



Government & External Affairs
180 S. Clinton Ave
5th Floor
Rochester, NY 14646

July 7, 2008

Chairman Eddie Roberson
c/o Sharla Dillon, Document Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Dear Chairman Kyle:

Attached are an original and three copies of a Citizens Telecommunications Company of Tennessee tariff filing for review and approval by the Tennessee Regulatory Authority.

Citizens Telecommunications Company of Tennessee
GENERAL CUSTOMER SERVICES TARIFF

Section 3	-Ninth Revised Page 5 -First Revised Page 19 -First Revised Page 20
Section 11	-First Revised Page 14 -Second Revised Page 14.1 -Ninth Revised Page 25

The enclosed replacement pages are an administrative correction for Case No. 08-00097, as per the request of the Tennessee Regulatory Authority Commission. The purpose of this filing is to increase Custom Calling Services rates for residential and business customers in the tariff.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

Leslie Zink
Manager, Pricing & Tariffs

Enclosure

C: Timothy Phillips, Esq.
(Adv26R)

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TN REGULATORY AUTHORITY
UTILITIES DIVISION

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Ninth Revised Page 5

S3. Basic Local Exchange Service (Continued)

S3.2 Monthly Exchange Rates (Continued)

(D) (Continued)

Calls made to exchanges outside the customer's serving local calling area, but within the geographic boundaries of the county, are accessed by dialing 1+ and/or 0+ even though these particular calls may be intracounty and local. Calls to exchanges within the county which can only be reached by 1+ dialing will be blocked for those customers who subscribe to toll restricted service on their line.

S3.2.1 Flat Rate Service

(A) Rates and Charges

<u>Class & Grade of Service</u>					All <u>Exchanges</u>	<u>S & E</u>	
Residence One Party Access Line							
One Party Access Line					\$10.25	R1	(I)
Manual Access Line					\$10.25	KRL	(T)
<u>Business Flat Rate</u>							
One Party Access Line					\$33.25	B1	
One Party Access Line ⁽⁵⁾					\$31.25	B1F	(T) (I)
One Party Access Line ⁽²⁾					\$28.25	B1AV	
Manual Access Line					\$33.25	KBL	
Manual Access Line ⁽⁶⁾					\$31.25	KBLF	(T)
<u>Contract Period</u> ⁽¹⁾	<u>MTM</u>	<u>6 mo</u> *	<u>1 yr</u> *	<u>2 yr</u> *	<u>3 yr</u> *	<u>5 yr</u> *	
ASOC		FLB01	FLB02	FLB03	FLB04	FLB05	
Market Area "A" ^{(2) (4)}	\$28.25	N/A	\$19.00	N/A	\$14.00	\$10.00	
Market Area "B" ⁽³⁾	\$33.25	\$12.50	\$12.00	\$11.50	\$11.00	N/A	

* Includes Touch Tone

Note (1) Termination charges for 6 month - \$100, 1 Year - \$200, 2 Year - \$300, 3 Year - \$400, and 5 Year - \$500

Note (2) Applicable to the Crossville, Pleasant Hill and Tansi Exchanges

Note (3) Applicable to the McMinnville and Sparta exchanges only. Rate applies to existing and future customers.

Note (4) The tariffed rate for this service was \$31.25. The rate has temporarily been reduced to \$28.25 as a result of a tax-offset credit provided under Public Chapter No. 195 and Tennessee Code Annotated § 67-6-222. This rate is subject to change in the future since it is dependent upon recovery funding levels issued by the State of Tennessee. (C)

Note (5) Applicable to the Cookeville, McMinnville and Sparta exchanges only (T)

Note (6) Applicable to the Cookeville, Crossville, McMinnville and Sparta exchanges only (T)

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Vice President
Regulatory and Carrier Services

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First Revised Page 19

S3. Basic Local Exchange Service (Continued)

S3.4 Usage Sensitive and Message Rate Service (Continued)

S3.4.4 Local Exchange Access Rates for USS and MRS (Continued)

(B)	<u>Business Service</u>	<u>Monthly Rates</u>		<u>S & E</u>	
	Individual Line*	\$18.95	(I)	B1USS	(D)
					(D)
	Manual Access Line*	\$18.95	(I)	KBUSS	(D)
					(D)
	Automatic Access Line*	\$18.95	(I)	B1UAA	(D)
					(D)

* The Rotary Service Charge in Section S3.7 is applicable to all USS and MRS Access Lines.

Material on this page previously appeared in Section 3, Page 8.

