

# TENNESSEE REGULATORY AUTHORITY



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460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

September 24, 2009

Mark Leafstedt  
Total Call International, Inc.  
707 Wilshire Blvd., 12<sup>th</sup> Floor  
Los Angeles, CA 90017

RE: Docket No. 09-00129, *Application of Total Call International, Inc. d/b/a Amigos Telecom d/b/a Key Pad d/b/a Star International Alliance for Certificate to Resell Interexchange Long Distance Telecommunications Services in Tennessee*

Dear Mr. Leafstedt:

The Tennessee Regulatory Authority is in receipt of the above application for authority to provide resold interexchange telecommunications services in Tennessee. In order to continue processing the application, please provide the following information:

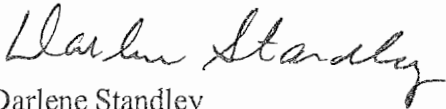
1. Explain the circumstances surrounding Total Call International, Inc.'s authority to transact business being revoked/forfeited/suspended in Illinois, Maryland, Missouri, New Jersey, North Carolina, South Carolina and Texas. Provide an update regarding the status of Total Call International, Inc. in these states.
2. Provide the original Hartford Fire Insurance Company surety bond. The application only contained a copy.
3. Provide details regarding the settlement agreement reached between the company and the State of California, including a copy of the settlement agreement.
4. Question G. on page 3 of the application was not answered. Provide an answer to the question.
5. Provide a list of complaints filed with any state or federal agency against Total Call International, Inc. Include information regarding the nature of the complaint, with which agency it was filed, and how the complaint was resolved.
6. Question U on page 7 of the application requires a response. Regarding compliance with Tenn. Code Ann. § 65-21-114, how does the company intend to comply and insure that it will not bill for any county wide calls in Tennessee? The question preceding question U asks if the company is aware of the TAR code database maintained by BellSouth/AT&T and the procedures to enter telephone numbers in that database, to which Total Call International,

Inc. answered yes. If that is the procedure that will be used to comply with Tenn. Code Ann. § 65-21-114, please state that in response to question U of the application.

7. What sources of funding are available to Total Call International, Inc. for its Tennessee operations? Provide projected financials and specific resources available to applicant to fund its operations going forward.

It is requested that this information be provided no later than 2:00 pm on October 7, 2009 and that you reference Docket Number 09-00129 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have questions regarding this request, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

A handwritten signature in cursive script that reads "Darlene Standley".

Darlene Standley  
Utilities Division Chief