

BASS, BERRY & SIMS PLC

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KNOXVILLE
MEMPHIS

October 29, 2009

VIA EMAIL AND HAND DELIVERY

Chairman Sara Kyle
c/o Ms. Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

filed electronically in docket office on 10/29/09

**Re: Petition of Piedmont Natural Gas, Inc. for Approval of Service Schedule
No. 317 and Related Energy Efficiency Programs**
Docket No. 09-00104

Dear Chairman Kyle:

Enclosed please find an original and five (5) copies of Piedmont Natural Gas, Inc.'s Responses to the Tennessee Regulatory Authority's Data Requests for filing in Docket No. 09-00104. This filing has also been transmitted electronically to the Tennessee Regulatory Authority Docket Manager, Sharla Dillon.

Please stamp one copy as "filed" and return to me by way of our courier. Should you have any questions concerning any of the enclosed, please do not hesitate to contact me.

With kindest regards, I remain

Very truly yours,

R. Dale Grimes
R. Dale Grimes / *EMC by permission*

Enclosures

cc: Hon. Mary Freeman (*w/o enclosure*)
Hon. Eddie Roberson, Ph.D. (*w/o enclosure*)
Hon. Kenneth C. Hill (*w/o enclosure*)
James H. Jeffries, Esq.

**In re: Petition of Piedmont Natural Gas Company, Inc. for Approval of Service
Schedule No. 317 and Related Energy Efficiency Programs
Docket No. 09-00104**

**Tennessee Regulatory Authority Data Request to Petitioners,
dated October 13, 2009**

Q1. If Piedmont's total fixed costs were recovered totally from customers in fixed monthly charges, would the Margin Decoupling Tracker be necessary to stabilize earnings as a result of decreased customer usage?

A. The Margin Decoupling Tracker would not be necessary if total fixed costs were recovered in the fixed monthly charge. However, the Company would note that, in its view, the Margin Decoupling Tracker provides a somewhat more specific billing approach for each individual customer that is still driven by the amount of gas each customer uses. Using a fixed monthly charge to recover total fixed costs does not accommodate customer-specific usage patterns as easily as a Margin Decoupling Tracker and requires the difficult process of classifying customers into smaller groups to establish appropriate fixed monthly charges.

As an illustration of this point, under the proposed Margin Decoupling Tracker mechanism, customers that reduce usage continue to receive a net savings in their bills because the customers have avoided the costs associated with the commodity charges for the therms not otherwise consumed. However, with a higher monthly fixed charge instead of the Margin Decoupling Tracker, those net savings to their bills would be diminished.

**In re: Petition of Piedmont Natural Gas Company, Inc. for Approval of Service
Schedule No. 317 and Related Energy Efficiency Programs
*Docket No. 09-00104***

**Tennessee Regulatory Authority Data Request to Petitioners,
dated October 13, 2009**

- Q2.** Excluding purchased gas, please list and describe Piedmont's most volatile expenses for which the Company has little control over.
- A.**
- (a) Payroll. The majority of costs in any particular period come from maintaining the level of employees necessary to continue to provide quality customer service. Payroll costs can be volatile due to the Company's changing requirements from year to year. For example, changes in customer service needs and changes in customer growth are two factors that make employee levels, and therefore payroll expense, difficult to control.
 - (b) Insurance. Medical insurance for employees.
 - (c) Pension. Pension expenses for employees.
 - (d) Construction costs. Both the materials and the costs of external crews.
 - (e) Fuel costs for transportation. Fuel for the various vehicles used for customer service, system maintenance, meter reading, etc.
 - (f) Uncollectible expenses. Customer bad debts.

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Q3. To clarify the proposed tariff, does Piedmont plan to adjust rates monthly for the Margin Decoupling Tracker or semi-annually? Also, please discuss why a deferred account is necessary and why the Authority shouldn't simply review the Company's earned margin on an annual basis and adjust the Company's margin on a going-forward basis?

