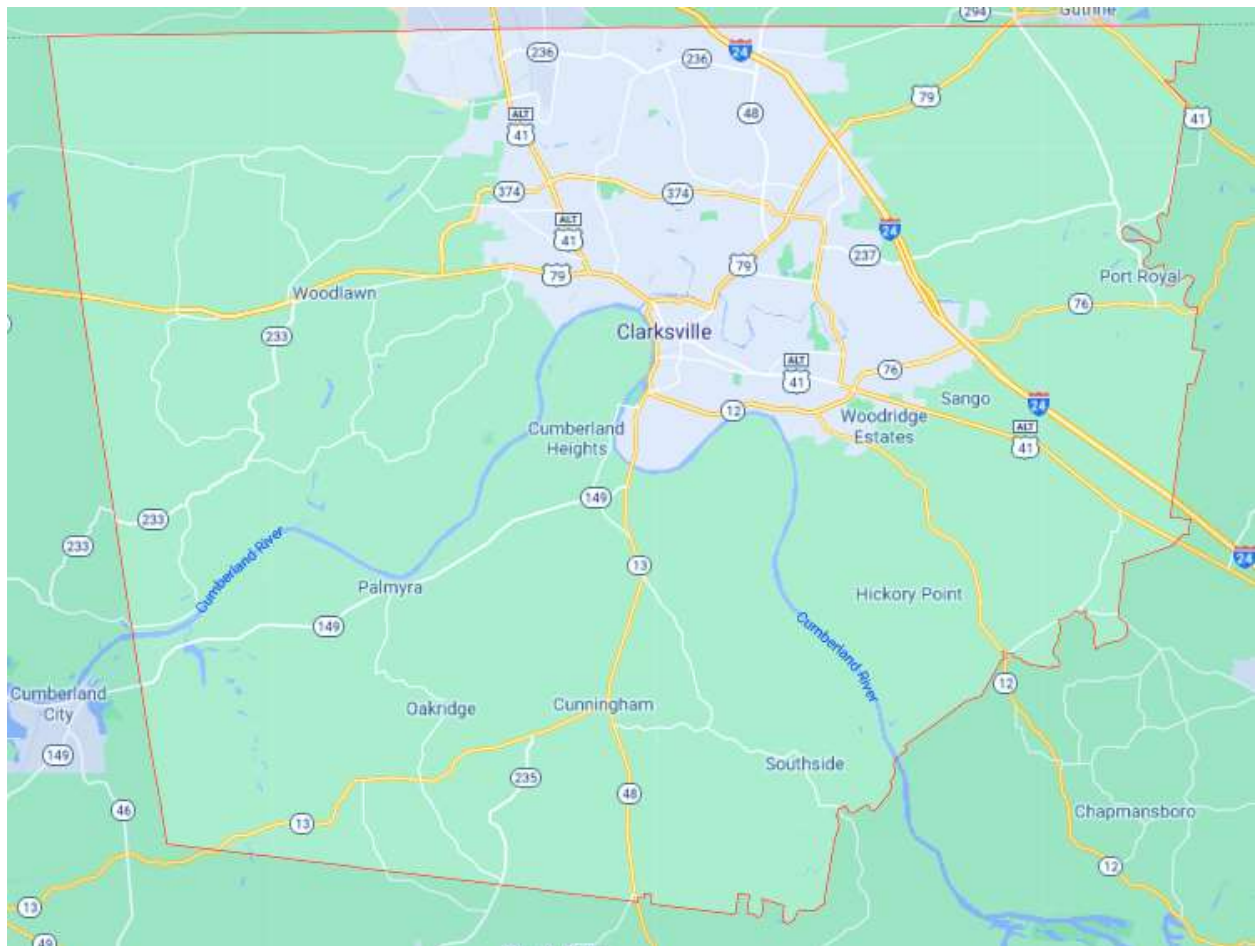
Cumberland County (Unincorporated Areas)



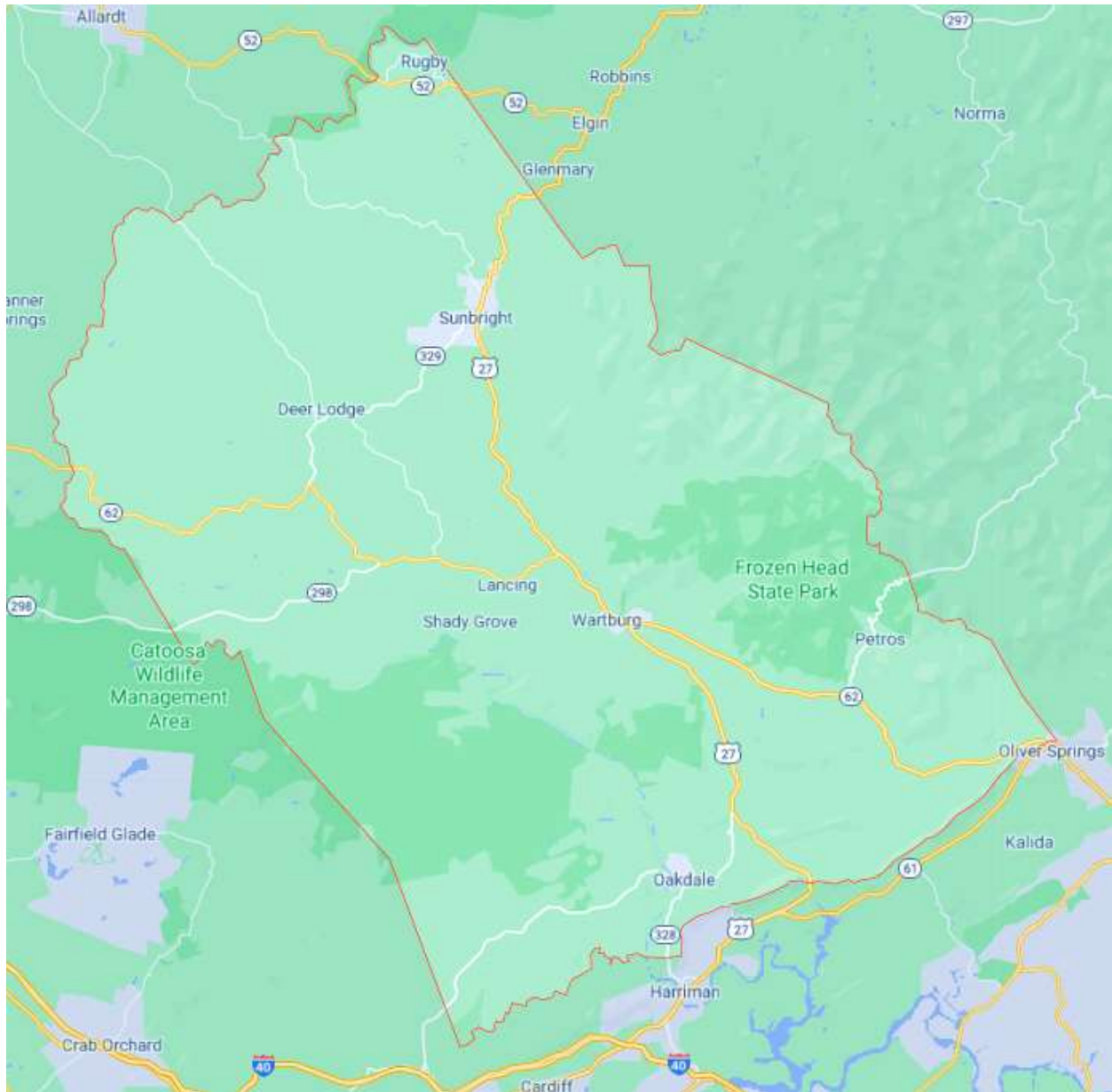
Monroe County (Unincorporated Areas)



