

TENNESSEE REGULATORY AUTHORITY

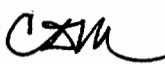


460 James Robertson Parkway
Nashville, Tennessee 37243-0505

January 30, 2009

MEMORANDUM

To: Docket File

From: Carsie D. Mundy 
Chief-Consumer Services Division

Subject: *Petition of Tennessee Wastewater Systems, Inc. For Approval to Amend Its Rates and Charges*
Docket No. 08-00202

Attached is one (1) complaint received by the Consumer Services Division expressing an opinion concerning Tennessee Wastewater System Inc.'s petition.

Attachments: 1

From: Nobody <nobody@ag03uw21.state.tn.us>
To: <ConsumerComplaint.TRA@state.tn.us>
Date: 1/22/2009 9:59 AM
Subject: Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by
() on Thursday, January 22, 2009 at 09:32:24

RECEIVED
CONSUMER SERVICES DIVISION

JAN 22 2009

TN REGULATORY AUTHORITY

next: /www/wwwroot/tra/response.htm

01_whole: Howard & Pam Patterson

02_ [REDACTED]

03_ [REDACTED]

04_State: TN

05_ZIP: 37043

06_County: Montgomery

07_Home_Telephone: [REDACTED]

08_Work_Telephone: N/A

09_email: [REDACTED]

10_Contact_time: Monday-Friday 10:00 am-12 noon

13_complaint_company: Proposed rate hike

14_contacted_util: No

15_complaint_descript: Southridge Homeowners are already paying ridiculous sewage rates. The proposed rate hike is not reasonable.