A. Piedmont plans to adjust the increment or decrement under the Margin Decoupling Tracker on a semi-annual basis. Specifically, Piedmont's proposal is to file those proposed rate changes to the TRA with 30-days notice, to be effective April 1 and November 1 of each year.

If the TRA reviewed the Company's earned margin annually and then adjusted the rates going forward, it would accomplish a modified version of the fixed costs recovery. However, this approach would not properly align the Company's interest with the customer's interest. Under this modified approach, each year, the Company would still have the financial incentive to maximize the volumes used by customers each year. Real-time decoupling, as proposed by the Company with the Margin Decoupling Tracker, is needed to properly recover fixed costs and align the Company and the customer to achieve conservation

and the efficient use of natural gas. Additionally, real-time decoupling is necessary to accomplish the conservation approach as described in federal stimulus package language.

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Schedule No. 317 and Related Energy Efficiency Programs
Docket No. 09-00104**

**Tennessee Regulatory Authority Data Request to Petitioners,
dated October 13, 2009**

- Q4.** Please provide a site in the Authority's order in Docket No. 03-00313 stating the adopted total Company margin and the per customer margin for Piedmont. Please provide a comparison of Piedmont's approved margin for the most recent twelve months (provide the margin comparison both on a per customer basis and by total company margin).
- A.** See the document attached as Attachment 1 to Piedmont's Response to Data Request No. 4. The first page of Attachment 1 is page 11 of the Authority's Order in Piedmont's 2003 Rate Case (Docket No. 03-00313). This sheet shows the approved margin level for the Company: \$51,021,291 for Residential and \$91,866,767 in total. The second and third attached sheets show the rates calculations supporting the approved level of margin in Docket No. 03-00313. These "proposed rate schedules" were pulled from the electronic files of the Company and were not actually part of the Authority's Order. The information on these sheets in combination with the Order in that docket show that the average monthly customer count for our residential customer class was 135,591, resulting in an approved average annual margin per residential customer of \$376.29.

For the 12-months ending July 31, 2009, the Company reported an adjusted total Tennessee margin of \$95,233,656. Residential margin for that same period was \$52,906,240, as shown on the fourth attached sheet. With an average monthly customer count of 146,536, this calculates to an annual margin of \$361.05.

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Docket No. 09-00104**

**Tennessee Regulatory Authority Data Request to Petitioners,
dated October 13, 2009**

- Q5.** If the Margin Decoupling Tracker is approved as filed, please discuss why a Weather normalizing Adjustment would continue to be necessary.
- A.** The Company currently utilizes a mix of rate design approaches in each state of its three-state service territory. WNA is combined with an annual rate adjustment mechanism in South Carolina. WNA was discontinued in North Carolina with the implementation of a decoupling mechanism in 2005. In this Tennessee Docket, the Company has requested to continue WNA in conjunction with margin decoupling for two reasons:
- (a) WNA is the most accurate method to provide a customer-specific adjustment for weather. Rate designs that incorporate customer-specific calculations when feasible provide the most appropriate market signals.
 - (b) In analyzing the decoupling adjustments made in North Carolina since 2005, there has been a consistent need to estimate the weather-sensitive portion versus the energy efficiency portion. The WNA in Tennessee (in place since 1991) provides this information in a proven calculation that is audited annually by the TRA.

STATE OF NORTH CAROLINA
COUNTY OF MECKLENBURG

VERIFICATION

Pia K. Powers, being duly sworn, deposes and says that she is Manager – Regulatory Affairs of Piedmont Natural Gas Company, Inc., that as such, she has read the foregoing Responses and knows the contents thereof; that the same are true of her own knowledge except as to those matters stated on information and belief and as to those she believes them to be true.