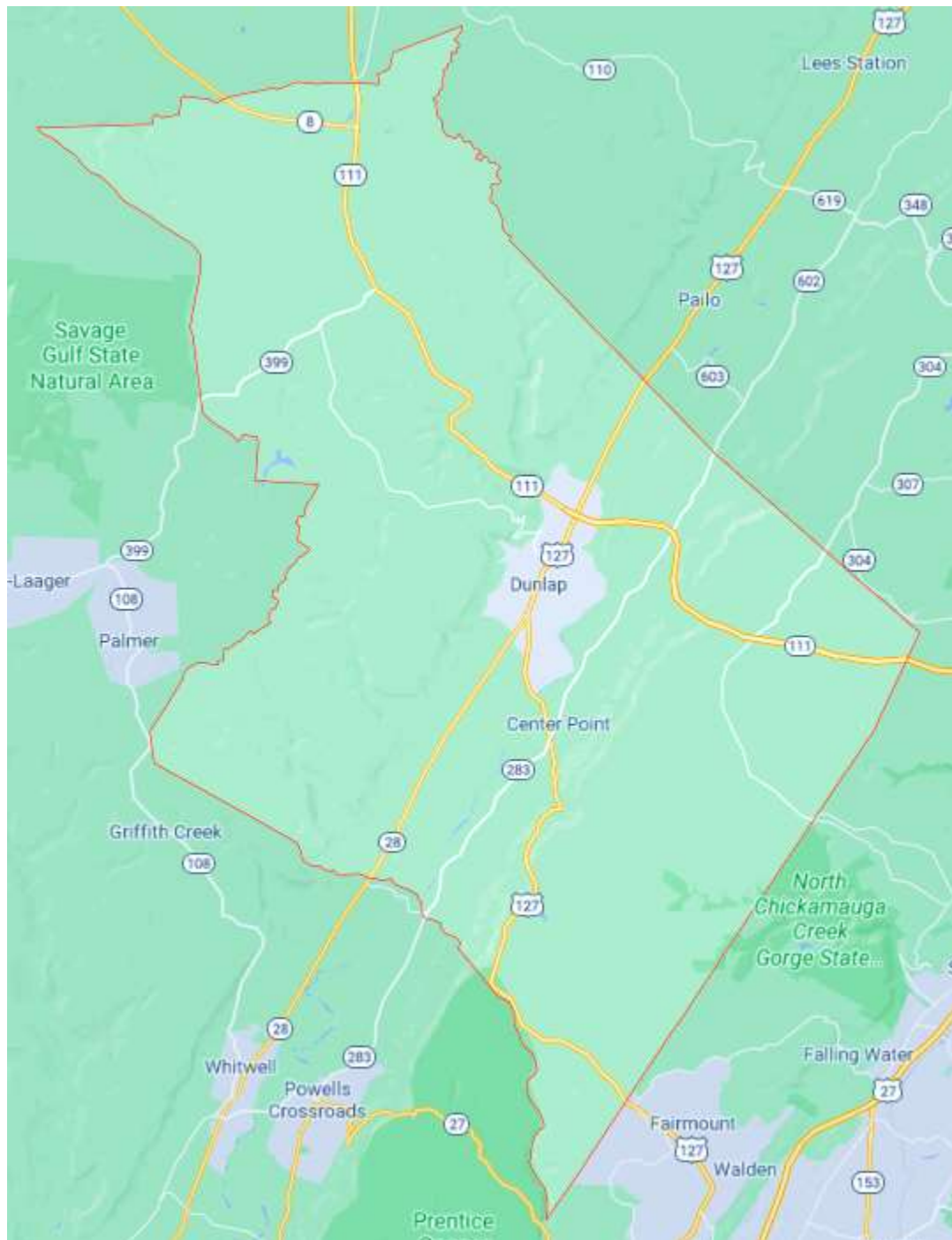
Montgomery County (Unincorporated Areas)



Morgan County (Unincorporated Areas)



Sequatchie County (Unincorporated Areas)



Sullivan County (Unincorporated Areas)



EXHIBIT B

Comcast Cable Communications Management, LLC

Principal Executive Officers

Officer Name	Title
Roberts, Brian L.	Chairman
Watson, David N.	Chief Executive Officer - Cable President - Cable
McMeley, Christine	Chief Privacy and Legal Information Security Officer Senior Vice President
White, Steven A.	President - West Division
Connors, William	President - Central Division
Casey, Kevin M.	President - Northeast Division
Jenckes, Marcien	President - Advertising
Stemper, William R.	President - Business Services
Klaer, Kenneth Lee	President - Comcast Technology Solutions Executive Vice President
Butz, Gregory R	President - Connectivity Services and Consumer Experience
Strong, Dana McDonald	President - Consumer Services
Rigdon, Gregory S.	President - Content Acquisition
Werner, Tony G.	President - Technology and Product
Yu, Diane	Co-Founder Chief Technology Officer
Reinwand, Cole	Chief Operating Officer - Deep Blue Communications
Kalapesi, Carl B.	Chief Operating Officer - FreeWheel
Cavanagh, Michael J.	Chief Financial Officer Senior Executive Vice President
Croney, Steven T.	Chief Financial Officer - Cable Executive Vice President
DeAmicis, Kathleen	Chief Financial Officer - FreeWheel Vice President
Wimmenauer, John R.	Chief Financial Officer - Effectv Vice President
Schwartz, Samuel H.	Chief Business Development Officer
Karinshak, Thomas Allen	Chief Customer Experience Officer Executive Vice President
Hofmeyr, Jan	Chief Network Officer Executive Vice President
Herrin, Charles D.	Chief Product Officer
Whitticom, Jonathan Russell	Chief Product Officer - FreeWheel Senior Vice President
Davis, Noopur	Chief Product and Information Security Officer Executive Vice President
Lewis, Jr., Gerard J.	Chief Technology Counsel Senior Vice President Deputy General Counsel
Zelesko, Matthew	Chief Technology Officer Executive Vice President
Kalita, Utpal	Chief Technology Officer - BlockGraph Vice President
Athias, Franklyn A.	Chief Technology Officer - Xfinity Mobile Senior Vice President
Cohen, David L.	Senior Executive Vice President Assistant Secretary
Reid, Thomas J.	Senior Executive Vice President General Counsel Secretary

