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January 26, 2009

VIA OVERNIGHT MAIL

Honorable Jones, Chairman
Attn: Sharla Dillon, Dockets
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-9021
(615) 741-3939

filed electronically in docket office on 01/26/09

Re: Image Access, Inc. d/b/a NewPhone

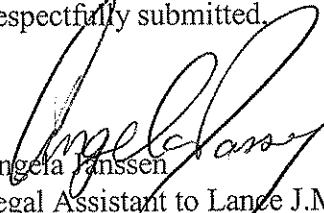
Dear Ms. Dillon:

Enclosed please find for filing an original and four (4) copies of tariff revisions to IMAGE ACCESS, INC. d/b/a NewPhone's Tennessee Tariff No. 3 with an effective date of February 26, 2009. This filing has also been sent via e-mail to sharla.dillon@state.tn.us on January 26, 2009.

These tariff changes reflect the incorporation of Lifeline and Link Up language.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me via phone (678.775.2253) or email (ajanssen@telecomcounsel.com).

Respectfully submitted,


Angela Janssen
Legal Assistant to Lance J.M. Steinhart
Attorney for Image Access, Inc. d/b/a NewPhone

Enclosures

cc: Mr. Jim Dry

IMAGE ACCESS, INC. d/b/a NewPhone
Issued by: Gene R. Dry, President
3525 N. Causeway Blvd, Suite 501
Metairie, Louisiana 70002

Tennessee Tariff No. 3
Effective Date February 26, 2009
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Cancels 1st Revised Page 2

LOCAL EXCHANGE SERVICES

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	1 st Revised	20	Original
2	2 nd Revised*	21	Original
3	1 st Revised	22	Original
4	2 nd Revised*	23	Original
5	Original	24	Original
6	Original	25	Original
7	Original	26	Original
8	Original	27	Original*
9	Original	28	Original*
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		

* New or Revised Sheet

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LOCAL EXCHANGE SERVICES

E. Lifeline

(N)

1. Applicability:

- a. Lifeline discounts are applicable to local exchange services provided to eligible residential Applicants.

2. Territory:

- a. Within the base rate areas of all BellSouth Telecommunications, Inc. d/b/a AT&T Tennessee or AT&T Southeast ("AT&T Tennessee") exchanges as shown and defined in the Incumbent LEC's current and effective Tariffs on file with the Commission.

3. Discounts:

- a. Lifeline is provided as a reduction of the subscriber's access line rate for local service in amounts equal to the sum of the state and/or federal approved and supported credits.

4. Terms and Condition:

- a. Lifeline is provided only to the customer's principle residence.
- b. One low-income credit is available per household and applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low-income assistance programs identified in 5 following.
- c. Proof of eligibility in any of the qualifying low-income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility.
- d. When, for any reason, a customer is determined to be ineligible the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline account will be disconnected.
- e. Certification of eligibility in any of the qualifying low-income assistance programs will be required for any account that has been disconnected prior to the reestablishment of the service.

(N)

LOCAL EXCHANGE SERVICES

5. Eligible low-income assistance programs:

- a. The eligible low-income assistance programs are the same as those defined in the AT&T Tennessee's current and effective Tariffs on file with the Commission.

F. Link-Up

1. Link-Up is a connection assistance program, which provides for the reduction of applicable charges associated with connection of telephone service.
2. The applicant must meet the requirements for qualification for Lifeline Telephone Service.

(N)

(N)