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Citizens Telecommunications Company of Tennessee

First Revised Page 20

S3. Basic Local Exchange Service (Continued)

S3.4 Usage Sensitive and Message Rate Service (Continued)

S3.4.4 Local Exchange Access Rates for USS and MRS (Continued)

(C)	<u>Residence Service</u>	<u>Monthly Rates</u>		<u>S & E</u>	
	Individual Line- Message Service	\$5.62	(I)	R1MSG	(T) (D) (D)
	Individual Line -Usage Service	\$5.62	(I)	R1USS	(T) (D) (D)
	Manual Access Line – Message Service	\$5.62	(I)	MALRM	(D) (T) (D) (D)
	Manual Access Line - Usage Service	\$5.62	(I)	MALRU	(D) (T)

Material on this page previously appeared in Section 3, Page 9.

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Citizens Telecommunications Company of Tennessee

First Revised Page 14

S11. Miscellaneous Service Arrangements (Continued)

S11.4 Custom Calling Services (Continued)

S11.4.3 Rates

		<u>Monthly Rate</u>		<u>S & E</u>	
		<u>Residence</u>	<u>Business</u>		
(1)	Call Forwarding, per line	\$4.99 (I)	\$4.99 (I)	CFR CFB	
(2)	Call Waiting, per line	\$4.99 (I)	\$4.99 (I)	CWR CWB	
(3)	Three-Way Calling, per line	\$4.99 (I)	\$5.00	3WCR 3WCB	(T) (T)
(4)	Speed Calling 8, per line	\$4.99 (I)	\$4.99 (I)	SC8R SC8B	
(5)	Speed Calling 30, per line	\$4.99 (I)	\$5.00	SC30R SC30B	
(6)	Toll Denial, per line	\$2.75	\$4.75	TRR TRB	
(7)	Cancel Call Waiting, per line	\$1.00	\$2.00	CCWR CCWB	
(8)	Distinctive Ring, per line	\$6.00	\$6.00	SRR SRB	
(9)	Call Forwarding, Busy, per line	\$2.50 (I)	\$2.50 (I)	CFBR CFBB	(T)
(10)	Call Forwarding, No Answer, per line	\$2.50 (I)	\$2.50 (I)	CFNR CFNB	
(11)	Call Forwarding Busy/No Answer, per line	\$2.50 (I)	\$2.50 (I)	CFBNB CFBNR	(T)

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Citizens Telecommunications Company of Tennessee

Second Revised Page 6.1

S11. Miscellaneous Service Arrangements (Continued)

S11.4 Custom Calling Services (Continued)

S11.4.3 Rates (Continued)

		<u>Monthly Rate</u>				<u>S & E</u>	(T)
		<u>Residence</u>		<u>Business</u>			
(12)	Call Forwarding of a Call Waiting Call, per line	\$2.50	(l)	\$2.50	(l)	CFBR CFBR	(T) (T)
(13)	Call Forwarding of a Call Waiting Call / No Answer, per line	\$2.50	(l)	\$2.50	(l)	CFNAB CFNAR	(T) (T)
(14)	Call Forwarding Multipaths - per Path	--		\$10.00		CFMP	

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GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Ninth Revised Page 25

S11. Miscellaneous Service Arrangements (Continued)

S11.4 Custom Calling Services (Continued)

S11.4.4 Custom Calling Local Area Signaling Service (Continued)

(C) Rates (Continued)

- (1) The following charges are for the features only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4. of this Tariff, except as shown herein.

	Per Use Rate	Monthly Rate		S & E (T)
		Residence	Business	
Automatic Busy Redial, per line		5.99	6.00	RDR (T) (I) RDB (T) (I)
Automatic Busy Redial, per use	.99			USRDR (T) (I) USRDB (T) (I)
Automatic Call Return, per line		5.99	6.00	ACRR (I) ACRB
Automatic Call Return, per use	.99			USCRR (T) (I) USCRB (T) (I)
VIP Alert, per line		3.99	4.00	VIPR (I) VIPB
Selective Call Rejection, per line		3.99	4.00	CSCRR (I) CSCRB
Selective Call Forwarding, per line		5.00	6.00	CF12R CF12B
Selective Call Acceptance, per line		3.99	4.00	SCAR (I) SCAB
Call Tracing Service, per line		5.00	6.00	CTR CTB
Call Tracing Service, per use	2.99			USCTR (T) (I) USCTB (T)
Caller ID, per line		9.99	10.00	CCIDR (i) CCIDB
Caller ID Blocking, per call ¹		.00	.00	CIBPR CIBPB
Caller ID Blocking, per line ²		.00	.00	CIDPL
Caller ID Name & Number		9.99	11.75	CCNMR (I) CCNMB
Call Waiting /Caller ID (CWID) ¹		.50	.50	CWIDR CWIDB
Anonymous Call Rejection		2.00	2.00	ACRR ACRB

¹This feature is provided subject to the availability of facilities where technically feasible.

