

September 4, 2012

Tennessee Regulatory Authority  
Attention Sharla Dillon, Dockets and Records  
Manager  
460 James Robertson Pkwy.  
Nashville, Tennessee 37243

Re: Notification of Image Access, Inc. d/b/a NewPhone to Relinquish  
Telecommunications Authorizations in Tennessee.  
Relating to Docket Nos. 03-00270, 04-00213 and 08-00143.

Dear Ms Dillon:

Image Access, Inc. d/b/a NewPhone (“Image Access” or the “Company”) hereby notifies the Commission that it wishes to relinquish its Tennessee Regulatory Authority (“TRA” or “Commission”) telecommunications carrier authorizations effective immediately.

Image Access provided intrastate telecommunications services in Tennessee under the authority granted by the Commission pursuant to TRA Docket Nos. 03-00270 and 04-00213. In addition, pursuant to Commission Docket No. 08-00143, Image Access was designated as an Eligible Telecommunications Carrier (“ETC”). As explained below, the Company desires to surrender and relinquish each of these authorizations and designations effective immediately.

As of July 18, 2012, all of Image Access’ Tennessee customers have been disconnected. Image Access currently has no customers in Tennessee. Accordingly, Image Access hereby provides notice to the Commission that it wishes to relinquish its TRA Certificates of Authority and ETC designations, and to withdraw its Tariffs on file with the Commission.

Wherefore, the Company respectfully requests that the Commission cancel its Certificates of Authority and Tariffs and rescind its ETC designations effective immediately, and that Image Access be removed from all TRA jurisdictional and mailing lists. Image Access further respectfully requests that the Commission acknowledge receipt of this request and provide the Company notice of Certificate and Tariff cancellations and ETC status rescission.

Should the Commission have any questions regarding this filing, please contact me.

Respectfully submitted,

---

Jim Dry

President  
Image Access, Inc., d/b/a NewPhone  
5555 Hilton Ave., Suite 415  
Baton Rouge, LA 70808  
Phone: 225-214-4414  
Fax: 225-214-4111

## VERIFICATION

I, Jim R. Dry, state that I am President of Image Access, Inc. d/b/a NewPhone (“NewPhone”), and am authorized to represent NewPhone, and to make this verification on its behalf. The statements in the foregoing document relating to NewPhone, except as otherwise specifically attributed, are true and correct to the best of my knowledge and belief.

I declare under penalty of perjury that the foregoing is true and correct.

\_\_\_\_\_  
Jim R. Dry  
President

Subscribed and sworn to before me this \_\_\_\_ day of September, 2012.

\_\_\_\_\_  
Notary Public  
Notary/Bar Roll No.: \_\_\_\_\_  
My Commission Expires: \_\_\_\_\_