



A CITIZENS COMMUNICATIONS COMPANY

180 S. Clinton Ave. 5th Floor Rochester, NY 14646

August 8, 2008

Chairman Tre Hargett c/o Sharla Dillon, Dockets and Records Manager Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0505

Dear Chairman Kyle:

Attached are an original and three copies of a Citizens Telecommunications Company of  $\stackrel{\frown}{\sim}$ Tennessee tariff filing for review and approval by the Tennessee Regulatory Authority.

> Citizens Telecommunications Company of Tennessee GENERAL CUSTOMER SERVICES TARIFF

> > Section 3 -Ninth Revised Page 5

> > > -First Revised Page 19 -First Revised Page 20

Section 11 -First Revised Page 14

-Second Revised Page 14.1

-Ninth Revised Page 25

08-00097

The enclosed replacement pages are an administrative correction for Case No. 2000-0197, as per the request of the Roger Knight, Tennessee Regulatory Authority Commission, The purpose of this filing is to increase Custom Calling Services rates for residential and business customers in the tariff.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

Leslie Zink

Manager, Pricing & Tariffs

Enclosure

C: Timothy Phillips, Esq.

(Adv26R)

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TN REGULATORY AUTHORITY UTILITIES DIVISION

### S3. Basic Local Exchange Service (Continued)

### S3.2 Monthly Exchange Rates (Continued)

### (D) (Continued)

Calls made to exchanges outside the customer's serving local calling area, but within the geographic boundaries of the county, are accessed by dialing 1+ and/or 0+ even though these particular calls may be intracounty and local. Calls to exchanges within the county which can only be reached by 1+ dialing will be blocked for those customers who subscribe to toll restricted service on their line.

#### Flat Rate Service S3.2.1

### (A) Rates and Charges

Class & Grade of Service					All Exchanges	<u> </u>	
Residence One Party Acce One Party Access Line Manual Access Line	ess Line				\$10.25 \$10.25	R1 KRL	(l) (T)
Business Flat Rate One Party Access Line One Party Access Line One Party Access Line Manual Access Line Manual Access Line (6)					\$33.25 \$31.25 \$28.25 \$33.25 \$31.25	B1 B1F B1AV KBL KBLF	(T) (I) (T)
Contract Period (1) ASOC	<u>MTM</u>	<u>6 mo</u> * FLB01	<u>1 yr</u> * FLB02	<u>2 yr</u> * FLB03	<u>3 yr <sup>*</sup></u> FLB04	<u>5 yr *</u> FLB05	
Market Area "A" <sup>(2)</sup> <sup>[4)</sup> Market Area "B" <sup>(3)</sup>	\$28.25 \$33.25	N/A \$12.50	\$19.00 \$12.00	N/A \$11.50	\$14.00 \$11.00	\$10.00 N/A	

<sup>\*</sup> Includes Touch Tone

Note (5) Applicable to the Cookeville, McMinnville and Sparta exchanges only

Note (6) Applicable to the Cookeville, Crossville, McMinnville and Sparta exchanges only

Continued Effective: September 8, 2008 (C)

(T)

(T)

Vice President Issued: July 7, 2008

Termination charges for 6 month - \$100, 1 Year - \$200, 2 Year - \$300, 3 Year - \$400, Note (1) and 5 Year - \$500

Note (2) Applicable to the Crossville, Pleasant Hill and Tansi Exchanges

Applicable to the McMinnville and Sparta exchanges only. Rate applies to existing and Note (3) future customers.

The tariffed rate for this service was \$31.25. The rate has temporarily been reduced to Note (4) \$28.25 as a result of a tax-offset credit provided under Public Chapter No. 195 and Tennessee Code Annotated § 67-6-222. This rate is subject to change in the future since it is dependent upon recovery funding levels issued by the State of Tennessee.

Citizens Tele	commu	Firs	st Revised Page 19						
<b>S3</b> .	Basic	Basic Local Exchange Service (Continued)							
S3.4	<u>Usage</u>	e Sensitive and Message Rate Se	ervice (Con	tinued)					
S3.4.4	Local	Exchange Access Rates for USS	and MRS	(Continued	<b>J</b> )				
	(B)	Business Service Individual Line*	Monthly <u>Rates</u> \$18.95	(I)	<u>S &amp; E</u> B1USS	(D)			
		Manual Access Line*	\$18.95	(I)	KBUSS	(D) (T) (D)			
		Automatic Access Line*	\$18.95	(I)	B1UAA	(D) (T)			

The Rotary Service Charge in Section S3.7 is applicable to all USS and MRS Access Lines.

Material on this page previously appeared in Section \_\_\_3\_, Page \_\_\_8\_\_.