Armstrong, Jason S.	Executive Vice President Treasurer
Charytan, Lynn R.	Executive Vice President General Counsel
Kiriacoulacos, Peter	Executive Vice President Chief Procurement Officer
Murdock, Daniel C.	Executive Vice President Chief Accounting Officer Controller
Rioboli, Richard D.	Executive Vice President Chief Information Officer
Rooke, James	Executive Vice President General Manager - Effectv
Thorne, Sophia	Executive Vice President Chief Marketing Officer
Buchholz, Karen D.	Executive Vice President - Administration Chief Diversity Officer
Clark, David	Executive Vice President - Advanced Advertising
Brassel, Edwin	Executive Vice President - Business Intelligence
Pighini, Ernest A.	Executive Vice President - Finance
Eatroff, Robert	Executive Vice President - Global Corporate Development and Strategy
Strahan, William J.	Executive Vice President - Human Resources
Dankenbrink, Kristine A.	Executive Vice President - Tax
Benenson, Tanya	Senior Vice President Chief Medical Officer
Diskin, Eileen E.	Senior Vice President Chief Marketing Officer - Comcast Business
Gitchell, Sarah	Senior Vice President Deputy General Counsel Chief Counsel - Content Acquisition
Koles, Kathryn	Senior Vice President Deputy General Counsel
Laine, Julie	Senior Vice President Chief Compliance Officer Deputy General Counsel
Lawson, Candy	Senior Vice President Chief Compliance Officer Senior Deputy General Counsel
Loretan, Thomas R.	Senior Vice President Executive Creative Director
Marcus, David L.	Senior Vice President Deputy General Counsel Chief Litigation Counsel
Peltomaa, Christer Daniel	Senior Vice President Chief Information Officer - IT Business Services
Rockford, Marc A.	Senior Vice President Senior Deputy General Counsel Assistant Secretary
Smith, Jeffrey E.	Senior Vice President Deputy General Counsel - General Operations
Soehren, Martha S.	Senior Vice President Chief Talent Development Officer
Weaver, Maria Louise	Senior Vice President Chief Marketing Officer - Advertising
Wicht, Jason	Senior Vice President Chief Commercial Officer
Arata, Todd	Senior Vice President - Brand Marketing

Intermaggio, Peter	Senior Vice President - Brand Marketing and Communications
Hess, Mark E.	Senior Vice President - Business and Industry Affairs
Delciello, Michael	Senior Vice President - Business Development
Pushkarna, Amit	Vice President - Business Partner Technology, NROC, PM & iCOE
Winn, Robert	Senior Vice President - Business Process Management
Guthrie, Douglas R.	Senior Vice President - Cable Management
Parker, Michael C.	Senior Vice President - Cable Management
Samaha, James	Senior Vice President - Cable Management
Smith, Amy R.	Senior Vice President - Cable Management
Neill, Peter David	Senior Vice President - Comcast Business
Pitcher, Tracy	Senior Vice President - Comcast Business
Dawson, Ruth	Senior Vice President - Comcast Innovation Labs
	General Manager - Silicon Valley
Blackshear, Eunice A.	Senior Vice President - Communications
Kurath, Franz Edward	Senior Vice President - Content Acquisition
Sarhan, Monty	Senior Vice President - Content Acquisition
Smith, Justin	Senior Vice President - Content Acquisition
Nissenblatt, Michael	Senior Vice President - Content Planning and Acquisition
Manchester, James	Senior Vice President - Core Platform Technologies
Stephens, Billy E.	Senior Vice President - Consumer Devices Product Management
Bradshaw, Rhona	Senior Vice President - Consumer Experience Transformation
Hackley, Stephen L.	Senior Vice President - Consumer Sales
Heney, Jack	Senior Vice President - CTS, MVPDs
D'Arcangelo, Paul	Senior Vice President - Customer Care
Filip-Crandall, Dana	Senior Vice President - Customer Care
McArdle, Gary Michael	Senior Vice President - Customer Care
Lingle, Piers	Senior Vice President - Customer Experience
Shatlock, Jr., Eugene P.	Senior Vice President - Customer Experience
Schreiber, Christopher J.	Senior Vice President - Cybersecurity
Stirling, Fraser	Senior Vice President - Digital Home, Devices and AI
Ward-Maupin, Teresa	Senior Vice President - Digital and Customer Experience
Hounsell, Randall B.	Senior Vice President - Digital Home Product
Goldstein, Courtney	Senior Vice President - Digital Sales and Marketing
Hull, Matthew	Senior Vice President - Enterprise Business Intelligence
Bach, Thomas	Senior Vice President - Engineering
Hewitt, Michael C.	Senior Vice President - Engineering
Crisafulli, Michael	Senior Vice President - Engineering Operations
Esfahany, Kourous	Senior Vice President - Engineering US/EU
Katz, Glenn	Senior Vice President - Enterprise Solutions
Baff, David L.	Senior Vice President - Executive Compensation
McDonald, Christopher G.	Senior Vice President - External Affairs
Portfolio, Shane N.	Senior Vice President - Field Operations Engineering
Amendola, Duane	Senior Vice President - Finance
	Assistant Controller
Gustashaw, Sarah G.	Senior Vice President - Finance
Kleinhans, Kimberly Sebastian	Senior Vice President - Finance
Zimmermann, Edward	Senior Vice President - Finance and Accounting
Whitaker, Christine Elizabeth	Senior Vice President - Finance and Administration
Nester, Timothy T.	Senior Vice President - Financial Operations
Hislop, II, Richard D.	Senior Vice President - Financial Planning and Analysis
Horn, Gregory G.	Senior Vice President - Financial Planning and Analysis
Kelman, Michael	Senior Vice President - Financial Planning and Analysis
Ng, Yu Keung	Senior Vice President - Global Operations
Brady, Michael L.	Senior Vice President - Government Affairs
Fennell, Klayton F.	Senior Vice President - Government Affairs
Gage, Timothy	Senior Vice President - Government Affairs
Gibbs, John F.	Senior Vice President - Government Affairs

