



Amanda Lanham

Director Local Government Affairs & Franchising

BY FEDEX

October 5, 2018

Chairman Robin Morrison Tennessee Public Utilities Commission 502 Deaderick Street, Fourth Floor Nashville, TN 37243

Re:

Application for Charter Communications Operating, LLC, to Renew Its State-Issued Certificate of Franchise Authority, Docket No. 08-00169

Dear Chairman Morrison:

Enclosed for filing in the above referenced docket is Charter Communications Operating, LLC's ("Charter's") Application to Renew Its State-Issued Certificate of Franchise Authority. Charter remitted the \$15,000 application fee under separate cover.

Please do not hesitate to contact me at (585) 756-1184 or amanda.lanham@charter.com if you have any questions.

Sincerely,

Amanda Lanham

Director, Local Government Affairs & Franchising

Charter Communications

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BEFORE THE TENNESSEE PUBLIC UTILITIES COMMISSION NASHVILLE, TENNESSEE

In the Matter of

APPLICATION OF CHARTER)	
COMMUNICATIONS OPERATING LLC)	
APPLICATION FOR A STATE-ISSUED)	DOCKET NO. 08-00169
CERTIFICATE OF FRANCHISE)	
AUTHORITY)	

AFFIDAVIT OF PAUL ABBOTT

DISTRICT OF COLUMBIA

I, Paul Abbott, in accordance with the requirements of the Competitive Cable and Video Services Act, TCA § 7-59-301 et seq., affirm that the following statements are true and correct:

- I am Vice President of Local Government Affairs and Franchising with Charter
 Communications, Inc., the parent company of Charter Communications Operating LLC
 ("Charter"). Charter is the holder of a State Issued Certificate of Franchise Authority,
 granted by the Tennessee Regulatory Authority on September 18, 2008.
- 2. I am an officer of Charter Communications, Inc.
- 3. Pursuant to the TCA § 7-59-305(b)(1)(F), Charter has remitted, under separate cover, the fee of \$15,000 in accordance with the aggregate population of the service areas included in this application as recorded by the 2010 census.
- 4. Pursuant to the TCA § 7-59-305(c)(1), Charter agrees to comply with all applicable federal and state laws and regulations to the extent that state laws and regulations are not in conflict with or superseded by this part or other applicable law and will timely file with the FCC all forms required by the FCC in advance of offering video services or cable services.

- Pursuant to the TCA § 7-59-305(c)(2), Charter attaches as Exhibit A a written description of the municipalities and unincorporated areas served by Charter's wholly owned, indirect subsidiaries.
- 6. Pursuant to the TCA § 7-59-305(c)(3), Charter affirms that, through its wholly owned, indirect subsidiaries Time Warner Cable Midwest LLC¹ and Interlink Communications Partners, LLC, it offers cable service to each of the service areas identified in Exhibit A as of the date of this application.
- 7. Pursuant to TCA § 7-59-305(c)(4), Charter will indemnify and hold harmless the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of the political subdivision, individually and collectively, referred to in TCA § 7-59-318 as the "indemnitee."
- 8. The principal place of business for Time Warner Cable Midwest LLC and Interlink Communications Partners, LLC is 12405 Powerscourt Drive, St. Louis, MO 63131.
- 9. Time Warner Cable Midwest LLC and Interlink Communications Partners, LLC are wholly owned and indirect subsidiaries of Charter Communications, Inc. The officers of Charter Communications, Inc. are as follows:

Thomas M. Rutledge Chairman and Chief Executive Officer John R. Bickham President and Chief Operating Officer

Christopher L. Winfrey Chief Financial Officer

David Ellen Senior Executive Vice President

Richard R. Dykhouse Executive Vice President, General Counsel and Corporate

Secretary

Jonathan Hargis Executive Vice President, Chief Marketing Officer

Thomas Adams Executive Vice President, Field Operations

¹ On September 15, 2018, Time Warner Cable Midwest LLC became Spectrum Mid-America, LLC. The name change was effected in Delaware, the entity's state of formation. Charter has filed with the Tennessee Secretary of State to change the name of the entity in the State of Tennessee. As soon as the name change is effective in Tennessee, Charter will formally notify the Tennessee Public Utilities Commission.