Pia K. Powers

Pia K. Powers

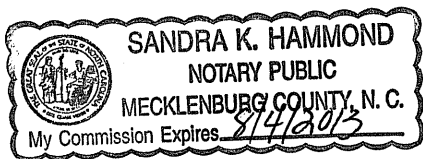
Mecklenburg County, North Carolina

Signed and sworn to before me this day by Pia K. Powers

Date October 28, 2009 Sandra K. Hammond
Sandra K. Hammond, Notary Public

(Official Seal)

My commission expires: August 4, 2013



Attachment 1

Piedmont Response to TRA Data Request No. 4

Rate Design

The parties stipulated to a rate design that will produce additional revenues of approximately \$10,300,000 as shown on **Attachment A** to this Order. Based upon a review of the rate design set forth in **Attachment A**, the testimony and exhibits of the parties that were filed in this matter prior to the filing of the stipulated rate design, and the record as a whole, a majority of the panel finds that this rate design is just and reasonable and meets the standards set out in Tenn. Code Ann. § 65-5-203(a).

| | Present Net Revenues | Rate Increase % | Rate Increase |
|--------------------|---------------------------------|----------------------------|--------------------------|
| Residential | \$51,021,291 | 16.51% | \$7,229,179 |
| Commercial | 28,974,173 | 5.44% | 1,494,901 |
| Industrial | 8,820,079 | 18.62% | 1,384,350 |
| Special Contract | 752,415 | 0.00% | 0 |
| Sale for Resale | 169,200 | 6.19% | 9,867 |
| Other | 2,129,609 | 10.92% | 209,635 |
| Total | \$91,866,767 | 12.67% | \$10,327,932 |
| Revenue Deficiency | | | 10,300,000 |
| Difference | | | \$27,932 |

Tariff and Service Regulation Changes

The parties have also stipulated to changes other than rates in the Company's tariff. Specifically, the parties have agreed on language to segment residential customers into one of two categories: a Standard Rate or low base usage category, and a Value Rate or high base load usage category. In addition, the parties have also agreed on language to segment commercial customers into one of four categories: a Low Usage Standard Rate, a Low Usage Value Rate, a Medium Usage Standard Rate and a Medium Usage Value Rate. These changes are also outlined in **Attachment A** to this Order.

Revenue from Proposed Rates
Rate Design as Requested

Residential Rate:

Standard Rate

Winter Bills

Winter dts

Summer Bills

Summer dts

Value Rate

Winter Bills

Winter dts

Summer Bills

Summer dts

Commercial:

Rate 302

Bills

Winter dts

Summer dts

Rate 332

Winter Bills

Winter dts

Summer Bills

Summer dts

Rate 352

Bills

Winter dts

Summer dts

Rate 362

Bills

Winter dts

Summer Bills

Summer terms

Summer dts

Summer dts

Summer dts

Summer dts

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| Proforma Billing Determinates | Revised Fixed Pipeline Rates | Revised Fixed Pipeline Recovery | Commodity per dt | Commodity Charges | Proposed Margin Rate | Proposed Margin Recovery | Proposed Billing Rates | Proposed Revenue |
|-------------------------------------|------------------------------------|---------------------------------------|---------------------|----------------------|----------------------------|--------------------------------|------------------------------|---------------------|
|-------------------------------------|------------------------------------|---------------------------------------|---------------------|----------------------|----------------------------|--------------------------------|------------------------------|---------------------|

| | | | | | | | | |
|-----------|-----------|--------------|-----------|---------------|-----------|---------------|------------|---------------|
| 441,347 | \$ 0.5994 | \$ 2,678,826 | \$ 6.6808 | \$ 29,857,691 | \$ 13.00 | \$ 5,737,511 | \$ 13.00 | \$ 5,737,511 |
| 4,469,179 | | | | | \$ 3.2000 | \$ 14,301,373 | \$ 10.4802 | \$ 46,837,690 |

| | | | | | | | | |
|---------|-----------|-----------|-----------|--------------|-----------|--------------|-----------|--------------|
| 596,922 | \$ 0.1001 | \$ 99,702 | \$ 6.6808 | \$ 6,654,264 | \$ 10.00 | \$ 5,969,220 | \$ 10.00 | \$ 5,969,220 |
| 996,028 | | | | | \$ 2.7000 | \$ 2,689,276 | \$ 9.4809 | \$ 9,443,242 |

