

2009 FEB 13 P.: 10: 29
T.R.A. DOGNET ROOM
February 13, 2009

Comcast Cable 600 Galleria Parkway Suite 1100 Atianta, GA 30339 Office: 678.385.5100 Fax: 678.385.5101 www.comcast.com

VIA HAND DELIVERY

Honorable Eddie Roberson, Interim Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37238

09-00024

In Re: Application of Comcast of Southern Tennessee, LLC, For State-Issued Certificate of Franchise Authority

Dear Interim Chairman Roberson:

In accordance with the requirements of the Competitive Cable and Video Services Act, Public Chapter 932 (the "Act"), enclosed please find an original and thirteen (13) copies of Comcast of Southern Tennessee, LLC's Application for State-Issued Certificate of Franchise Authority.

Also enclosed is a check for the application fee in the amount of five hundred dollars (\$500.00) in accordance with Section 6(b)(1) of the Act.

Should you have any questions, please do not hesitate to contact me.

Thank you.

Sincerely,

John H. Ridall, Jr.

President – Southern Division

Enclosures

BEFORE THE TENNESSEE REGULATORY AUTHORITY

Nashville, Tennessee

In Re:	Application of Comcast of Southern Tennessee, LLC, for a State-Issued Certificate
	of Franchise Authority.

Docket	No	
DOCKEL	110.	

AFFIDAVIT OF JOHN H. RIDALL, JR.

STATE OF GEORGIA

COUNTY OF FULTON

I, John H. Ridall, Jr., in accordance with the requirements of the Competitive Cable and Video Services Act, Public Chapter 932 (the "Act"), state as follows:

I am an executive officer of Comcast of Southern Tennessee, LLC, where my title is President – Southern Division. As such, I am authorized to make this affidavit on behalf of Applicant Comcast of Southern Tennessee, LLC.

1. Name of Applicant:

Comcast of Southern Tennessee, LLC, (hereinafter referred to as "Applicant").

2. Application Fee (Section 6(b)(1) of the Act):

An application fee, in the amount of five hundred dollars (\$500.00), is hereby submitted with this application. Such amount reflects the aggregate population of the service areas applied for in this application listed on Exhibit A in accordance with the most recent decennial census.

3. Compliance with Applicable Laws (Section 6(c)(1) of the Act):

Applicant agrees to comply with all applicable federal and state laws and regulations to the extent that such state laws and regulations are not in conflict with or superseded by the provisions of this part or other applicable law and will timely file with the FCC all forms required by the FCC in advance of offering cable services.

4. <u>Description of Municipalities and/or Unincorporated Areas Within Counties to be Served in Whole or in Part (Section 6(c)(2) of the Act):</u>

Applicant attaches as Exhibit A to this affidavit, and hereby incorporates by reference, its written description of the municipalities and unincorporated counties, if applicable, to be served, in whole or in part, by Applicant. Applicant is an "incumbent cable service provider," as defined in Section 4(13) of the Act, in each of the respective service areas. In each case, unless otherwise noted, the geographical area within which Applicant will provide service, in whole or in part, is the entire municipality or unincorporated county identified on Exhibit A.

5. Provision of Cable Service to Service Areas (Section 6(c)(3) of the Act):

Applicant is currently providing cable service for purchase in each of the municipalities and unincorporated areas of counties identified in Exhibit A. Accordingly, Applicant currently satisfies the requirements of Section 6(c)(3) of the Act.

6. <u>Indemnification (Section 6(c)(4) of the Act)</u>:

Applicant agrees to indemnify and hold harmless, in accordance with Section 19 of the Act, the state, municipality, county, and any employee or representative of the state, municipality or county, as well as any political subdivision of the state, individually and collectively, referred to in Section 19 of the Act as the "indemnitee."