Reilly, Mark E.	Senior Vice President - Government Affairs
Waldorf, Emily	Senior Vice President - Growth Development
Cheng, Clement J.	Senior Vice President - Human Resources
Eagles, Michael	Senior Vice President - Human Resources
Gunn, Robert A.	Senior Vice President - Human Resources
Hawk, Micah	Senior Vice President - Human Resources
Lau, Sandra H.	Senior Vice President - Human Resources
Simmons, Celestine S.	Senior Vice President - Human Resources
St. Jean, Kerri	Senior Vice President - Human Resources
Topping, Andrew C	Senior Vice President - Human Resources, Business Services
Smetana, Yvette J.	Senior Vice President - Human Resources, Technology and Service Solutions
Schlagbaum, Craig A.	Senior Vice President - Indirect Channel Sales
Ramos Da Costa, Rui Jorge	Senior Vice President - Innovation and CVP
Davis, G. Wayne	Senior Vice President – International Human Resources & Strategic Initiatives
Ryvicker, Marci	Senior Vice President - Investor Relations
Erdmann, Shawna	Senior Vice President - Learning
Buono, Francis M.	Senior Vice President - Legal Regulatory Affairs
	Senior Deputy General Counsel
McFadden, Suzanne	Senior Vice President - Marketing Customer Communications
Kandikonda, Ravi Kiran	Senior Vice President - Marketing Strategy and Planning
Kozlowski, Kristy	Senior Vice President - Media Strategy and Sciences
Eggert, Carol	Senior Vice President - Military and Veteran Affairs
Marchetti, Marc E.	Senior Vice President - National Field Operations
Raffaelli, Noam	Senior Vice President - Network and Communications Engineering
Nafshi, Elad	Senior Vice President - Next Generation Access Network
Panepinto, Lisa J.	Senior Vice President - Operations
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Renaud, Jocelyn	Vice President - Marketing Communications
Tolbert, Brett	Vice President - Marketing, Northeast Division
Gorman, Keith R.	Vice President - Marketing Research
Too, Ginny	Vice President - Marketing Strategy and Planning
Botchway, Erami	Vice President - Mobility Technology
Wild, Edward Raymond	Vice President - Media Sciences
Mchugh, Michael	Vice President - Media Sales and Electronic Delivery
Bruno, Drew Leo	Vice President - Media Strategy
Cooper, Michael	Vice President - Media and Entertainment
Imbesi, Michael J.	Vice President - Movies and PPV Programming
Velez Silva, Jose Enrique	Vice President - Multicultural Marketing Communications
Gowadia, Purazar	Vice President - National Client Group Sales
Multari, James	Vice President - National Sales Strategy and Insights
Hogan, William J.	Vice President - Network Engineering
Kearney, Thomas J.	Vice President - Network Engineering
Newcomb, Richard	Vice President - Network Engineering
Rockell, Robert J.	Vice President - Network Engineering
Surdam, Steven J.	Vice President - Network Engineering
Elifrits, Dale Wayne	Vice President - Network Maintenance
Bleyen, Bart	Vice President - Network Services Engineering
Niv, Mody	Vice President - Next Generation Access Network, Software Engineering and Operations
Tutton, Graham T.	Vice President - NPS Operations

Griffin, Troy D.	Vice President - National Customer Operations
Kowolenko, David J.	Vice President - Operations
Faust, Gloria M.	Vice President - Operational Readiness
Dougherty, G. Jay	Vice President - Operations Audit
Roy, Shuvankar	Vice President - Operations Strategy
Brewer, Jason Harold	Vice President - Execution
Lee, Laura A.	Vice President - Operations Transformation
Farrell, Tim	Vice President - Partner Services
Maris, Stefan	Vice President - Partnerships
Sayer, James	Vice President - Plant Maintenance
Taylor, Richard H.	Vice President - Plant Maintenance
Bruno, Peter J.	Vice President - Platform Operations
Lee III, Thaddeus J.	Vice President - Project Management Organization
Wiedmeyer, Lisa M.	Vice President - Project Management Organization
Sinagoga, Daniel B.	Vice President - Political Sales
Nascimento, Christian	Vice President - Premise Services
Vonk, John K.	Vice President - Pricing and Planning
Svensson, Ellen Donahoe	Vice President - Prioritization Office
Boyd-Conroy, Amy Lee	Vice President - Pricing, Data Science and Automation
Frazier, Jr., Ricky	Vice President - Process Improvement
Von Andreae, Tara C.	Vice President - Process Policy and Compliance
Bharathan, Deepak	Vice President - Procurement
Carter, Russell P.	Vice President - Procurement
Chester, Christopher Edward	Vice President - Procurement
Johnson, Ajamu M.	Vice President - Procurement
Shank, Neil G.	Vice President - Procurement
Stowell, Thomas E.	Vice President - Procurement
Young, Karen	Vice President - Procurement
Masterson, Angela M.	Vice President - Procurement Operations
Vella, Zane	Vice President - Product
Dore, Sonya V.	Vice President - Program Management
Parker, Joshua	Vice President - Program Management
Bhatti, Sameer	Vice President - Product and Competitive Marketing
Saylor, William J.	Vice President - Product Customer Experience
Cilione-Berger, Sharon Elizabeth	Vice President - Product Architect Customer Experience
Rhatigan, Kevin Francis	Vice President - Product and Process Design
Bradley, Bruce	Vice President - Product Development
Ruffolo, Dominic J.	Vice President - Product Development
Colyer, Wallace	Vice President - Product Development and Engineering
Corley, Jonathan Bean	Vice President - Product Development and Engineering
DePietro, John	Vice President - Product Development and Engineering
Horwitz, Michael B.	Vice President - Product Development and Engineering
Jamieson, Gary	Vice President - Product Development and Engineering
Park, Kyong Chul	Vice President - Product Development and Engineering
Bracken, Jr., James W.	Vice President - Product Engineering
Arabia, Cherie Louise	Vice President - Product Experience
Borg, Alison	Vice President - Product Management
Cook, Patrick	Vice President - Product Management
Kitchen, James E.	Vice President - Product Management
McKelvey, Mark Raymond	Vice President - Product Management
Miller, Benjamin	Vice President - Product Management
O'Brien, Kevin J.	Vice President - Product Management
Reynolds, Christopher	Vice President - Product Management
Scaffidi, Gregory J.	Vice President - Product Management
Tharnish, Shena	Vice President - Product Management
Tierney, David Edmund	Vice President - Product Management
Fox, Katherine A.	Vice President - Product Management, XOC

