



TENNESSEE REGULATORY AUTHORITY

502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

MEMORANDUM

TO: David F. Jones, Vice Chairman
Kenneth C. Hill, Director
Robin L. Morrison, Director

FROM: Ectory Lawless, Law Clerk, Compliance Division 
Shiva K. Bozarth, Chief, Compliance Division 

DATE: October 7, 2015

REFERENCE: Cancellation of Authority-Total Call International, Inc.
Docket#09-00129

The Compliance Division recommends the cancellation of authority of the following company for non-payment of regulatory fees: Total Call International, Inc. ID#129076.

Form UD-16 ("Computation of Gross Receipts and Calculation of Inspection Fee") together with payment of the applicable inspection fee was due on or before April 1, 2015. Pursuant to Tenn. Code Ann. § 65-4-303, the annual inspection fee is based on the intrastate revenues for the previous year. Tenn. Code Ann. § 65-4-308 provides for a penalty of 10% per month, or fraction thereof, for inspection fees not received by April 1st.

The Authority sent notice, via first class mail, on February 2, 2015, advising this company of its obligation to file the Form UD-16 and pay the appropriate inspection fee. Please see attached.

On June 2, 2015, the Tennessee Regulatory Compliance Division sent a Notice of Cancellation, via certified mail, return receipt requested, and first class regular mail to the company advising that if it failed to respond to the certified notice by June 30, 2015, the Compliance Division will request the cancellation of its authority to conduct business in the state of Tennessee.

On September 2, 2015, the Tennessee Regulatory Compliance Division sent a Notice of Cancellation, via certified mail, return receipt requested, and first class regular mail to the company advising that if it failed to respond to the certified notice by September 30, 2015, the Compliance Division will request the cancellation of its authority to conduct business in the state of Tennessee.

As evidenced above, the appropriate recourse is to terminate the company's certificate of convenience and public necessity to conduct business in the state of Tennessee as a public utility.

Attachments: (Collective Exhibit 1)

cc: Jean Stone
Lisa Cooper
David Foster

erl

TENNESSEE REGULATORY AUTHORITY

502 DEADERICK STREET 4th FLOOR
NASHVILLE, TENNESSEE 37243



HERBERT HILLIARD, CHAIRMAN
DAVID JONES, VICE CHAIRMAN
KENNETH HILL, DIRECTOR
ROBIN BENNETT, DIRECTOR
JIM ALLISON, DIRECTOR

EARL R. TAYLOR, EXECUTIVE DIRECTOR

February 02, 2015

Company ID: 129076
Total Call International, Inc.
740 Florida Central Pkwy
Longwood, FL 32750-0000

Dear Regulatory Manager:

The enclosed Statement of Gross Earnings and Computation of Inspection Fee (Form UD-16) for the year ended December 31, 2014, is due to the Authority, together with payment of the appropriate inspection fee, **on or before April 1, 2015. Please remit the fee payment to the following address:**

**TENNESSEE REGULATORY AUTHORITY
502 Deaderick Street 4th Floor
Nashville, TN 37243**

The UD-16 form is available in Excel format on the TRA's website (www.tn.gov/tra) under "TRA Forms" located in the "TRA Documents" section at the bottom of the portal. Upon input of the company's information and revenues, the fee will be automatically calculated.

As a reminder, Tenn. Code Ann. § 65-4-308 provides for a penalty of 10% per month, or fraction thereof, for fees not received by April 1st.

Attached to this letter is brief summary explaining the terms used on the UD-16 form. If you have any additional questions concerning the statement, please contact me at 615.770.6990, or at chris.eaton@tn.gov.

Sincerely,

Chris Eaton
Fiscal Officer

Enclosures

**Telephone 615.741.2904, Toll-Free 1.800.342.8359, Facsimile 615.741.5015
www.tn.gov/tra**

Market Regulated Firms



TENNESSEE REGULATORY AUTHORITY



502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

EARL R. TAYLOR
EXECUTIVE DIRECTOR

HERB HILLIARD, CHAIRMAN
DAVID F. JONES, VICE CHAIRMAN
KENNETH C. HILL, DIRECTOR
ROBIN BENNETT, DIRECTOR
JAMES ALLISON, DIRECTOR

June 2, 2015

**SENT VIA CERTIFIED MAIL NUMBER: 7014 2870 0001 1265 7984
AND BY UNITED STATES FIRST CLASS POSTAGE MAIL
RETURN RECEIPT REQUESTED**