Citizens	Telecommunications	Company	y of Tennessee
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First Revised Page 20

S3.	Basic Local Exchange Service (Continued)							
S3.4	Usage Sensitive and Message Rate Service (Continued)							
S3.4.4	Local	Exchange Access Rates for	USS and N	<u>/IRS</u>	(Continued)			
	(C)	Residence Service	Monthly <u>Rates</u>		<u>S &amp; E</u>			
		Individual Line- Message Service	\$5.62	(I)	R1MSG	(T) (D)		
		Individual Line -Usage Service	\$5.62	(I)	R1USS	(D) (T) (D)		
		Manual Access Line – Message Service	\$5.62	(I)	MALRM	(D) (T) (D)		
		Manual Access Line - Usage Service	\$5.62	(I)	MALRU	(D) (T)		

Material on this page previously appeared in Section 3, Page 9.

Citizens Telecommunications	Company of Tennessee
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First Revised Page 14

S11.	<u>Misce</u>	Ilaneous Service Arrangements (C	ontinued)				
S11.4	Custo	m Calling Services (Continued)					
S11.4.3	Rates						
			<u>Monthly</u>	<u>r Rate</u>			
			Residence	<u>Business</u>	<u>S &amp; E</u>		
	(1)	Call Forwarding, per line	\$4.99 (I)	\$4.99 (I)	CFR CFB		
	(2)	Call Waiting, per line	\$4.99 (I)	\$4.99 (I)	CWR CWB		
	(3)	Three-Way Calling, per line	\$4.99 (I)	\$5.00	3WCR 3WCB	(T) (T)	
	(4)	Speed Calling 8, per line	\$4.99 (I)	\$4.99 (I)	SC8R SC8B		
	(5)	Speed Calling 30, per line	\$4.99 (I)	\$5.00	SC30R SC30B		
	(6)	Toll Denial, per line	\$2.75	\$4.75	TRR TRB		
	(7)	Cancel Call Waiting, per line	\$1.00	\$2.00	CCWR CCWB		
	(8)	Distinctive Ring, per line	\$6.00	\$6.00	SRR SRB		
	(9)	Call Forwarding, Busy, per line	\$2.50 (I)	\$2.50 (I)	CFBR CFBB	(T)	
	(10)	Call Forwarding, No Answer, per line	\$2.50 (I)	\$2.50 (I)	CFNR CFNB		
	(11)	Call Forwarding Busy/No Answer, per line	\$2.50 (I)	\$2.50 (I)	CFBNB CFBNR	(T)	

Citizens Tele	ecomm	unications Company of Tenno	essee	S	econd Rev	rised	Page 14.1	
S11.	Miscel	laneous Service Arrangements	(Continued	d)				
S11.4	Custor	m Calling Services (Continued)						
S11.4.3	Rates	(Continued)	Mor Residence		Rate Business		<u> </u>	(T)
	(12)	Call Forwarding of a Call Waiting Call, per line	\$2.50	(1)	\$2.50	(1)	CFBR CFBR	Œ Œ
	(13)	Call Forwarding of a Call Waiting Call / No Answer, per line	\$2.50	(1)	\$2.50	(1)	CFNAB CFNAR	(T)
	(14)	Call Forwarding Multipaths - per Path	,		\$10.00		CFMP	

## S11. <u>Miscellaneous Service Arrangements</u> (Continued)

# S11.4 <u>Custom Calling Services</u> (Continued)

# S11.4.4 <u>Custom Calling Local Area Signaling Service</u> (Continued)

## (C) Rates (Continued)

(1) The following charges are for the features only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4. of this Tariff, except as shown herein.

	Per Use Rate	Monthly Rate		
		Residence	Business	S & E (T)
Automatic Busy Redial, per line		5.99	6.00	RDR (T) (I) RDB (T) (I)
Automatic Busy Redial, per use	.99			USRDR (T) (I) USRDB (T) (I)
Automatic Call Return, per line		5.99	6.00	ACRR (I) ACRB
Automatic Call Return, per use	.99			USCRR (T) (I) USCRB (T) (I)
VIP Alert, per line		3.99	4.00	VIPR (I) VIPB
Selective Call Rejection, per line		3.99	4.00	CSCRR (I) CSCRB
Selective Call Forwarding, per line		5.00	6.00	CF12R CF12B
Selective Call Acceptance, per line		3.99	4.00	SCAR (I) SCAB
Call Tracing Service, per line		5.00	6.00	CTR CTB
Call Tracing Service, per use	2.99			USCTR (T) (I) USCTB (T)
Caller ID, per line		9.99	10.00	CCIDR (i) CCIDB
Caller ID Blocking, per call <sup>1</sup>		.00	.00	CIBPR CIBPB
Caller ID Blocking, per line <sup>2</sup>		.00	.00	CIDPL
Caller ID Name & Number		9.99	11.75	CCNMR (I) CCNMB
Call Waiting /Caller ID (CWID) <sup>1</sup>		.50	.50	CWIDR CWIDB
Anonymous Call Rejection		2.00	2.00	ACRR ACRB

<sup>&</sup>lt;sup>1</sup>This feature is provided subject to the availability of facilities where technically feasible.

Continued

<sup>&</sup>lt;sup>2</sup>Available only where conditions and facilities permit and only to specific customer groups as specified in S11.4.4 (B)(10).