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February 5, 2010

filed electronically in docket office on 02/05/10

Ms. Darlene Standley, Chief Utilities Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

Subject: Docket No. 09-00056

Petition of Cartwright Creek, LLC to Change and Increase Rates and Charges Submittal Revised Tariff Page, Tariff 2010-002

Dear. Ms. Standley,

Enclosed for filing is a revised Page 2.2 for Cartwright Creek's revised tariff, filed yesterday, February 4, 2010. The revision modifies the customer notification description in the last paragraph, per a comment received from TRA staff. Please replace the Page 2.2 in yesterday's filing with the attached.

Please contact me if you have any questions.

Sincerely,

Bruce E. Meyer

Vice President – Operations

Cartwright Creek, LLC

Copies:

- Sharla Dillon, TRA (Electronic version via email, original and five hard copies transmitted via FedEx)
- Mary Leigh White CAPD (via email)

CARTWRIGHT CREEK, LLC
ISSUED: December 22, 2009

Bruce Meyer
VP Operations

Cartwright Creek, LLC

<u>Payment Plans:</u> The Company offers each customer the opportunity to resolve any past due balances to avoid "Non-payment Penalties". Customer may pay a past due bill, including returned check fees and other charges, disconnection and reconnection charges in a payment plan, with no interest, over a three to six-month billing cycle. Customers that desire to take advantage of this plan should submit their written request to the Company's business office.

TRA Tariff No. 1: Original Page 2.2

Effective: January 1, 2010

If service has been disconnected, service will be reconnected within 2 days of receiving the first payment. The Company will offer one such payment plan within a full calendar year.

However, customers, who demonstrate a unique financial distress situation or if the customer is disabled or a member of the customer's household is disabled, the Company will consider a second payment plan within a single calendar year.

In the event that a customer on a payment plan fails to pay a monthly installment as per the terms of the plan and is more than fifteen (15) business days late on any payment, then the customer's service is subject to disconnection and all past due charges in addition to disconnect/reconnect fees would become due and payable prior to having service restored.

<u>Waiver of Fees:</u> The Company may waive all fees associated with late payment including but not limited to, disconnection, reconnection, and late fees, in special circumstances, such as financial distress or for disabled customers, family members or customers with a unique circumstances. Such circumstances do not relieve the customer of their obligation to pay all sewer service fees.

<u>Alternative Address Notification:</u> Customers can provide an alternative address for notification for potential disconnection that will also receive the required notices of disconnection. Customers shall submit alternative notification requests to the Cornpany in writing.

The Company shall notify customers of the availability of the above Alternative Address Notification, Fee Waiver, and Payment Plans by notes included on the monthly billing statements.