



Docket No 08-00097

Government & External Affairs  
180 S. Clinton Ave.  
5th Floor  
Rochester, NY 14646

June 6, 2008

Chairman Sara Kyle  
c/o Sharla Dillon, Document Manager  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

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2008 JUN 13 AM 9:22  
T.R.A. DOCKET ROOM

Dear Chairman Kyle:

Attached are an original and three copies of a Citizens Telecommunications Company of Tennessee tariff filing for review and approval by the Tennessee Regulatory Authority.

Citizens Telecommunications Company of Tennessee  
GENERAL CUSTOMER SERVICES TARIFF

Section 3 -Ninth Revised Page 5 ✓  
-First Revised Page 14 ✓  
-First Revised Page 19 ✓

Section 11 -Second Revised Page-20 ✓  
-Ninth Revised Page 25 ✓

The purpose of this filing is to increase Custom Calling Services rates for residential and business customers in the tariff.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

Leslie Zink  
Manager, Pricing & Tariffs

Enclosure

C: Timothy Phillips, Esq.  
(Adv26)

# GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Ninth Revised Page 5

## S3. Basic Local Exchange Service (Continued)

### S3.2 Monthly Exchange Rates (Continued)

#### (D) (Continued)

Calls made to exchanges outside the customer's serving local calling area, but within the geographic boundaries of the county, are accessed by dialing 1+ and/or 0+ even though these particular calls may be intracounty and local. Calls to exchanges within the county which can only be reached by 1+ dialing will be blocked for those customers who subscribe to toll restricted service on their line.

#### S3.2.1 Flat Rate Service

##### (A) Rates and Charges

| <u>Class &amp; Grade of Service</u>   |            | <u>All Exchanges</u> |               |               |               |               |     |
|---------------------------------------|------------|----------------------|---------------|---------------|---------------|---------------|-----|
| <u>Residence</u>                      |            |                      |               |               |               |               |     |
| One Party Access Line                 |            |                      |               |               | \$11.85       |               | (I) |
| Manual Access Line                    |            |                      |               |               | \$15.60       |               |     |
| <u>Business Flat Rate</u>             |            |                      |               |               |               |               |     |
| One Party Access Line                 |            |                      |               |               | \$33.25       |               | (I) |
| One Party Access Line <sup>(2)</sup>  |            |                      |               |               | \$28.25       |               |     |
| Manual Access Line                    |            |                      |               |               | \$31.25       |               |     |
| <u>Contract Period <sup>(1)</sup></u> | <u>MTM</u> | <u>6 mo *</u>        | <u>1 yr *</u> | <u>2 yr *</u> | <u>3 yr *</u> | <u>5 yr *</u> |     |
| ASOC                                  |            | FLB01                | FLB02         | FLB03         | FLB04         | FLB05         |     |
| Market Area "A" <sup>(2) (4)</sup>    | \$28.25    | N/A                  | \$19.00       | N/A           | \$14.00       | \$10.00       |     |
| Market Area "B" <sup>(3)</sup>        | \$31.25    | \$12.50              | \$12.00       | \$11.50       | \$11.00       | N/A           |     |

\* Includes Touch Tone

Note (1) Termination charges for 6 month - \$100, 1 Year - \$200, 2 Year - \$300, 3 Year - \$400, and 5 Year - \$500

Note (2) Applicable to the Crossville, Pleasant Hill and Tansi Exchanges

Note (3) Applicable to the McMinnville and Sparta exchanges only. Rate applies to existing and future customers.

Note (4) The tarified rate for this service was \$31.25. The rate has temporarily been reduced to \$28.25 as a result of a tax-offset credit provided under Public Chapter No. 195 and Tennessee Code Annotated § 67-6-222. This rate is subject to change in the future since it is dependent upon recovery funding levels issued by the State of Tennessee.

Continued

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# GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Second Revised Page 19

S3. Basic Local Exchange Service (Continued)

S3.4 Usage Sensitive and Message Rate Service (Continued)

S3.4.4 Local Exchange Access Rates for USS and MRS (Continued)

| (B) | <u>Business Service</u> | <u>Monthly Rates</u> | <u>GSEC</u>                           | (I) |
|-----|-------------------------|----------------------|---------------------------------------|-----|
|     |                         |                      |                                       |     |
|     | Individual Line*        | \$18.95              | B1USS<br>B1CPEUSS<br>B1TUSS<br>B1DUSS |     |
|     | Manual Access Line*     | 16.95                | MALBUSS<br>MALBTUSS<br>MALBCPEUSS     |     |
|     | Automatic Access Line*  | 16.95                | AALBUSS<br>AALBCPEUSS                 |     |

\* The Rotary Service Charge in Section S3.7 is applicable to all USS and MRS Access Lines.

Material on this page previously appeared in Section 3, Page 8.