7. Applicant Contact Information (Section 6(c)(5) of the Act):

a. Applicant's principal place of business is located at:

One Comcast Center 1701 JFK Blvd. Philadelphia, Pennsylvania 19103

b. Applicant's telephone number is:

215-665-1700

c. The principal executive Officers of the Applicant are:

A list of Applicant's executive officers is attached as Exhibit B.

d. The following persons are authorized to represent the Applicant before the Tennessee Regulatory Authority:

Jeff Jacobs	215-286-8989
Tim Gage	678-385-5156
Richard Wolf	678-385-5178
Christopher McDonald	678-385-5257
Curtis Person	901-435-9904
Douglas Wells	678-385-5173

8. <u>Managerial, Financial, and Technical Qualifications of Applicant to Provide Cable Service (Sections 6(c)(6) and 6(d)(2) of the Act)</u>:

Section 6(d)(3) of the Act provides that an incumbent cable service provider (as defined by Section 4(13) of the Act) is deemed by operation of law to have the managerial, financial, and technical qualifications to obtain a state-issued Certificate of Franchise Authority; provided that the incumbent is not seeking a new service area which would double its current size of operations and the incumbent does not have cable assets of at least ten million dollars (\$10,000,000) in the state.

Applicant is an incumbent cable service provider as defined in Section 4(13) in each of the areas listed on Exhibit A and therefore is deemed by the operation of law to have the managerial, financial, and technical qualifications to provide cable service and to obtain a state-issued Certificate of Franchise Authority. Applicant is not seeking any new service areas in this application and currently has assets in the aggregate that total more than ten million dollars (\$10,000,000) in the state. Accordingly, no review of Applicant's managerial, financial, and technical qualifications is required or permitted by the Act.

9. <u>Customer Service Complaint Handling Process (Section 6(c)(7) of the Act)</u>:

Customers of Applicant who have questions or complaints regarding their billing or service may contact customer service by calling toll free 1-800-COMCAST or online at http:///www.comcast.com. The customer service policy of Applicant is provided in more detail and is attached as Exhibit C.

To the extent that a customer complaint remains unresolved after following this process, the customer may direct the matter to the Tennessee Regulatory Authority.

10. Notice to Affected Local Governing Authority (Section 6(c)(8) of the Act):

Notice has been provided to the affected local governing authorities for the service areas listed in Exhibit A of their right to receive a franchise fee consistent with the Act. Copies of the notification letters are attached as Exhibit D. Notice will be provided to other entities with facilities in the rights-of-ways in the areas listed in Exhibit A to the extent required by applicable local ordinances or resolutions.

11. Non-Discrimination and Service Deployment Requirements (Section 6(c)(9) of the Act):

Applicant agrees to comply with the requirements set forth in the Act, expressly including the applicable non-discrimination and service deployment requirements of Section 12 of the Act. Applicant acknowledges the provisions of Section 13 of the Act relative to enforcement of non-discrimination and deployment requirements.

In accordance with Section 12(a)(2) of the Act, Applicant certifies that it is not seeking to provide cable service in any "new areas." Applicant certifies that at least twenty five percent (25%) of the households with access to its cable service in the areas identified in Exhibit A are low-income households.

In accordance with Section 12(a)(3) of the Act, Applicant certifies that it is not seeking to provide cable service to any "new areas." Pursuant to this section, no annual report is required to be filed for service areas that are, or have been subject to, the provisions of a local franchise agreement.

12. Notice to Affected Local Governing Entity Section 6(c)(10) of the <u>Act)</u>:

Applicant is an incumbent cable service provider as defined in Section 4(13) of the Act and is currently providing cable service to the respective service areas listed in Exhibit A. Accordingly, each of the applicable local governing entities has received notice that the Applicant is providing cable service.

Minority Owned Business Participation Plan (Section 6(c)(11) of the 13. Act):

Attached as Exhibit E is Applicant's Minority Owned Business Participation Plan and Applicant agrees to comply with the provisions of such plan in accordance with Section 14 of the Act.

FURTHER AFFIANT SAYETH NOT.

STATE OF GEORGIA **COUNTY OF FULTON**

Sworn to and subscribed before me, this / day of February, 2009

My commission expires: Much 34, 2012

EXHIBIT A

III. CONTACT INFORMATION

Zip Code 38504 38556	38556
<u>State</u> Tennessee Tennessee	Tennessee
<u>City</u> Allardt Jamestown	Jamestown
Address 2 P.O. Box 159 314 East Central Avenue	P.O. Box 1128
<u>Address 1</u> Town of Allardt City of Jamestown	County of Fentress
<u>Last Name</u> Gernt Duncan	Mullinix
First Name Phillip Gwenith	John
<u>Titte</u> Mayor	
Service Area - Cities Allardt Jamestown	Service Area - Unincorporated Fentress County

