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June 19, 2009

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RECEIVED
2009 JUN 22 AM 9:27
T.R.A. DOCKET ROOM

VIA OVERNIGHT COURIER

Ms. Darlene Standley
Utilities Division Chief
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: Docket No. 09-00050, Application of Broadview Networks, Inc.
For a Certificate to Provide Competing Local and Long Distance
Telecommunications Services in Tennessee

Dear Ms. Standley:

On behalf of Broadview Networks, Inc. ("Broadview"), set forth below are Broadview's responses to your data request dated May 28, 2009.

1. Will Broadview Networks, Inc. provide its customers with white page directory listing, access to 911 and E911 services, free blocking for 900/976 calls, access to the telecommunications relay service, Lifeline and Link-up and educational discounts on June 6, 1995?

Yes.

2. Provide a sworn statement from an authorized representative of the company that it will abide by all state and federal laws and TRA rules.

Please see Attachment 1 hereto.

3. What sources of funding are available to Broadview Networks, Inc. now and for future use? How will the company fund operations in Tennessee?

Broadview has annual operating revenues well in excess of the amount necessary to fund its Tennessee operations without necessity of resorting to credit or other outside funding arrangements. The Company does, however, have credit arrangements in place, more fully described in the Company's periodic reports, electronically available on the EDGAR system of the Securities and Exchange Commission, upon which it may draw to ensure the continuing, reliable provision of telecommunications services to Tennessee customers.

4. On what assumptions are the revenue projections, expense projections and tentative operating balance sheet for the first three (3) years of Tennessee operations based?

Broadview has taken a conservative approach to these revenue and expense projections, basing them, as well as the tentative balance sheet, on costs of providing service for a modest number of long distance customers. It is Broadview's hope, however, that its Tennessee customer base will grow at a more rapid pace than the conservative roll-out reflected in the assumptions provided in the Application as originally filed. Additionally, inasmuch as those original projections were based upon the offering of a solely long-distance service offering, the expansion of Broadview's proposed service offering to include local telecommunications services has resulted in the increase of those projections proportionally to approximately 100 times the original projections. Like its original projections, Broadview's projections for the totality of its proposed service offering is based upon the Company's anticipated costs of providing services to that universe of customers.

5. The petition as originally submitted requested long distance authority only. The pre-filed testimony of Mr. Hunter addresses only long distance operations. The petition has since been amended to include authority to provide local service. Provide revised testimony that addresses the provision of local service by Broadview Networks, Inc.

Please see Attachment 2 hereto.

6. Provide a signed and dated certificate of service regarding notice to the eighteen (18) incumbent carriers in Tennessee and explanation of method of service.

Please see Attachment 3 hereto.

7. Exhibit J to the application regarding number issues indicates "not applicable". If the company will be providing local service in Tennessee, provide answers to the following concerning numbering within your proposed service areas:

- What is your company's expected demand for NXXs per NPA within a year of approval of your application?
- How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?
- When and in what NPA do you expect to establish your service footprint?
- Will the company sequentially assign telephone numbers within NXXs?
- What measures does the company intend to take to conserve Tennessee numbering resources?
- When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

Please see Attachment 4 hereto.

8. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas.

Please see Attachment 5 hereto.

9. Does the company plan to offer services in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines?

No.

10. Provide a tariff that sets forth the rates, terms and conditions of local service for customers with Broadview Networks, Inc.

Please see Attachment 6 hereto.

11. Is Broadview Networks, Inc. affiliated with A.R.C. Networks, Inc. or ATX Licensing, Inc.? The address for the regulatory contact to address inquiries regarding Broadview Networks, Inc. is the same address listed for these companies; however, the organizational chart of the corporate structure indicates that the parent company of Broadview Networks, Inc. owns, directly or indirectly, a number of entities authorized to provide telecommunications services in various jurisdictions. None of these other entities is authorized to provide telecommunications services in Tennessee.

DARLENE STANDLEY, UTILITIES DIVISION CHIEF

JUNE 19, 2009

PAGE FOUR

Broadview Networks, Inc., is a sister corporate entity to A.R.C. Networks, Inc. and ATX Licensing, Inc. The original application's reflection of A.R.C. Networks, Inc. and ATX Licensing, Inc. as *not* authorized to provide telecommunications services in Tennessee represents an inadvertent error. Both companies have been granted interexchange service authority, pursuant to Docket No. 02-01336 (December 2, 2002) and Docket No. 05-00093 (September 29, 2005), respectively.

12. Provide a sample bill.

Please see Attachment 7 hereto.

13. What methods will be used to market Broadview Networks, Inc.'s services in Tennessee?

Broadview will market its Tennessee services by means of direct sales representatives.

14. Will the company require signed LOAs or use an independent Third Party Verification company? Provide a sample LOA and a copy of the script to be used by the Third Party Verification company. Also provide the name, address and phone number and contact person for the Third Party Verification company to be used.

Broadview obtains executed Letters of Agency in connection with all service arrangements. A copy of Broadview's LOA is attached at Attachment 8 hereto.

Should there be any questions regarding Broadview's responses, kindly contact the undersigned.

Respectfully submitted,



Catherine M. Hannan

Counsel for
Broadview Networks, Inc.

Enclosures

ATTACHMENT 1

BROADVIEW NETWORKS, INC.
Rules Compliance Statement

BEFORE THE TENNESSEE REGULATORY AUTHORITY

IN THE MATTER OF THE APPLICATION
OF BROADVIEW NETWORKS, INC.
FOR A CERTIFICATE TO PROVIDE
LOCAL AND LONG DISTANCE
TELECOMMUNICATIONS SERVICES

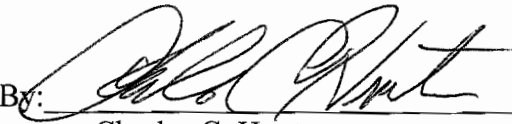
Docket No. 09-00050

State of New York)
)
County of Westchester) ss:

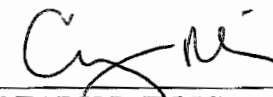
RULES COMPLIANCE CERTIFICATION

I, Charles C. Hunter, Executive Vice President and General Counsel of Broadview Networks, Inc., being first duly sworn, deposes and says that he has reviewed all of the Rules and Regulations of the Tennessee Regulatory Authority and agrees to comply with them.

BROADVIEW NETWORKS, INC.

By: 
Charles C. Hunter
Executive Vice President and
General Counsel

Subscribed and sworn to before me this 18 day of Dec, 2009.


NOTARY PUBLIC

My Commission expires:

COREY RINKER
NOTARY PUBLIC, STATE OF NEW YORK
No. 02R16013491
QUALIFIED IN WESTCHESTER COUNTY
MY COMMISSION EXPIRES 9/21/2009

ATTACHMENT 2

Testimony of Charles C. Hunter
In Support of Application of Broadview Networks, Inc.

BEFORE THE TENNESSEE REGULATORY AUTHORITY

**IN THE MATTER OF THE APPLICATION
OF BROADVIEW NETWORKS, INC. FOR
A CERTIFICATE OF PROVIDE
LOCAL AND LONG DISTANCE
TELECOMMUNICATIONS SERVICES**

Docket No. 09-00050

**SUPPLEMENTAL TESTIMONY OF CHARLES C. HUNTER
ON BEHALF OF BROADVIEW NETWORKS, INC.**

Q: PLEASE STATE YOUR NAME AND BUSINESS ADDRESS FOR THE RECORD.

A: Charles C. Hunter, 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573.

Q: BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

A: I am Executive Vice President and General Counsel of Broadview Networks, Inc.

Q: IS THE ADDRESS OF THE COMPANY THE SAME AS THAT WHICH YOU HAVE
JUST SUPPLIED?

A: Yes.

Q: PLEASE DESCRIBE YOUR DUTIES FOR THE COMPANY.

A: As Executive Vice President and General Counsel, I am responsible for and integrally involved in all aspects of the day-to-day operation of the Company with respect to both local telecommunications services and long distance telecommunications services, including all administrative, legal, and regulatory matters.

Q: WHAT IS THE PURPOSE OF YOUR SUPPLEMENTAL TESTIMONY?

A: The purpose of this supplemental testimony is to support Broadview's expanded request for authority to encompass the provision of local telecommunications services in the State of Tennessee.

Q: ARE YOU FAMILIAR WITH THE AMENDED APPLICATION YOUR COMPANY SUBMITTED TO THIS COMMISSION?

A: Yes.

Q: DO YOU RATIFY AND CONFIRM THE STATEMENTS AND REPRESENTATIONS MADE IN THAT AMENDED APPLICATION?

A: Yes.

Q: ARE YOU FAMILIAR WITH BROADVIEW'S RESPONSES TO DATA REQUESTS PROMULGATED BY THE UTILITIES DIVISION CHIEF OF THE TENNESSEE REGULATORY AUTHORITY?

A: Yes

Q: DO YOU RATIFY AND CONFIRM THE STATEMENTS AND REPRESENTATIONS MADE IN THOSE DATA REQUEST RESPONSES?

A: Yes

Q: WHAT SERVICES ARE PROVIDED BY APPLICANT?

A: In jurisdictions where Applicant has received local and/or long distance service authority, Applicant provides all forms of local telecommunications and long distance telecommunications services to the public on a facilities-based and resale basis and via those of affiliated entities or underlying Local Exchange Carriers. Applicant seeks authority to provide similar services in the State of Tennessee. The proposed services shall include, but not be limited to Broadband, Internet, and VOIP services.

Q: DOES BROADVIEW POSSESS THE REQUISITE MANAGERIAL, FINANCIAL AND TECHNICAL ABILITIES TO PROVIDE LOCAL TELECOMMUNICATIONS SERVICES IN THE STATE OF TENNESSEE?

A: Yes. As demonstrated in the Exhibits to Broadview's Application for service authority as originally filed, Broadview's financial strength is more than sufficient to enable it to provide and maintain local and long distance service in the State of Tennessee. Applicant's senior management team, biographies for which were also included as an Exhibit to Broadview's original Application for service authority, possesses significant telecommunications expertise. Their experience encompasses local, long distance and advanced telecommunications services.

Q: PLEASE DESCRIBE THE FACILITIES APPLICANT INTENDS TO USE IN PROVIDING ITS LOCAL TELECOMMUNICATIONS SERVICES IN TENNESSEE?

A: Broadview will enter into Interconnection Agreements or commercial arrangements with certificated facilities-based providers to provide local telecommunications services in Tennessee. Broadview does not intend to construct or facilities in Tennessee.

Q: WILL BROADVIEW OFFER ITS LOCAL TELECOMMUNICATIONS SERVICES TO ALL REQUESTING CONSUMERS WITHIN ITS LOCAL SERVICE AREA?

A: Yes.

Q: WILL BROADVIEW PROVIDE ITS CUSTOMERS WITH WHITE PAGE DIRECTORY LISTINGS, ACCESS TO 911 AND E911 EMERGENCY SERVICES, FREE BLOCKING FOR 900/976 CALLS, ACCESS TO THE TELECOMMUNICATIONS RELAY SERVICE, LIFELINE AND LINK-UP AND EDUCATIONAL DISCOUNTS?

A: Yes.

Q: DOES BROADVIEW AGREE TO ABIDE BY ALL STATE AND FEDERAL LAWS AND TRA RULES?

A: Yes.

Q. WILL THE INDIVIDUAL IDENTIFIED IN BROADVIEW'S APPLICATION AS ORIGINALLY FILED AS THE INDIVIDUAL WHO IS KNOWLEDGEABLE ABOUT BROADVIEW'S REGULATORY AND CUSTOMER SERVICE CONTACT ALSO SERVE AS THE TRA'S CONTACT PERSON WITH RESPECT TO QUESTIONS OR INQUIRIES REGARDING APPLICANT'S LOCAL TELECOMMUNICATIONS SERVICES?

A. Yes.

Q. DOES CONTACT INFORMATION FOR MR. STEVEN J. BOGDAN REMAIN UNCHANGED SINCE THE FILING OF BROADVIEW'S ORIGINAL APPLICATION FOR SERVICE AUTHORITY?

A. Yes.

Q: IN YOUR OPINION, WOULD GRANT OF BROADVIEW'S AMENDED APPLICATION BE IN THE PUBLIC INTEREST?

A: Yes. Broadview's proposed service offering will provide alternative services of the highest quality and will offer increased diversification and increased reliability of communications services. Grant of the Company's Application will enhance competition for telecommunications services in Tennessee by providing telecommunications providers and consumers with an additional service provider choice for the satisfaction of their long distance telecommunications needs.

Q: DOES THIS COMPLETE YOUR SUPPLEMENTAL TESTIMONY IN SUPPORT OF YOUR APPLICATION?

A: Yes, it does.

Q: WILL YOU REMAIN AVAILABLE TO RESPOND TO ANY ADDITIONAL QUESTIONS FROM THE COMMISSION OR ITS STAFF ABOUT YOUR APPLICATION OR COMPANY IF NECESSARY?

A: Yes.

BEFORE THE TENNESSEE REGULATORY AUTHORITY

IN THE MATTER OF THE APPLICATION
OF BROADVIEW NETWORKS, INC. FOR
A CERTIFICATE OF PROVIDE
LOCAL AND LONG DISTANCE
TELECOMMUNICATIONS SERVICES

Docket No. 09-00050

SUPPLEMENTAL TESTIMONY OF CHARLES C. HUNTER
ON BEHALF OF BROADVIEW NETWORKS, INC.


State of New York)
)
County of Westchester) ss.

Charles C. Hunter, being duly sworn, deposes and says: that he is Executive Vice President and General Counsel of Broadview Networks, Inc; that he has read the foregoing Supplemental Testimony and knows the contents thereof, and that the same is true of his knowledge except as to the matters therein stated upon information and belief; and as to those matters he believes them to be true; and that he consents to the Supplemental Testimony being used as evidence in this proceeding.



Charles C. Hunter

Subscribed and sworn to before this 13 day of Jun, 2009.