Continued

Issued: June 6, 2008

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# GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Second Revised Page 20

S3. Basic Local Exchange Service (Continued)

S3.4 Usage Sensitive and Message Rate Service (Continued)

S3.4.4 Local Exchange Access Rates for USS and MRS (Continued)

| (C) | <u>Residence Service</u> | <u>Monthly Rates</u> | <u>GSEC</u>  |
|-----|--------------------------|----------------------|--|
|     | Individual Line          | \$7.40               | R1MRS<br>R1USS<br>R1CPEMRS<br>R1CPEUSS<br>R1DMRS<br>R1DUSS             |
|     | Manual Access Line       | 5.40                 | MALRMRS<br>MALRUSS<br>MALRTMRS<br>MALRTUSS<br>MALRCPEMRS<br>MALRCPEUSS |

(I)

Material on this page previously appeared in Section 3, Page 9.

Continued

Issued: June 6, 2008

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# GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

First Revised Page 14

## S11. Miscellaneous Service Arrangements (Continued)

### S11.4 Custom Calling Services (Continued)

#### S11.4.3 Rates

|      |  | <u>Monthly Rate</u> |                 | <u>GSEC</u>        |     |
|------|--|---------------------|-----------------|--------------------|-----|
|      |  | <u>Residence</u>    | <u>Business</u> |                    |     |
| (1)  | Call Forwarding, per line                | \$4.99              | \$4.99          | CFR<br>CFB         | (I) |
| (2)  | Call Waiting, per line                   | \$4.99              | \$4.99          | CWR<br>CWB         |     |
| (3)  | Three-Way Calling, per line              | \$4.99              | \$5.00          | TWCR<br>TWCB       |     |
| (4)  | Speed Calling 8, per line                | \$4.99              | \$2.75          | SC8R<br>SC8B       |     |
| (5)  | Speed Calling 30, per line               | \$4.99              | \$5.00          | SC30R<br>SC30B     | (I) |
| (6)  | Toll Denial, per line                    | \$2.75              | \$4.75          | TRR<br>TRB         |     |
| (7)  | Cancel Call Waiting, per line            | \$1.00              | \$2.00          | CCWR<br>CCWB       |     |
| (8)  | Distinctive Ring, per line               | \$6.00              | \$6.00          | SRR<br>SRB         |     |
| (9)  | Call Forwarding, Busy, per line          | \$1.00              | \$2.00          | CFBFR<br>CFBFB     |     |
| (10) | Call Forwarding, No Answer, per line     | \$2.50              | \$2.50          | CFNAFR<br>CFNAFB   | (I) |
| (11) | Call Forwarding Busy/No Answer, per line | \$1.00              | \$2.00          | CFBNAFR<br>CFBNAFB |     |

Continued

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S11. Miscellaneous Service Arrangements (Continued)

S11.4 Custom Calling Services (Continued)

S11.4.4 Custom Calling Local Area Signaling Service (Continued)

(C) Rates (Continued)

- (1) The following charges are for the features only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4. of this Tariff, except as shown herein.

|   | Per Use Rate | Monthly Rate |          | ASOC             |
|---|--------------|--------------|----------|------------------|
|   |              | Residence    | Business |                  |
| Automatic Busy Redial, per line             |              | 5.99         | 6.00     | BNRR<br>BNRB     |
| Automatic Busy Redial, per use              | .99          |              |          | USGRDR<br>USGRDB |
| Automatic Call Return, per line             |              | 5.99         | 6.00     | ACRR<br>ACRB     |
| Automatic Call Return, per use              | .99          |              |          | USGCRR<br>USGCRB |
| VIP Alert, per line                         |              | 3.99         | 4.00     | VIPR<br>VIPB     |
| Selective Call Rejection, per line          |              | 3.99         | 4.00     | CSCRR<br>CSCRB   |
| Selective Call Forwarding, per line         |              | 5.00         | 6.00     | CF12R<br>CF12B   |
| Selective Call Acceptance, per line         |              | 3.99         | 4.00     | SCAR<br>SCAB     |
| Call Tracing Service, per line              |              | 5.00         | 6.00     | CTR<br>CTB       |
| Call Tracing Service, per use               | 2.99         |              |          | USGCTR<br>USGCTB |
| Caller ID, per line                         |              | 9.99         | 10.00    | CCIDR<br>CCIDB   |
| Caller ID Blocking, per call <sup>1</sup>   |              | .00          | .00      | CIBPR<br>CIBPB   |
| Caller ID Blocking, per line <sup>2</sup>   |              | .00          | .00      | CIDPL            |
| Caller ID Name & Number                     |              | 9.99         | 11.75    | CCNMR<br>CCNMB   |
| Call Waiting /Caller ID (CWID) <sup>1</sup> |              | .50          | .50      | CWIDR<br>CWIDB   |
| Anonymous Call Rejection                    |              | 2.00         | 2.00     | ACRR<br>ACRB     |

<sup>1</sup>This feature is provided subject to the availability of facilities where technically feasible.

<sup>2</sup>Available only where conditions and facilities permit and only to specific customer groups as specified in S11.4.4(B)(10).

Continued