

# TENNESSEE REGULATORY AUTHORITY

Mary W. Freeman  
Director



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March 13, 2009

The Honorable Curtis Johnson  
State Representative  
212 War Memorial Building  
Nashville, TN 37243

Dear Representative Johnson:

This is to acknowledge and thank you for your letter of March 9<sup>th</sup>, regarding Tennessee Wastewater Systems' petition for a rate increase. Like you, I have heard from many residents of the South Ridge Subdivision in Montgomery County, Tennessee regarding the proposed rate increase by Tennessee Wastewater Systems. These complaints along with complaints from other areas within Tennessee have been placed in Docket File 08-00202.

Tennessee Wastewater Service filed a petition in October of 2008 asserting a significant operating loss and requesting to increase rates throughout its service area. The Authority has granted interventions, including Consumer Advocate and Protection Division of the Attorney General's Office, in this case and has been developing a record since the filing of the petition. Please be assured that I am aware of the plight of these customers and approval of any rate increase will not be granted absent a thorough review and analysis of the company's financial condition and prospective rates necessary to ensure continued quality service to consumers.

Thank you for sharing your concerns and I will make sure you are advised of the hearing on this matter once the date has been set.

Sincerely,

A handwritten signature in black ink that reads "Mary W. Freeman". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

Mary W. Freeman  
Director