09-00106



T.R.A. DOCKET ROOM

August 17, 2009

Ms. Darlene Standley, Executive Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243 RECEIVED

AUG 1 9 2009

TN REGULATORY AUTHORITY
UTILITIES DIVISION

Subject: Revision of Local Service Tariff No. 1 Volunteer First Services, LLC dba VolFirst Services

Dear Ms. Standley:

Enclosed are an original and four copies of the subject tariff for review and approval.

This revision is necessary to:

- To add section 11.2 Non-recurring Charges Waiver Program #2
- To add section 12.1 Tax Equity Pass Through Reduction for Business Customers
- Attachment A reflects the work sheet indicating how the Tax Equity Payment is applied.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this tariff revision, please call me at 931-484-5097

Sincerely,

Jamie Winningham

Subsidiary Operations Specialist

Enclosure (5)

C.C. Levoy Knowles

### Check Sheet

The title page and pages 1 through 58 inclusive of this Tariff are effective as of the dates shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the dated indicated.

_Page	Revision				
Title	Original	31	1st Revised	48	Original
1	2 <sup>nd</sup> Revised	32	1st Revised	48-1	Original
2	4th Revised *	33	Original	49	Original
2-1	Original *	34	Original	50	Original
3	Original	34-1	Original	51	Original
4	Original	34-2	Original	52	Original
5	Original	34-3	Original	53	Original
6	Original	34-4	Original	54	1st Revised
7	Original	34-5	Original	55	Original
8	Original	34-6	Original	56	1 <sup>st</sup> Revised
9	Original	34-7	Original	57	1st Revised
10	Original	34-8	Original	58	1 <sup>st</sup> Revised *
11	Original	34-9	Original	59	Original *
12	Original	34-10	Original		
13	Original	34-11	Original		
14	Original	34-12	Original		
15	Original	35	Original		
16	Original	36	Original		
17	Original	37	Original		
18	Original	38	Original		
19	Original	39	1 <sup>st</sup> Revised		
20	1 <sup>st</sup> Revised	40	Original		
20-1	Original	41	1st Revised		
21	1st Revised	42	Original		
22	Original	43	Original		
23	Original	44	Original		
24	Original	44-1	Original		
25	Original	44-2	Original		
26	Original	44-3	Original		
27	Original	44-4	Original		
28	Original	45	Original		
29	1 <sup>st</sup> Revised	46	Original		
30	Original	47	Original		

Issued: August 17, 2009 Effective: September 1, 2009

PO Box 1249 354 West Ave Crossville, TN 38557

# Volunteer First Services, LLC Local Exchange Services T.R.A. No. 1

		4 <sup>th</sup> Revised Page 2
Table o	f Contents (Cont'd)	<u>Page</u>
3.	Service Descriptions (Cont'd)	
	3.2 Directory Assistance	39
	3.3 Operator Assistance	39
	3.3.1 Operator Assisted Surcharges	40
	3.3.2 Busy Line Verification and Interrupt Service	40
	3.4 Intercept Referral Service	41
	3.5 Directory Listings	41
	3.6 Emergency Services (Enhanced 911)	43
	3.7 Local Channel Services	
	3.7.1 General	43
	3.7.2 Description of Services	43
	3.7.3 Rates and Charges	44
	3.8 Digital Subscriber Line Access Services	44-1
	3.8.1 Asymmetric Digital Subscriber Line Access Service	44-1
4.	Assistance Programs	
	4.1 Telecommunications Relay Service (TRS)	45
	4.2 Link-Up America	45
	4.3 Lifeline Assistance Program	46
5.	Promotional Offerings	47
6.	Individual Case Basis (ICB) Arrangements	47
7.	Miscellaneous Service	
	7.1 Numbers - Direct Inward Dialing (DID) Service	47
	7.2 Assignment and use of Telephone Number Groups	48
7.1	Payphone Services	48-1
7.1.1 P	ayphone Transmission Line	48-1
	7.1.2 Public Payphones	48-1
8.	Centrex Service	
	8.1 Provision of Service	49
	8.2 Centrex Packages	49
	8.3 Centrex Features	50
	8.4 Centrex Rates	54
9.	Foreign Exchange Service	55
10.	Bundled Services	56
11.	Promotional Tariff	58
	11.1 Non-recurring Charges Waiver Program #1	58
	11.2 Non-recurring Charges Waiver Program #2	58 (N)
Issued:	August 17, 2009	Effective: September 1, 2009

## Volunteer First Services, LLC

Local Exchange Services T.R.A. No. 1

Table of Contents (Cont'd)

12. Tax Equity Pass Through Reduction for Business Customers
12. 1 2009 Tax Equity Pass Through Reduction for Business Customers
10. 1 2009 Tax Equity Pass Through Reduction for Business Customers

Issued: August 17, 2009 Effective: October 1, 2009

## Volunteer First Services, LLC

Local Exchange Services T.R.A. No. 1

1st Revised Page 58

#### 11.1 Non-recurring Charges Waiver Program #1

- Beginning February 11, 2008 continuing until August 31, 2008 qualifying residential customers may participate in this program, which provides a waiver of nonrecurring charges.
- 11.2 This promotion is available to new and existing VolFirst customers.
- 11.3 The eligible products are local exchange basic access service, Hunting,
- 11.3.1 These products are listed in the Volunteer First Services Local Exchange Tariff.
- 11.4.1 The waiver of charges applies to new or additional residential services added and does not apply for charges to, moves of, or reconnect from removal due to non-payment, of existing services.

#### 11.2 Non-recurring Charges Waiver Program #2

- 11.2.1 Beginning September 1, 2009 continuing until April 30, 2010 qualifying residential customers may participate in this program, which provides a waiver of nonrecurring charges.
- 11.2.2 This promotion is available to new and existing VolFirst customers.
- 11.2.3 The eligible products are local exchange basic access service, Hunting,
- 11.2.3.1 These products are listed in the Volunteer First Services Local Exchange Tariff.
- 11.2.4.1 The waiver of charges applies to new or additional residential services added and does not apply for charges to, moves of, or reconnect from removal due to non-payment, of existing services.

Issued: August 17, 2009 Effective: September 1, 2009

## Volunteer First Services, LLC

Local Exchange Services T.R.A. No. 1

Original Page 59

#### 12. Tax Equity Pass Through Reduction for Business Customers

12.1 2009 Tax Equity Pass Through Reduction for Business Customers (N)
Beginning October 1, 2009, continuing through September 30, 2010, non-recurring charges for new or additional business services including Basic Business and Multi-Line access line charges, Business-12 Month Agreement Charges, Payphone Transmission line charges will be \$0. The new rate applies to new or additional business services added and does not apply to changes to, moves of, or reconnect from removal due to non-payment, or existing services.

Issued: August 17, 2009 Effective: October 1, 2009

## **ATTACHMENT A**

Service Description	No. Units Oct. 2008 August 2009	Estimated Units August 2009 August 2010	Rate Reduction Per Unit	Total Rate Reduction	Tariff Section 12.1
Basic Business & Multi-Line Access Installation Charge	108	160	\$ 65.00	\$ 10,400.00	
Total Reduction in Business Installation Charges				\$ 10,400.00	
Total Installation Reduction		\$10,400.00			
Total Pass Through Reduction		\$ 10,400.00		-	
Equity Payment Received		\$2,705.86			
Carry Over Amount 2008-2009		(\$1,608.28)			

<sup>\*</sup> Payphone Transmission Line based on 1 1/2 times the Business and Multi Line Access Charge.