Voice | Data | Internet | Wireless | Entertainment

EMBARQ™

Embarq
Mailstop: NCWKFR0313
14111 Capital Boulevard
Wake Forest, NC 27587
embarq.com

April 2, 2009

Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

Re: Joint Application of Embarq Corporation and CenturyTel, Inc. Regarding
        Transfers of Control of United Telephone Southeast LLC d/b/a Embarq, Embarq
        Communications, Inc. and Embarq Payphone Services, Inc.

Dear Sharla:

Per Ed's e-mail dated April 1, 2009, at 7:05 p.m. enclosed are the original and four copies of Exhibit A that were omitted from the Supplemental Responses filed by Embarq on April 1, 2009. Should you have any questions and/or concerns, please feel free to contact me at 919-554-7236. Thank you again for your assistance.

Respectfully,

Susan Medlin

Susan Medlin

sm

Enclosures

Susan Medlin
Legal Assistant
Voice: (919)554-7236
Fax: (919)554-7913
susan.medlin@embarq.com

System	CenturyTel	Embarq	Comparison
Operations and Support Systems	System Used: DSET EzLocal LSR & ezViewCSR

Brief Description: Web-based interfaces that facilitate the submission of preorder and firm order requests from CenturyTel's Wholesale Customers ordering local service.

Link to description and system documentation:
http://business.centurytel.com/business/Wholesale/InterconnectionServices/Library/CenturyTelService Guide.pdf. (Hereinafter *CenturyTel Service Guide*) See pages 13, 19, 21, 26 and 27. | System Used: Integrated Request Entry System (IRES)

Brief Description: Web-based interface that facilitates the submission of preorder and firm order requests from Embarq's Wholesale Customers ordering local service.

Link to description and system documentation:
https://ires.embarq.com/.

Note: Both Embarq and CenturyTel will migrate to a new web-based ordering platform, EASE, in the future. | The companies currently use different systems to provide local service requests. Embarq's current IRES ordering system is more automated than CenturyTel's current system. The combined company will transition in the future to an altogether new ordering system, EASE, for local service requests. Embarq currently uses EASE for access service requests and is further developing the system for local service requests. |
| Maintenance and Repair | System Used: TRACS, Remedy

Brief Description: System used to provide history of customer maintenance issues and interfaces with other systems to provide tasks and dispatch for customer's open issues.

Link to process description:
See *CenturyTel Service Guide* at pages 13, 49 and 50. | System Used: WebRRS

Brief Description: On-line system used by CLECs to enter trouble/repair tickets.

Link to description and system documentation:
http://www2.embarq.com/wholesale/clec.html, and
http://www2.embarq.com/wholesale/docs/guides/une_guide.pdf. (Hereinafter *EMBARQ Wholesale Product Guide*). See pages 36-39. | The companies currently use different systems, although the functionality offered to wholesale customers is similar. Both companies allow trouble reports to be communicated by a telephone call, while Embarq's system also allows for reports to be taken online. |
| Number Portability | System Used: Verisign

Brief Description: Interface to the National Porting Administration Center for provisioning ported end-user data

Link to process description: See *CenturyTel Service Guide* at pages 34-35. | System Used: Service Order Administration (SOA)

Brief Description: Interface to the National Porting Administration Center for provisioning ported end-user data.

Link to description and system documentation:
http://www2.embarq.com/wholesale/clec_products_localnum.html, and
EMBARQ Wholesale Product Guide at 24. | The companies currently use different systems, although the functionality offered to wholesale customers is similar. |

	CenturyTel	Embarq	Comparison
911 Records	System Used: Reliance Brief Description: Provides data management and ALI response software for CenturyTel's Regional 911 database. Link to description and system documentation: See *CenturyTel Service Guide* at pages 29, 34, 44-45.	System Used: 911 DataMaster Brief Description: Provides data management and ALI response software for Embarq's nationwide 911 database. Link to description and system documentation: See *EMBARQ Wholesale Product Guide* at pages 16-17.	The companies currently use different systems for 911 Records, although the functionality offered to wholesale customers is similar.
Billing	System Used: Ensemble Brief Description: Ensemble invoices the monthly recurring charges for the services and features installed as requested by the CLEC Customer and any non-recurring charges for service requests completed since the previous billing period. Link to description and system documentation: See *CenturyTel Service Guide* at pages 37-38.	System Used: Customer Access Support System (CASS) Brief Description: Invoices the monthly recurring charges for the services and features installed as requested by the Wholesale Customer and any non-recurring charges for service requests completed since the previous billing period. Link to description and system documentation: See *EMBARQ Wholesale Product Guide* at pages 40-47.	The companies currently use different systems for CLEC billing, although the functionality offered to wholesale customers is similar. Both companies offer paper as well as a form of electronic bill media.
Performance Measures	System Used: DSET EzLocal LSR Gateway Brief Description: EzLocal is an electronic database that allows CLECs to view service request results. Link to description and system documentation: See *CenturyTel Service Guide* at pages 13, 19, 26-27.	System Used: CLEC Service Performance Reporting System (CSPRS). Brief Description: CSPRS is an electronic database that allows CLECs to view service performance data Link to description and system documentation: https://csprs.embarq.com/Instructions/Help.pdf	The companies currently use different systems to track performance results, although the functionality offered to the wholesale customers is similar. Current provisioning intervals may differ between the companies. Intervening CLECs do not interconnect with CenturyTel in Tennessee.

| Directory Listings | **System Used:** Ensemble/CenturyTel Online Listing Editor (COLE)

Brief Description: Houses directory listings for all CenturyTel customers

Link to process description: *See CenturyTel Service Guide* at pages 30-31, 46-48. | **System Used:** Subscriber Universal Directory System (SUDS)

Brief Description: Houses directory listings for all Embarq customers

Link to description and system documentation: *See EMBARQ Wholesale Product Guide* at page 31. | The companies currently use different systems for Directory Assistance, although the functionality offered to wholesale customers is similar.

Both Embarq and CenturyTel place a CLEC's local listings in the national 411 database when the CLEC so requests. The terms for such work is either made part of the parties' interconnection agreement or, in CenturyTel's case, is more typically provided pursuant to a separate DA agreement.

Regarding white page directory listings, Embarq provides galley proofs upon request. CenturyTel provides annual galley proofs if provided for in the terms of the interconnection agreement.

CLECs may check local white page listings online for spelling and other errors in both companies' systems. Embarq's online system allows the CLEC to review the listing format. |