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Volunteer First Services, LLC

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TN REGULATORY AUTHORITY UTILITIES DIVISION

June 19, 2008

Mrs. Patsy Fulton Utilities Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

Subject: Waiver of Customer Notification

Dear Mrs. Fulton:

Per our conversation telephonically on Friday, June 13, 2008, we are requesting a waiver regarding the notification of our customers of the "VolFirst" dba.

We are requesting this waiver due to the confusion it may cause our customers. All billing materials, collateral and marketing items have carried the "VolFirst" logo in addition to the name Volunteer First Services, LLC.

We appreciate your consideration of this request to waive notification.

An additional copy of this letter is also enclosed. Please date, stamp, and return it in the enclosed stamped, self-addressed envelope.

Sincerely,

Rosa Wright

Executive Assistant

you Unight

Cc: Carrie Huckeby

Jamie Winningham

354 West Ave Phone: (931)484-5097 P.O. Box 1249

Fax: (931) 787-1105

Crossville, TN 38557 www.volfirst.net