Ahern, Lisa Ilene	Vice President - Product Marketing
Wyliner, Robert J.	Vice President - Retail Operations
Cecchini IV, Robert C.	Vice President - Product Sales
Driscoll, Stephen	Vice President - Product Sales
Hall, Stephanie A.	Vice President - Product Sales
Hannan, Carolyn A.	Vice President - Product Sales
Marsh, Peter Dudley	Vice President - Product Sales
Ryan, Patricia	Vice President - Product Sales
Savas, Paul Phillip	Vice President - Product Sales
Schuchart, John	Vice President - Product Sales
Schwertner, Ryan Patrick	Vice President - Product Sales
Tribblehorn, Douglas Charles	Vice President - Product Sales
Willer, Timothy R.	Vice President - Product Sales
Venezia, John	Vice President - Product Sales and Support
Hairston, Deno	Vice President - Product Sales, Support and Analysis
Davoust, Nancy L.	Vice President - Product Security Technology
Sibony, Joanne S.	Vice President - Product Strategy and Execution
Swartz, Terri L.	Vice President - Product Strategy and Management
McNally, Peter J.	Vice President - Project Management
Menscer, Elizabeth	Vice President - Project Management
Miller, Edwin G.	Vice President - Project Management
Nunez, Lynette	Vice President - Project Management
O'Neill, Angela M.	Vice President - Project Management
Schmookler, Felice	Vice President - Project Management
Alexander, Jeffrey A.	Vice President - Public Relations
Bilotta, Jennifer Christine	Vice President - Public Relations
Gilbert, Michelle	Vice President - Public Relations
Grove, Robert	Vice President - Public Relations
Horwitz, Alexander N.	Vice President - Public Relations
Kramer, Mindy Beth	Vice President - Public Relations
Metrick, Aimee N.	Vice President - Public Relations
Roberts, Kristine L.	Vice President - Public Relations
Segal, Jack A.	Vice President - Public Relations
Vigue, Doreen I.	Vice President - Public Relations
O'Brien, Gerald C.	Vice President - Real Estate
Brown, Mark Eric	Vice President - Regulatory Affairs
Miserendino, Scott	Vice President - Research and Development
Buckley, Leslie Ann	Vice President - Reliability Engineering
Yoon, Laurent	Vice President - Reliability Engineering Excellence, Process Management
Young, Christina Levina Tagart	Vice President - Reliability Engineering Excellence, Process Management
Connolly, Dan Patrick	Vice President - Research
Engle, Scott Richard	Vice President - Reporting and Data Management
Massi, Richard M.	Vice President - Residential Product Operations
Snyder, Michelle	Vice President - Retail Marcom Strategy and Planning
Giacomazzi, John Wesley	Vice President - Retail Merchandising
Frank, Christopher D.	Vice President - Retail Technology
Swann, Elizabeth Rae	Vice President - Retail Sales
Chu, Yolanda	Vice President - Revenue Operations
Bahoora, Melissa	Vice President - Sales
Crippen, Robert	Vice President - Sales
Engelman, Allon Z.	Vice President - Sales
Ferrer, Serena B.	Vice President - Sales
Festa, Keith	Vice President - Sales
Fiihr, Warren David	Vice President - Sales
Marsh, Brian D.	Vice President - Sales
MayBeck, Jacqueline R.	Vice President - Sales
Nisenson, Amy Van Orman	Vice President - Sales

Runge, Mark W.	Vice President - Sales
Whyte, Thomas F.	Vice President - Sales
Hariharan, Parvathy	Vice President - Sales and Marketing
Oxley, Vicky	Vice President - Sales and Marketing
Quantz, Matthew	Vice President - Sales and Marketing
Salazar, David Castro	Vice President - Sales and Marketing
Smith, Joseph Christian	Vice President - Sales and Marketing
Phillips, John	Vice President - Sales and Sales Operations
Atamian, Joseph L.	Vice President - Sales COE, Comcast Business
Williams, Roger R.	Vice President - Sales Engineering
Carr, Daniel J.	Vice President - Sales Operations
Kowalick, Kevin Patrick	Vice President - Sales Operations
Bross, Julia F.	Vice President - Sales Support and Communications
Golbitz, Richard Alan	Vice President - Security
Gopal, Madhav	Vice President - Security Operations
Stotler, Timothy S.	Vice President - Security and E.H.S.
Bhargava, Ruchi	Vice President - Security Solutions Delivery
Nolan, Brian Francis	Vice President - Security Strategy and Operations, Business Services
Guariglia, Joseph	Vice President - Service Assurance
Baigelman, Max	Vice President - Small Medium Business Base Management
Seckinger, Carolyn	Vice President - Service Delivery Operations
Levy, Mark Steven	Vice President - Service Journey and Experience
Sadoulet, Meredith Elizabeth	Vice President - Talent Experience
Cobb, Jeffrey S.	Vice President - Small Medium Business Direct Sales
Garcia, Antonia	Vice President - Small Medium Business Direct Sales
Margiotta, Vince Scott	Vice President - Small Medium Business Direct Sales
Carroll, Shawn Loring	Vice President - Small Medium Business Inside Sales
Dombroski, David	Vice President - Small Medium Business Inside Sales
Conmy, Kevin	Vice President - Small Medium Business Field Sales
Rosiek, Travis W.	Vice President - Technology
Onder, Mustafa S.	Vice President - Software Architecture
Werbil, Daniel (GE)	Vice President - Software Architecture
Carvelli, Stephen Peter	Vice President - Software Development Engineer
Pflueger, Marnie	Vice President - Software Development and Quality Assurance
Aharon, Jack	Vice President - Software Development and Engineering
Albert, Brian Scott	Vice President - Software Development and Engineering
Birzes, Gregory A.	Vice President - Software Development and Engineering
Christodoulou, Gianna Mattia	Vice President - Software Development and Engineering
Dolan, William Todd	Vice President - Software Development and Engineering
Dougherty, John	Vice President - Software Development and Engineering
D'Souza, Errol J.	Vice President - Software Development and Engineering
Du, Song	Vice President - Software Development and Engineering
Fox, David W.	Vice President - Software Development and Engineering
Levy, Paul	Vice President - Software Development and Engineering
Lowery, Clifton L.	Vice President - Software Development and Engineering
Percin, Kelly Rae	Vice President - Software Development and Engineering
Roach, III, Paul W.	Vice President - Software Development and Engineering
Robinson, John David	Vice President - Software Development and Engineering
Subbiah, Anandhan	Vice President - Software Development and Engineering
Young, Coby C.	Vice President - Software Development and Engineering
Ehlenberger, Ami Beth	Vice President - Solution Development
Mitchell, Slade	Vice President - Solution Architecture
Prosser, Eric D.	Vice President - Solution Architecture
Verma, Amit	Vice President - Solutions and Technology
ElFar, Amir H.	Vice President - Software Engineering
Pospischel, Gustavo Alejandro	Vice President - Software Engineering
McCarthy, Sean Thomas	Vice President - Special Initiatives and Business Development