Michael Dwight Bair Executive Vice President, Spectrum Networks

James Blackley Executive Vice President, Engineering and Information

Technology

Catherine C. Bohigian Executive Vice President, Government Affairs Richard J. DiGeronimo Executive Vice President, Product and Strategy

David Kline Executive Vice President and President of Spectrum Reach

Paul Marchand Executive Vice President, Human Resources
Kathleen Mayo Executive Vice President, Customer Operations

Phillip Meeks Executive Vice President and President of Spectrum Enterprise

Thomas Montemagno Executive Vice President, Programming Acquisition

James Nuzzo Executive Vice President, Business Planning
David Scott Weber Executive Vice President, Network Operations

Kevin D. Howard Senior Vice President, Finance, Controller, Chief Accounting

Officer

- 10. Charter may be represented before the Tennessee Public Utilities Commission by Marva Johnson, Michael Chowaniec, Jason Keller, Nick Pavlis, and Zachary Bates.
- 11. Pursuant to TCA §§ 7-59-305(c)(6) and 7-59-305(d)(3), Charter, as an incumbent cable operator, is deemed by operation of law to have the managerial, financial and technical qualifications to provide cable service.
- 12. Pursuant to TCA § 7-59-305(c)(7) Charter strives to resolve any complaints concerning its cable service as expeditiously as possible. Charter maintains offices and trained maintenance staff to be promptly available to customers upon request, and technical personnel will be dispatched as warranted. If customers have any complaint regarding quality of service, equipment malfunctions, or similar matters, they should contact Charter's Customer Service, which is available 24 hours a day, at 855-707-7328 for legacy Time Warner Cable residential customers; 866-892-4249 for legacy Time Warner Cable business customers; 855-757-7328 for legacy Charter residential customers; and 800-314-7195 for Legacy Charter business customers. If a complaint remains unresolved, a customer may elect to write a brief explanation of the complaint and actions taken, and bring them to the attention of Charter's office by mailing to Spectrum, Attention: Customer Complaint, 2 Digital Place, 4th floor,

Simpsonville, SC 29681. If the dispute remains unresolved (after the customer has contacted Charter), local governments may designate additional assistance to customers regarding resolving complaints.

- 13. Pursuant to the TCA § 7-59-305(c)(9), Charter will comply with the Competitive Cable and Video Services Act, including the applicable non-discrimination and service deployment requirements of TCA § 7-59-311. Further, Charter acknowledges the provisions of TCA § 7-59-312 regarding the enforcement of non-discrimination and deployment requirements.
- 14. Pursuant to the TCA § 7-59-305(c)(10), Charter affirms that it will provide notice to an affected local government ten (10) days prior to providing service in that jurisdiction.
- 15. Pursuant to the TCA § 7-59-305(c)(11), Charter affirms that it will continue to comply with its Minority Owned Business Plan, attached as Exhibit B.

Lt. UP, Local Garb. ACLive Franchism

DISTRICT OF COLUMBIA

Sworn and subscribed before me, this _____ day of October, 2018.

July 31, 2023

ATTACHMENT A

FRANCHISE AREAS

Charter, through its wholly owned, indirect subsidiaries, serves each of the communities listed below.

Adamsville	City	Interlink Communications Partners, LLC
Alamo	City	Interlink Communications Partners, LLC
Alexandria	Town	Interlink Communications Partners, LLC
Algood	City	Interlink Communications Partners, LLC
Altamont	Town	Interlink Communications Partners, LLC
Ashland City	Town	Interlink Communications Partners, LLC
Atwood	Town	Interlink Communications Partners, LLC
Baneberry	City	Interlink Communications Partners, LLC
Baxter	City	Interlink Communications Partners, LLC
Bean Station	City	Interlink Communications Partners, LLC
Bedford	County	Interlink Communications Partners, LLC
Beersheba Springs	Town	Interlink Communications Partners, LLC
Bell Buckle	Town	Interlink Communications Partners, LLC
Bells	City	Interlink Communications Partners, LLC
Benton	County	Interlink Communications Partners, LLC
Bethel Springs	Town	Interlink Communications Partners, LLC
Blount	County	Interlink Communications Partners, LLC
Bluff City	City	Interlink Communications Partners, LLC
Bolivar	City	Time Warner Cable Midwest LLC
Bradford	Town	Time Warner Cable Midwest LLC
Bradley	County	Interlink Communications Partners, LLC
Bristol	City	Interlink Communications Partners, LLC
Brownsville	City	Time Warner Cable Midwest LLC
Bruceton	City	Interlink Communications Partners, LLC
Calhoun	City	Interlink Communications Partners, LLC
Camden	Town	Interlink Communications Partners, LLC
Carter	County	Interlink Communications Partners, LLC
Centertown	City	Interlink Communications Partners, LLC
Centerville	Town	Interlink Communications Partners, LLC
Charleston	City	Interlink Communications Partners, LLC
Cheatham	County	Interlink Communications Partners, LLC
Chester	County	Interlink Communications Partners, LLC
Church Hill	Town	Interlink Communications Partners, LLC
Claiborne	County	Time Warner Cable Midwest LLC
Clarksburg	City	Interlink Communications Partners, LLC

