

May 19, 2009

Mr. Carsie Mundy, Chief Consumer Services Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 RECEIVED
CONSUMER SERVICES DIVISION

MAY 2 0 2009

TN REGULATORY AUTHORITY

08-00202

RE: Proposed method of communication to Southridge Homeowners

Dear Mr. Mundy:

Based on the direction we received from the Directors of the TRA at yesterday's conference I am proposing the following method to communicate the status of the East Montgomery Lagoon Project to the Southridge residents. Tennessee Wastewater will send a letter to the president of the homeowners association each 60 days at a designated time of the month to inform the residents of the progress of the lagoon project with a copy sent to you at the TRA. In addition, interested residents who wish an e-mail copy of the letter be sent to them will be accommodated if they furnish their e-mail address to Tennessee Wastewater. I welcome the opportunity to meet with you and discuss this. We are looking at cost effective ways to better communicate with the residents of Southridge.

Sincerely,

Charles Pickney, Jr.

Vice-President