²Available only where conditions and facilities permit and only to specific customer groups as specified in S11.4.4 (B)(10).

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Cap Rate Increase														
Description	S&E	# Units	Old Rate		Revenue		New Rate		Revenue		Projected Revenue Gain	Revenue Gain Annualized		
Basic Service:														
Business Access Lines														
Flat Rate														
*Business 1 Party	B1	2349	\$	31.25	\$	73,406.25	\$	33.25	\$	78,104.25	\$	4,698.00	\$	56,376.00
*Business 1 Party - manual access	KBL	392	\$	31.25	\$	12,250.00	\$	33.25	\$	13,034.00	\$	784.00	\$	9,408.00
Usage Sensitive														
One Party Bus Access Line - usage sensitive	B1USS	244	\$	16.95	\$	4,135.80	\$	18.95	\$	4,623.80	\$	488.00	\$	5,856.00
One Party Bus Access Line - usage sensitive - manual access	KBUSS	16	\$	16.95	\$	271.20	\$	18.95	\$	303.20	\$	32.00	\$	384.00
One Party Bus Access Line - usage sensitive - auto access	B1UAA	0	\$	16.95	\$	-	\$	18.95	\$	-	\$	-	\$	-
Subtotal Business											\$	6,002.00	\$	72,024.00
Residence Access Lines														
Flat Rate														
One Party	R1	38854	\$	9.85	\$	382,711.90	\$	10.25	\$	398,253.50	\$	15,541.60	\$	186,499.20
One Party Lifeline	R1DA	797	\$	9.85	\$	7,850.45	\$	10.25	\$	8,169.25	\$	318.80	\$	3,825.60
One Party Manual	KRL	1	\$	9.85	\$	9.85	\$	10.25	\$	10.25	\$	0.40	\$	4.80
Message Rated														
One Party Res Message Rate Service	R1MSG	244	\$	5.40	\$	1,317.60	\$	5.62	\$	1,371.28	\$	53.68	\$	644.16
One Party Res Message Rate Service - Lifeline	R1LIF	90	\$	5.40	\$	486.00	\$	5.62	\$	505.80	\$	19.80	\$	237.60
One Party Manual Access Line Message Rate Service	MALRM	117	\$	5.40	\$	631.80	\$	5.62	\$	657.54	\$	25.74	\$	308.88
Usage Sensitive														
One Party Res Access Line - usage sensitive	R1USS	187	\$	5.40	\$	1,009.80	\$	5.62	\$	1,050.94	\$	41.14	\$	493.68
One Party Res Manual Access Line Usage Sensitive Service	MALRU	8	\$	5.40	\$	43.20	\$	5.62	\$	44.96	\$	1.76	\$	21.12
Subtotal Residential											\$	16,002.92	\$	192,035.04
Total Basic Service											\$22,004.92	\$	264,059.04	