**Company ID#: 129076
Total Call International, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, Florida 32750**

ATTENTION: COMPLIANCE REGULATORY AFFAIRS MANAGER

NONPAYMENT

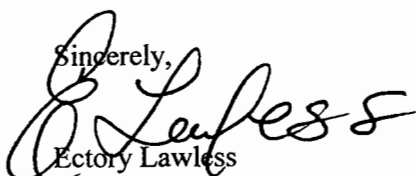
According to the TRA's records, the **2014 Statement of Gross Earnings and Computation of Inspection Fee (UD-16)** together with the applicable fee due **April 1, 2015**, has **not** been received as of the date of this letter. Therefore, a **penalty of 10% per month**, or a fraction thereof, pursuant to TCA §65-4-308, will be assessed from **April 1, 2015**, through the date the payment is received.


If the payment is received by June 30, 2015, the total penalty to be assessed is 30% of the fee that was due on April 1, 2015. It is imperative that we receive the balance due **June 30, 2015**.

If this company is no longer providing telecommunication services in Tennessee and desires to have its authority cancelled, please forward a written request to that effect to my attention.

Should you have any questions, I can be reached at (615) 770-6898, or my e-mail address: ectory.r.lawless@tn.gov.
Facsimile 615.741.9934

Sincerely,


Ectory Lawless
Paralegal


Shiva K. Bozarth
Chief of Compliance Division

TENNESSEE REGULATORY AUTHORITY
ANDREW JACKSON STATE OFFICE BUILDING
502 DEADERICK STREET, 4TH FLOOR
NASHVILLE, TENNESSEE 37243

7014 2870 0001 1265 7984



Total Ca NIXIE 339 SE 1009 0206/10/15
740 Florida C RETURN TO SENDER
Longw NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD
BC: 37243 *1396-07501-04-41
3275037553 CI

CERTIFIED MAIL

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to

Total Call International, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, Florida 32750

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes

If YES, enter delivery address below: ☐ No

3. Service Type

☒ Certified Mail®

☐ Priority Mail Express™

☐ Registered

☐ Return Receipt for Merchandise

☐ Insured Mail

☐ Collect on Delivery

4. Restricted Delivery? (Extra Fee)

☐ Yes

2. At 7014 2870 0001 1265 7984
(To)

PS Form 3811, July 2013

Domestic Return Receipt

Total Call International
Delivering Ltr

TENNESSEE REGULATORY AUTHORITY



502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

HERB HILLIARD, CHAIRMAN
DAVID F. JONES, VICE CHAIRMAN
KENNETH C. HILL, DIRECTOR
ROBIN BENNETT, DIRECTOR
JAMES ALLISON, DIRECTOR

EARL R. TAYLOR
EXECUTIVE DIRECTOR

September 2, 2015

**SENT VIA CERTIFIED MAIL NUMBER: 7014 2870 0001 1265 8554
AND BY UNITED STATES FIRST CLASS POSTAGE MAIL
RETURN RECEIPT REQUESTED**

**Company ID#: 129076
Total Call International, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, Florida 32750**

**ATTENTION: COMPLIANCE REGULATORY AFFAIRS MANAGER
CANCELLATION OF AUTHORITY**

The above company is subject to being cancelled for failure to pay its annual inspection fee (UD16) pursuant to Tenn. Code Ann. § 65-4-301(a).

Tenn. Code Ann. § 65-4-301(a) provides:
Every public utility doing business in this state and subject to the control and jurisdiction of the Authority to which the provisions of this chapter apply, shall pay to the state of Tennessee on or before April 1 of each year, a fee for the inspection, control and supervision of the business, service and rates of such public utility.
[Emphasis supplied]

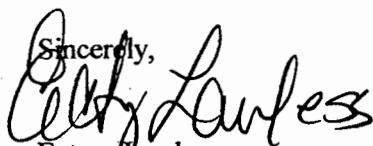
According to the TRA's records, the **2014 Statement of Gross Earnings and Computation of Inspection Fee (UD-16) together with the applicable fee due April 1, 2015**, has **not** been received as of the date of this letter. Furthermore, TCA § 65-4-308 provides for a **penalty of 10% per month**, or a fraction thereof for inspection fees not received by **April 1**.

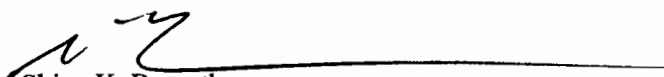
The Authority sent notice, via Certified Mail Number: **7014 2870 0001 1265 7984**, on **June 2, 2015** advising this company of its obligation to file the UD-16 Form and pay the appropriate inspection fee. Even if a company does not have any Tennessee intrastate gross receipts, the minimum fee of \$100 is due.