Notary Public

My commission expires:


COREY RINKER
NOTARY PUBLIC, STATE OF NEW YORK
No. 02R16013491
QUALIFIED IN WESTCHESTER COUNTY
MY COMMISSION EXPIRES 9/21/2020

ATTACHMENT 3

ILEC Certificate of Service

CERTIFICATE OF SERVICE

I, Catherine M. Hannan, hereby certify that the Application of Broadview Networks, Inc., as well as the Amended Application of Broadview Networks, Inc., were sent by United States First Class Mail, postage prepaid, to the ILECs listed on Exhibit I to Broadview's original Application, on April 9, 2009 and April 27, 2009, respectively.


Catherine M. Hannan

Dated: June 19, 2009

ATTACHMENT 4
Numbering Issues Information of
Broadview Networks, Inc.

- What is your company's expected demand for NXXs per NPA within a year of approval of your application?

LATA 468

NPA 270	100
NPA 622	100
NPA 731	100
NPA 901	100

LATA 470

NPA 615	100
NPA 918	100

LATA 472

NPA 422	100
---------	-----

LATA 474

NPA 423	100
NPA 865	100

- How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?

1000

- When and in what NPA do you expect to establish your service footprint?

Applicant expects to establish its service footprint as per the LATA estimates provided above.

- Will the company sequentially assign telephone numbers within NXXs?

Yes.

- What measures does the company intend to take to conserve Tennessee numbering resources?

Applicant will follow all NANPA guidelines and any TRA or Federal Communications Commission guidance on number conservation. With number pooling, Applicant will only request NXX 1000 blocks.

- When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

50%

ATTACHMENT 5
Metro Calling Area Procedures

1. How does the company intend to comply with TCA §65-21-114? Please explain technically how the company will not bill for countywide calls within Tennessee.

Broadview will monitor its service database information to ensure that no calls originated and terminated within the same county in Tennessee will be subject to toll charges. Additionally, customers will be advised that they may contact Broadview in the event they are erroneously assessed toll charges for county-wide calls; it will be Broadview's policy to refund any such erroneously assessed toll charges.

2. Is the company aware of the Tennessee County Wide Calling database maintained by AT&T Tennessee, Inc. and the procedures to enter your telephone numbers on the database?

Yes; Broadview will cooperate with AT&T Tennessee to ensure its telephone numbers are accurately placed in the Tennessee County Wide Calling database.

3. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?

Yes.

4. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling area.

Please see response to No. 1 above.

5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.

All customer complaints should be directed to Mr. Steven J. Bogdan. Mr. Bogdan may be reached telephonically at (610) 755-4877.

ATTACHMENT 6

Broadview Networks, Inc. Local Exchange Services Tariff

Tennessee

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

OF

Broadview Networks, Inc.

This Tariff contains the descriptions, regulations and rates applicable to the provision of local exchange telecommunications services provided by Broadview Networks, Inc., with principal offices located at 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573, for services furnished within the State of Tennessee. This tariff is on file with the Tennessee Regulatory Authority, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:

Effective:

Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

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Miscellaneous Services and Rates Section 5

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Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

CHECK SHEET

Section	Page	Revision	Section	Page	Revision	Section	Page	Revision
Title	Title	Original*	Section 3	1	Original*			
Preface	1	Original*	Section 4	1	Original*			
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Section 3	33	Original*						

*Denotes New or Revised Page.

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Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify material relocated from one page to another without charge.
- (N) To signify new rate, regulation or text.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by Broadview Networks, Inc., hereinafter referred to as the Company, to Customers within the State of Tennessee. Company's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This Tariff is on file with the Tennessee Regulatory Authority. In addition, this Tariff is available for review at the main office of Broadview Networks, Inc., at 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573.

Issued:

Effective:

Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

TARIFF FORMAT

A. Page Numbering – Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Tennessee Regulatory Authority. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Tennessee Regulatory Authority is not always the Tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets – When a Tariff filing is made with the Tennessee Regulatory Authority, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remain the same, just revised revision levels on some pages). The Tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Tennessee Regulatory Authority.

Issued:

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Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

SECTION 1 – DEFINITIONS

Access Line – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Account Codes – Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment – Part or all of a payment required before the start of service limited to current months recurring charges in advance.

Authorization Code – A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or any other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User – A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) – A type of signaling provided by a local telephone company which automatically identifies the local exchange line from which a call originates.

Common Carrier – An authorized company or entity providing telecommunications services to the public.

Company – Broadview Networks, Inc., the issuer of this Tariff.

Customer – The person, firm or corporation that orders service and is responsible for payment of charges and compliance with the terms and conditions of this Tariff.

Customer Premises – A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment – Terminal equipment provided by the Customer.

Deposit – Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Issued:

Effective:

Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

SECTION 1 – DEFINITIONS (CONT'D)

End Office – The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Equal Access – A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Exchange Telephone Company or Telephone Company – Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

ICB – Individual Case Basis.

IXC or Interexchange Carrier – A long distance telecommunications service provider.

Interruption – The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

LATA – A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designed as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor Tariff(s).

LEC – Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Monthly Recurring Charges – The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MOU – Minutes of Use.

NECA – National Exchange Carriers Association.

Non-Recurring Charge ("NRC") – The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PBX – Private Branch Exchange.

PIN – Personal Identification Number. See Authorization Code.

Issued:

Effective:

Issued by:

Charles C. Hunter
Executive Vice President and General Counsel
800 Westchester Avenue, Suite N-501
Rye Brook, NY 10573

SECTION 1 – DEFINITIONS (CONT'D)

Point of Presence (“POP”) – Location where the Company maintains a facility for purposes of interconnecting to the Company's Network.

Recurring Charges – Monthly charges to the Customer for services, and equipment, which continues for the agreed-upon duration of the service.

Service – Any means of service offered herein or any combination thereof.

Service Order – The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff.

Serving Wire Center – A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Shared Inbound Calls – Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls – Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that “1 + 10-digit number” calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing “10XXX” or 101XXXX” with a “1+10-digit number.”

Station – The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Subscriber – The person, firm, partnership, corporation, or other entity who orders telecommunications service from Broadview Networks, Inc.. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Switched Access Origination/Termination – Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

TRA – Refers to the Tennessee Regulatory Authority.

Terminal Equipment – Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Broadview Networks, Inc. – Broadview Networks, Inc., issuer of this Tariff.

Usage Charges – Charges for minutes or messages traversing over local exchange facilities.

User or End User – A Customer, Joint User or any other person authorized by a Customer to use service provided under this Tariff.

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Issued by:

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within the State of Tennessee.

The Company is responsible under this Tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least thirty (30) days, 24 hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- B. Except as otherwise stated in this Tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this Tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E. Service may be terminated upon written notice to the Customer if:
 - 1. the Customer is using the service in violation of the Tariff; or
 - 2. the Customer is using the service in violation of the law.
- F. This Tariff shall be interpreted and governed by the laws of the State of Tennessee regardless of its choice of laws provision.
- G. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability**

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including, but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services; or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.6.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.6, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that results in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
 - 1. Any act or omission of: (a) the Customer; (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - 2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3. Any unlawful or unauthorized use of the Company's facilities and services;
 - 4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - 5. Breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Limitations on Liability (Cont'd)

D. (Cont'd)

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph A. of this Subsection 2.1.4;
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any acts or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
9. Any noncompletion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable;
11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

E. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

F. The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

G. Failure by the Company to assert its rights pursuant to one provision of this rate sheet does not preclude the Company from asserting its rights under other provisions.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)**

- H. Directory Errors – In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly Tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly Tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- I. With respect to Emergency 911 Service:
1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
 2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, its users, agencies or municipalities, or the employees or agents of any one of them.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****I. With respect to Emergency 911 Service (Cont'd)**

3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local government authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any other party other than the Company, including, but not limited to, the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company (Cont'd)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional hours may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its partners, agents, contractors or suppliers.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and TRA regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer****2.3.1 General**

The Customer is responsible for making proper application for service; placing any necessary order, complying with Tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. the payment of all applicable charges pursuant to this Tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts of omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C.). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer (Cont'd)****2.3.1 General (Cont'd)**

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this rate sheet including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this rate sheet is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this Tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.5 Payment Arrangements****2.5.1. Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days of receipt of bill, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days of receipt of bill. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied. Late payment charges are to be applied without discrimination.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.5 Payment Arrangements (Cont'd)****2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 30 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Tennessee Regulatory Authority, 460 James Robertson Parkway, Nashville, Tennessee 37243-0505.
- C. After receipt of a complaint made through the Tennessee Regulatory Authority, the utility must file a written response within ten (10) working days with the Consumer Services Division of the Tennessee Regulatory Authority.
- D. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

The Company does not require Customer deposits.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

The Company may discontinue service under this Section. Customers will be given five (5) days written notice prior to discontinuance unless otherwise indicated. The five-day notice period excludes Sundays and legal holidays. Service will not be disconnected on any Friday, Saturday, Sunday or legal holiday, or at any time when the Company's business offices are not open to the public, except where an emergency exists.

After discontinuing service, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable. These remedies are in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

The Company may discontinue service with notice for any of the following:

- A. For failure to pay a bill for service when due;
- B. For failure to meet the Company's deposit and credit requirements;
- C. For failure to make proper application for service;
- D. For violation of any of the Company's rules on file with the TRA;
- E. For failure to provide the Company reasonable access to equipment and property;
- F. For breach of contract for service between the Customer and the Company;
- G. For failure to furnish such service, equipment and/or rights-of-way necessary to serve the Customer as shall have been specified by the Company as a condition of obtaining service; or
- H. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

The Company may discontinue service without notice for any of the following:

- A. In the event of tampering with the Company's equipment;
- B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D. For violation of or non-compliance with the TRA's regulations governing access line or interexchange service supplied by carriers or for violation of or noncompliance with the carrier's tariff on file with the TRS;
- E. Failure to pay for services rendered subsequent to proper notice;
- F. Request for service or delinquency in payment for service at an indebted household, unless a customer in the indebted household to whom service is provided and billed has made prompt payment for such service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.5 Payment Arrangements (Cont'd)****2.5.7 Cancellation of Application for Service**

- A. Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.7.A. through 2.5.7.C. will be calculated and applied on a case-by-case basis.

2.5.8 Changes in Service Requested

If the Customer makes or request material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 General

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this Tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.6. Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including, but not limited to, the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.6.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.6 Allowances for Interruptions in Service (Cont'd)****2.6.3 Use of Another Means of Communication**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.6.4 Application for Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.
- D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service to be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

F. Interruptions Over 72 Hours

Interruptions Over 72 hours will be credit 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.6 Allowances for Interruptions in Service (Cont'd)****2.6.5 Cancellation for Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Use of Customer's Service by Others**2.7.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this Tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

2.8.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonable incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.10 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent or implied authority to use the network, obtains the Company's services provided under this Tariff.

2.10.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied to and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this rate sheet, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.11 Notices and Communications

- 2.11.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.11.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.11.3 Except as otherwise stated in this Tariff, all notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.11.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.12 Taxes, Fees Surcharges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), compensation to pay telephone service providers, E911 Assessments and Relay Services. Fees or surcharges for such programs will be included in this section of the Tariff.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.13 Miscellaneous Provisions

2.13.1 Telephone Number Changes

Whenever any Customer's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.13.2 Maintenance and Operations Records

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of the TRA rules shall be kept on file in the office of the Company as required under TRA rules.

2.14 Customer Responsibility

A. Cancellation by Customer

Customers may cancel service verbally or in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.15 Toll-Free Services

- 2.15.1** The Company will make every effort to reserve toll free (i.e., "800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.15.2** The Company will participate in porting toll-free numbers only when all charges incurred as a result of the toll-free number have been paid.
- 2.15.3** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.
- 2.15.4** If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for use by another Customer.

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- (a) BellSouth Telecommunications, Inc.

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SECTION 4 – BASIC SERVICES AND RATES

4.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 4.1.1** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit.
- 4.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 4.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

4.2 Distance Calculations

The Company does not offer distance sensitive services.

4.3 Rate Periods for Time of Day Sensitive Services

The Company does not offer time of day sensitive services.

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.4 Local Exchange Service

4.4.1 General

The Company offers Local Service to business customers. Voice Mail and other Custom Calling Features are available to Local Service customers by selecting such services a la carte or in bundled packages.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

A. Primary Line

The initial local exchange access line per account.

B. Secondary Line

The second or additional local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature Packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)**4.5 Local Dialtone Service****4.5.1 General**

The Company offers local dialtone service to customers in the Exchange Areas of the LECs listed in Section 3.1. Local dialtone service allows customers to initiate and terminate calls within their local calling areas.

4.5.2 Rates

Service Connection Fee, one-time charge per line:

Primary Line	\$19.95
Secondary Line	\$29.95

Monthly Rate

Primary Line	\$34.95
Secondary Line	\$34.95

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)**4.6 Basic Local Service Package****4.6.1 General**

Basic Local Service Package provides customers with local dialtone service and includes the Customer Calling features listed below:

Caller ID – Allows a Customer to see a caller's number previewed on a display screen before the call is answered. Caller ID requires the use of specialized CPE not provided by the Company.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

Three Way Calling – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference.

4.6.2 Rates

Service Connection Fee, one-time charge per line:

Primary Line	\$29.95
Secondary Line	\$39.95

Monthly Rate

Primary Line	\$44.95
Secondary Line	\$44.95

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)**4.7 Local Services****4.7.1 Local Inbound Service****A. Description**

Local Inbound service transports local calls originated on the Public Switched Telephone Network (PSTN) and terminates them to IP endpoints.

Local Inbound calls can be placed into the Company's network via Company-assigned (native) or customer-ported local telephone numbers. Once a call is placed, it is converted to Internet Protocol (IP). IP media is transported over the Company's network to a customer's IP Voice application and results in a handoff via Session Initiated Protocol (SIP) over Transmission Control Protocol (TCP) or User Datagram Protocol (UDP) to Edge Proxy Server(s) or Softswitch(s).

B. Regulations and Limitations

Local Inbound Service is intended for use as an inbound-only service, and does not support any outbound calling capability, including, but not limited to, calls to 911.

Customer is strictly prohibited from using (or reconfiguring to support such use) either the service or any telephone numbers (TNs) obtained through purchase of the service in connection with any outbound calls placed by Customer or Customer's end users.

