

TENNESSEE REGULATORY AUTHORITY

Tre Hargett, Chairman
Eddie Roberson, Director
Sara Kyle, Director
Mary Freeman, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

October 23, 2008

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T.R.A. DOCKET ROOM

Mr. Jim Dry, President
Image Access, Inc. d/b/a NewPhone
P.O. Box 7517
Metairie, LA 70010

RE: *In the Matter of the Application of NewPhone for Designation as an Eligible Telecommunications Carrier*, Docket No. 08-00143

Dear Mr. Dry:

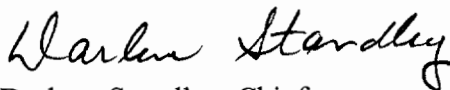
To complete the review of the above docket filed on behalf of NewPhone further information is needed as follows:

1. Pursuant to Authority Rule 1220-4-8-.04(3)(b)(5), provide a cite in NewPhone's tariff describing NewPhone's Lifeline and Link Up offering. In the absence of such cite, NewPhone must submit its Lifeline/Link Up tariff for Authority approval prior to continued review of its application.
2. Identify, by rate center, where in Tennessee NewPhone is currently providing local residential and business telecommunications services. In which of these rate centers is NewPhone serving consumers through the leasing of unbundled network elements?
3. Provide copies of, or instruction on where to locate NewPhone's current advertising of its services to Tennessee consumers. Further describe where the advertisements are being distributed and by what means.
4. Does the company offer services to customers other than Lifeline customers? If so, provide the connection charge and the basic service monthly recurring charges for these customers.
5. Describe NewPhone's advertising plan discussed in the application.
6. Describe NewPhone's use of "unbundled network equivalents" obtained through agreements with the ILEC.

7. Explain NewPhone's method of access and/or local service switching. If switching is obtained from another carrier by lease, what are NewPhone's transition plans for facilities based switching, if any?
8. Outline NewPhone's plans for ensuring its customers continue receiving telecommunications services should AT&T relinquish a particular service area.
9. Describe NewPhone's plans for demonstrating to the Authority that for those Lifeline customers served via resale of another carrier's services, NewPhone is not receiving the federal universal service Lifeline credit from the serving company and filing for credit with the Universal Service Administration Company.
10. NewPhone does not have a current Wireline Activity Report on file with the Authority. In accordance with the requirements established in Authority Docket No. 97-00309, NewPhone is required to file a Wireline Activity Report monthly. Submit a copy of NewPhone's most recent report.

This information should be provided no later than 2:00 p.m. on November 18, 2008, with reference to Docket No. 08-00143 on the response. In accordance with Authority rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Lewis De Board at (615) 741-2904, ext. 219.

Sincerely,



Darlene Standley, Chief
Utilities Division