BEFORE THE TENNESSEE PUBLIC UTILITIES COMMISSION NASHVILLE, TENNESSEE TO PUBLIC UTILITY COMMISSION In the Matter of APPLICATION OF CHARTER COMMUNICATIONS OPERATING LLC APPLICATION FOR A STATE-ISSUED OCKET OF FRANCHISE AUTHORITY ON THE MATTER COMMISSION DOCKET NO. 08-00169 CERTIFICATE OF FRANCHISE AUTHORITY

NINTH AMENDMENT TO SPECTRUM SOUTHEAST, LLC'S CERTIFICATE OF FRANCHISE AUTHORITY

Pursuant to the Competitive Cable and Video Services Act, Spectrum Southeast, LLC, an indirect subsidiary of Charter Communications, Inc. ("Charter"), seeks to amend its Certificate of Franchise Authority. In support of this request, Charter states as follows:

- The Tennessee Regulatory Authority ("TRA") granted Charter a Certificate of Franchise on October 7, 2008.
- 2. On January 13, 2012, Charter filed its First Amendment to its Certificate of Franchise Authority, which the TRA granted on February 21, 2012.
- 3. On June 22, 2015, Charter filed its Second Amendment to its Certificate of Franchise Authority, which the TRA granted on June 29, 2015.
- 4. On May 10, 2016, Charter filed its Third Amendment to its Certificate of Franchise Authority, which the TRA granted on May 19, 2016.
- 5. March 28, 2017, Charter filed its Fourth Amendment to its Certificate of Franchise Authority, which the TRA granted on April 6, 2017.
- 6. On August 7, 2017, Charter filed its Fifth Amendment to its Certificate of Franchise Authority, which the TRA granted on August 14, 2017.

- 7. On October 8, 2018, Charter filed to renew is Certificate of Franchise Authority, which the Tennessee Public Utilities Commission ("PUC") on October 25, 2018.
- 8. On December 27, 2018, Charter provided notice to the PUC that, effective January 1, 2019, it would assign its Certificate of Franchise Authority to Spectrum Southeast, LLC.
- 9. On August 1, 2019, Charter filed its Sixth Amendment to its Certificate of Franchise Authority to transfer the service areas listed on Trenton TV Cable Company's Certificate of Franchise Authority to Spectrum Southeast, LLC, which the PUC granted on August 23, 2019.
- 10. On November 29, 2021, Charter filed its Seventh Amendment to its Certificate of Franchise Authority, which the PUC granted on December 8, 2021.
- 11. On February 2, 2022, Charter filed its Eighth Amendment to its Certificate of Franchise Authority, which the PUC granted on February 22, 2022.
- 12. Charter asks to add the unincorporated area of Anderson County; City of Athens (McMinn County); City of Blaine (Grainger County); Town of Burns (Dickson County); Town of Charlotte (Dickon County); City of Copperhill (Polk County); City of Crab Orchard (Cumberland County); unincorporated Dickson County; City of Ducktown (Polk County); Town of Eastview (McNairy County); City of Etowah (McMinn County); City of Friendsville (Blount County); City of Greenback (Loudon County); unincorporated Greene County; Town of Guys (McNairy County); City of Harriman (Roane County); Town of Hickory Valley (Hardeman County); Town of Hornsby (Hardeman County); City of LaFollette (Campbell County); City of Maynardsville (Union County); City of Parkers Crossroads (Henderson County); City of Plainview (Union County); unincorporated Polk County; City of Rockford (Blount County); City

of Rockwood (Roane County); City of Soddy-Daisy (Hamilton County); Town of Stantonville (McNairy County); Town of Spring City (Rhea County); unincorporated Unicoi County; unincorporated Union County; Town of Venore (Monroe County) to its Certificate of Franchise Authority.