Local Inbound Service is available to customers in Flat-rate or Metered plans, as set forth below.

Local Inbound Service is available in the exchange areas listed in Section C, below, at tiered pricing as set forth in Section D, below.

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)**4.7 Local Services (Cont'd)****4.7.1 Local Inbound Service****C. Availability**

Local Inbound Service is available to customers in Exchange Areas within the Company's local service footprint. For customers purchasing Metered service, Exchange Areas are divided into three (3) tiers for purposes of applying usage rates. Tiered pricing reflects the Company's costs of providing services in the respective Exchange Area.

Local Inbound Service is available to customers in the following Exchange Areas:

(1) TIER 1

ADMSCDARHL
ARLINGTON
ASHLAND CY
BIG SANDY
BROWNSVL
CARTHAGE
CHARLOTTE
CLARKSVL
COLLIERVL
COLUMBIA
COVINGTON
CRSPLORLND
CULLEOKA
CUMBERLDCY
CUNNINGHAM
DICKSON
DOVER
DYERSBURG
EAGLEVILLE
EASTSANGO
ELKTON
FAIRVIEW
FAYETTEVL
FRANKLIN
FREDONIA

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.1 Local Inbound Service (Cont'd)

C. Availability (Cont'd)

(1) TIER 1 (Cont'd)

GALLATIN
GOODLETSVL
GREENBRIER
HAMPSHIRE
HARTSVILLE
HENDERSNVL
HOHENWALD
HORNBEAK
JACKSON
KENTON
KINGSTNSPG
LAGRANGE
LEBANON
LEWISBURG
LEXINGTON
LYNCHBURG
LYNNVILLE
MANCHESTER
MEMPHIS
MOSCOW
MTPLEASANT
MURFREESBO
NASHVILLE
NEWBERN
OLDHICKORY
PALMYRA
PARIS
PLEASANTWW
PORTLAND
PULASKI

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.1 Local Inbound Service (Cont'd)

C. Availability (Cont'd)

(1) TIER 1 (Cont'd)

SANGO
SANTA FE
SCUNNINGHA
SHELBYVL
SMYRNA
SOFREDONIA
SOMERVILLE
SOOAKGROVE
SPENCERMIL
SPRINGFLD
SPRINGHILL
SUMMERTOWN
TRIUNE
TROY
TULLAHOMA
UNION CITY
VANLEER
WARTRACE
WATERTOWN
WAVERLY
WESTWHITEV
WHITEBLUFF
WHITEHOUSE
WILLIAMSPT

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.1 Local Inbound Service (Cont'd)

C. Availability (Cont'd)

(2) TIER 2

CHARLESTON
CHATTNOOGA
CLEVELAND
CLINTON
DANDRIDGE
DAYTON
DECATUR
ERWIN
GATLINBURG
GEORGETOWN
GREENBACK
HARRIMAN
KINGSTON
KNOXVILLE
LAFOLLETTE
LAKE CITY
LOUDON
MARYVILLE
MAYNARDVL
MORRISTOWN
NOLENSVL
ROCKWOOD
SOLWAY
WHITWELL

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.1 Local Inbound Service (Cont'd)

C. Availability (Cont'd)

(3) TIER 3

ATHENS
BEAN STATN
BENTCREEK
BENTON
BETHEL SPG
BLOUNTVL
BOLIVAR
BRISTOL
BULLS GAP
CAMDEN
CEDARGROVE
CENTERV
COOKEVILLE
DYER
ELIZABHTN
ETOWAH
GIBSON
GRAND JCT
HALLS
HENDERSON
HENNING
HUMBOLDT
HUNTINGDON
JEFFERSNCY
JELICO
JOHNSON CY
KINGSPORT
LAWRENCEBG
LENOIRCITY
LYLES

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.1 Local Inbound Service (Cont'd)

C. Availability (Cont'd)

(1) TIER 3 (Cont'd)

MADISONVL
MASCOT
MCKENZIE
MCMINNVL
MICHIE
MIDDLETON
MIDWAY SUL
MIDWAY WA
MILAN
NORRIS
OAK RIDGE
OLIVER SPG
POWELL
RIPLEY
SAVANNAH
SELMER
SEVIERVL
SNEEDVILLE
SO PITTSBG
SODDYDAISY
SPRINGCITY
SWEETWATER
WESTSWEETW
WHITEVILLE
WINCHESTER

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)
4.7 Local Services (Cont'd)**4.7.1 Local Inbound Service (Cont'd)****D. Rates and Charges****(1) Initial service installation charge:**

	<u>Per Customer/Non-Recurring</u>
Flat-rate service plan:	\$100.00
Metered service plan:	\$100.00

(2) Telephone Number charges:

	<u>Per TN/Non-Recurring</u>
Native/Non-Ported ANI	
Flat-rate service plan:	\$1.50
Metered service plan:	\$0.00

Ported ANI

Flat-rate service plan:	\$30.00
Metered service plan:	\$30.00

(3) Monthly Line charge:

	<u>Monthly Charge per TN</u>
Flat-rate service plan:	\$30.00
Metered service plan:	\$1.00

(4) Usage charges applicable to Metered service plan:

<u>TIER</u>	<u>PER MINUTE CHARGE</u>
1	\$0.0143
2	\$0.0274
3	\$0.0524

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)

4.7 Local Services (Cont'd)

4.7.2 Local Two-Way Service (Cont'd)

A. Description

Local Two-Way Service provides a customer with a single, voice-grade telephonic communications channel which can be used to place and/or receive calls. Local Two-Way lines are provided for connection of customer-provided single station sets or facsimile machines to the Public Switched Telephone Network.

Local Two-Way Service is available at flat monthly rates and allows customers to make unlimited calls within their local calling area, as defined herein.

B. Optional Features

Local Two-Way Service has the following calling features available at the customer's option –

- Caller ID
- Call Waiting
- Call Waiting ID (deluxe)
- Call Forwarding
- 3-Way Calling
- Call Rejection
- Last Call Return (*69)

Directory Assistance and Operator Service charges apply as set forth in Section 5.6 of this tariff.

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)
4.7 Local Services (Cont'd)**4.7.2 Local Two-Way Service (Cont'd)****C. Rates and Charges**

		<u>Per Customer/Non-Recurring</u>
(1)	Initial service installation charge	\$100.00
(2) Telephone Number charges:		
	Non-Ported ANI	<u>Per TN/Non-Recurring</u> \$1.50
	Ported ANI	\$30.00
(3)	Monthly service charge	<u>Monthly Charge per TN</u> \$45.00
(4)	Local calling feature charges	

FEATURE	ADDITIONAL CHARGES
Caller ID	- \$7.95 per TN, per month
Call Waiting	- \$4.50 per TN, per month
Call Waiting ID (deluxe)	- \$12.95 per TN, per month
Call Forwarding	- \$3.50 per TN, per month
3-Way Calling	- \$4.25 per TN, per month and
	- \$0.75 per use
Call Rejection	- \$0.85 per use
Last Call Return (*69)	- \$4.40 per TN, per month and
	- \$0.75 per use

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES**5.1 Service Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

5.1.1 Service Order Charges

Transfer of Service Charge, Primary Line – applies to the first line of a Transfer of Service Order (TOS), when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line – applies to the second, or third, etc., line of a Transfer of Service Order (TOS), when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge – A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.1 Service Order and Change Charges (Cont'd)****5.1.2 Change Order Charges**

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Custom Calling Feature Change Order – applies when a Customer requests a change, adding or removing a custom calling feature.

Toll Restriction Fee Order – applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order – applies to each telephone number change request/order.

Listing Change Charge – applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.1 Service Order and Change Charges (Cont'd)****5.1.3 Rates**

<u>Service Order Charges</u>	<u>Charge</u>
Primary Service Connection Charge	*
Secondary Service Connection Charge	*
Transfer of Service Charge, Primary Line	\$40.00
Transfer of Service Charge, Secondary Line	\$20.00
Technician Dispatch Charge	\$75.00
Service Order Charge	N/A
 <u>Change Order Service Charges</u>	
Custom Calling Feature Change Order	\$15.00
Toll Restriction Fee Order	\$5.00
Telephone Number Change Order	\$5.00
Listing Change Charge	\$5.00

*Service Connection charges are listed with the rates for each specific service tariffed.

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SECTION 5 -- MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.2 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Rate</u>
Per occasion	\$25.00

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.3 Reserved for Future Use

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.85

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.5 Custom Calling Features**

The features in this section are made available to Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all or some uses in some cases.

5.5.1 Feature Descriptions

Call Forwarding – Fixed, Busy Line No Answer – This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding – Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling – This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered. Caller ID requires the use of specialized CPE not provided by the Company

Caller ID with Name – Allows a Customer to see a caller's name and number previewed on a display screen before the call is answered. Caller ID with Name requires the use of specialized CPE not provided by the Company.

Call Forwarding – A Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Call Trace – Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only.

Call Blocking – Allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.5 Custom Calling Features****5.5.1 Feature Descriptions (Cont'd)**

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference.

Call Return - Allows Customer to automatically dial the number of last incoming call, whether or not Customer answered phone.

Anonymous Call Rejection - Allows you to refuse calls from those who have blocked their numbers.

Selective Call Rejection - Allows you to refuse calls from selected list of numbers.

Repeat/Auto Dial - A feature that, when activated, automatically checks a busy number and when the line is free, rings the Customer back and completes the call.

Caller Identification Blocking: Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. There is no charge for per line blocking.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.5 Custom Calling Features****5.5.2 Rates**

FEATURE	RATE	BILLED
Call Forwarding	\$3.50	MRC
Speed Calling	\$3.50	MRC
Caller ID	\$7.95	MRC
Caller ID with Name	\$10.95	MRC
Call Trace	\$0.50	Per use
Call Blocking	\$2.50	MRC
Call Waiting	\$4.50	MRC
Call Waiting with Caller ID with Name	\$12.95	MRC
Three Way Calling	\$4.25	MRC
	\$0.75	Per use
Last Call Return (*69)	\$4.40	MRC
	\$0.75	Per use
Anonymous Call Rejection	\$2.50	MRC
Manual Call Rejection	\$0.85	Per use
Repeat/Auto Dial	\$0.50	Per use
Caller Identification Blocking	\$0.50	Per use
Per Call Blocking	No charge	
Per Line Blocking	No charge	

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.6 Directory Assistance and Operator Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

5.6.1 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0." Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

B. Allowances

There are no call allowances for Directory Assistance Service.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.6 Directory Assistance and Operator Services (Cont'd)****5.6.2 Directory Assistance Rates**

	<u>Per Use Charge</u>
Direct dialed, local	\$0.85

5.6.3 Operator Service Rates

The Company provides operator services to its customers pursuant to agreement with a third-party operator services provider. The following per call surcharges apply to all calls requesting Company's operator services assistance.

	<u>Per Use Surcharge</u>
Station-to-station, local	\$0.85
Person-to-person, local	\$2.50

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.7 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per Call</u>
Busy Line Verification, each occasion	\$2.00
Emergency Interruption	\$2.50

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service

5.8.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

5.8.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line and each joint user.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

B. Additional Listings

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special Types of Additional Listings include:

Duplicate Listings – A listing of another name by which the customer is known, such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may be complete or in a cross-reference form.

Alternate Telephone Numbers – A listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

D. Nonlisted Service

Nonlisted service means the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted service.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.3 Rates and Charges

	<u>Per Month</u>
Primary Listings	\$0.00
Additional Listings	\$0.75
Nonpublished Service	\$1.50
Nonlisted Service	\$1.00
Alternate Listings	\$0.75

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.9 Carrier Presubscription

5.9.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.10 Toll Restriction Service**

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Directly dialed calls to 700/900 services and operator dialed calls billed to the line are not allowed. This arrangement does allow Calling Card calls, Collect calls, Third Number calls, and direct dialed calls to 911, Directory Assistance and Toll Free services. This service is available where facilities permit.

5.10.1 Rates

	<u>Rate</u>
Nonrecurring charge, per line	*
Monthly, per line	\$8.50

*For nonrecurring charges associated with Toll Restriction Service, see Section 5.1 of this tariff.

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ATTACHMENT 7

Sample Bill



Account Number: 516-999-0508
Invoice Number: 999954
Invoice Date: 6/2/06
Due Date: 6/26/06

ABC COMPANY, INC. ELITE
123 NORTHERN BLVD
GREAT NECK, NY 11021

TOTAL AMOUNT DUE: \$1,225.50
BILL PERIOD: 5/2/06 - 6/1/06

BILLING SUMMARY DESCRIPTIONS

Broadview Networks Services Local Long Distance Toll Free Calling Card Data & Internet ← DSL ← T1 ← Integrated T1 ← Voice over IP ← ISP Services	Previous Balance	\$635.34
	Payment Received - Thank You!	(\$109.00)
	Adjustments	\$0.00
	Balance Forward	\$526.34
	Services	
	Line Charges, Features & Fees	\$341.34
	Usage	\$154.85
	Taxes & Surcharges	\$202.97
	Total Current Charges	\$699.16
	Total Amount Due	\$1,225.50

Your Account is past due. Please remit your payment immediately.

For questions about your bill or service, call (800) 276-2384

Special Messages This Month

- ← You can now review and pay your bill by telephone. Try Broadview Networks Express Care at 1-800-BROADVIEW (1-800-276-2384).
- ← Visit us at broadviewnet.com. Click on e-Care Center. Access your account, review and pay your bill and reach our Customer Care Center online-anytime.
- ← Need Speed? Get high-speed DSL Internet service at low prices with our Broadspeed DSL. Call us at 1-866-BROADSPEED for more information.
- ← This invoice complies with Federal requirements for Form W-9. The Federal EIN is 16-1401082.
- ← Get great rates on your International calls. Sign up for the Broadview Networks International Cents calling plan for your business.
- ← Broadview Networks services for business customers are provided under contract, and early termination could result in certain penalties and charges.

Visit us online at www.broadviewnet.com

Remittance

Name:	ABC COMPANY, INC.
Account Number:	516-999-0508
Payment due on/before:	6/26/06
Total Amount Due	\$1,225.50
Amount Enclosed	

Invoice# 9994954

BROADVIEW NETWORKS
PO BOX 9242
UNIONDALE NY 11555-9242

Please return this stub with your check made payable to
"Broadview Networks" by
6/26/06

Please note your account number 516-999-0508 on your check.