It is imperative that we receive the balance due no later than **September 30, 2015**. If the balance due is not received by September 30, 2015, the Tennessee Regulatory Authority's Compliance Division will request the cancellation of your authority to conduct business in Tennessee.

If this company is no longer providing telecommunication services in Tennessee and desires to have its authority cancelled, please forward a written request to that effect to my attention.

Should you have any questions, I can be reached at (615) 770-6898, or my e-mail address: ectory.r.lawless@tn.gov. Facsimile 615.741.9934

Sincerely,

Ectory Lawless
Paralegal


Shiva K. Bozarth
Chief of Compliance Division

Enclosure: Statement of Gross Earnings and Computation of Inspection Fee (UD-16)



FORM UD-16

Market Regulated
(Excel Format)

TENNESSEE REGULATORY AUTHORITY
STATEMENT OF GROSS EARNINGS AND COMPUTATION OF INSPECTION FEE
DUE DATE: April 1, 2015

COMPANY ID #: 129076
COMPANY NAME: Total Call International, Inc.

State the gross receipts from all sources of the utility for the **calendar year 2014** as provided by T.C.A. § 65-4-303:

	Total Company	TENNESSEE REVENUES		
		Total Intrastate Revenues	Market Regulated (Retail Revenues)	Non-Market Regulated (Wholesale Revenues)
Gross Receipts:				
Local Service				
Access				
Long Distance				
Miscellaneous				
TOTAL	\$ -	\$ -	\$ -	\$ -

COMPUTATION OF FEE

1. Tennessee Intrastate Non-Market Regulated Gross Receipts		\$ -
2. Less: \$5,000 exemption		\$ 5,000
3. Net Intrastate Gross Non-Market Regulated Intrastate Gross Receipts (Line 1 - Line 2)		\$ (5,000)
4. Computed Fee on Non-Market Regulated Revenues (Line 3 x 0.425%) (Minimum Due = \$100)		
5. <u>MINIMUM FEE: \$100 or 49% of the Fee computed on April 1, 2012, Return</u>	\$ 100	49% \$ 100
6. <u>INSPECTION FEE DUE - the greater of Line 4 or Line 5</u>		

I, the undersigned owner, president, or secretary of the above named public utility, doing business in the State of Tennessee and subject to the control and jurisdiction of the Tennessee Regulatory Authority, for the purpose of paying the State of Tennessee, as provided by T.C.A. § 65-4-301 et. seq., a fee for the inspection, control, and supervision of the business, service and rates of said public utility, being first duly sworn, on oath, state that the above figures accurately state the gross receipts from all sources of the utility for the **calendar year 2014**, and the inspection fee computed therefrom.

NAME: _____ SIGNATURE: _____
(Please Print)

FILE: _____ TELEPHONE: _____

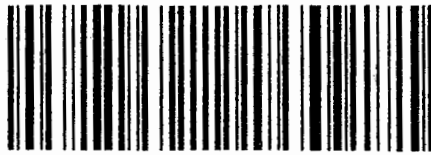
born to and subscribed to before me this _____ day of _____, 2015

tary Public: _____ My Commission Expires: _____

NOTE: A PENALTY OF 10% PER MONTH OR FRACTION THEREOF, PURSUANT TO T.C.A. § 65-4-308, WILL BE ASSESSED FOR LATE PAYMENT IF NOT PAID ON OR BEFORE APRIL 1st.

PS0370

REGULATORY AUTHORITY
STATE OFFICE BUILDING
CK STREET, 4TH FLOOR
3, TENNESSEE 37243



7014 2870 0001 1265 8554



UNITED STATES POSTAGE
02 1M
0004292592
MAILED FROM ZIP CODE 37243
\$06.735
SEP 04 2015
PITNEY BOWES

Total Call NIXIE 339 DE 1009 0009/11/15
740 Florida Cent
Longwoo
RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD

BC: 37243 *2659-09423-04-45
32750\$7653 C



SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none">Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.Print your name and address on the reverse so that we can return the card to you.Attach this card to the back of the mailpiece, or on the front if space permits.	<p>A. Signature X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to:</p> <p>Total Call International, Inc. 740 Florida Central Parkway, Suite 2028 Longwood, Florida 32750</p>	<p>3. Service Type <input checked="" type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™ <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>

7014 2870 0001 1265 8554

PS Form 3811, July 2013

Domestic Return Receipt

Delinquency letter before
Cancellation. Total Call
Enl