EXHIBIT A1

EXHIBIT B

Officers and Directors

Comcast of Southern Tennessee, LLC

Officer NameTitleBrian L. RobertsChairmanStephen B. BurkePresident

John Ridall President - Southern Division

Michael J. Angelakis Chief Financial Officer

Executive Vice President

Gerard J. Lewis, Jr. Chief Privacy Officer

Vice President - Content, Technology and Information

Deputy General Counsel

Tony G. Werner Chief Technology Officer

Executive Vice President

David L. Cohen Executive Vice President

Assistant Secretary

Madison E. Bond Executive Vice President - Content Acquisition

David A. Scott Executive Vice President - Finance and Administration

John D. Schanz Executive Vice President - National Engineering and Technology Operations

David N. Watson Executive Vice President - Operations

Arthur R. Block Senior Vice President

Assistant Treasurer

Secretary

Douglas Gaston Senior Vice President

Ernest A. Pighini

General Counsel
Assistant Secretary
Senior Vice President

Controller

Lawrence J. Salva Senior Vice President
Peter Kiriacoulacos Senior Vice President

Chief Procurement Officer

Jonathan L. Ozor Senior Vice President - Ad Sales Kevin C. Cuddihy Senior Vice President - Ad Sales

Robert S. Pick Senior Vice President - Corporate Development

Catherine Avgiris Senior Vice President and General Manager, Voice Services

Anand Kini Senior Vice President - Financial Planning and Analysis

Sheila R. Willard Senior Vice President - Government Affairs

Thomas R. Nathan Senior Vice President - Legal and Regulatory Affairs

Deputy General Counsel

Assistant Secretary

Gregory R. Butz Senior Vice President - Product Marketing and Development

Livingston L. Biddle Senior Vice President - Real Estate Investments

C. Stephen Backstrom Senior Vice President - Taxation

Brian Rankin Vice President

Deputy General Counsel

Kathryn Koles Vice President

Deputy General Counsel

David C. Carter Vice President and General Manager - Ad Sales

Jeffrey H. Stone Vice President and General Manager - Ad Sales

Serena D. Dickerson Vice President and General Manager - Ad Sales

Barry Corcoran Vice President - Ad Sales Finance and Accounting

Mark Ebetino Vice President - Ad Sales Technical Operations

Kathryn Daley Vice President - Business Operations
Joseph Rodriguez Vice President - Business Services

Teresa Fasick Vice President - Compensation, Benefits and HR Administration

John Wuerdeman Vice President - Customer Care

David W. Slabaugh Vice President - Engineering

Joe Pell Vice President - Engineering

Carl Vance Vice President - Engineering and Advanced Services

Mark A. Davis Vice President - Engineering Technology

William E. Dordelman Vice President - Finance

Co-Treasurer

Darren Rish Vice President - Finance and Accounting
Joseph F. DiTrolio Vice President - Financial Operations
Chris McDonald Vice President - Government Affairs
Zakee Rashid Vice President - Government Relations
Kimberly Matthews Vice President - Human Resources

William Strahan Vice President - Human Resources Compensation and Benefits

Steven C. Gillenwater Vice President - Human Resources Field Operations and Labor Relations

Andrew C. Topping Vice President - Labor and Employment

Deputy General Counsel

Jeffrey T. Danner Vice President - Marketing
Terry W. Kennedy Vice President - Marketing
William Sweeney Vice President - Marketing

Jeffrey E. Smith Vice President - Marketing, Facilities and General Operations

Deputy General Counsel

Susan Portwood Vice President - Marketing and Sales

Ellen C. Rosson Vice President - Operations

Jennifer Goldman Vice President - Programming and Marketing Analysis

Janine W. Morse Vice President - Project Management
Ray Purser Vice President - Public Relations
Gerald C. O'Brien Vice President - Real Estate
Loretta L. Simon Vice President - Real Estate

Chuck Sargent Vice President - Sales and Marketing
Zinah Mineyahl Vice President - Technical Operations

Daniel Sanders Vice President - Voice Services

Mark Furman Vice President and General Manager - CSS

Brian Kenna Division Senior Vice President - Finance and Accounting
Glenn R. Wasser Division Senior Vice President - Sales and Marketing