0000000002006060251699900300001225501

Broadview Networks Bill Explanation

Broadview Networks offers customers a simple, easy-to-read bill consisting of 4 levels of detail:

- 1) **Billing Summary Statement** 3) **Location Summary**
2) **Total Account Summary** 4) **Service Number Summary**

1. Billing Summary Statement – This first page has a number of notable components:

- ◆ **Billing Summary Descriptions** – This section displays the previous month's billing for your account, payments and adjustments, and balance remaining. It also displays current month charges, and total amount due.
- ◆ **Special Messages** are our way of helping to keep you informed of new price plans, service upgrades, promotions, special offers and savings.
- ◆ At the bottom of your bill is the remittance slip with the due date and total amount due for this billing period. Please return this slip along with your check made payable to Broadview Networks.
- ◆ If your payment for your previous month's bill is received by Broadview Networks after the noted due date, the payment will appear on your following bill statement.

2. Total Account Summary – Consolidates your monthly bill details for all of your telephone lines on one easy-to-read page, making it quick and simple to review the major components of your bill.

Line Charges, Features & Fees – This section details charges for access lines, features and other monthly charges. A Non-Recurring Charges Summary appears below this section if any one-time charges are billed. Pro-rated services are included in Non-Recurring Charges.

Local, Regional and Long Distance Usage Summary – Summarizes all of your activity for the period, including Local, Regional and Long Distance calls.

Taxes and Surcharges – Summarizes all federal, state and local government taxes and surcharges, as well as other cost-recovery fees.

Other Itemized Usage, Calling Card, and Toll-Free Summary – This section summarizes other charges to your account during the period such as directory assistance, calling card, and toll-free calls.

3. Location Summary – If you have more than one location, this section consolidates all of your billing information for each individual location. The format is the same as the Total Account Summary. Here you will also see management and graphical reports that help you quickly view some of the key areas of usage for each location.

Account Codes – If you use account codes, you will see a separate section that provides a breakdown of your calls by the code entered. An opportunity for your business to track calls by departments, projects or clients.

4. Service Number Summary – This section lists monthly charges and usage amounts for each telephone number on your account. In addition, it itemizes all long distance calls made during the billing period.

We appreciate the opportunity to serve you and look forward to bringing you exciting new products and services in the future. Be sure to check out our e-Care center at broadviewnet.com. There you can review, pay and even download a copy of your bill.

Total Account Summary

CONTRACT INFORMATION

Some of your Savings Plans are provided under contract through 04/09. Early termination will result in penalties.

LINE CHARGES, FEATURES & FEES

ALL LOCATIONS

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Account Fee	\$3.95	1	\$3.95
06/02 - 07/01	Business Dialtone Access	\$11.95	17	\$203.15
06/02 - 07/01	Dial Up Internet Service	\$12.95	1	\$12.95
06/02 - 07/01	FCC Line Charge	\$6.44	17	\$109.48
06/02 - 07/01	Local Number Portability Charge	\$0.23	17	\$3.91
TOTAL RECURRING CHARGES				\$333.44

NON RECURRING CHARGES

ALL LOCATIONS

Date	Description	Qty	Amount
06/01	Interest charges on past due balance	1	\$7.90
TOTAL NON RECURRING CHARGES			\$7.90

TAXES & SURCHARGES

ALL LOCATIONS

Date	Description	Amount
6/1/06	Carrier Cost Recovery Charge	\$21.76
6/1/06	Federal Taxes	\$18.85
6/1/06	PICC Charge	\$59.33
6/1/06	State/Local Taxes and Surcharges	\$69.87
6/1/06	Universal Service Fund	\$29.59
6/1/06	Wireless LNP Charge	\$3.57
TAXES & SURCHARGES TOTAL		\$202.97

PAYMENTS & CREDITS

ALL LOCATIONS

Date	Description	Amount
5/11/06	Payment - Lockbox	(\$109.00)
PAYMENTS & CREDITS TOTAL		(\$109.00)

Total Account Summary

LOCAL USAGE SUMMARY

ALL LOCATIONS

	DAY		EVE		NIGHT		Amount
	Calls	Billed Min.	Calls	Billed Min.	Calls	Billed Min.	
Home Region	148	331	0	0	4	4	\$5.37

LOCAL USAGE TOTAL \$5.37

LONG DISTANCE USAGE SUMMARY

ALL LOCATIONS

Description	Calls	Minutes	Amount
Regional	911	1832.0	\$62.29
State to State	319	589.9	\$20.05
International	87	242.4	\$62.64

LONG DISTANCE USAGE TOTAL \$144.98

OTHER ITEMIZED USAGE SUMMARY

ALL LOCATIONS

Description	Calls	Rate	Amount
Directory Assistance	3	\$1.50	\$4.50

OTHER ITEMIZED USAGE TOTAL \$4.50

LOCATION SUMMARY

Billing Number	Location	Amount
(516) 999-0508	123 NORTHERN BLVD	\$699.16
Total		\$699.16

Location Billing Number: (516) 999-0508
123 NORTHERN BLVD

LINE CHARGES, FEATURES & FEES	\$341.34
USAGE	\$154.85
TAXES & SURCHARGES	\$202.97
TOTAL MAIN BILLING NUMBER	\$699.16

LINE CHARGES, FEATURES & FEES

Location Billing Number: (516) 999-0508				
Date	Description	Rate	Qty	Amount
06/02 - 07/01	Account Fee	\$3.95	1	\$3.95
06/02 - 07/01	Business Dialtone Access	\$11.95	17	\$203.15
06/02 - 07/01	Dial Up Internet Service	\$12.95	1	\$12.95
06/02 - 07/01	FCC Line Charge	\$6.44	17	\$109.48
06/02 - 07/01	Local Number Portability Charge	\$0.23	17	\$3.91
TOTAL RECURRING CHARGES				\$333.44

NON RECURRING CHARGES

Location Billing Number: (516) 999-0508				
Date	Description	Qty	Amount	
06/01	Interest charges on past due balance	1	\$7.90	
TOTAL NON RECURRING CHARGES				\$7.90

TAXES & SURCHARGES

Location Billing Number: (516) 999-0508		
Date	Description	Amount
6/1/06	Carrier Cost Recovery Charge	\$21.76
6/1/06	Federal Taxes	\$18.85
6/1/06	PICC Charge	\$59.33
6/1/06	State/Local Taxes and Surcharges	\$69.87
6/1/06	Universal Service Fund	\$29.59
6/1/06	Wireless LNP Charge	\$3.57
TAXES & SURCHARGES TOTAL		\$202.97

LOCAL USAGE SUMMARY

Location Billing Number: (516) 999-0508							
DAY		EVE		NIGHT			
Billed		Billed		Billed			
Calls	Min.	Calls	Min.	Calls	Min.	Amount	
Home Region	148 331	0 0	4 4			\$5.37	
LOCAL USAGE TOTAL							\$5.37

LONG DISTANCE USAGE SUMMARY

Location Billing Number: (516) 999-0508			
Description	Calls	Minutes	Amount
Regional	911	1832.0	\$62.29
State to State	319	589.9	\$20.05
International	87	242.4	\$62.64
LONG DISTANCE USAGE TOTAL			\$144.98

LOCATION SUMMARY

OTHER ITEMIZED USAGE SUMMARY

Location Billing Number: (516) 999-0508			
Description	Calls	Rate	Amount
Directory Assistance	3	\$1.50	\$4.50
OTHER ITEMIZED USAGE TOTAL			\$4.50

Total Main Billing Number: (516) 999-0508 \$699.16

LOCATION SUMMARY

Location Billing Number: (516) 999-0508
123 NORTHERN BLVD

MANAGEMENT REPORTS

TOTAL USAGE BY LINE (Outbound)

Location Billing Number: (516) 999-0508

Line	Calls	Minutes	Amount
(516) 999-0508	109	206.8	\$9.68
(516) 999-0520	133	309.5	\$16.64
(516) 999-0527	132	248.2	\$14.62
(516) 999-0539	132	244.9	\$13.32
(516) 999-0548	127	274.0	\$17.36
(516) 999-0572	134	312.8	\$16.84
(516) 999-0584	142	298.1	\$13.06
(516) 999-0612	121	235.4	\$10.90
(516) 999-0617	137	285.9	\$15.93
(516) 999-0658	128	254.8	\$12.70
(516) 999-0676	130	275.9	\$12.05
(516) 999-0680	0	0.0	\$0.00
(516) 999-0705	0	0.0	\$0.00
(516) 999-0721	0	0.0	\$0.00
(516) 999-0723	0	0.0	\$0.00
(516) 999-0738	15	18.0	\$0.60
(516) 999-3494	32	35.0	\$1.15
(516) 999-AABP	0	0.0	\$0.00
TOTAL	1472	2999.3	\$154.85

TOP TEN REPORTS OUTBOUND

Top Ten Most Frequently Called Numbers (Long Distance)

Number	Location	Calls	Min	Amount
(212) 999-9600	NEW YORK, NY	58	117.0	\$3.98
(212) 999-3930	NEW YORK, NY	56	152.0	\$5.17
(336) 999-8000	GREENSBORO, NC	44	90.1	\$3.06
(212) 999-9822	NEW YORK, NY	38	55.0	\$1.87
(718) 999-4915	BKLYN NYC, NY	34	71.0	\$2.41
(212) 999-7917	NEW YORK, NY	30	57.0	\$1.94
(310) 999-1193	BEVERLYHLS, CA	27	35.2	\$1.20
(212) 999-7939	NEW YORK, NY	27	46.0	\$1.56
(212) 999-7910	NEW YORK, NY	24	24.0	\$0.82
(917) 999-0308	NEW YORK, NY	21	22.0	\$0.75

Top Ten Most Frequently Called Cities (Long Distance)

Location	Calls	Min	Amount
NEW YORK, NY	704	1368.0	\$46.51
BKLYN NYC, NY	77	178.0	\$6.05
QUEENS NYC, NY	46	105.0	\$3.57
GREENSBORO, NC	44	90.1	\$3.06
LOSANGELES, CA	41	90.8	\$3.09
BRONX NYC, NY	34	39.0	\$1.33
BEVERLYHLS, CA	27	35.2	\$1.20
UNIONVILLE, ON	25	80.0	\$9.68
WHITE PLS, NY	22	48.0	\$1.63
BRAZIL	21	44.2	\$20.64

Top Ten Most Expensive Calls (Long Distance)

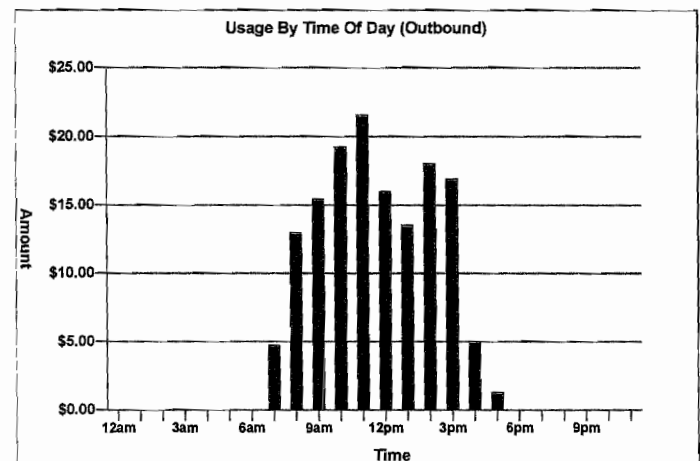
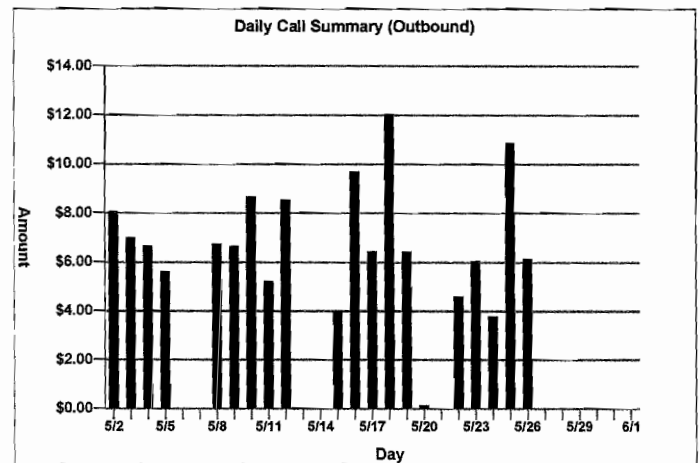
Date	Number	Location	Min	Amount
05/25	(222) 999-2121	MEXICO	13.7	\$3.81
05/23	(222) 999-2121	MEXICO	12.6	\$3.50
05/10	24411119	GUATEMALA	4.4	\$2.69
05/25	(473) 999-6041	BRAZIL	4.8	\$2.24
05/09	24401119	GUATEMALA	3.5	\$2.14
05/16	(473) 999-6091	BRAZIL	4.1	\$1.92
05/18	(473) 999-6041	BRAZIL	3.9	\$1.82
05/22	(473) 999-6041	BRAZIL	3.7	\$1.73
05/18	(473) 999-6041	BRAZIL	3.5	\$1.64
05/25	(222) 999-2121	MEXICO	5.6	\$1.56

For Customer Service Call (800) 276-2384
Invoice Number: 9994954

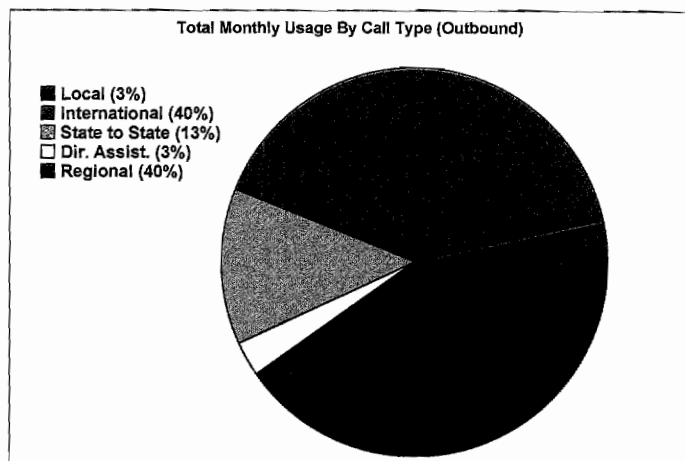
LOCATION SUMMARY

Top Ten Longest Duration (Long Distance)