Kurath, Jenna	Vice President - Startup Partner Development
Crowe, Richard J.	Vice President - Strategic Analytics
Dillon, Jaspreet K.	Vice President - Strategic Analytics
Cooley, Douglas	Vice President - State Government Affairs
Rainwater, Charles Stuart	Vice President - State Government Affairs
Khatchadourian-Reese, Lee	Vice President - Strategic Business Operations
Thomas, Clayton	Vice President - Strategic Business Planning
Gillingham, James	Vice President - Strategic Development
Siry, Marc Joseph	Vice President - Strategic Development
Neidigh, Victoria N.	Vice President - Strategic Initiatives, Global Benefits
Palaiyanur, Harikrishna	Vice President - Strategic Operations and Analytics
Amboyer, Donald Robert	Vice President - Strategic Operations
Cowman, Christopher Brian	Vice President - Strategic Initiatives
Adriano, Adrian	Vice President - Strategic Initiatives, Xfinity Communities
Barden, Elaine T.	Vice President - Strategic Initiatives and Business Development
Marcus, Claudio	Vice President - Strategy
Spears, Nancy G.	Vice President - Strategy and Business Operations
Liharik, Filip	Vice President - Strategy and Product Planning
Mathews, Stacy A.	Vice President - Strategy and Planning, Future Workforce
Eissinger, Jeffrey R.	Vice President - Supply Chain
Motilal, Jadoonanan Richard	Vice President - Supply Chain
Kleinfelder, Erik H.	Vice President - Systems Engineering
Baas, William A.	Vice President - Talent
Conway, Shawn	Vice President - Talent
Wong, Joseph Patton	Vice President - Talent
Ryan, Benjamin	Vice President - TA and Talent Management, TPX
Lehrer, Aryeh	Vice President - Talent Delivery
Cowan, Barbara D.	Vice President - Talent and Inclusion
Aspenon, Caroline J.	Vice President - Talent Management
Donnelly, Thomas J.	Vice President - Tax
Capili, Regalado	Vice President - Technology and Operations
Livingood, Jason D.	Vice President - Technology Policy and Standards
Butler, Jerome	Vice President - Technical Operations
Colon, William Gustavo	Vice President - Technical Operations
Gorder, Todd M.	Vice President - Technical Operations
Kilpatrick, Elena	Vice President - Technical Operations
McDonald, Patrick J.	Vice President - Technical Operations
Narayanan, Rama Preman	Vice President - Technical Operations
Navin, Paul J.	Vice President - Technical Operations
Pellegrini, Miles J.	Vice President - Technical Operations
Pladl, Robert W	Vice President - Technical Operations
Rosson, Ellen C.	Vice President - Technical Operations
Seamon, Richard A.	Vice President - Technical Operations
Thetford, Travis Eugene	Vice President - Technical Operations
Wainwright, Nicholas	Vice President - Technical Operations
Wante, Susan M.	Vice President - Technical Operations
Weeks, Chris M.	Vice President - Technical Operations
Lapat, Richard A.	Vice President - Technical Operations College
Delmarco, Robert Daniel	Vice President - TPX Workforce Management, Planning and Facilities
Hoelper, Stephen Michael	Vice President - Total Rewards Innovation and Product
Riley-Wasserman, Elizabeth	Vice President - TPX Integration
Rohmer, Julie A.	Vice President - TPX Integration
Kipp, Jonathan L.	Vice President - Total Health and Benefit Innovation
Lester, Peter	Vice President - Third Party Partnerships and Analytics
Wittkopp, Timothy	Vice President - Traffic
Miles, Wilfred Jaime	Vice President - Video Infrastructure
Russell, Shannon Hoyt	Vice President - Video Platform

Nush, Jr., Peter Gary	Vice President - Video Product Management
Lynch, Teresa	Vice President - Video Product Operations
Andress, Annmarie Boyle	Vice President - Vendor Management
Brown, Derek J.	Vice President - Vendor Management
DeLeo, Craig D	Vice President - Video Services
Dixon, John Andrew	Vice President - Video Services
Barton, Jamie	Vice President - Workforce Management
Falkenstein, Kenneth D.	Vice President - Wireless Engineering
Woundy, Richard	Vice President - Wireless Engineering
Edwards, Vance Thomas	Vice President - Workforce Operations
DeLuca, Steven J.	Vice President - Workplace IT Experience
Szigeti, Oscar	Vice President - Xfinity Consumer Services Finance
Loyack, Patricia A.	Vice President - xFi, Multifamily and Digital Security
Puckett, Charles David	Vice President - xFi and Digital Security Product Management
Pierce, Thomas J.	Vice President - Xfinity Mobile for Business
Hollingsworth Jr., Denver M.	Vice President - Xfinity Managed Services
Meyer, Stephen	Vice President - Xfinity Flex
Dicoi, Derrick	Vice President - XH Strategy and Product Management
Musembi, Steven	Vice President - XOC and XPM
Shumard, Joann C.	Vice President - XOC Operations
Tirabassi, Anne V.	Vice President - XCS Program Delivery
Ault, Griffith M.	Vice President - XCS Reporting
Costilow, Paul D.	Vice President - XCS Strategy and Planning
Raezer, John C.	Vice President - XCS Strategy and Planning
Soileau, Michael D.	Vice President - XCS Strategy and Planning
Robinson, Edwige	Vice President - XM Engineering Services
Epstein, Brian D.	Vice President and General Manager
Francisco, Mark	Fellow
Howald, Robert	Fellow
Taylor, Kevin N.	Fellow
Jennings, Richard C.	Division Senior Vice President - Field Operations
Mrozinski, Mark T.	Division Vice President - Engineering
Arp, Trevor	Regional Senior Vice President
Collins, Timothy P.	Regional Senior Vice President
Crowley, John J.	Regional Senior Vice President
Lynch, Amy M.	Regional Senior Vice President
Martinez, Ralph O.	Regional Senior Vice President
Mathew, Dennis	Regional Senior Vice President
McLaughlin, Mary E.	Regional Senior Vice President
Keller, John	Regional Senior Vice President - Twin Cities
Lopez, Rodrigo	Regional Senior Vice President - Washington
Coane, Craig	Regional Vice President
DeLaurentis, Linda	Regional Vice President
O'Brien, Robert K.	Regional Vice President
Spadafore, James	Regional Vice President
Williamson, Dawn Lee	Regional Vice President - Florida
Tashjian, David A.	Regional Vice President - Portland
Dominguez, Juan	Regional Vice President - Business Services
Louden, Michael T.	Regional Vice President - Business Services
Mimran, Aaron	Regional Vice President - Business Services
Gauder III, John	Regional Vice President - California
Breaker, Carla Imani	Regional Vice President - Customer Care
Kearney-Hill, Kelli R.	Regional Vice President - Customer Care
Magee, Jr., Gregory Clay	Regional Vice President - Customer Care
Surdam, Brad William	Regional Vice President - Engineering
Magana, Jorge Carlos	Regional Vice President - Engineering and Construction
Tecza, Randall J.	Regional Vice President - Field Operations

Bonelli, Daniel	Regional Vice President - Finance and Accounting
Knaub, Scott	Regional Vice President - Finance and Accounting
Wilson, Bruce	Regional Vice President - Finance
Kosta, Stephanie	Regional Vice President - Government and Regulatory Affairs
Callahan, Samantha	Regional Vice President - Human Resources
Burnett, Mike	Regional Vice President - Technical Operations
Clairmont, Alan	Regional Vice President - Sales and Marketing
Leslie, Dara	Regional Vice President - Sales and Marketing
Murphy, Antoinette LaDonna	Regional Vice President - Sales and Marketing
Seidenfaden, Jeffrey	Regional Vice President - Sales and Marketing
Turner, Keith Montgomery	Regional Vice President - Sales and Marketing
Marcinczyk, Martin	General Manager - Commercial Customer Experience Solutions
Fraher, Richard E.	Area Vice President
Jones, Robert Eric	Area Vice President - Field Operations, Florida Region
King, Virgil A.	Area Vice President - Operations
Trippe, Stephen R.	Area Vice President - Operations
Shadle, Joel Thomas	Executive Director - Communications, Connectivity
Allen II, Lawrence Herbert	General Manager - Addressable Enablement
Mathis, Donald Hilliard	General Manager - Growth
Malawer, Eric	General Manager - BluVector
Spriester, Bart Fredrick	General Manager - Video Platform