Scott Calloway Division Vice President - Operations

Roger E. Griffin Division Vice President - Communications and Community Affairs

George V. Stevenson III Division Vice President - Finance and Accounting

Division Controller

Division Vice President - Customer Care Jeff Brown Donna F. Gapen Division Vice President - Human Resources Dan Murphy Division Vice President - Engineering

Timothy Gage Division Vice President - Government Affairs Mark Bricknell Division Vice President - Information Technology Sandie Zeigler Division Vice President - Learning and Development Eric Watts Division Vice President - Local Management Centers

Tony A. Speller Regional Senior Vice President

Douglas M. McMillan Regional Senior Vice President - Operations Eugene P. Shatlock, Jr. Regional Senior Vice President - Operations Filemon Lopez Regional Senior Vice President - Operations John Barrett Regional Senior Vice President - Operations Donald W. Borst Regional Vice President - Business Operations Janice M. Mobilia Regional Vice President - Business Operations Joe Cona Regional Vice President - Business Operations June Walz Regional Vice President - Business Operations Peter Knowles Regional Vice President - Business Operations Ronald Hummel Regional Vice President - Business Operations Steve Schwartz Regional Vice President - Business Services Jeff Stowell Regional Vice President - Customer Care Louis Woodson Regional Vice President - Customer Care Merlin Jensen Regional Vice President - Customer Care Thomas Cagney Regional Vice President - Customer Care Glenn Madison Regional Vice President - Engineering James Bibb Regional Vice President - Engineering James Reed Regional Vice President - Engineering Jeff Austin Regional Vice President - Engineering

Regional Vice President - Engineering Klay F. Fennell Regional Vice President - Government and Community Affairs

Regional Vice President - Engineering

Bill Ferry Regional Vice President - Government Affairs Douglas Wells Regional Vice President - Government Affairs James Andy Macke Regional Vice President - Government Affairs Angela Gray Regional Vice President - Human Resources Eileen Donahue Regional Vice President - Human Resources Helen Miranda Smith Regional Vice President - Human Resources Patti Carpenter Regional Vice President - Human Resources Rebecca Tilleson Regional Vice President - Human Resources Sonya Nelson Regional Vice President - Human Resources Sue Willower Regional Vice President - Human Resources

Lawrence Schweber Regional Vice President - Marketing Sean Brushett Regional Vice President - Marketing Tom Zemaitis Regional Vice President - Marketing

Robert Pladi

Susan L. Reinhold

Vic Scarborough Regional Vice President - Marketing
Gary Waterfield Regional Vice President - Operations
Michael C. Hewitt Regional Vice President - Operations
Steven L. Dvoskin Regional Vice President - Operations
Thomas P. Autry Regional Vice President - Operations
Virgil J. Caudill Regional Vice President - Operations
Andrew P. Harris Regional Vice President - Sales

Dale Elifrits Area Vice President Edward H. Dunbar, Jr. Area Vice President Richard A. Seamon Area Vice President Wendy Rasmussen Area Vice President William McKnight Brown Area Vice President Barbara A. Hagen Market Vice President John Gauder Market Vice President Kirk F. Dale Market Vice President Tim Horn Market Vice President

Abu Khan System Vice President/General Manager Bill Watson System Vice President/General Manager Dave Troxel System Vice President/General Manager Elizabeth Fulcher System Vice President/General Manager Geoff Shook System Vice President/General Manager Kathleen McWilliams System Vice President/General Manager Mark Lipford System Vice President/General Manager Mike Davenport System Vice President/General Manager Mike Daves System Vice President/General Manager Ray Kistler System Vice President/General Manager Ronnie Colvin System Vice President/General Manager Sean O'Connell System Vice President/General Manager Trevor Yant System Vice President/General Manager Valerie L. Gillespie System Vice President/General Manager Michael Wilson System Vice President - Government Affairs

Directors

None

EXHIBIT C

CUSTOMER COMPLAINT PROCEDURES

If you have a complaint regarding your cable television service or your bill, please call the local customer service number listed on the How To Reach Us insert or our toll-free telephone number which is available 24 hours a day, seven days a week. You can also visit the local business office at the address listed on the How To Reach Us insert. Alternatively, if you wish to put your comments in writing, your letter should be addressed to Comcast at the local address listed on the How To Reach Us insert. We will promptly try to resolve your complaint. If we are unable to resolve your complaint, we will notify you that we are unable to do so and explain the reason why.