Date	Number	Location	Min	Amount
05/05	(845) 999-4328	SUFFERN, NY	25.0	\$0.85
05/05	(212) 999-7935	NEW YORK, NY	24.0	\$0.82
05/02	(956) 999-2030	LAREDO, TX	22.1	\$0.75
04/26	(212) 999-3611	NEW YORK, NY	16.0	\$0.54
05/08	(973) 999-9156	NEWARK, NJ	15.8	\$0.54
04/28	(718) 999-3425	BKLYN NYC, NY	14.0	\$0.48
05/17	(212) 999-8891	NEW YORK, NY	14.0	\$0.48
05/25	(222) 999-2121	MEXICO	13.7	\$3.81
05/26	(323) 999-9601	LOSANGELES, CA	13.7	\$0.47
05/03	(212) 999-3930	NEW YORK, NY	13.0	\$0.44



LOCATION SUMMARY



LOCATION SUMMARY

SERVICE NUMBER SUMMARY

Service Number: (516) 999-0508 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0508

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Account Fee	\$3.95	1	\$3.95
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$22.57

NON RECURRING CHARGES

Service number: (516) 999-0508

Date	Description	Qty	Amount
06/01	Interest charges on past due balance	1	\$7.90

TOTAL NON RECURRING CHARGES \$7.90

LOCAL USAGE SUMMARY

Service number: (516) 999-0508

	DAY		EVE		NIGHT		Amount
	Billed Calls	Min.	Billed Calls	Min.	Billed Calls	Min.	
Home Region	10	17	0	0	1	1	\$0.29

LOCAL USAGE TOTAL \$0.29

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0508

Description	Calls	Minutes	Amount
Regional	63	124.0	\$4.22
State to State	29	54.3	\$1.85
International	6	10.5	\$3.32

LONG DISTANCE USAGE TOTAL \$9.39

LONG DISTANCE DETAIL

Service Number: (516) 999-0508

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	01:13PM	(262) 999-5200	WAUKESHA , WI	0.8	\$0.027
0002	05/02	04:46PM	(336) 999-8000	GREENSBORO, NC	3.4	\$0.116
0003	05/03	01:44PM	(480) 999-6943	PHOENIX , AZ	1.2	\$0.041
0004	05/03	03:00PM	(415) 999-1757	SAN FRAN , CA	1.6	\$0.054
0005	05/03	04:17PM	(949) 999-2300	IRVINE , CA	1.3	\$0.044
0006	05/04	10:49AM	(215) 999-0888	EDDINGTON , PA	3.4	\$0.116
0007	05/04	12:16PM	(954) 999-4699	FTLAUDERDL, FL	2.1	\$0.071
0008	05/05	12:43PM	(323) 999-9601	LOSANGELES, CA	0.3	\$0.010
0009	05/05	03:11PM	(417) 999-2474	SPRINGFLD , MO	0.8	\$0.027
0010	05/08	11:58AM	(949) 999-9996	TRABUCO , CA	0.5	\$0.017
0011	05/09	10:50AM	(570) 999-0788	LEWISBURG , PA	0.3	\$0.010
0012	05/09	12:08PM	(305) 999-6723	MIAMI , FL	1.1	\$0.037
0013	05/09	02:33PM	(323) 999-8000	LOSANGELES, CA	1.0	\$0.034
0014	05/10	11:31AM	(803) 999-2137	AIKEN , SC	0.8	\$0.027
0015	05/11	12:21PM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0016	05/11	01:43PM	(213) 999-0515	LOSANGELES, CA	4.9	\$0.167
0017	05/12	10:23AM	(954) 999-4699	FTLAUDERDL, FL	1.3	\$0.044
0018	05/12	01:24PM	(336) 999-8000	GREENSBORO, NC	2.2	\$0.075
0019	05/15	03:41PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0020	05/16	02:00PM	(641) 999-5464	ELDORA , IA	1.0	\$0.034
0021	05/17	01:45PM	(213) 999-7000	LOSANGELES, CA	0.3	\$0.010
0022	05/18	09:37AM	(201) 999-1511	UNION CITY, NJ	4.0	\$0.136
0023	05/19	02:50PM	(310) 999-1193	BEVERLYHLS, CA	3.7	\$0.126
0024	05/23	10:17AM	(336) 999-8000	GREENSBORO, NC	1.9	\$0.065
0025	05/23	02:51PM	(610) 999-8400	CONSHOHCKN, PA	1.5	\$0.051
0026	05/23	04:43PM	(323) 999-8000	LOSANGELES, CA	5.0	\$0.170
0027	05/24	01:28PM	(323) 999-9601	LOSANGELES, CA	4.3	\$0.146
0028	05/25	04:23PM	(818) 999-2490	SUN VALLEY, CA	2.9	\$0.099
0029	05/26	10:28AM	(336) 999-8000	GREENSBORO, NC	1.8	\$0.061

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
International Calls						
0001	05/02	08:09AM	99933628	HONG KONG CELL	5.2	\$0.442
0002	05/03	11:40AM	24341113	GUATEMALA	1.5	\$0.918
0003	05/05	10:26AM	(473) 999-8091	BRAZIL	1.4	\$0.654
0004	05/10	01:43PM	473211191	BRAZIL	0.5	\$0.234
0005	05/11	10:06AM	24401119	GUATEMALA	1.3	\$0.796
0006	05/17	03:37PM	(473) 9996041	BRAZIL	0.6	\$0.280
TOTAL					64.8	\$5.17

Service Number: (516) 999-0520 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0520

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0520

	DAY		EVE		NIGHT		Amount
	Billed Calls	Min.	Billed Calls	Min.	Billed Calls	Min.	
Home Region	13	39	0	0	1	1	\$0.64

LOCAL USAGE TOTAL \$0.64

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0520

Description	Calls	Minutes	Amount
Regional	81	155.0	\$5.27
State to State	29	95.0	\$3.23
International	8	19.5	\$6.00

LONG DISTANCE USAGE TOTAL \$14.50

LONG DISTANCE DETAIL

Service Number: (516) 999-0520

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	12:41PM	(802) 999-9900	WOODSTOCK , VT	8.6	\$0.292
0002	05/02	12:13PM	(323) 999-9601	LOSANGELES, CA	0.3	\$0.010
0003	05/02	01:21PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0004	05/02	01:50PM	(956) 999-2030	LAREDO , TX	22.1	\$0.751
0005	05/02	03:32PM	(732) 999-6120	BELMAR , NJ	3.4	\$0.116
0006	05/03	03:02PM	(401) 999-7999	CENTREDALE, RI	0.5	\$0.017
0007	05/03	03:13PM	(336) 999-8000	GREENSBORO, NC	3.4	\$0.116
0008	05/03	05:07PM	(949) 999-2300	IRVINE , CA	1.9	\$0.065
0009	05/04	10:53AM	(610) 999-8400	CONSHOHCKN, PA	3.8	\$0.129
0010	05/05	12:44PM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0011	05/08	11:23AM	(413) 999-6500	GREAT BARR, MA	1.0	\$0.034
0012	05/09	09:58AM	(732) 999-6120	BELMAR , NJ	1.4	\$0.048
0013	05/09	02:04PM	(201) 999-9999	LEONIA , NJ	1.6	\$0.054
0014	05/09	03:06PM	(323) 999-6800	LOSANGELES, CA	0.7	\$0.024
0015	05/10	10:31AM	(704) 999-5771	CHARLOTTE , NC	0.9	\$0.031
0016	05/10	11:32AM	(502) 999-2222	LOUISVILLE, KY	4.6	\$0.156
0017	05/11	09:00AM	(413) 999-5634	HOLYOKE , MA	7.1	\$0.241
0018	05/11	10:33AM	(336) 999-8000	GREENSBORO, NC	1.4	\$0.048
0019	05/15	05:44PM	(206) 999-8574	SEATTLE , WA	1.6	\$0.054
0020	05/16	09:16AM	(206) 999-8574	SEATTLE , WA	0.9	\$0.031
0021	05/16	12:10PM	(336) 999-8000	GREENSBORO, NC	2.2	\$0.075
0022	05/16	03:09PM	(336) 999-8000	GREENSBORO, NC	4.5	\$0.153
0023	05/17	08:37AM	(610) 999-0134	NORRISTOWN, PA	0.7	\$0.024
0024	05/17	12:48PM	(336) 999-8000	GREENSBORO, NC	2.7	\$0.092
0025	05/18	10:58AM	(641) 999-5464	ELDORA , IA	4.9	\$0.167

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
0026	05/18	11:52AM	(323) 999-4600	LOSANGELES, CA	4.4	\$0.150
0027	05/18	01:38PM	(310) 999-1193	BEVERLYHLS, CA	4.7	\$0.160
0028	05/22	02:13PM	(336) 999-8000	GREENSBORO, NC	1.1	\$0.037
0029	05/26	02:58PM	(310) 999-4230	SAN MONICA, CA	3.7	\$0.126
International Calls						
0001	05/01	11:52AM	(514) 999-4648	MONTREAL, QC	0.6	\$0.073
0002	05/03	11:42AM	24401118	GUATEMALA	0.5	\$0.306
0003	05/08	03:01PM	24341113	GUATEMALA	2.4	\$1.469
0004	05/08	03:45PM	(473) 999-6041	BRAZIL	0.5	\$0.234
0005	05/10	01:44PM	(473) 999-6091	BRAZIL	2.8	\$1.308
0006	05/18	08:59AM	(905) 999-0011	UNIONVILLE, ON	3.5	\$0.424
0007	05/19	03:14PM	(514) 999-3551	MONTREAL, QC	6.1	\$0.738
0008	05/26	07:47AM	(473) 999-6041	BRAZIL	3.1	\$1.448
TOTAL					114.5	\$9.23

OTHER ITEMIZED USAGE SUMMARY

Service number: (516) 999-0520

Description	Calls	Rate	Amount
Directory Assistance	1	\$1.50	\$1.50

OTHER ITEMIZED USAGE TOTAL \$1.50

OTHER ITEMIZED USAGE DETAIL

Service Number: (516) 999-0520

Line	Date	Time	Description	Amount
0001	05/18	12:48PM	Directory Assistance 5165551212	\$1.500
TOTAL				\$1.50

Service Number: (516) 999-0527 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0527

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0527

	DAY		EVE		NIGHT		
	Billed		Billed		Billed		Amount
	Calls	Min.	Calls	Min.	Calls	Min.	
Home Region	20	39	0	0	0	0	\$0.62

LOCAL USAGE TOTAL \$0.62

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0527

Description	Calls	Minutes	Amount
Regional	77	162.0	\$5.51
State to State	27	34.8	\$1.18
International	7	12.4	\$5.81

LONG DISTANCE USAGE TOTAL \$12.50

LONG DISTANCE DETAIL

Service Number: (516) 999-0527

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	11:53AM	(609) 999-0410	HOPEWELL, NJ	0.6	\$0.020

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
0002	05/02	11:21AM	(203) 999-0801	FAIRFIELD, CT	0.9	\$0.031
0003	05/02	12:13PM	(310) 999-1193	BEVERLYHLS, CA	0.5	\$0.017
0004	05/02	01:21PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0005	05/02	04:50PM	(336) 999-8000	GREENSBORO, NC	1.3	\$0.044
0006	05/03	09:24AM	(502) 999-2222	LOUISVILLE, KY	6.5	\$0.221
0007	05/03	10:21AM	(336) 999-8000	GREENSBORO, NC	1.5	\$0.051
0008	05/03	01:12PM	(937) 999-0105	DAYTON, OH	1.6	\$0.054
0009	05/03	02:01PM	(336) 999-8000	GREENSBORO, NC	1.6	\$0.054
0010	05/03	03:13PM	(610) 999-3566	BATH, PA	0.5	\$0.017
0011	05/04	09:01AM	(610) 999-8400	CONSHOHCKN, PA	0.6	\$0.020
0012	05/04	10:17AM	(973) 999-9156	NEWARK, NJ	0.6	\$0.020
0013	05/04	03:06PM	(760) 999-9061	VISTA, CA	0.3	\$0.010
0014	05/05	07:43AM	(336) 999-8000	GREENSBORO, NC	1.1	\$0.037
0015	05/08	12:00PM	(229) 999-8800	AMERICUS, GA	0.8	\$0.027
0016	05/08	03:53PM	(310) 999-4230	SAN MONICA, CA	0.7	\$0.024
0017	05/09	10:51AM	(310) 999-1193	BEVERLYHLS, CA	0.5	\$0.017
0018	05/12	02:21PM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0019	05/12	03:21PM	(954) 999-4699	FTLAUDERDL, FL	0.8	\$0.027
0020	05/15	05:16PM	(641) 999-5464	ELDORA, IA	0.9	\$0.031
0021	05/15	05:53PM	(310) 999-1193	BEVERLYHLS, CA	1.0	\$0.034
0022	05/16	01:14PM	(248) 999-6059	PONTIAC, MI	2.7	\$0.092
0023	05/17	01:45PM	(213) 999-7000	LOSANGELES, CA	0.5	\$0.017
0024	05/22	09:42AM	(843) 999-2894	NO CONWAY, SC	0.6	\$0.020
0025	05/26	09:12AM	(973) 999-0029	CALDWELL, NJ	0.9	\$0.031
0026	05/26	12:17PM	(323) 999-8080	LOSANGELES, CA	3.7	\$0.126
0027	05/26	01:03PM	(323) 999-8080	LOSANGELES, CA	3.2	\$0.109