Clarksville	City	Interlink Communications Partners, LLC
Cleveland	City	Interlink Communications Partners, LLC
Clifton	City	Interlink Communications Partners, LLC
Coalmont	City	Interlink Communications Partners, LLC
Cocke	County	Interlink Communications Partners, LLC
Coffee	County	Interlink Communications Partners, LLC
Collinwood	City	Interlink Communications Partners, LLC
Columbia	City	Interlink Communications Partners, LLC
Cookeville	City	Interlink Communications Partners, LLC
Coopertown	Town	Interlink Communications Partners, LLC
Crockett	County	Interlink Communications Partners, LLC
Crossville	City	Interlink Communications Partners, LLC
Crump	City	Interlink Communications Partners, LLC
Cumberland	County	Interlink Communications Partners, LLC
Dandridge	Town	Interlink Communications Partners, LLC
Dayton	City	Interlink Communications Partners, LLC
Decatur	Town	Interlink Communications Partners, LLC
Decatur	County	Interlink Communications Partners, LLC
Decaturville	Town	Interlink Communications Partners, LLC
Dekalb	County	Interlink Communications Partners, LLC
Dowelltown	Town	Interlink Communications Partners, LLC
Doyle	City	Interlink Communications Partners, LLC
Dyer	County	Interlink Communications Partners, LLC
Dyer	City	Time Warner Cable Midwest LLC
Elizabethton	City	Interlink Communications Partners, LLC
Farragut	Town	Interlink Communications Partners, LLC
Fayetteville	City	Interlink Communications Partners, LLC
Franklin	County	Interlink Communications Partners, LLC
Gadsden	Town	Interlink Communications Partners, LLC
Gates	Town	Time Warner Cable Midwest LLC
Gatlinburg	City	Interlink Communications Partners, LLC
Gibson	Town	Interlink Communications Partners, LLC
Gibson	County	Interlink Communications Partners, LLC
Gibson	County	Time Warner Cable Midwest LLC
Giles	County	Interlink Communications Partners, LLC
Gleason	City	Interlink Communications Partners, LLC
Gordonsville	Town	Interlink Communications Partners, LLC
Grainger	County	Interlink Communications Partners, LLC
Graysville	Town	Interlink Communications Partners, LLC
Greenfield	City	Interlink Communications Partners, LLC
Gruetli-Laager	City	Interlink Communications Partners, LLC

C1	C	Tetal' 1 Communication Product LLC
Grundy	County	Interlink Communications Partners, LLC
Halls	Town	Time Warner Cable Midwest LLC
Hamblen	County	Interlink Communications Partners, LLC
Hamilton	County	Interlink Communications Partners, LLC
Hardeman	County	Time Warner Cable Midwest LLC
Hardin	County	Interlink Communications Partners, LLC
Hawkins	County	Interlink Communications Partners, LLC
Haywood	County	Time Warner Cable Midwest LLC
Henderson	City	Interlink Communications Partners, LLC
Henderson	County	Interlink Communications Partners, LLC
Henning	Town	Time Warner Cable Midwest LLC
Henry	Town	Interlink Communications Partners, LLC
Henry	County	Interlink Communications Partners, LLC
Hickman	County	Interlink Communications Partners, LLC
Hohenwald	City	Interlink Communications Partners, LLC
Hollow Rock	City	Interlink Communications Partners, LLC
Hornbeak	Town	Time Warner Cable Midwest LLC
Huntingdon	Town	Interlink Communications Partners, LLC
Iron	Town	Interlink Communications Partners, LLC
Jackson	City	Interlink Communications Partners, LLC
Jasper	Town	Interlink Communications Partners, LLC
Jefferson	County	Interlink Communications Partners, LLC
Jefferson City	City	Interlink Communications Partners, LLC
Johnson	County	Interlink Communications Partners, LLC
Johnson City	City	Interlink Communications Partners, LLC
Kenton	Town	Time Warner Cable Midwest LLC
Kimball	Town	Interlink Communications Partners, LLC
Kingsport	City	Interlink Communications Partners, LLC
Knox	County	Interlink Communications Partners, LLC
Lake	County	Time Warner Cable Midwest LLC
Lauderdale	County	Time Warner Cable Midwest LLC
Lawrence	County	Interlink Communications Partners, LLC
Lawrenceburg	City	Interlink Communications Partners, LLC
Lebanon	City	Interlink Communications Partners, LLC
Lenoir City	City	Interlink Communications Partners, LLC
Lewis	County	Interlink Communications Partners, LLC
Lewisburg	City	Interlink Communications Partners, LLC
Lexington	City	Interlink Communications Partners, LLC
Liberty	Town	Interlink Communications Partners, LLC
Lincoln	County	Interlink Communications Partners, LLC
Loretto	City	Interlink Communications Partners, LLC
Loreno	City	miching Communications Latiticis, EEC

