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T.R.A. DOCKET ROOM

November 15, 2011

Mr. David Foster
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

RE: Docket No. 09-00054, Application of Silv Communications, Inc. [sic.] for
Certificate to Provide Resold Interexchange Long Distance Services in
Tennessee

Dear Mr. Foster:

Pursuant to your October 27, 2011 letter in the above-referenced matter and my conversation with Lisa Foust last week, Silv Communication Inc. ("Silv") hereby respectfully requests that its pending *Application for Certificate to Resell Telecommunications Services in Tennessee* ("Application") be withdrawn without prejudice. The Company does not anticipate pursuing providing services in Tennessee in the near term and wishes to now withdraw its Application rather than to hold the matter in abeyance indefinitely. Further, per your request, Silv responds to the allegations submitted by former subscriber A1 Alignment.

Silv has made an affirmative business decision to concentrate its operations on those states where it currently maintains intrastate operating authority to provide non-facilities-based interexchange services. Though Silv had originally anticipated pursuing a national footprint, including Tennessee, operational considerations have tempered the Company's strategy. This in part contributed to the delay in Silv's completing the remaining requirement to ensure that its telemarketing firm register as a solicitor in Tennessee. Silv has not before, or since, submitting its Application provided intrastate telecommunications in Tennessee. The Company now respectfully requests that its Application be withdrawn without prejudice. In the event that Silv again plans to serve the State of Tennessee, the Company will submit a new application with the Tennessee Regulatory Authority ("Authority").

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Regarding the allegations made by Silv's former subscriber A1 Alignment ("A1"), Silv responds as follows. A1's July 27, 2009 email to Ms. Dillon and Ms. Foust included in your letter implies a slamming complaint. Yet A1's complaint has nothing to do with slamming but rather allegations that A1 did not realize anticipated savings, was denied credits for amounts owed, and was not able to speak with a company supervisor. Though apparently not meeting A1's anticipated savings, Silv denies A1's allegations.

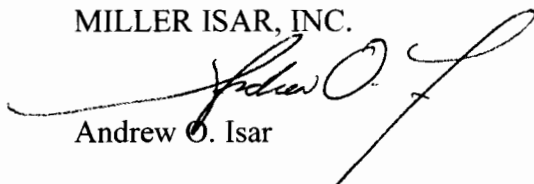
A1 became a Silv subscriber in early July 2009. Silv engages in incumbent local exchange carrier ("ILEC") billing through its ILEC billing agent USBI. For this reason, A1's call was initially answered by USBI. According to Silv's records, the individual did contact Silv and did speak with a Silv customer service representative. Upon expressing his dissatisfaction with the Company's service, the Company processed his request to be transferred to another primary interexchange carrier, and provided A1 with a complete refund.

No company can guarantee savings, as any savings realized by a customer is directly dependent on a number of factors including, but not limited to, previous service provider rates, usage, and calling patterns. Though Silv endeavors to save subscribers money, it cannot guarantee, nor holds itself out as guaranteeing savings to subscribers. Any representation of potential savings is provided under certain standard presumptions that may not universally apply. Importantly, Silv's policy is to respond immediately to subscriber complaints and requests, and to credit dissatisfied customers. Though Silv acknowledges the delay in providing credits to A1, such credits were provided through USBI as the billing agent, which contributed to delaying A1's credit receipt. Silv otherwise denies A1's allegations that the A1 was precluded from speaking to a supervisor or that it did not receive credits.

Thank you for your attention to this matter. Questions may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.



Andrew O. Isar

Regulatory Consultants to
Silv Communication Inc.

cc: Lisa Foust via email, lisa.foust@tn.gov