International Calls

0001	05/03	11:46AM	(222) 999-2121	MEXICO	1.5	\$0.417
0002	05/03	01:48PM	(808) 999-2236	KALIHI, HI	0.5	\$0.113
0003	05/08	03:04PM	24341113	GUATEMALA	0.5	\$0.306
0004	05/10	08:40AM	24401119	GUATEMALA	4.4	\$2.693
0005	05/10	03:36PM	531898111	GUATEMALA	0.5	\$0.306
0006	05/25	10:32AM	(222) 999-2121	MEXICO	1.9	\$0.528
0007	05/26	09:55AM	(473) 999-6041	BRAZIL	3.1	\$1.448

TOTAL 47.2 \$6.99

OTHER ITEMIZED USAGE SUMMARY

Service number: (516) 999-0527

Description	Calls	Rate	Amount
Directory Assistance	1	\$1.50	\$1.50

OTHER ITEMIZED USAGE TOTAL \$1.50

OTHER ITEMIZED USAGE DETAIL

Service Number: (516) 999-0527

Line	Date	Time	Description	Amount
0001	05/24	09:46AM	Directory Assistance 5165551212	\$1.500
TOTAL				\$1.50

Service Number: (516) 999-0539 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0539

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0539

	DAY		EVE		NIGHT		
	Billed		Billed		Billed		Amount
	Calls	Min.	Calls	Min.	Calls	Min.	
Home Region	10	26	0	0	0	0	\$0.42

SERVICE NUMBER SUMMARY

	DAY		EVE		NIGHT		Amount
	Billed	Calls	Billed	Calls	Billed	Calls	
LOCAL USAGE TOTAL							\$0.42

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0539

Description	Calls	Minutes	Amount
Regional	77	126.0	\$4.28
State to State	34	61.2	\$2.08
International	11	31.7	\$6.54
LONG DISTANCE USAGE TOTAL			\$12.90

LONG DISTANCE DETAIL

Service Number: (516) 999-0539

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	02:39PM	(732) 999-6120	BELMAR, NJ	1.0	\$0.034
0002	05/02	09:29AM	(336) 999-8000	GREENSBORO, NC	2.8	\$0.095
0003	05/03	08:35AM	(610) 999-1100	PEN ARGYL, PA	2.0	\$0.068
0004	05/03	11:08AM	(310) 999-1193	BEVERLYHLS, CA	0.4	\$0.014
0005	05/03	01:31PM	(305) 999-0800	NORTH DADE, FL	2.2	\$0.075
0006	05/03	02:02PM	(317) 999-2121	INDIANAPLS, IN	3.0	\$0.102
0007	05/03	03:04PM	(903) 999-4111	ATLANTA, TX	1.3	\$0.044
0008	05/04	09:11AM	(954) 999-4699	FTLAUDERDL, FL	3.1	\$0.105
0009	05/04	01:19PM	(323) 999-1830	LOSANGELES, CA	0.3	\$0.010
0010	05/04	02:32PM	(262) 999-5200	WAUKESHA, WI	1.1	\$0.037
0011	05/04	03:09PM	(717) 999-6633	MECHANCSBG, PA	1.6	\$0.054
0012	05/08	01:30PM	(973) 999-7885	NEWARK, NJ	2.5	\$0.085
0013	05/09	09:59AM	(802) 999-9900	WOODSTOCK, VT	2.3	\$0.078
0014	05/10	09:45AM	(704) 999-5771	CHARLOTTE, NC	0.9	\$0.031
0015	05/10	11:37AM	(803) 999-7112	AIKEN, SC	1.0	\$0.034
0016	05/10	12:34PM	(213) 999-0391	LOSANGELES, CA	1.5	\$0.051
0017	05/11	01:26PM	(719) 999-4988	COLO SPGS, CO	0.6	\$0.020
0018	05/11	02:32PM	(260) 999-2186	WABASH, IN	0.9	\$0.031
0019	05/11	03:30PM	(336) 999-8000	GREENSBORO, NC	3.1	\$0.105
0020	05/12	11:53AM	(843) 999-2894	NO CONWAY, SC	0.4	\$0.014
0021	05/12	01:27PM	(954) 999-4699	FTLAUDERDL, FL	1.3	\$0.044
0022	05/12	03:39PM	(954) 999-4699	FTLAUDERDL, FL	1.6	\$0.054
0023	05/15	11:13AM	(732) 999-9300	RAHWAY, NJ	1.7	\$0.058
0024	05/15	05:17PM	(818) 999-2490	SUN VALLEY, CA	2.3	\$0.078
0025	05/16	10:32AM	(573) 999-5961	DEXTER, MO	1.4	\$0.048
0026	05/16	11:03AM	(732) 999-6120	BELMAR, NJ	1.1	\$0.037
0027	05/16	03:41PM	(310) 999-1193	BEVERLYHLS, CA	8.4	\$0.286
0028	05/17	01:53PM	(323) 999-8080	LOSANGELES, CA	0.7	\$0.024
0029	05/17	02:48PM	(641) 999-5464	ELDORA, IA	1.1	\$0.037
0030	05/19	08:53AM	(417) 999-2474	SPRINGFLD, MO	0.3	\$0.010
0031	05/19	11:53AM	(336) 999-8000	GREENSBORO, NC	2.1	\$0.071
0032	05/22	10:01AM	(336) 999-8000	GREENSBORO, NC	4.7	\$0.160
0033	05/22	04:33PM	(201) 999-8810	KEARNY, NJ	1.5	\$0.051
0034	05/24	04:13PM	(206) 999-8574	SEATTLE, WA	1.0	\$0.034

International Calls

0001	05/03	01:48PM	(808) 999-8686	KALIHI, HI	0.8	\$0.180
0002	05/05	09:51AM	(473) 999-6041	BRAZIL	1.3	\$0.607
0003	05/08	03:05PM	24411118	GUATEMALA	0.5	\$0.306
0004	05/09	03:14PM	24401119	GUATEMALA	3.5	\$2.142
0005	05/12	09:59AM	(905) 999-8877	UNIONVILLE, ON	4.6	\$0.557
0006	05/15	12:05PM	(905) 999-0011	UNIONVILLE, ON	1.8	\$0.218
0007	05/18	09:09AM	(905) 999-0011	UNIONVILLE, ON	0.9	\$0.109
0008	05/18	11:58AM	(514) 999-0033	MONTREAL, QC	5.5	\$0.666
0009	05/19	11:05AM	(905) 999-0011	UNIONVILLE, ON	10.3	\$1.246
0010	05/19	02:31PM	(905) 999-0011	UNIONVILLE, ON	1.9	\$0.230
0011	05/23	01:43PM	(473) 999-6041	BRAZIL	0.6	\$0.280
TOTAL					92.9	\$8.62

SERVICE NUMBER SUMMARY

Service Number: (516) 999-0548 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0548

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0548

	DAY		EVE		NIGHT		Amount
	Billed	Calls	Billed	Calls	Billed	Calls	
Home Region	12	18	0	0	0	0	\$0.29
LOCAL USAGE TOTAL							\$0.29

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0548

Description	Calls	Minutes	Amount
Regional	77	175.0	\$5.95
State to State	30	49.5	\$1.68
International	8	31.5	\$9.44

LONG DISTANCE DETAIL

Service Number: (516) 999-0548

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	08:25AM	(732) 999-6120	BELMAR, NJ	1.5	\$0.051
0002	05/01	10:23AM	(954) 999-7571	FTLAUDERDL, FL	0.5	\$0.017
0003	05/01	01:51PM	(201) 999-1401	JERSEYCITY, NJ	0.8	\$0.027
0004	05/02	11:22AM	(203) 999-1050	BRIDGEPORT, CT	0.7	\$0.024
0005	05/02	12:16PM	(310) 999-1193	BEVERLYHLS, CA	0.7	\$0.024
0006	05/03	11:13AM	(336) 999-8000	GREENSBORO, NC	1.3	\$0.044
0007	05/03	02:02PM	(954) 999-4699	FTLAUDERDL, FL	1.0	\$0.034
0008	05/03	02:24PM	(541) 999-4187	HOOD RIVER, OR	2.4	\$0.082
0009	05/03	03:24PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0010	05/04	09:13AM	(573) 999-5961	DEXTER, MO	2.5	\$0.085
0011	05/04	01:20PM	(323) 999-1830	LOSANGELES, CA	3.7	\$0.126
0012	05/04	03:11PM	(717) 999-6633	MECHANCSBG, PA	0.9	\$0.031
0013	05/05	09:52AM	(336) 999-8000	GREENSBORO, NC	2.2	\$0.075
0014	05/05	04:13PM	(417) 999-2474	SPRINGFLD, MO	1.0	\$0.034
0015	05/08	01:35PM	(305) 999-6723	MIAMI, FL	3.4	\$0.116
0016	05/09	11:23AM	(323) 999-4200	LOSANGELES, CA	1.8	\$0.061
0017	05/09	01:05PM	(847) 999-8686	ROSELLE, IL	4.7	\$0.160
0018	05/16	10:34AM	(305) 999-8110	MIAMI, FL	2.6	\$0.088
0019	05/16	11:54AM	(641) 999-5464	ELDORA, IA	0.8	\$0.027
0020	05/17	01:06PM	(323) 999-1830	LOSANGELES, CA	0.9	\$0.031
0021	05/18	12:56PM	(401) 999-3000	WESTERLY, RI	3.3	\$0.112
0022	05/19	08:54AM	(417) 999-2472	SPRINGFLD, MO	0.3	\$0.010
0023	05/19	11:58AM	(336) 999-8000	GREENSBORO, NC	1.8	\$0.061
0024	05/22	04:39PM	(323) 999-8080	LOSANGELES, CA	1.6	\$0.054
0025	05/23	03:22PM	(913) 999-3329	KANSASCITY, KS	2.0	\$0.068
0026	05/24	12:06PM	(413) 999-6500	GREAT BARR, MA	0.8	\$0.027
0027	05/24	03:07PM	(323) 999-8080	LOSANGELES, CA	2.0	\$0.068
0028	05/25	07:28AM	(305) 999-1107	MIAMI, FL	1.6	\$0.054
0029	05/25	04:05PM	(623) 999-6000	PHOENIX, AZ	1.2	\$0.041
0030	05/26	09:16AM	(336) 999-8000	GREENSBORO, NC	1.2	\$0.041

International Calls

0001	05/02	03:45PM	(222) 999-2121	MEXICO	0.5	\$0.139
0002	05/03	01:49PM	(808) 999-8686	KALIHI, HI	0.5	\$0.113
0003	05/12	12:47PM	(473) 999-6041	BRAZIL	1.2	\$0.560
0004	05/17	10:11AM	(905) 999-0011	UNIONVILLE, ON	1.6	\$0.194
0005	05/18	10:07AM	(473) 999-6041	BRAZIL	3.9	\$1.821
0006	05/18	02:50PM	(222) 999-2121	MEXICO	4.5	\$1.251
0007	05/25	12:40PM	(222) 999-2121	MEXICO	13.7	\$3.809
0008	05/25	02:43PM	(222) 999-2121	MEXICO	5.6	\$1.557

TOTAL 81.0 \$11.12

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Service Number: (516) 999-0572 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0572

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0572

		DAY		EVE		NIGHT		Amount
		Billed	Min.	Billed	Min.	Billed	Min.	
Home Region	Calls	12	45	0	0	0	0	\$0.72

LOCAL USAGE TOTAL \$0.72

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0572

Description	Calls	Minutes	Amount
Regional	84	193.0	\$6.56
State to State	30	46.6	\$1.58
International	8	28.2	\$7.98

LONG DISTANCE USAGE TOTAL \$16.12

LONG DISTANCE DETAIL

Service Number: (516) 999-0572

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/02	01:07PM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0002	05/02	01:35PM	(201) 999-8335	HACKENSACK, NJ	1.7	\$0.058
0003	05/03	08:39AM	(973) 999-0900	NEWARK, NJ	3.8	\$0.129
0004	05/03	01:23PM	(818) 999-7810	GLENDALE, CA	0.7	\$0.024
0005	05/03	01:50PM	(305) 999-0040	MIAMI, FL	1.6	\$0.054
0006	05/03	03:31PM	(617) 999-1384	BOSTON, MA	2.0	\$0.068
0007	05/04	11:42AM	(920) 999-5815	BRANDON, WI	2.7	\$0.092
0008	05/04	02:35PM	(213) 999-0391	LOSANGELES, CA	3.3	\$0.112
0009	05/08	02:29PM	(617) 999-1384	BOSTON, MA	0.9	\$0.031
0010	05/08	02:56PM	(310) 999-4400	GARDENA, CA	0.9	\$0.031
0011	05/09	01:11PM	(949) 999-2300	IRVINE, CA	0.5	\$0.017
0012	05/09	02:52PM	(216) 999-5500	CLEVELAND, OH	1.2	\$0.041
0013	05/10	12:36PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0014	05/11	10:57AM	(781) 999-8437	BRAINTREE, MA	5.1	\$0.173
0015	05/11	02:39PM	(413) 999-6500	GREAT BARR, MA	2.4	\$0.082
0016	05/11	03:30PM	(570) 999-9257	SCRANTON, PA	1.9	\$0.065
0017	05/12	08:26AM	(413) 999-6500	GREAT BARR, MA	1.7	\$0.058
0018	05/12	09:31AM	(954) 999-4699	FTLAUDERDL, FL	1.4	\$0.048
0019	05/12	10:04AM	(610) 999-8400	CONSHOHCKN, PA	4.2	\$0.143
0020	05/12	04:14PM	(818) 999-2490	SUN VALLEY, CA	0.3	\$0.010
0021	05/15	05:22PM	(641) 999-5464	ELDORA, IA	0.6	\$0.020
0022	05/17	12:18PM	(203) 999-6525	NEW HAVEN, CT	0.6	\$0.020
0023	05/19	08:54AM	(417) 999-2450	SPRINGFLD, MO	0.3	\$0.010
0024	05/19	01:44PM	(732) 999-0059	SOUTHAMBOY, NJ	1.2	\$0.041
0025	05/22	12:43PM	(949) 999-2300	IRVINE, CA	1.6	\$0.054
0026	05/26	11:03AM	(908) 999-0181	SOMERVILLE, NJ	1.2	\$0.041
0027	05/26	11:46AM	(417) 999-2474	SPRINGFLD, MO	0.3	\$0.010
0028	05/26	12:26PM	(415) 999-2622	SAN FRAN, CA	0.9	\$0.031
0029	05/26	01:09PM	(323) 999-9601	LOSANGELES, CA	2.1	\$0.071
0030	05/26	01:44PM	(336) 999-8000	GREENSBORO, NC	0.6	\$0.020
International Calls						
0001	05/02	10:11AM	(222) 999-2121	MEXICO	0.6	\$0.167
0002	05/08	12:12PM	(905) 999-0011	UNIONVILLE, ON	0.5	\$0.061
0003	05/10	01:50PM	(905) 999-0011	UNIONVILLE, ON	2.0	\$0.242
0004	05/12	11:59AM	(905) 999-0011	UNIONVILLE, ON	2.4	\$0.290
0005	05/18	12:03PM	(222) 999-2121	MEXICO	3.4	\$0.945