If you are dissatisfied with our resolution of your complaint, or we are unable to resolve your complaint, you may direct the matter to the Tennessee Regulatory Authority ("TRA"). Please refer to your monthly cable bill or call the local customer service number listed on the How To Reach Us insert for the name, address, and telephone number of the TRA.

2. SERVICE PROBLEMS

If you experience a problem with picture or signal quality, you should review your television and/or VCR owner's manual for proper adjustment. If the problem does not clear up, you should call the local customer service number listed on the How To Reach Us insert and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem you will be notified of this fact and the reason why.

If you are dissatisfied with our resolution of your service problem, you may direct the matter to the TRA. Please refer to your monthly cable bill or call the local customer service number listed on the How To Reach Us insert for the name, address, and telephone number of the TRA.

EXHIBIT D



Comcast Cable Communications, Inc. 5720 Asheville Highway Knoxville, TN 37924 Tel: 865.637.5411 Fax. 865.862.5092

February 12, 2009

County Mayor John Mullinix P.O. Box 1128 101 Main Street Jamestown, Tennessee 38556

Re: Comcast Application for State-Issued Certificate of Franchise Authority

Dear County Mayor John Mullinix:

As you may be aware, the Competitive Cable and Video Services Act (Tennessee Public Chapter 932) (the "Act") establishes a new franchise process for cable and video service providers. In accordance with the Act, Comcast is providing you with a copy of its application for a State-Issued Certificate of Franchise Authority to provide cable service in Fentress County (the "Community"). This letter will also constitute notice to the Community of its right to receive a franchise fee consistent with the Act.

Should you have any questions concerning this, please contact the undersigned.

Very truly yours,

Russell Byrd

Director, Government Affairs



Comcast Cable Communications, Inc. 5720 Asheville Highway Knoxville, TN 37924 Tel: 865.637.5411

Tel: 865.637.5411 Fax: 865.862 5092

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Fax: 865.862.5092

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EXHIBIT E

MINORITY-OWNED BUSINESS PREPARATION PLAN

Comcast hereby sets forth its business plan for actively soliciting bids from minorityowned businesses and awarding contracts to such businesses when establishing, providing or expanding cable services and related support facilities in Tennessee. This business plan includes information regarding promoting, increasing, and improving the quality of the overall participation of minority, women, and service-disabled veteranowned business enterprises in its purchases of materials and services.

TERMS AND TERMINOLOGY

For purposes of this plan, unless the context otherwise requires:

- A. "Comcast" refers to the Comcast entities listed in Exhibit A to the Application. Except where otherwise indicated, the information in this Plan is provided with respect to Comcast as a whole.
- B. "Minority-Owned Business(es)" means a business that is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual(s) who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of:
 - 1) past practices of discrimination based on race, religion, ethnic background, or sex including, but not limited to, women;
 - 2) a disability as defined in T.C.A. Section 4-26-201 including, but not limited to, disabled veterans; or
 - 3) past practices of racial discrimination against African-Americans.
- C. "Minority-Owned Business Participation Plan" means a business plan for actively soliciting bids from Minority-Owned Businesses and awarding contracts to such businesses when establishing, providing or expanding cable services and related support facilities. Such Plan includes the following information:
 - A proposal for purchasing goods and services from Minority-Owned Businesses;
 - 2) Information on programs to provide technical assistance to such businesses; and
 - 3) A statement of intent to follow its Minority-Owned Business Plan.

2. SUPPLIER DIVERSITY POLICY STATEMENT

Qualified, dependable, diverse partners provide Comcast with the goods and services needed to continue growing and serving our customers. Small and diverse suppliers provide us with new perspectives, insights, and understandings that enable us to innovate, compete, and tailor our business to existing and emerging markets. Comcast believes that small and diverse suppliers, who instill competitiveness into the bidding process, make all of our vendors work harder to give us their best possible product. Ultimately, our diverse supplier partnerships

empower both parties to create jobs, strengthen communities, and build value for our shareholders. As such, it is the policy of Comcast:

- A. to promote, increase, and improve the quality of the overall participation of minority, women, veteran, and service-disabled veteran-owned business enterprises in its purchases of materials and services;
- B. to provide maximum practical opportunity to minority, women, veteran, and disabled veteran-owned business enterprises to participate as suppliers of materials and services to Comcast; and
- C. to encourage subcontracting opportunities for minority, women, veteran, and disabled veteran-owned business enterprises by requiring Supplier Diversity Participation Plans from its prime suppliers.