| | | | | | | | | |
|-----------|-----------|------------|-----------|---------------|-----------|---------------|------------|---------------|
| 244,685 | \$ 0.2200 | \$ 824,957 | \$ 6.6808 | \$ 25,051,684 | \$ 13.00 | \$ 3,180,905 | \$ 13.00 | \$ 3,180,905 |
| 3,749,803 | | | | | \$ 3.2000 | \$ 11,999,370 | \$ 10.1008 | \$ 37,876,010 |

| | | | | | | | | |
|-----------|-----------|------------|-----------|--------------|-----------|--------------|-----------|---------------|
| 344,134 | \$ 0.1002 | \$ 137,396 | \$ 6.6808 | \$ 9,160,853 | \$ 10.00 | \$ 3,441,340 | \$ 10.00 | \$ 3,441,340 |
| 1,371,221 | | | | | \$ 2.7000 | \$ 3,702,297 | \$ 9.4810 | \$ 13,000,546 |

| | | | | | | | | |
|------------|--------------|---------------|---------------|----------------|--|--|--|--|
| 10,586,231 | \$ 3,740,881 | \$ 70,724,492 | \$ 51,021,291 | \$ 125,486,664 | | | | |
|------------|--------------|---------------|---------------|----------------|--|--|--|--|

| | | | | | | | | |
|-----------|-----------|--------------|-----------|---------------|-----------|---------------|------------|---------------|
| 156,710 | \$ 0.5994 | \$ 1,952,035 | \$ 6.6808 | \$ 21,757,021 | \$ 29.00 | \$ 4,544,590 | \$ 29.00 | \$ 4,544,590 |
| 3,256,649 | \$ 0.1000 | \$ 57,169 | \$ 6.6808 | \$ 3,819,340 | \$ 3.5400 | \$ 11,528,537 | \$ 10.8202 | \$ 35,237,594 |
| 571,689 | | | | | \$ 3.0300 | \$ 1,732,218 | \$ 9.8108 | \$ 5,608,726 |

| | | | | | | | | |
|-----------|-----------|------------|-----------|--------------|-----------|--------------|------------|---------------|
| 17,580 | \$ 0.2200 | \$ 239,645 | \$ 6.6808 | \$ 7,277,355 | \$ 29.00 | \$ 509,820 | \$ 29.00 | \$ 509,820 |
| 1,089,294 | \$ 0.1100 | \$ 35,285 | \$ 6.6808 | \$ 2,143,034 | \$ 3.5400 | \$ 3,856,101 | \$ 10.4408 | \$ 11,373,101 |
| 320,775 | | | | | \$ 3.5400 | \$ 1,135,544 | \$ 10.3308 | \$ 3,313,862 |

| | | | | | | | | |
|-----------|--------------|---------------|---------------|--------------|-----------|--------------|-----------|---------------|
| 25,458 | \$ 0.1500 | \$ 177,352 | \$ 6.6808 | \$ 7,899,024 | \$ 29.00 | \$ 738,282 | \$ 29.00 | \$ 738,282 |
| 1,182,347 | \$ 0.0750 | \$ 11,908 | \$ 6.6808 | \$ 1,050,737 | \$ 3.0300 | \$ 3,582,511 | \$ 9.8908 | \$ 11,658,887 |
| 158,774 | \$ 2,473,394 | \$ 43,956,511 | \$ 28,108,688 | \$ 1,553,731 | | | | |

| | | | | | | | | |
|--------|-----------|----------|-----------|------------|-----------|-----------|------------|------------|
| 30 | \$ 0.2200 | \$ 3,935 | \$ 6.6808 | \$ 119,493 | \$ 75.00 | \$ 2,250 | \$ 75.00 | \$ 2,250 |
| 17,886 | \$ 0.1100 | \$ 708 | \$ 6.6808 | \$ 43,004 | \$ 3.5400 | \$ 63,316 | \$ 10.4408 | \$ 186,744 |
| 6,437 | | | | | \$ 3.0300 | \$ 19,504 | \$ 9.8208 | \$ 63,216 |