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
0006	05/23	11:30AM	(222) 999-2121	MEXICO	12.6	\$3.503
0007	05/24	04:16PM	(222) 999-2121	MEXICO	1.9	\$0.528
0008	05/25	07:48AM	(473) 999-6041	BRAZIL	4.8	\$2.242
TOTAL					74.8	\$9.56

Service Number: (516) 999-0584 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0584

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0584

		DAY		EVE		NIGHT		Amount
		Billed	Min.	Billed	Min.	Billed	Min.	
Home Region	Calls	14	29	0	0	0	0	\$0.46

LOCAL USAGE TOTAL \$0.46

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0584

Description	Calls	Minutes	Amount
Regional	89	188.0	\$6.39
State to State	28	56.5	\$1.92
International	11	24.6	\$4.29

LONG DISTANCE USAGE TOTAL \$12.60

LONG DISTANCE DETAIL

Service Number: (516) 999-0584

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	12:55PM	(310) 999-1193	BEVERLYHLS, CA	4.4	\$0.150
0002	05/03	08:45AM	(336) 999-8000	GREENSBORO, NC	3.8	\$0.129
0003	05/03	09:58AM	(336) 999-8000	GREENSBORO, NC	2.7	\$0.092
0004	05/03	01:38PM	(760) 999-9061	VISTA, CA	0.8	\$0.027
0005	05/03	03:08PM	(336) 999-4121	YANCEYVL, NC	0.8	\$0.027
0006	05/04	11:43AM	(954) 999-4699	FTLAUDERDL, FL	0.3	\$0.010
0007	05/04	03:15PM	(336) 999-8000	GREENSBORO, NC	1.1	\$0.037
0008	05/05	08:16AM	(336) 999-8000	GREENSBORO, NC	0.3	\$0.010
0009	05/05	10:00AM	(305) 999-1107	MIAMI, FL	1.0	\$0.034
0010	05/08	02:36PM	(310) 999-4230	SAN MONICA, CA	1.2	\$0.041
0011	05/09	01:22PM	(949) 999-2300	IRVINE, CA	1.2	\$0.041
0012	05/09	02:54PM	(423) 999-6201	TELLICOPLS, TN	2.8	\$0.095
0013	05/10	10:00AM	(336) 999-8000	GREENSBORO, NC	1.4	\$0.048
0014	05/10	10:44AM	(201) 999-9611	RUTHERFORD, NJ	2.8	\$0.095
0015	05/10	12:01PM	(305) 999-8110	MIAMI, FL	7.5	\$0.255
0016	05/10	12:36PM	(323) 999-9601	LOSANGELES, CA	1.5	\$0.051
0017	05/11	03:45PM	(732) 999-0059	SOUTHAMBOY, NJ	1.1	\$0.037
0018	05/12	01:43PM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0019	05/15	05:23PM	(213) 999-0732	LOSANGELES, CA	5.5	\$0.187
0020	05/16	11:12AM	(641) 999-5464	ELDORA, IA	0.5	\$0.017
0021	05/17	12:19PM	(203) 999-2420	BRANFORD, CT	1.9	\$0.065
0022	05/17	01:58PM	(323) 999-8080	LOSANGELES, CA	0.5	\$0.017
0023	05/17	03:16PM	(732) 999-6120	BELMAR, NJ	2.1	\$0.071
0024	05/19	08:59AM	(641) 999-5464	ELDORA, IA	1.1	\$0.037
0025	05/19	10:08AM	(336) 999-8000	GREENSBORO, NC	2.1	\$0.071
0026	05/22	04:00PM	(336) 999-8000	GREENSBORO, NC	5.3	\$0.180
0027	05/24	11:12AM	(336) 999-8000	GREENSBORO, NC	1.8	\$0.061
0028	05/24	04:29PM	(310) 999-4400	GARDENA, CA	0.4	\$0.014

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
International Calls						
0001	05/01	07:33AM	99960171	HONG KONG CELL	0.5	\$0.043
0002	05/02	10:56AM	(222) 999-2121	MEXICO	2.5	\$0.695
0003	05/02	01:44PM	(222) 999-2121	MEXICO	2.2	\$0.612
0004	05/11	11:21AM	(905) 999-8877	UNIONVILLE, ON	6.6	\$0.799
0005	05/12	10:47AM	(905) 999-8877	UNIONVILLE, ON	2.6	\$0.315
0006	05/16	10:42AM	(905) 999-8877	UNIONVILLE, ON	1.4	\$0.169
0007	05/16	03:22PM	(473) 999-6091	BRAZIL	1.7	\$0.794
0008	05/19	02:45PM	(905) 999-0011	UNIONVILLE, ON	2.1	\$0.254
0009	05/22	12:54PM	(905) 999-0011	UNIONVILLE, ON	0.5	\$0.061
0010	05/25	11:27AM	(905) 999-0011	UNIONVILLE, ON	1.2	\$0.145
0011	05/26	09:24AM	(905) 999-8877	UNIONVILLE, ON	3.3	\$0.399
TOTAL					81.1	\$6.21

Service Number: (516) 999-0612 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0612				
Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0612							
DAY		EVE		NIGHT			
Billed		Billed		Billed		Amount	
Calls	Min.	Calls	Min.	Calls	Min.		
Home Region	13	18	0	0	1	1	\$0.31
LOCAL USAGE TOTAL							\$0.31

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0612			
Description	Calls	Minutes	Amount
Regional	79	167.0	\$5.68
State to State	20	30.2	\$1.02
International	8	19.2	\$3.89
LONG DISTANCE USAGE TOTAL			\$10.59

LONG DISTANCE DETAIL

Service Number: (516) 999-0612						
Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	12:59PM	(336) 999-8000	GREENSBORO, NC	1.0	\$0.034
0002	05/03	08:58AM	(954) 999-4699	FTLAUDERDL, FL	2.2	\$0.075
0003	05/03	12:00PM	(480) 999-6943	PHOENIX, AZ	1.3	\$0.044
0004	05/03	01:40PM	(317) 999-8310	INDIANAPLS, IN	1.5	\$0.051
0005	05/03	02:09PM	(704) 999-3244	MATTHEWS, NC	0.8	\$0.027
0006	05/04	11:45AM	(336) 999-8000	GREENSBORO, NC	4.1	\$0.139
0007	05/04	04:52PM	(732) 999-0059	SOUTHAMBOY, NJ	0.3	\$0.010
0008	05/08	02:09PM	(201) 999-8810	KEARNY, NJ	1.6	\$0.054
0009	05/09	11:06AM	(310) 999-1193	BEVERLYHLS, CA	1.1	\$0.037
0010	05/10	09:12AM	(847) 999-8686	ROSELLE, IL	1.1	\$0.037
0011	05/10	01:31PM	(218) 999-3056	DETROITLKS, MN	1.0	\$0.034
0012	05/11	12:13PM	(201) 999-9804	RUTHERFORD, NJ	3.9	\$0.133
0013	05/11	02:03PM	(213) 999-1573	LOSANGELES, CA	2.1	\$0.071
0014	05/11	02:48PM	(218) 999-2171	DETROITLKS, MN	0.3	\$0.010
0015	05/12	11:30AM	(202) 999-4160	WASHINGTON, DC	1.5	\$0.051
0016	05/16	12:00PM	(248) 999-5000	PONTIAC, MI	1.5	\$0.051
0017	05/24	03:48PM	(310) 999-4400	GARDENA, CA	2.5	\$0.085
0018	05/25	04:57PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0019	05/26	11:05AM	(201) 999-1401	JERSEYCITY, NJ	0.6	\$0.020
0020	05/26	02:28PM	(310) 999-1193	BEVERLYHLS, CA	1.5	\$0.051

For Customer Service Call (800) 276-2384
Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
International Calls						
0001	05/02	03:17PM	(222) 999-2121	MEXICO	0.5	\$0.139
0002	05/04	02:12PM	(905) 999-8877	UNIONVILLE, ON	4.3	\$0.520
0003	05/08	10:58AM	(905) 999-0011	UNIONVILLE, ON	0.5	\$0.061
0004	05/08	03:22PM	(473) 999-6041	BRAZIL	0.6	\$0.280
0005	05/19	03:30PM	(514) 999-3551	MONTREAL, QC	1.8	\$0.218
0006	05/22	08:04AM	(473) 999-6041	BRAZIL	3.7	\$1.728
0007	05/25	04:10PM	(514) 999-8666	MONTREAL, QC	4.0	\$0.484
0008	05/26	10:11AM	(514) 999-8666	MONTREAL, QC	3.8	\$0.460
TOTAL					49.4	\$4.91

Service Number: (516) 999-0617 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0617				
Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0617							
DAY		EVE		NIGHT			
Billed		Billed		Billed		Amount	
Calls	Min.	Calls	Min.	Calls	Min.		
Home Region	19	45	0	0	0	0	\$0.72
LOCAL USAGE TOTAL							\$0.72

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0617			
Description	Calls	Minutes	Amount
Regional	84	164.0	\$5.58
State to State	25	52.2	\$1.78
International	8	24.7	\$6.35
LONG DISTANCE USAGE TOTAL			\$13.71

LONG DISTANCE DETAIL

Service Number: (516) 999-0617						
Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	10:33AM	(954) 999-4699	FTLAUDERDL, FL	1.4	\$0.048
0002	05/01	01:00PM	(972) 999-8000	DALLAS, TX	0.8	\$0.027
0003	05/01	02:17PM	(714) 999-9200	WESTMINSTR, CA	1.9	\$0.065
0004	05/01	03:17PM	(323) 999-7740	LOSANGELES, CA	4.1	\$0.139
0005	05/03	01:41PM	(317) 999-8310	INDIANAPLS, IN	1.4	\$0.048
0006	05/03	01:52PM	(858) 999-4200	LINDVISTSD, CA	2.1	\$0.071
0007	05/03	02:10PM	(704) 999-3223	MATTHEWS, NC	0.9	\$0.031
0008	05/03	03:09PM	(651) 999-3803	MINNEAPOLS, MN	0.8	\$0.027
0009	05/04	04:52PM	(732) 999-0059	SOUTHAMBOY, NJ	3.2	\$0.109
0010	05/05	08:30AM	(336) 999-8000	GREENSBORO, NC	1.2	\$0.041
0011	05/08	01:11PM	(206) 999-8574	SEATTLE, WA	1.5	\$0.051
0012	05/09	09:25AM	(732) 999-6120	BELMAR, NJ	1.2	\$0.041
0013	05/09	12:02PM	(310) 999-6690	CULVERCITY, CA	0.7	\$0.024
0014	05/09	02:14PM	(323) 999-8000	LOSANGELES, CA	1.2	\$0.041
0015	05/10	09:13AM	(973) 999-0900	NEWARK, NJ	1.4	\$0.048
0016	05/10	12:03PM	(954) 999-4699	FTLAUDERDL, FL	2.6	\$0.088
0017	05/11	01:42PM	(213) 999-2499	LOSANGELES, CA	0.8	\$0.027
0018	05/16	01:56PM	(641) 999-5464	ELDORA, IA	0.4	\$0.014
0019	05/18	01:25PM	(336) 999-8000	GREENSBORO, NC	3.9	\$0.133
0020	05/19	11:30AM	(336) 999-8000	GREENSBORO, NC	0.9	\$0.031
0021	05/22	10:47AM	(772) 999-9386	PTSTLUCIES, FL	0.5	\$0.017
0022	05/22	02:02PM	(323) 999-4400	LOSANGELES, CA	1.1	\$0.037
0023	05/25	04:16PM	(201) 999-9804	RUTHERFORD, NJ	1.8	\$0.061

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
0024	05/26	10:46AM	(401) 999-3000	WESTERLY, RI	2.7	\$0.092
0025	05/26	12:02PM	(323) 999-9601	LOSANGELES, CA	13.7	\$0.466
International Calls						
0001	05/02	02:53PM	24343999	GUATEMALA	1.8	\$1.102
0002	05/12	01:32PM	(514) 999-9220	MONTREAL, QC	4.5	\$0.545
0003	05/16	08:05AM	(473) 999-6091	BRAZIL	0.5	\$0.234
0004	05/16	10:46AM	(473) 999-6091	BRAZIL	4.1	\$1.915
0005	05/17	09:49AM	24401999	GUATEMALA	1.8	\$1.102
0006	05/19	04:13PM	(905) 999-0011	UNIONVILLE, ON	2.7	\$0.327
0007	05/23	02:13PM	(514) 999-0033	MONTREAL, QC	2.3	\$0.278
0008	05/26	10:12AM	(905) 999-0011	UNIONVILLE, ON	7.0	\$0.847
TOTAL					76.9	\$8.13

OTHER ITEMIZED USAGE SUMMARY

Service number: (516) 999-0617

Description	Calls	Rate	Amount
Directory Assistance	1	\$1.50	\$1.50

OTHER ITEMIZED USAGE TOTAL \$1.50

OTHER ITEMIZED USAGE DETAIL

Service Number: (516) 999-0617

Line	Date	Time	Description	Amount
0001	05/12	01:17PM	Directory Assistance 5165551212	\$1.500
TOTAL				\$1.50

Service Number: (516) 999-0658 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0658

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0658

DAY		EVE		NIGHT		Amount
Billed	Min.	Billed	Min.	Billed	Min.	
Home Region	11	22	0	0	0	\$0.35