Loudon	City	Interlink Communications Partners, LLC
Loudon	County	Interlink Communications Partners, LLC
Louisville	City	Interlink Communications Partners, LLC
Madison	County	Interlink Communications Partners, LLC
Madisonville	City	Interlink Communications Partners, LLC
Manchester	City	Interlink Communications Partners, LLC
Marion	County	Interlink Communications Partners, LLC
Marshall	County	Interlink Communications Partners, LLC
Martin	City	Interlink Communications Partners, LLC
Maury	County	Interlink Communications Partners, LLC
Maury City	City	Interlink Communications Partners, LLC
Mcewen	City	Interlink Communications Partners, LLC
Mckenzie	City	Interlink Communications Partners, LLC
Mclemorsville	City	Interlink Communications Partners, LLC
Meminn	County	Interlink Communications Partners, LLC
Mcminnville	City	Interlink Communications Partners, LLC
Menairy	County	Interlink Communications Partners, LLC
Meigs	County	Interlink Communications Partners, LLC
Milan	City	Interlink Communications Partners, LLC
Milledgeville	Town	Interlink Communications Partners, LLC
Monroe	County	Interlink Communications Partners, LLC
Monteagle	City	Interlink Communications Partners, LLC
Monterey	Town	Interlink Communications Partners, LLC
Montgomery	County	Interlink Communications Partners, LLC
Moore	County	Interlink Communications Partners, LLC
Morrison	Town	Interlink Communications Partners, LLC
Morristown	City	Interlink Communications Partners, LLC
Mount Carmel	Town	Interlink Communications Partners, LLC
Mount Pleasant	City	Interlink Communications Partners, LLC
Mountain City	Town	Interlink Communications Partners, LLC
New Hope	City	Interlink Communications Partners, LLC
New Market	City	Interlink Communications Partners, LLC
Newbern	City	Interlink Communications Partners, LLC
Newport	City	Interlink Communications Partners, LLC
Obion	County	Interlink Communications Partners, LLC
Obion	Town	Interlink Communications Partners, LLC
Obion	County	Time Warner Cable Midwest LLC
Palmer	City	Interlink Communications Partners, LLC
Paris	City	Interlink Communications Partners, LLC
Parsons	Town	Interlink Communications Partners, LLC
Pigeon Forge	City	Interlink Communications Partners, LLC
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Pleasant View	Town	Interlink Communications Partners, LLC
Powells Crossroads	City	Interlink Communications Partners, LLC
Pulaski	City	Interlink Communications Partners, LLC
Putnam	County	Interlink Communications Partners, LLC
Rhea	County	Interlink Communications Partners, LLC
Ridgely	Town	Time Warner Cable Midwest LLC
Ripley	City	Time Warner Cable Midwest LLC
Rives	Town	Interlink Communications Partners, LLC
Roane	County	Interlink Communications Partners, LLC
Robertson	County	Interlink Communications Partners, LLC
Rogersville	Town	Interlink Communications Partners, LLC
Rutherford	Town	Time Warner Cable Midwest LLC
Rutledge	City	Interlink Communications Partners, LLC
Saltillo	Town	Interlink Communications Partners, LLC
Samburg	Town	Time Warner Cable Midwest LLC
Savannah	City	Interlink Communications Partners, LLC
Selmer	City	Interlink Communications Partners, LLC
Sevier	County	Interlink Communications Partners, LLC
Sevierville	City	Interlink Communications Partners, LLC
Sharon	Town	Interlink Communications Partners, LLC
Shelbyville	City	Interlink Communications Partners, LLC
Smith	County	Interlink Communications Partners, LLC
South Fulton	City	Time Warner Cable Midwest LLC
South Pittsburg	City	Interlink Communications Partners, LLC
Sparta	City	Interlink Communications Partners, LLC
Spencer	City	Interlink Communications Partners, LLC
Spring Hill	Town	Interlink Communications Partners, LLC
St. Joseph	City	Interlink Communications Partners, LLC
Sullivan	County	Interlink Communications Partners, LLC
Sweetwater	City	Interlink Communications Partners, LLC
Tellico	Village	Interlink Communications Partners, LLC
Thompson's Station	Town	Interlink Communications Partners, LLC
Tiptonville	Town	Time Warner Cable Midwest LLC
Tracy City	City	Interlink Communications Partners, LLC
Trezevant	Town	Interlink Communications Partners, LLC
Trimble	City	Interlink Communications Partners, LLC
Troy	City	Interlink Communications Partners, LLC
Tullahoma	City	Interlink Communications Partners, LLC
Union City	Town	Interlink Communications Partners, LLC
Van Buren	County	Interlink Communications Partners, LLC
Viola	City	Interlink Communications Partners, LLC