| | | | | | | | | |
|--------|-----------|-----------|-----------|------------|-----------|------------|------------|------------|
| 121 | \$ 0.2200 | \$ 13,175 | \$ 6.6808 | \$ 400,093 | \$ 75.00 | \$ 9,075 | \$ 75.00 | \$ 9,075 |
| 59,887 | \$ 0.1100 | \$ 6,153 | \$ 6.6808 | \$ 373,684 | \$ 3.5400 | \$ 212,000 | \$ 10.4408 | \$ 625,268 |
| 55,934 | | | | | \$ 3.5400 | \$ 198,006 | \$ 10.3308 | \$ 577,843 |

| | | | | | | | | |
|--------|-----------|-----------|-----------|------------|-----------|------------|-----------|------------|
| 173 | \$ 0.1500 | \$ 12,306 | \$ 6.6808 | \$ 548,100 | \$ 75.00 | \$ 12,975 | \$ 75.00 | \$ 12,975 |
| 82,041 | \$ 0.0750 | \$ 2,470 | \$ 6.6808 | \$ 220,046 | \$ 3.0300 | \$ 248,584 | \$ 9.8608 | \$ 808,990 |
| 32,937 | | | | | \$ 3.0300 | \$ 99,799 | \$ 9.7858 | \$ 322,315 |

| | | | | | | | | |
|-----------|-----------|--------------|------------|---------------|---------------|--|--|--|
| 6,834,650 | \$ 38,747 | \$ 1,704,419 | \$ 865,510 | \$ 28,974,198 | \$ 77,147,270 | | | |
|-----------|-----------|--------------|------------|---------------|---------------|--|--|--|

| | | | | | | | | |
|--|--------------|---------------|---------------|---------------|--|--|--|--|
| | \$ 2,512,142 | \$ 45,660,930 | \$ 28,974,198 | \$ 77,147,270 | | | | |
|--|--------------|---------------|---------------|---------------|--|--|--|--|

| | | | | | | | | |
|--|--------------|---------------|---------------|---------------|--|--|--|--|
| | \$ 2,512,142 | \$ 45,660,930 | \$ 28,974,198 | \$ 77,147,270 | | | | |
|--|--------------|---------------|---------------|---------------|--|--|--|--|

Industrial:

Firm Sales:

| | | | | | | | | | | | | | | | |
|--------------------|----------------|----------|----|---------|--|--------|----|-----------|----|-----------|------------------|----|---------|----|------------------|
| Facility Charge | 690 | 0 | \$ | 441,800 | | 6.6808 | \$ | 3,832,307 | \$ | 300.00 | \$207,000 | \$ | 300.00 | \$ | 207,000 |
| Demand dekaltherms | 81,200 | 5.44 | \$ | 17,209 | | 6.6808 | \$ | 909,097 | \$ | 0.9742000 | \$649,600 | \$ | 13.4409 | \$ | 1,091,400 |
| First 1,500 dls | 573,630 | \$0.0300 | \$ | 2,722 | | 6.6808 | \$ | 16,041 | \$ | 0.8953000 | \$558,830 | \$ | 7.6850 | \$ | 4,408,347 |
| Next 2,500 | 136,076 | \$0.0200 | \$ | 29 | | 6.6808 | \$ | - | \$ | 0.6450000 | \$121,829 | \$ | 7.5961 | \$ | 1,033,647 |
| Next 5,000 | 2,401 | \$0.0120 | \$ | - | | 6.6808 | \$ | 4,757,444 | \$ | 0.2764000 | \$1,569 | \$ | 7.3378 | \$ | 17,618 |
| Over 9,000 dls | 0 | \$0.0000 | \$ | 461,760 | | 6.6808 | \$ | - | \$ | - | \$0 | \$ | 6.9572 | \$ | - |
| Total | 712,107 | | | | | | | | | | 1,538,808 | | | | 6,758,012 |