LOCAL USAGE TOTAL \$0.35

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0658

Description	Calls	Minutes	Amount
Regional	77	146.0	\$4.96
State to State	35	61.8	\$2.10
International	5	25.0	\$5.29

LONG DISTANCE USAGE TOTAL \$12.35

LONG DISTANCE DETAIL

Service Number: (516) 999-0658

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/01	10:33AM	(336) 999-8000	GREENSBORO, NC	1.8	\$0.061
0002	05/01	02:19PM	(201) 999-8335	HACKENSACK, NJ	0.8	\$0.027
0003	05/02	11:57AM	(336) 999-8000	GREENSBORO, NC	2.1	\$0.071

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Line	Date	Time	Number	Location	Min	Amount
0004	05/02	01:45PM	(714) 999-3300	WESTMINSTR, CA	4.3	\$0.146
0005	05/03	10:17AM	(954) 999-4659	FTLAUDERDL, FL	0.6	\$0.020
0006	05/03	01:25PM	(802) 999-6703	BURLINGTON, VT	1.9	\$0.065
0007	05/03	01:57PM	(215) 999-9680	PHILA, PA	0.5	\$0.017
0008	05/03	02:11PM	(704) 999-3223	MATTHEWS, NC	0.5	\$0.017
0009	05/03	03:11PM	(760) 999-5300	VISTA, CA	1.3	\$0.044
0010	05/03	04:02PM	(305) 999-1107	MIAMI, FL	1.3	\$0.044
0011	05/05	10:13AM	(305) 999-8110	MIAMI, FL	2.2	\$0.075
0012	05/08	11:15AM	(413) 999-6500	GREAT BARR, MA	0.7	\$0.024
0013	05/08	01:12PM	(973) 999-9156	NEWARK, NJ	15.8	\$0.537
0014	05/09	12:03PM	(213) 999-2499	LOSANGELES, CA	1.3	\$0.044
0015	05/09	01:54PM	(973) 999-9156	NEWARK, NJ	3.0	\$0.102
0016	05/09	02:21PM	(323) 999-8000	LOSANGELES, CA	1.0	\$0.034
0017	05/10	09:15AM	(870) 999-2331	WYNNE, AR	0.7	\$0.024
0018	05/10	03:18PM	(336) 999-8000	GREENSBORO, NC	0.5	\$0.017
0019	05/11	10:01AM	(218) 999-3056	DETROITLKS, MN	0.6	\$0.020
0020	05/11	01:02PM	(323) 999-7744	LOSANGELES, CA	0.9	\$0.031
0021	05/12	10:09AM	(704) 999-5771	CHARLOTTE, NC	1.4	\$0.048
0022	05/12	01:18PM	(323) 999-8080	LOSANGELES, CA	1.6	\$0.054
0023	05/12	01:37PM	(937) 999-0105	DAYTON, OH	1.3	\$0.044
0024	05/16	08:14AM	(323) 999-2233	LOSANGELES, CA	0.7	\$0.024
0025	05/17	08:14AM	(323) 999-2233	LOSANGELES, CA	0.6	\$0.020
0026	05/17	12:27PM	(239) 999-6200	FORT MYERS, FL	1.7	\$0.058
0027	05/17	01:41PM	(213) 999-7000	LOSANGELES, CA	3.5	\$0.119
0028	05/17	02:19PM	(323) 999-8080	LOSANGELES, CA	0.9	\$0.031
0029	05/17	03:28PM	(617) 999-7725	BROOKLINE, MA	0.5	\$0.017
0030	05/19	09:08AM	(417) 999-2471	SPRINGFLD, MO	2.0	\$0.068
0031	05/22	11:05AM	(841) 999-5464	ELDORA, IA	0.7	\$0.024
0032	05/24	10:08AM	(704) 999-5771	CHARLOTTE, NC	0.8	\$0.027
0033	05/25	10:23AM	(561) 999-8107	DELRAY BCH, FL	1.2	\$0.041
0034	05/25	02:15PM	(310) 999-1193	BEVERLYHLS, CA	1.9	\$0.065
0035	05/26	12:51PM	(323) 999-9601	LOSANGELES, CA	1.2	\$0.041
International Calls						
0001	05/04	08:37AM	(473) 999-6091	BRAZIL	1.5	\$0.701
0002	05/04	11:52AM	(222) 999-2121	MEXICO	3.4	\$0.945
0003	05/16	11:21AM	(514) 999-0033	MONTREAL, QC	4.8	\$0.581
0004	05/16	12:31PM	(905) 999-8877	UNIONVILLE, ON	11.8	\$1.428
0005	05/18	08:16AM	(473) 999-6041	BRAZIL	3.5	\$1.635
TOTAL					86.8	\$7.39

Service Number: (516) 999-0676 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0676

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0676

DAY		EVE		NIGHT		Amount
Billed	Min.	Billed	Min.	Billed	Min.	
Home Region	12	30	0	0	1	\$0.50

LOCAL USAGE TOTAL \$0.50

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0676

Description	Calls	Minutes	Amount
Regional	78	182.0	\$6.19
State to State	32	47.8	\$1.63
International	7	15.1	\$3.73

LONG DISTANCE USAGE TOTAL \$11.55

SERVICE NUMBER SUMMARY

LONG DISTANCE DETAIL

Service Number: (516) 999-0676

Line	Date	Time	Number	Location	Min	Amount
State to State Calls						
0001	05/02	11:08AM	(336) 999-8000	GREENSBORO, NC	1.9	\$0.065
0002	05/02	01:15PM	(870) 999-2331	WYNNE, AR	0.4	\$0.014
0003	05/02	04:45PM	(303) 999-5630	ARVADA, CO	1.8	\$0.061
0004	05/03	11:05AM	(336) 999-8000	GREENSBORO, NC	0.5	\$0.017
0005	05/03	03:12PM	(301) 999-4643	HYATTSVL, MD	0.4	\$0.014
0006	05/04	09:50AM	(610) 999-8400	CONSHOHCKN, PA	1.6	\$0.054
0007	05/04	10:48AM	(282) 999-5200	WAUKESHA, WI	3.8	\$0.129
0008	05/05	03:32PM	(813) 999-8384	TAMPA, FL	0.7	\$0.024
0009	05/08	11:21AM	(413) 999-6500	HOLYOKE, MA	0.3	\$0.010
0010	05/08	11:49AM	(310) 999-1193	BEVERLYHLS, CA	0.6	\$0.020
0011	05/08	02:24PM	(570) 999-0788	LEWISBURG, PA	0.8	\$0.027
0012	05/08	02:48PM	(802) 999-9900	WOODSTOCK, VT	1.3	\$0.044
0013	05/09	02:03PM	(508) 999-8847	FALL RIVER, MA	0.8	\$0.027
0014	05/09	03:03PM	(965) 999-2063	POWELL, TN	2.1	\$0.071
0015	05/10	10:26AM	(336) 999-8000	GREENSBORO, NC	1.8	\$0.061
0016	05/10	11:27AM	(502) 999-2222	LOUISVILLE, KY	3.7	\$0.126
0017	05/10	01:38PM	(570) 999-0788	LEWISBURG, PA	3.1	\$0.105
0018	05/10	02:13PM	(561) 999-8107	DELRAY BCH, FL	0.4	\$0.014
0019	05/11	01:05PM	(973) 999-9156	NEWARK, NJ	3.2	\$0.109
0020	05/11	02:54PM	(954) 999-4699	FTLAUDERDL, FL	0.5	\$0.017
0021	05/11	03:33PM	(954) 999-4699	FTLAUDERDL, FL	0.7	\$0.024
0022	05/12	11:06AM	(310) 999-1193	BEVERLYHLS, CA	0.4	\$0.014
0023	05/12	01:38PM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0024	05/12	03:17PM	(336) 999-8000	GREENSBORO, NC	0.7	\$0.024
0025	05/17	11:01AM	(201) 999-8810	KEARNY, NJ	1.9	\$0.065
0026	05/22	11:08AM	(310) 999-1193	BEVERLYHLS, CA	0.3	\$0.010
0027	05/24	10:12AM	(704) 999-0002	CHARLOTTE, NC	6.4	\$0.218
0028	05/25	11:04AM	(203) 999-6583	NORWALK, CT	0.3	\$0.010
0029	05/25	11:48AM	(323) 999-9801	LOSANGELES, CA	2.1	\$0.071
0030	05/26	10:22AM	(841) 999-5484	ELDORA, IA	2.5	\$0.085
0031	05/26	10:49AM	(401) 999-3000	WESTERLY, RI	1.2	\$0.041
0032	05/26	12:54PM	(336) 999-8000	GREENSBORO, NC	1.3	\$0.044

International Calls

0001	05/04	02:55PM	(905) 999-0011	UNIONVILLE, ON	2.3	\$0.278
0002	05/10	03:35PM	2441119	GUATEMALA	0.5	\$0.306
0003	05/12	08:52AM	(473) 999-6041	BRAZIL	2.2	\$1.027
0004	05/12	09:56AM	(905) 999-8877	UNIONVILLE, ON	2.7	\$0.327
0005	05/15	11:57AM	(473) 999-6091	BRAZIL	2.6	\$1.214
0006	05/18	01:37PM	(905) 999-0011	UNIONVILLE, ON	1.5	\$0.182
0007	05/19	09:15AM	(514) 999-0033	MONTREAL, QC	3.3	\$0.399

TOTAL 62.9 \$5.36

Service Number: (516) 999-0680 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0680

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

Service Number: (516) 999-0705 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0705

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

For Customer Service Call (800) 276-2384

Invoice Number: 9994954

SERVICE NUMBER SUMMARY

Service Number: (516) 999-0721 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0721

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

Service Number: (516) 999-0723 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0723

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

Service Number: (516) 999-0738 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-0738

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23

TOTAL RECURRING CHARGES \$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-0738

DAY		EVE		NIGHT		Amount
Calls	Billed Min.	Calls	Billed Min.	Calls	Billed Min.	
Home Region	1	1	0	0	0	\$0.02

LOCAL USAGE TOTAL \$0.02

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-0738

Description	Calls	Minutes	Amount
Regional	14	17.0	\$0.58

LONG DISTANCE USAGE TOTAL \$0.58

SERVICE NUMBER SUMMARY

Service Number: (516) 999-3494 (Elite Plan 3 Year)

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-3494

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Business Dialtone Access	\$11.95	1	\$11.95
06/02 - 07/01	FCC Line Charge	\$6.44	1	\$6.44
06/02 - 07/01	Local Number Portability Charge	\$0.23	1	\$0.23
TOTAL RECURRING CHARGES				\$18.62

LOCAL USAGE SUMMARY

Service number: (516) 999-3494

	DAY		EVE		NIGHT		Amount
	Billed Calls	Min.	Billed Calls	Min.	Billed Calls	Min.	
Home Region	1	2	0	0	0	0	\$0.03
LOCAL USAGE TOTAL							\$0.03

LONG DISTANCE USAGE SUMMARY

Service number: (516) 999-3494

Description	Calls	Minutes	Amount
Regional	31	33.0	\$1.12
LONG DISTANCE USAGE TOTAL			\$1.12

Service Number: (516) 999-AABP

LINE CHARGES, FEATURES & FEES

Service number: (516) 999-AABP

Date	Description	Rate	Qty	Amount
06/02 - 07/01	Dial Up Internet Service	\$12.95	1	\$12.95
TOTAL RECURRING CHARGES				\$12.95

SERVICE NUMBER SUMMARY

ATTACHMENT 8

Broadview Networks, Inc. Letter of Agency

Letter of Agency (Allows Broadview Networks to process your order)

TO LOCAL TELEPHONE COMPANY: This is to advise you that I/we have selected Broadview Networks, as my/our ☐ Local ☐ Intralata ☐ Long Distance (by checking "Long Distance" you also acknowledge "International") carrier to act as my/our agent for all matters related to the provision of local/long distance telephone service in conjunction with the numbers listed below (the "Numbers"), including changing my/our current Local Exchange Carrier ("LEC")/ Primary Interexchange Carrier ("PIC"), if any, from my/our current provider(s) to Broadview Networks. This authorization shall remain in effect until cancelled by me/us in writing or otherwise.

Broadview Networks is authorized to order, change and terminate local/long distance telephone service for the Numbers I/we hereby authorize and direct you to deal directly with Broadview Networks or its designated representative, to follow its directions and to make available to it any and all information pertinent to the provision of local/long distance telephone service in conjunction with the Numbers.

I/we understand that for any one telephone number only one local carrier, one intralata carrier and one long distance/international carrier may be designated and that by signing this Letter of Agency, my/our current local/long distance carrier for the Numbers, if any, will be changed to Broadview Networks. I/we also understand that changing my/our local/long distance carrier may result in a charge to me/us.

Customer (Subscriber) Billing Name: (as it appears on phone bill) _____

Billing Address: _____

Numbers: () _____ () _____ () _____
 () _____ () _____ () _____
 () _____ () _____ () _____
 () _____ () _____ () _____
 () _____ () _____ () _____
 () _____ () _____ () _____

☐ And all numbers associated with the above: _____
 (initial)

Authorized Signature _____ Date _____

Printed Name _____ Title: _____

**Letter of Authorization
For Change of Responsible Organization** (Allows you to keep your current toll free number(s).)

TO LOCAL AND LONG DISTANCE REPRESENTATIVES: The undersigned has selected Broadview Networks to act as Service Provider for the toll free numbers identified below and on any addendum attached to this letter and has authorized Broadview Networks to act as agent for the undersigned for the purpose of taking such actions as may be required on behalf of the undersigned to implement this selection. The undersigned releases from liability any person to whom this letter is provided for actions taken in accordance with the foregoing. This form is only for use in connection with a Service Provider change and is not by itself intended nor shall it be construed as authorization to disconnect any toll free service.

Current Toll Free Numbers	Terminating Number	Current Toll Free Service Provider
() _____	() _____	_____
() _____	() _____	_____
() _____	() _____	_____

Additional Toll Free Numbers? ☐ Yes ☐ No

Customer (Subscriber) Billing Name: (as it appears on phone bill) _____

Billing Address: _____

Authorized Signature: _____ Date: _____

Printed Name: _____ Title: _____