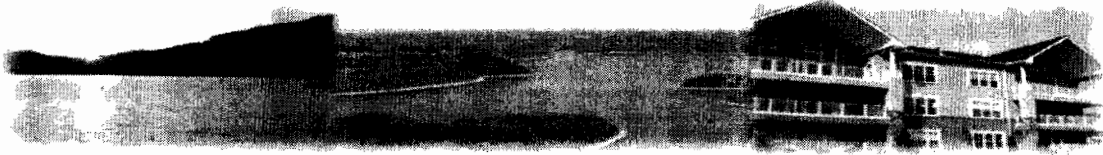


Highland Cove Condominiums HOA



PO Box 747, Smithville, TN 37166 • 615-215-1212 • Fax 615-215-1224

March 3, 2009

Tennessee Regulatory Authority
Att: Darlene Standley
460 James Robertson Parkway
Nashville, TN 37243

Re: Proposed 70% increase

Dear Sirs:

Our Association, Highland Cove Condominiums, is a customer of Tennessee Wastewater. The Association pays Tennessee Wastewater \$35.49 per unit per month, for a total of \$22,997.52 per year (\$1916.46 per month). We were disturbed to learn that Tennessee Wastewater is asking for a proposed 70% increase to the current rate, which would make our yearly rate \$39,095.

When the HOA was turned over to the owners in 2007, the Board was concerned about the \$35.49 per unit that was being charged by Tennessee Wastewater. To date, Tennessee Wastewater has provided service at Highland Cove a total of 3 times, since the system was installed in 2004. The service entailed pumping the tanks only. Although we do understand that the Pickney Systems are costly, we do not understand how a 70% increase could possibly be justified. Only three condos are currently being used full time. 51 of the 54 units were purchased as second homes and are only being used less than 10% of the year. All owners use less than the minimum water usage billed (under 1,100 gallons per month, as verified by DeKalb Utility), so servicing this system at our location takes little to no effort on the part of Tennessee Wastewater.

Highland Cove Condominiums Board of Directors and Association both agree that an increase can not possibly be justified at our development. We certainly could contract the pumping service out at a much lower rate than the amount that we are currently paying Tennessee Wastewater.

In fact we believe that based upon our usage and occupancy that we are currently be grossly overcharged and that a rate of \$3.50 per month more closely reflects our usage.

We appreciate your consideration in this matter.

Sincerely,

Highland Cove Board of Directors