Interruptible Sales:

| | | | | | | | | | | | | | | | |
|-----------------|----------------|----------|----|--------|--|--------|----|---------|----|----------|----------------|----|--------|----|----------------|
| Facility Charge | 37 | 0 | \$ | 13,368 | | 6.6808 | \$ | 198,467 | \$ | 300.00 | \$11,100 | \$ | 300.00 | \$ | 11,100 |
| First 1,500 dls | 29,707 | \$0.4500 | \$ | 7,889 | | 6.6808 | \$ | 283,524 | \$ | \$0.9742 | \$28,941 | \$ | 8.1050 | \$ | 240,775 |
| Next 2,500 | 39,445 | \$0.2000 | \$ | 6,484 | | 6.6808 | \$ | 22,294 | \$ | \$0.8953 | \$35,315 | \$ | 7.7761 | \$ | 306,728 |
| Next 5,000 | 43,225 | \$0.1500 | \$ | 334 | | 6.6808 | \$ | 773,062 | \$ | \$0.6450 | \$27,880 | \$ | 7.4758 | \$ | 323,141 |
| Over 9,000 dls | 3,337 | \$0.1000 | \$ | 28,075 | | 6.6808 | \$ | - | \$ | \$0.2764 | \$922 | \$ | 7.0572 | \$ | 23,550 |
| Total | 115,714 | | | | | | | | | | 104,158 | | | | 905,295 |

Firm Transportation:

| | | | | | | | | | | | | | | | |
|--------------------|------------------|--------|----|---------|--|---|----|---|----|--------|-------------|----|---------|----|-----------|
| Facility Charge | 1,112 | 0 | \$ | 893,530 | | 0 | \$ | - | \$ | 300.00 | \$333,600 | \$ | 300.00 | \$ | 333,600 |
| Standby Demand | 0 | | | 35,276 | | 0 | \$ | - | \$ | \$8.00 | \$1,313,800 | \$ | 13.4409 | \$ | 2,207,330 |
| Demand dekaltherms | 164,225 | 5.4409 | \$ | 11,801 | | 0 | \$ | - | \$ | \$0.97 | \$1,145,538 | \$ | 1.0042 | \$ | 1,180,815 |
| First 1,500 dls | 1,175,876 | 0.0300 | \$ | 2,524 | | 0 | \$ | - | \$ | \$0.90 | \$528,256 | \$ | 0.9153 | \$ | 540,056 |
| Next 2,500 | 590,032 | 0.0200 | \$ | - | | 0 | \$ | - | \$ | \$0.65 | \$135,874 | \$ | 0.6570 | \$ | 138,199 |
| Next 5,000 | 210,348 | 0.0120 | \$ | 943,131 | | 0 | \$ | - | \$ | \$0.28 | \$14,633 | \$ | 0.2764 | \$ | 14,633 |
| Over 9,000 dls | 52,943 | 0.0000 | \$ | - | | | | | | | 3,471,502 | \$ | | | 4,414,633 |
| Total | 2,029,199 | | | | | | | | | | | | | | |

Interruptible Transportation:

| | | | | | | | | | | | | | | | |
|-----------------|------------------|--------|----|--------|--|---|----|---|----|----------|------------------|----|--------|----|------------------|
| Facility Charge | 651 | 0 | \$ | 25,761 | | 0 | \$ | - | \$ | \$300.00 | \$195,300 | \$ | 300.00 | \$ | 195,300 |
| First 1,500 dls | 858,690 | 0.0300 | \$ | 20,515 | | 0 | \$ | - | \$ | \$0.9742 | \$836,536 | \$ | 1.0042 | \$ | 862,296 |
| Next 2,500 | 1,025,752 | 0.0200 | \$ | 13,734 | | 0 | \$ | - | \$ | \$0.8953 | \$918,356 | \$ | 0.9153 | \$ | 938,871 |
| Next 5,000 | 1,144,532 | 0.0120 | \$ | - | | 0 | \$ | - | \$ | \$0.6450 | \$738,223 | \$ | 0.6570 | \$ | 751,958 |
| Over 9,000 dls | 3,680,162 | 0.0000 | \$ | 60,010 | | 0 | \$ | - | \$ | \$0.2764 | \$1,017,197 | \$ | 0.2764 | \$ | 1,017,197 |
| Total | 6,709,136 | | | | | | | | | | 3,705,611 | | | | 3,765,622 |

