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July 17, 2008

Chairman Tre Hargett
c/o Sharla Dillon, Dockets and Records Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Docket number (08-00097)

Dear Chairman Hargett:

Attached are Business and Residential customer notifications that will be sent via direct mail to all customers that subscribe to a product or service impacted Frontier's tariff filing for rate increase per our Price Cap guidelines. Pending TRA approval at the July 28, 2008 Conference Agenda, the effective date of the tariff will be September 1 which will allow for 30-day advance notification to all affected customers.

If you have any questions relative to this filing, please call Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink
Manager, Pricing & Tariffs

Enclosure

C: Timothy Phillips, Esq.



<Customer Name>

<Addr Line 1>

<City State Zip>

Dear <Customer Name>,

Over the past several years, Frontier has invested millions of dollars to provide our customers with the latest communication services. This ongoing investment, coupled with escalating fuel and business costs, necessitates a rate increase. Effective September 1st, following are the new rates for the affected services that are not covered under a price protection plan:

<Product Description - New Rate>

Frontier recognizes the value of a predictable price that does not change with economic pressures. Customers who have elected to be in one of our price protection plans will not be affected by this increase. Price protection plans are available to all customers and guarantee prices for up to two years, depending on the product. The following calling packages provide local and long distance calling along with our most popular calling features and are available on price protection plans:

Frontier Business UnlimitedSM – One low, monthly fixed price of \$59.99 includes:

- UNLIMITED Local and Long-Distance voice-calling within the U.S.
- Call Waiting, Call Forwarding, Caller ID with Name, Speed Calling and Voice Mail
- Add up to nine Business Unlimited lines as you need them
- Save even more when you upgrade to a bundle including Business High-Speed Internet

Frontier Small Business AdvantageSM - One low, monthly fixed price of <SBA_PRICE> includes:

- Two business access lines
- Caller ID Name and Number, Call Forwarding, Call Transfer, Hunting and Three-Way Calling
- Business Voicemail
- 300 Minute Long Distance Block of Time

We look forward to continuing to provide the best services to meet all of your communication needs. If you have any questions regarding our rate increases or are interested in a price protection plan with one of our calling packages contact us at 1-888-765-6479.

Sincerely,

A handwritten signature in black ink that reads "Gregory D. Stephens". The signature is written in a cursive, flowing style.

Gregory Stephens
Area General Manager

See back for details.

© 2008 Citizens Communications Company. Frontier Business Unlimited ("FBU") service is subject to availability with a maximum of 10 lines with unlimited long distance voice service per customer. Applicable taxes and surcharges will be billed. For FBU and Small Business Advantage, a two-year contract term is required with an early termination fee of \$500 reduced by the percentage of the term commitment completed. FBU long distance minutes are only available on your FBU line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up Internet calls. Additional non-Frontier Business Unlimited lines added to an account with Frontier Business Unlimited service will require the selection of a standard Frontier Communications of America, Inc. ("FCA") long distance plan for domestic long distance calls and the selection of a normal Local Measured Service ("LMS") line(s) or flat rated line(s) for local calls. Customers with usage inconsistent with normal commercial voice applications and usage patterns may be converted to non-FBU service with charges for local and long distance calling. The unlimited long distance plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections or for any other non-voice applications. This service may not be used for autodialing, long distance Internet or intranet access (including access to corporate LANs), telemarketing or telesales applications. Unlimited local Internet and intranet and other local voice and data calls are permitted from FBU lines. FBU service is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, Centrex service, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. Other restrictions may apply. Call for details.



<Customer Name>

<Addr Line 1>

<City State Zip>

Dear <Customer Name>,

Over the past several years, Frontier has invested millions of dollars to provide our customers with the latest communication services. This ongoing investment, coupled with escalating fuel and business costs, necessitates a rate increase. Effective September 1st, following are the new rates for the affected services that are not covered under a price protection plan:

<Product Description - New Rate>

Frontier recognizes the value of a predictable price that does not change with economic pressures. Customers who have elected to be in one of our price protection plans will not be affected by this increase. Price protection plans are available to all customers and guarantee prices for up to three years, depending on the product. The following calling packages provide local and long distance calling along with our most popular calling features and all are available on price protection plans:

Digital Phone

- UNLIMITED Local, State and Nationwide voice-calling
- Caller ID Name and Number, Call Waiting and Call Waiting ID
- Voicemail
- One low, monthly fixed price of **\$39.99** on a one or two-year price protection plan

Unlimited Tennessee - New Offer!

- UNLIMITED Local and Statewide voice-calling
- Caller ID Name and Number, Call Waiting and Call Waiting ID
- Voicemail
- One low, monthly fixed price of **\$29.99** on a one or two-year price protection plan

Digital Phone Essentials

- UNLIMITED Local calling plus 100 minutes of Frontier long distance calling
- Rollover up to 500 unused long distance minutes in a 12 month period
- Caller ID Name and Number, Call Waiting and Call Waiting ID
- One low, monthly fixed price of **\$19.99** on a one, two or three-year price protection plan

We look forward to continuing to provide the best services to meet all of your communication needs. If you have any questions regarding our rate increases or are interested in a price protection plan with one of our calling packages contact us at 1-877-284-0848.

Sincerely,

Gregory Stephens
Area General Manager

See back for calling package details

© 2008 Citizens Communications Company. Limited Time Offer. This offer is available for residential customers only. Some calling features require feature-enabled equipment. Calling packages require minimum one-year price protection plan agreement. A \$50 early termination fee applies to Digital Phone Essentials. Up to \$250 early termination fee applies to Digital Phone and Statewide Unlimited plans. Electronic signature required for 2 and 3-year price protection plans. Statewide Unlimited and Unlimited Nationwide Long Distance minutes are only available on your primary phone line for residential voice usage and exclude 900, international, directory assistance and dial-up Internet calls. Statewide Unlimited Long Distance minutes apply only to direct-dialed calls made from your main home telephone number within your home state. If Unlimited minutes are used for non-voice calls, Frontier may convert service to a plan that charges for all long distance calls or where systems allow, charge a 10¢ per minute rate for non-voice long distance calls. Customers with usage inconsistent with normal residential voice applications and usage patterns may be required to either select another Frontier long distance plan that charges for all long distance calls, or to cancel service. Applicable taxes, surcharges and USF charges apply. Other restrictions may apply. This offer contains telecommunications services that are also available separately. Should you desire to purchase only the telecommunications services included in this offer, without additional products or services, you may purchase those telecommunication services individually at prices posted on www.frontieronline.com or filed with the Tennessee Regulatory Authority. Call for details.