EXHIBIT C

IMPORTANT INFORMATION FOR XFINITY TV CUSTOMERS

SERVICE PROBLEMS

You will find helpful information for troubleshooting TV picture or signal quality issues at www.xfinity.com/support. If the problem does not clear up, please feel free to chat with us at www.xfinity.com/support/contact-us or call us at 1-800-XFINITY, and a customer service representative will attempt to address that issue. We will try to resolve any complaints you have concerning the quality of our signals promptly and efficiently. We will respond to your report of a service interruption no later than 24 hours after you notify us, except in extraordinary circumstances or where conditions are beyond our control. We will respond to your report of other service problems no later than the next business day after you notify us. We may need access to your home in order to correct a service related issue. If a service call is required it will be scheduled at a time convenient to you. If you are dissatisfied with our resolution of your service problem, you may contact your local franchising authority to discuss the problem with your service. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

SERVICE OR BILLING COMPLAINTS

Information regarding your Xfinity services and billing is available through My Account at www.xfinity.com. You also may download the Xfinity My Account app to your smartphone or other device for quick access to up to date information on your account. If you have a complaint regarding your Xfinity TV service or your bill, you will find information on contacting us through chat or by phone at <https://www.xfinity.com/support/contact-us>. Also, you can visit us at one of our Xfinity store locations. Visit <https://www.xfinity.com/support/service-center-locations/> to find the Xfinity store closest to you. If you wish to put your comments in writing, your letter should be addressed to us at the local address listed on the How To Reach Us insert.

We will try to resolve your complaint promptly. If you are dissatisfied with our resolution of your complaint, or we are unable to resolve your complaint, you may contact your local franchising authority to discuss your complaint. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

If you have a complaint regarding closed captioning please email us at accessibility@comcast.com or call us at 1-855-270-0379.

MOVING

Please visit <https://www.xfinity.com/moving> before you move. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home, if your new home is in our service area.

EQUIPMENT COMPATIBILITY

Xfinity TV service is encrypted and requires a TV Box, TV Adapter, CableCARD or other navigation device that is compatible with our system for each television you wish to use with our service. You may not be able to use special features or functions of your television, VCR or DVD player/recorder with Xfinity TV service. Some of these problems may be resolved by the use of signal splitters, and/or other supplemental equipment that can be purchased from us or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues.

If you have a TiVo digital cable-ready DVR, you can access switched digital video services by obtaining a "tuning adapter" device. If you have a TiVo DVR or other digital cable-ready devices, you will need a TV Box, TV Adapter, or CableCARD from us to access switched digital video and other two-way cable services. Upon your request, we will provide you with the technical parameters necessary for a navigation device rented or acquired from retail outlets to operate with our system. Because of the need to protect our Xfinity TV service, we will not authorize the use of a navigation device that does not conform to all required signal security specifications. For information regarding other navigation devices, please go to <https://www.xfinity.com/support>.

REMOTE CONTROL UNITS

If you rent a TV Box or TV Adapter from us we will provide a compatible remote control. Also, you may purchase compatible remotes at local electronic stores or other retail outlets. A representative list of compatible remote control models currently available from local retailers includes: Philips PHL PMDVR8, RCA RCR612, and Sony RM-V202. A list of additional compatible remotes may be obtained from your local Xfinity store. Although these remote control units are compatible with the TV Box or TV Adapter that we currently offer, these remotes may not be functional if we change the type of TV Box or TV Adapter we rent. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

SERVICE CHANGES AND INSTALLATION

Standard installations are generally completed within 7 business days. If you change the services you receive, you may be subject to an installation or change of service charge. You may obtain additional information about our current services, fees and prices online at www.xfinity.com or by calling us at 1-800-XFINITY.

UPCOMING PROGRAMMER CONTRACT EXPIRATIONS

Information on programmer contract expirations, which could affect our carriage of the programmer's channels, can be

found at <https://my.xfinity.com/contractrenewals/> or by calling 866-216-8634.

OTHER INFORMATION

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 1-800-XFINITY to talk to one of our customer service representatives for further information.

EXHIBIT D

Contact Information for Service Areas Added to Certificate of Franchise Authority

<u>Service Area—Municipalities</u>	<u>Contact</u>
Town of Baileyton	Thomas Castell, Mayor 6530 Horton Highway Baileyton, TN 37745
Town of Caryville	Robert Stooksbury, Mayor 4839 Old Highway 63 Caryville, TN 37714
City of Clarksville	Joe Pitts, Mayor 1 Public Square Clarksville, TN 37040
City of Greenback	Dewayne Birchfield, Mayor 6889 Morganton Road Greenback, TN 37742
Town of Huntsville	J. Dennis Jeffers, Mayor 3053 Baker Highway Huntsville, TN 37756
City of LaFollette	Michael Stanfield, Mayor 207 South Tennessee Avenue LaFollette, TN 37766
Town of Lookout Mountain	Walker Jones, Mayor 710 Scenic Highway Lookout Mountain, TN 37350
Town of Michie	Anthony Smith, Mayor 6019 Highway 22 South Michie, TN 38357
City of Newport	Roland Dykes, III, Mayor 300 E. Main Street Newport, TN 37821
Town of Oneida	Jack E. Lay, Mayor 19922 Alberta Street Oneida, TN 37841
City of Plainview	Gary Chandler, Mayor 1027 Tazewell Pike Luttrell, TN 37779
Town of Walden	William Trohanis, Mayor 1836 Taft Highway Signal Mountain, TN 37377

<u>Service Area—Unincorporated</u>	<u>Contact</u>
Cumberland County	Allen Foster, Mayor 2 North Main Street, Suite 203 Crossville, TN 38555
Monroe County	Mitch Ingram, Mayor 105 College Street South, Suite 1 Madisonville, TN 37354
Montgomery County	Jim Durrett, Mayor 1 Millennium Plaza Clarksville, TN 37040
Morgan County	Brian Langley, County Executive 415 North Kingston Street Wartburg, TN 37887
Sequatchie County	Keith Cartwright, County Executive 22 Cherry Street Dunlap, TN 37327
Sullivan County	Richard Venable, Mayor 3411 Highway 126, Suite 206 Blountville, TN 37617