3. PROPOSAL FOR PURCHASING GOODS AND SERVICES FROM MINORITY-OWNED BUSINESSES

Comcast promotes the purchasing of goods and services from Minority-Owned Businesses through its comprehensive Small and Minority Owned Business Preparation Plan which incorporates the following:

- A. Comcast employs a full-time Senior Manager of Supplier Diversity who reports to Comcast's Executive Director of Procurement. This individual is responsible for coordinating and managing Comcast's supplier diversity program and providing leadership, relationship management, and tactical direction to vendors looking to conduct business with Comcast.
- B. Comcast employs Directors of Purchasing along with procurement support staff in each of Comcast's four operating divisions who actively participate in advancing Comcast's supplier diversity initiatives and who are responsible for encouraging the inclusion of minority-owned vendors in the competitive bid process accomplished through the use of the following tactics:
 - 1) Training programs for procurement personnel that emphasize the importance of diversity initiatives and techniques to find qualified minority-owned suppliers to compete on bid opportunities.
 - 2) Establishment of supplier diversity goals.
 - 3) Development and use of a "score card" to measure actual versus goal for supplier diversity efforts.
 - 4) Partner with minority-owned and women business organizations. (See Section 4, below)
 - 5) Regularly update external communications regarding supplier diversity.
- C. To assist potential vendors in determining their eligibility to participate in Comcast's Supplier Vendor Diversity Program, Comcast publishes the Program's criteria and qualifications on its website, www.comcast.com. 1

Comeast's "Criteria and Qualifications document can be accessed on the web using the following link: http://www.comeast.com/corporate/about/diversity/suppliers/criteria.html

4. <u>BUSINESS PARTNERSHIP INITIATIVES</u>

Comcast is partnering with the following organizations, in an effort to identify qualified Minority-Owned Businesses.

- A. National Minority Supplier Diversity Council ("NMSDC"): Comcast is a national member of this organization. Additionally, we partner with eight of the local councils in order to find qualified minority-owned businesses with which to partner.
- B. Women's Business Enterprise National Council ("WBENC"): Comcast actively participates with WBENC nationally, Additionally, we partner with six local councils in order to find qualified women-owned business with which to partner.
- C. Women in Cable and Telecommunications ("WICT"): This is a cablespecific organization that assists Comcast in identifying and developing female leaders within the cable & telecommunications industries.
- D. National Association for Minorities in Cable ("NAMIC"): This is a cablespecific organization that assists Comcast in identifying and developing minority leaders within the cable industry.
- E. National Veteran Owned Business Association ("NaVOBA")
- F. Walter Kaitz Foundation: advocates for diversity in the cable and telecommunications industries. Comcast is an annual sponsor of the Walter Kaitz Fundraising Dinner and the Supplier Diversity Connection seminars at the National Cable Television Association ("NCTA") and Society of Cable Television Engineers ("SCTE") conferences.
- G. National Association of Women Business Owners ("NAWBO").
- Comcast also partners with numerous Chambers of Commerce that work to support supplier diversity.
- I. Member of Mid-South Minority Business Council which provides access to their database of certified minority-owned businesses.
- J. Member of Memphis Chapter of Black Business Association ("BBA")
- K. Member of Memphis Chapter of Hispanic Business Alliance ("HBA").

5. STATEMENT OF INTENT TO FOLLOW THE MINORITY-OWNED BUSINESS PARTICIPATION PLAN

Pursuant to this plan, Comcast shall strive to maximize participation of Minority-Owned Businesses through both prime and second tier contracting opportunities and shall strive to achieve a level of minority business participation representative of the population demographics of the state of Tennessee. On or before January 31 of each year, Comcast will prepare and submit an annual report to the Tennessee Regulatory Authority concerning Comcast's Minority-Owned Business Participation Plan and compliance with such plan.

Inquiries concerning this Plan may be directed to the Plan Administrator:

Ajamu Johnson Comcast Cable One Comcast Center Philadelphia, PA 19103 (215) 286-4052