Warren	County	Interlink Communications Partners, LLC
Wartrace	Town	Interlink Communications Partners, LLC
Washington	County	Interlink Communications Partners, LLC
Watauga	City	Interlink Communications Partners, LLC
Watertown	City	Interlink Communications Partners, LLC
Wayne	County	Interlink Communications Partners, LLC
Waynesboro	City	Interlink Communications Partners, LLC
Weakley	County	Interlink Communications Partners, LLC
White	County	Interlink Communications Partners, LLC
White Pine	City	Interlink Communications Partners, LLC
Whitwell	City	Interlink Communications Partners, LLC
Williamson	County	Interlink Communications Partners, LLC
Wilson	County	Interlink Communications Partners, LLC
Woodland Mills	City	Interlink Communications Partners, LLC

ATTACHMENT B

Minority-Owned Business Participation Plan

Pursuant to the Competitive Cable and Video Services Act, TCA § 7-59-301 et seq., (the "Act"), Charter submits this Minority Owned Business Participation Plan (the "Plan") as part of its Application to Renew its State-Issued Certificate of Franchise Authority ("SICFA").

I. PURPOSE

The Act requires applicants for a SICFA to maximize opportunities for Minority Owned Businesses in the cable industry. To accomplish this goal, the Act requires applicants for a SICFA to submit a Plan and, once the SICFA is granted, to submit annual reports to the Tennessee Public Utilities Commission demonstrating the providers' compliance with such Plan.

II. **DEFINITIONS**

For the purposes of this Plan, unless the context otherwise requires, a "Minority Owned Business" means a business that is solely owned, or at least fifty-one percent (51 %) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of (a) past practices of discrimination based on race, religion, ethnic background, or sex including, but not limited to, women; (b) a disability as defined in T.C.A. § 4-26-201 including, but not limited to, disabled veterans; or (c) past practices of racial discrimination against African-Americans. TCA § 7-59-313(a)(1).

A "Minority Owned Business Participation Plan" means a business plan for actively soliciting bids from minority owned businesses and letting contracts to such businesses when establishing, providing or expanding cable or video services and related support facilities. Such plan shall include the following information: (a) a proposal for purchasing goods and services

from minority owned businesses; (b) information on programs to provide technical assistance to such businesses; and (c) a statement of intent to follow its minority owned business participation plan. TCA § 7-59-313(a)(2).

III. CHARTER PLAN

Charter believes in diversity and inclusion in all aspects of its business to distinguish itself as a company that delivers a diversity of skills, experiences, perspectives and products. Charter views its suppliers as true partners who support our employees and, ultimately, our customers. Diversity and inclusion is an important part of Charter's mission to integrate the highest quality service with superior entertainment and communications products. To further its diversity and inclusion efforts, Charter has a Chief Diversity Officer, who is responsible for the overall strategic development and implementation of Charter's diversity and inclusion initiatives. In addition, Charter recently created the External Diversity and Inclusion Council, which will advise Charter on its strategy to enhance diversity and inclusion across the company.

To ensure the participation of Minority Owned Businesses in its procurement processes, Charter will continue to monitor development opportunities for Minority Owned Businesses, and encourage such businesses to participate in and bid on contracts and subcontracts. Charter will continue to engage with a number of external resources, including but not limited to the Chambers of Commerce, the Tennessee Department of Economics and Community Development, and the Small Business Administration's Office of Minority Business, to locate and use diverse suppliers in its procurement procedures. Charter has – and will continue to maintain – a robust tracking procedure to monitor the participation of Minority Owned Businesses in its supply chain. Where appropriate and feasible, Charter will offer Minority

Owned Businesses assistance with technical, insurance, bonding, licensing, and production requirements.

Charter will endeavor to maximize participation of Minority Owned Businesses through both prime and second tier business contracting opportunities and will endeavor to achieve a level of Minority Owned Business participation that is representative of the population demographics of the state of Tennessee.

As required by the Act, by January 31 of each year, Charter will prepare and submit an annual report to the Tennessee Public Utilities Commission to demonstrate compliance with its Plan. Additionally, Charter will fully cooperate with any surveys and studies required by the Commission.