Sale for Resale - Rate 10

| | | | | | | | | | | | | | | | |
|-----------|--------|--------|----|--------|--|--------|----|---------|----|------|-----------|----|-------|----|---------|
| Demand | 15,600 | 5.44 | \$ | 84,878 | | 6.6808 | \$ | 329,584 | \$ | 8.00 | \$124,800 | \$ | 13.44 | \$ | 209,678 |
| Commodity | 49,333 | 0.0171 | \$ | 844 | | | | | | 0.9 | \$44,400 | \$ | 7.60 | \$ | 374,827 |

Special Contracts

| | | | | | | | | | | | | | | | |
|---------------|-------------------|--|--|------------------|--|--|--|--------------------|--|----|-------------------|--|--|--|--------------------|
| | 2,852,699 | | | | | | | | | \$ | 752,415 | | | | 752,415 |
| TOTALS | 29,889,069 | | | 7,831,720 | | | | 122,245,512 | | | 89,737,183 | | | | 219,814,415 |

**SECOND DISCOVERY REQUEST OF THE TENNESSEE REGULATORY
AUTHORITY TO PIEDMONT NATURAL GAS COMPANY, INC.**

Question 4
Response

August 2008 through July 2009

| | Customers Res Val | DT's Res Val | Customers Res Sid | DT's Res Sid | Margin Per Cust | Margin Per DT | Calculated Margin Res Val | WNA | Calculated Margin Res Val | WNA |
|---------------------------------------|----------------------|-----------------|----------------------|-----------------|--------------------|------------------|---------------------------------|-----------|---------------------------------|-----------|
| August | 59,342 | 118,586 | 85,755 | 45,675 | 10.00 | 2.70 | 913,602 | | 980,872 | |
| September | 59,332 | 122,285 | 85,254 | 46,270 | 10.00 | 2.70 | 923,491 | | 977,470 | |
| October | 59,472 | 141,894 | 85,206 | 62,132 | 10.00 | 2.70 | 977,833 | | 1,019,816 | |
| November | 53,447 | 360,044 | 92,263 | 375,266 | 13.00 | 3.20 | 1,846,950 | (141,023) | 2,400,270 | (189,366) |
| December | 53,929 | 866,965 | 93,643 | 1,021,386 | 13.00 | 3.20 | 3,475,364 | (492,837) | 4,485,794 | (625,704) |
| January | 54,107 | 1,019,701 | 94,229 | 1,248,848 | 13.00 | 3.20 | 3,966,434 | 215,932 | 5,221,290 | 243,403 |
| February | 54,248 | 1,085,058 | 94,391 | 1,300,506 | 13.00 | 3.20 | 4,177,409 | (143,592) | 5,388,702 | (191,451) |
| March | 54,242 | 769,818 | 94,200 | 905,116 | 10.00 | 3.20 | 3,005,839 | 43,921 | 3,838,370 | 86,871 |
| April | 54,160 | 425,091 | 93,611 | 455,824 | 10.00 | 2.70 | 1,689,347 | | 2,166,835 | |
| May | 54,025 | 240,638 | 92,678 | 200,359 | 10.00 | 2.70 | 1,189,973 | | 1,467,749 | |
| June | 53,908 | 148,063 | 91,819 | 70,989 | 10.00 | 2.70 | 938,849 | | 1,109,859 | |
| July | 53,888 | 124,456 | 91,283 | 55,641 | 10.00 | 2.70 | 874,910 | | 1,063,060 | |
| | 664,100 | | 1,094,332 | | | | 23,979,999 | (517,599) | 30,120,086 | (676,247) |
| Total Residential Customers | | | 1,758,432 | | | | | | | |
| Average Monthly Residential Customers | | | 146,536 | | | | | | | |
| Total Residential Margin | | | \$ 52,906,240 | | | | | | | |
| Average Margin Per Customer | | | \$ 361.05 | | | | | | | |