13. Pursuant to TCA § 7-59-305, the required affidavit is attached as Exhibit A.

Respectfully Submitted,

Amanda Lanham

AFFIDAVIT OF ADAM E. FALK

DISTRICT OF COLUMBIA

- I, Adam E. Falk, in accordance with the requirements of the Competitive Cable and Video Services Act, affirm that the following statements are true and correct:
- I am Senior Vice President, State Government Affairs with Charter Communications, Inc., the parent company of Spectrum Southeast, LLC ("Charter"). Charter is the holder of a state issued Certificate of Franchise Authority, which was renewed by the Tennessee Public Utilities Commission on October 25, 2018.
- 2. Pursuant to the TCA § 7-59-305(b)(2)(B), Charter has enclosed a filing fee of \$500.
- 3. Charter plans to begin providing cable service for purchase to the <u>Anderson County; City of Athens (McMinn County); City of Blaine (Grainger County); Town of Burns (Dickson County); Town of Charlotte (Dickon County); City of Copperhill (Polk County); City of Crab Orchard (Cumberland County); unincorporated Dickson County; City of Ducktown (Polk County); Town of Eastview (McNairy County); City of Etowah (McMinn County); City of Friendsville (Blount County); City of Greenback (Loudon County); unincorporated Greene County; Town of Guys (McNairy County); City of Harriman (Roane County); Town of Hickory Valley (Hardeman County); Town of Hornsby (Hardeman County); City of LaFollette (Campbell County); City of Maynardsville (Union County); City of Parkers Crossroads (Henderson County); City of Plainview (Union County); unincorporated Polk County; City of Rockford (Blount County); City of Rockwood (Roane County); City of Soddy-Daisy (Hamilton County); Town of Stantonville (McNairy County); Town of Spring City (Rhea County); unincorporated Union County; unincorporated Union County; Town of</u>

- <u>Venore (Monroe County)</u> (collectively "New Franchise Areas") within twenty four months of the date of the amendment of the certificate of franchise authority.
- 4. Pursuant to TCA § 7-59-305(c)(4), Charter will indemnify and hold harmless the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of the political subdivision, individually and collectively, referred to in TCA § 7-59-318 as the "indemnitee."
- 5. Pursuant to the TCA § 7-59-305(c)(9), Charter will comply with the Competitive Cable and Video Services Act, including the applicable non-discrimination and service deployment requirements of TCA § 7-59-311. Further, Charter acknowledges the provisions of TCA § 7-59-312 regarding the enforcement of non-discrimination and deployment requirements.
- 6. Charter will provide notice to the "New Franchise Areas" regarding its right to implement a franchise fee consistent with Competitive Cable and Video Services Act.
- 7. Charter will provide notice to the "New Franchise Areas" ten days prior to activating service.
- 8. Charter has the managerial, financial and technical qualifications to provide cable service.
- 9. Charter's principal executive officers are listed on Exhibit A.
- 10. Marva Johnson, Michael Chowaniec, Ellen Call, and Zachary Bates are authorized to represent Charter before the PUC.
- 11. Pursuant to TCA §§ 7-59-305(c)(6) and 7-59-305(d)(3), Charter, as an incumbent cable operator, is deemed by operation of law to have the managerial, financial and technical qualifications to provide cable service.
- 12. Pursuant to TCA § 7-59-305(c)(7), Charter strives to resolve any complaints concerning its cable service as expeditiously as possible. Should a customer have any complaint regarding

quality of service, equipment malfunctions, or similar matters, the customer should first contact Spectrum Customer Service (available 24 hours a day) at 855-757-7328 for residential customers. If a complaint remains unresolved, the customer may elect to mail a complaint to Spectrum, Attention: Customer Complaint, 2 Digital Place, 4th floor, Simpsonville, SC 29681.

DISTRICT OF COLUMBIA

Sworn and subscribed before me, this 7th day of June, 2022.

My Commission Expires:

Spectrum Southeast, LLC Officer's List

OFFICERS

Thomas M. Rutledge Chairman and Chief Executive Officer

John R. Bickham Vice Chairman

Christopher L. Winfrey Chief Operating Officer
Jessica M. Fischer Chief Financial Officer

David Ellen Senior Executive Vice President
Richard J. DiGeronimo Chief Product and Technology Officer

Richard R. Dykhouse Executive Vice President, General Counsel and Corporate Secretary

Jonathan Hargis Special Advisor to the Chief Operating Officer

Kevin D. Howard Executive Vice President, Chief Accounting Officer and Controller

Thomas Adams Special Advisor to the Chief Operating Officer

William McAllister Archer Executive Vice President, President of Spectrum Enterprise

Michael Dwight Bair Executive Vice President, Spectrum Networks
Cameron R. Blanchard Executive Vice President, Communications
Catherine C. Bohigian Executive Vice President, Government Affairs
Clifford L. Hagan Executive Vice President, Customer Operations

David Kline Executive Vice President, President of Spectrum Reach

Paul Marchand Executive Vice President, Human Resources

Stephanie Mitchko-Beale Executive Vice President, Chief Technology Officer

Thomas Monaghan Executive Vice President, Field Operations

Thomas Montemagno Executive Vice President, Programming Acquisition
James Nuzzo Executive Vice President, Business Planning and FP&A
Jacob H. Perlman Executive Vice President, Software Development and IT
Sharon Peters Executive Vice President, Chief Marketing Officer
Richard A. Ray Executive Vice President, Chief Commercial Officer