Approved Headroom per Docket No 07-00088 \$ 1,123,769.00

*excludes Cookeville, McMinnville & Sparta

Non-Basic Service		Description		S&E		# Units	Old Rate	Revenue	New Rate	Revenue	Projected Revenue Gain	Revenue Annualized
Business												
Call Forwarding Bus	CFB	576	\$ 3.50	\$ 2,016.00	\$ 4.99	\$ 2,874.24	\$ 858.24	\$ 10,298.88				
Call Forwarding No Answer Bus	CFNB	357	\$ 2.00	\$ 714.00	\$ 2.50	\$ 892.50	\$ 178.50	\$ 2,142.00				
Smrcl-CF Bsy/Noans-Bus	CFBNB	28	\$ 2.00	\$ 56.00	\$ 2.50	\$ 70.00	\$ 14.00	\$ 168.00				
Call Fwd Of A CW No Ans	CFNAB	8	\$ 2.00	\$ 16.00	\$ 2.50	\$ 20.00	\$ 4.00	\$ 48.00				
Call Forward of a Call Waiting	CFBB	352	\$ 2.00	\$ 704.00	\$ 2.50	\$ 880.00	\$ 176.00	\$ 2,112.00				
Call Waiting Bus	CWB	17	\$ 4.50	\$ 76.50	\$ 4.99	\$ 84.83	\$ 8.33	\$ 99.96				
Enh Call Wait W/ Cancel-Bus	ECWB	339	\$ 4.50	\$ 1,525.50	\$ 4.99	\$ 1,691.61	\$ 166.11	\$ 1,993.32				
Speed Calling 8 Bus	SC8B	3	\$ 2.75	\$ 8.25	\$ 4.99	\$ 14.97	\$ 6.72	\$ 80.64				
Automatic Busy Redial Bus	RDB	1	\$ 5.00	\$ 5.00	\$ 6.00	\$ 6.00	\$ 1.00	\$ 12.00				
Automatic Busy Redial Bus - per use	USRDB	100	\$ 0.75	\$ 75.00	\$ 0.99	\$ 99.00	\$ 24.00	\$ 288.00				
Automatic Call Return Bus - per use	USCRB	1072	\$ 0.75	\$ 804.00	\$ 0.99	\$ 1,061.28	\$ 257.28	\$ 3,087.36				
Call Tracing Service Bus - per use	USCTB	8	\$ 0.75	\$ 6.00	\$ 2.99	\$ 23.92	\$ 17.92	\$ 215.04				
Subtotal Business		2861					\$ 1,712.10	\$ 20,545.20				
Residence												
Three-Way Calling Res	3WCR	197	\$ 3.50	\$ 689.50	\$ 4.99	\$ 983.03	\$ 293.53	\$ 3,522.36				
Call Forwarding Res	CFR	454	\$ 2.00	\$ 908.00	\$ 4.99	\$ 2,265.46	\$ 1,357.46	\$ 16,289.52				
Call Forwarding No Answer Res	CFNR	241	\$ 1.00	\$ 241.00	\$ 2.50	\$ 602.50	\$ 361.50	\$ 4,338.00				
Call Forward of a Call Waiting	CFBR	320	\$ 1.00	\$ 320.00	\$ 2.50	\$ 800.00	\$ 480.00	\$ 5,760.00				
Call Forward of a Call Waiting No Answer	CFNAR	2	\$ 1.00	\$ 2.00	\$ 2.50	\$ 5.00	\$ 3.00	\$ 36.00				
Econ Serv-CF Bsy/Noans-Res	CFBNR	4	\$ 1.00	\$ 4.00	\$ 2.50	\$ 10.00	\$ 6.00	\$ 72.00				
Caller ID Res	CCIDR	532	\$ 7.00	\$ 3,724.00	\$ 9.99	\$ 5,314.68	\$ 1,590.68	\$ 19,088.16				
Caller ID Name & Number Res	CCNMR	4353	\$ 7.50	\$ 32,647.50	\$ 9.99	\$ 43,486.47	\$ 10,838.97	\$ 130,067.64				
Selective Call Rejection Res	CSCRR	230	\$ 3.00	\$ 690.00	\$ 3.99	\$ 917.70	\$ 227.70	\$ 2,732.40				
Call Waiting Res	CWR	188	\$ 3.50	\$ 658.00	\$ 4.99	\$ 938.12	\$ 280.12	\$ 3,361.44				
Enh Call Wait W/ Cancel-Res	ECWR	1939	\$ 3.50	\$ 6,786.50	\$ 4.99	\$ 9,675.61	\$ 2,889.11	\$ 34,669.32				
Speed Calling 30 Res	SC30R	21	\$ 3.50	\$ 73.50	\$ 4.99	\$ 104.79	\$ 31.29	\$ 375.48				
Speed Calling 8 Res	SC8R	36	\$ 2.20	\$ 79.20	\$ 4.99	\$ 179.64	\$ 100.44	\$ 1,205.28				
Selective Call Acceptance Res	SCAR	20	\$ 3.00	\$ 60.00	\$ 3.99	\$ 79.80	\$ 19.80	\$ 237.60				
VIP Alert Res	VIAR	13	\$ 3.00	\$ 39.00	\$ 3.99	\$ 51.87	\$ 12.87	\$ 154.44				
Automatic Busy Redial Res	RDR	33	\$ 5.00	\$ 165.00	\$ 5.99	\$ 197.67	\$ 32.67	\$ 392.04				
Automatic Busy Redial Res - per use	USRDR	100	\$ 0.75	\$ 75.00	\$ 0.99	\$ 99.00	\$ 24.00	\$ 288.00				
Automatic Call Return Res	ACRR	163	\$ 5.00	\$ 815.00	\$ 5.99	\$ 976.37	\$ 161.37	\$ 1,936.44				
Automatic Call Return Res - per use	USCRR	3902	\$ 0.75	\$ 2,926.50	\$ 0.99	\$ 3,862.98	\$ 936.48	\$ 11,237.76				
Call Trace Service Res - per use	USCTR	10	\$ 0.75	\$ 7.50	\$ 2.99	\$ 29.90	\$ 22.40	\$ 268.80				
Subtotal Residence		12758					\$ 19,669.39	\$ 236,032.68				
Total Non-Basic Service							\$21,381.49	\$ 256,577.88				

Approved Headroom per Docket No. 07-00088 \$ 771,045.00

Approved Headroom per Docket No. 07-00088 \$ 771,045.00