

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

December 22, 2008

IN RE:

PETITION OF INTER-TEL NETSOLUTIONS, INC. FOR  
APPROVAL TO CHANGE THE NAME ON ITS OPERATING  
AUTHORITY TO MITEL NETSOLUTIONS, INC.

DOCKET NO.  
08-00176

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ORDER GRANTING APPROVAL OF NAME CHANGE

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This matter came before Chairman Tre Hargett, Director Eddie Roberson, and Director Sara Kyle of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on December 15, 2008, upon the petition of Inter-Tel NetSolutions, Inc. ("ITN" or "Company") to change its name.

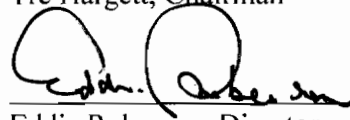
ITN was granted authority to resell interexchange long distance telecommunications services in Tennessee by the Tennessee Public Service Commission in Docket No. 95-03325 at a Commission Conference held on October 11, 1995. In an Order dated January 3, 2006 in Docket No. 05-00272, ITN was granted a Certificate of Public Convenience and Necessity to resell local telecommunications services in Tennessee. On September 18, 2008, Inter-Tel NetSolutions, Inc. filed a Petition to change its name to Mitel NetSolutions, Inc.

Based upon careful consideration of the record of this matter and upon a finding that the Company has satisfied the requirements of Tenn. Comp. R. & Regs. 1220-4-1-.08, the panel unanimously voted to approve the name change.

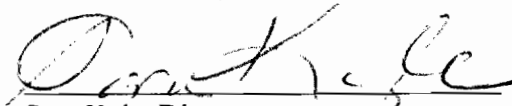
**IT IS SO ORDERED.**



Tre Hargett, Chairman



Eddie Roberson, Director



Sara Kyle, Director