EXHIBIT E

COMCAST: MINORITY-OWNED BUSINESS PARTICIPATION PLAN

I. INTRODUCTION

Comcast hereby sets forth its business plan for actively soliciting bids from Minority-Owned Businesses and awarding contracts to such businesses when establishing, providing, or expanding cable services and related support facilities in Tennessee. This business plan includes information regarding promoting, increasing, and improving the quality of the overall participation of minority, women, and service-disabled veteran-owned business enterprises in its purchases of materials and services.¹

II. TERMS AND TERMINOLOGY

For purposes of this plan, unless the context otherwise requires,

1. “Comcast” refers to Comcast Cable Communications Management, LLC, and the Comcast entities listed in Exhibit A to the Application. Except where otherwise indicated, the information in this Plan is provided with respect to Comcast as a whole.
2. “Minority-Owned Business” means a business that is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of the business and who is impeded from normal entry into the economic mainstream because of:
 - a. past practices of discrimination based on race, religion, ethnic background or sex, including, but not limited to, women;
 - b. a disability as defined in T.C.A. § 4-26-102, including, but not limited to, disabled veterans; or
 - c. past practices of racial discrimination against African-Americans.
3. “Minority-Owned Business Participation Plan” means a business plan for actively soliciting bids from Minority-Owned Businesses and awarding contracts to such businesses when establishing, providing, or expanding cable services and related support facilities. Such Plan includes the following information:
 - a. a proposal for purchasing goods and services from Minority-Owned Businesses;
 - b. information on programs to provide technical assistance to such businesses; and
 - c. a statement of intent to follow the Minority-Owned Businesses Participation Plan.

¹ As with any business, Comcast’s plans and programs are subject to change over time, based upon a variety of factors, both within and outside the control of the company. Accordingly, the plans set forth in this submittal are subject to possible change over the period covered by this submission.

III. COMCAST’S DIVERSITY EFFORTS GENERALLY

Supplier Diversity. Dependable, diverse partners provide Comcast with the goods and services we need to continue growing and serving our customers. Small and diverse suppliers provide us with new perspectives, insights, and understandings that allow us to be better equipped to innovate and tailor our business to existing and emerging markets. Comcast finds that occasionally it is our small and diverse suppliers who instill competitiveness into the bidding process and make all of our vendors work harder to give us their best possible product or service.

IV. COMCAST’S PERFORMANCE WITH REGARD TO WORKFORCE DIVERSITY AND CONTRACTING WITH SMALL AND HISTORICALLY UNDERUTILIZED BUSINESSES

Comcast’s Supplier Diversity Program is designed to promote, increase, and improve the quality of the participation of small and diverse-owned businesses in our supply chain. We are constantly evaluating our supplier base, and that works for everybody. It provides Comcast purchasers with reliable resources; it creates jobs; it strengthens our purchasing power; and it builds value for our shareholders.

Throughout the year, we actively target outreach events and build partnerships with various advocacy organizations across our geographic footprint, participating in numerous conferences, awards ceremonies, capacity-building events, and business opportunity fairs at the local, regional, and national levels.

Our comprehensive governance structure focuses on accountability, responsibility, expectations, and effective management of diversity and inclusion at the highest levels. For example, this commitment is demonstrated in Comcast’s annual “Diversity and Inclusion Roadshows,” during which our Senior Executive Vice President and Chief Diversity Officer and other senior leaders meet with the Cable Division Presidents and their senior leadership teams to discuss diversity and inclusion best practices.

Our supplier diversity strategy is not a project or a program, but rather the way we conduct business. We believe strongly in providing equal opportunity to all qualified suppliers who participate in the bid process. We strive to facilitate nondiscriminatory business opportunities for small and diverse-owned businesses and are willing to invest in the resources to achieve this goal.

Potential vendors can learn more about participating in Comcast’s Supplier Diversity Program on its website, corporate.comcast.com.

V. INITIATIVES, PROGRAMS, AND ACTIVITIES COMCAST WILL PURSUE IN THESE AREAS OVER THE PERIOD OF THE PLAN

In addition to the supplier diversity efforts already outlined in Section I of this submittal, Comcast, during the period of the plan, will utilize a combination of efforts to enhance supplier diversity, including but not limited to the following:

1. Conduct training sessions on supplier diversity;
2. Evaluate each division's supplier diversity plan and recommend strategies for improvement;
3. Strengthen our relationships with regional organizations that support Minority-Owned Businesses;
4. Enhance external communication for supplier diversity; and
5. Increase the spend on diverse suppliers over prior years.

VI. BUSINESS PARTNERSHIP INITIATIVES TO FACILITATE SMALL AND HISTORICALLY UNDERUTILIZED BUSINESS ENTRY INTO THE CABLE MARKET

Comcast partners with the Small Business Administration, as well as the organizations below, to help us identify qualified diverse-owned business enterprises that can assist us in our procurement needs, which we hope, in turn, will help our company to better achieve our supplier diversity objectives.

1. **National Minority Supplier Diversity Council ("NMSDC"):** Comcast is a national member of this organization. Additionally, we partner with the local councils to find qualified minority-owned businesses with which to partner.
2. **Women's Business Enterprise National Council ("WBENC"):** Comcast is a national member of this organization. Additionally, we partner with the local councils to find qualified women-owned businesses with which to partner.
3. **Women in Cable and Telecommunications ("WICT"):** This is a cable- specific organization that assists Comcast in identifying women-owned businesses in the cable and telecommunications industry, among other things.
4. **National Association for Minorities in Cable ("NAMIC"):** This is a cable- specific organization that assists Comcast in identifying minority-owned businesses in the cable industry, among other things.
5. **Disability:IN:** This organization unites businesses around disability inclusion in the workplace, supply chain, and marketplace considerations. Disability:IN has more than 130 corporate partners spanning the technology, healthcare, financial, transportation, entertainment, and retail industries.

6. **The National Gay & Lesbian Chamber of Commerce (“NGLCC”)**: This organization supports LGBT business owners and showcases the diversity of talent in the lesbian, gay, bisexual, and transgender communities.
7. **United States Hispanic Chamber of Commerce (“USHCC”)**: This organization actively promotes the economic growth, development, and interests of more than 4.37 million Hispanic-owned businesses that, combined, contribute over \$700 billion to the American economy every year. It also advocates on behalf of 260 major American corporations and serves as the umbrella organization for more than 200 local chambers and business associations nationwide.

VII. STATEMENT OF INTENT TO FOLLOW THE MINORITY-OWNED BUSINESS PARTICIPATION PLAN

Pursuant to this plan, Comcast will strive to maximize participation of Minority-Owned Businesses through both prime and second-tier contracting opportunities and will strive to achieve a level of Minority-Owned Business participation representative of the population demographics of the state of Tennessee. On or before January 31 of each year, Comcast will prepare and submit an annual report to the Tennessee Public Utility Commission concerning Comcast’s Minority-Owned Business Participation Plan and compliance with such plan.

Inquiries concerning this plan may be directed to:

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