

# TENNESSEE REGULATORY AUTHORITY

Tre Hargett, Chairman  
Eddie Roberson, Director  
Sara Kyle, Director  
Mary Freeman, Director



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T.R.A. DOCKET ROOM

460 James Robertson Parkway  
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November 26, 2008

Lance J.M. Steinhart  
Lance J.M. Steinhart, P.C.  
Attorney for Applicant  
1720 Windward Concourse, Suite 115  
Alpharetta, Georgia 30005

RE: *In the Matter of the Application of BLC Management, LLC d/b/a Angles  
Communication Solutions for Certification as an Eligible Telecommunications  
Carrier, Docket No. 08-00040*

Dear Mr. Steinhart:

To continue the review of the above docket filed on behalf of BLC Management, LLC d/b/a Angles Communication Solutions ("BLC") it is requested that the following additional information and/or clarification be furnished to supplement BLC's response to the April 29, 2008, request for information. Without the requested information, our review cannot be completed.

Question 1: Pursuant to Authority Rule 1220-4-8-.04(3)(b)(5), provide a cite in BLC's tariff describing BLC's Lifeline offering. In the absence of such cite, BLC must submit its Lifeline tariff for Authority approval.

BLC's response: BLC will be amending its tariff to add Lifeline provisions.

**Follow-up request: Please provide a tariff for Lifeline and Link Up.**

Question 3: Identify, by rate center, where in Tennessee BLC is providing local residential and business telecommunications services.

BLC's response: BLC's residential service is available throughout the AT&T service territory and is being provided in numerous rate centers.

**Follow-up request: BLC's response needs clarification by identifying the rate centers where it is providing service. Additionally, BLC needs to identify by each rate center whether services are provided by resale or by leased UNEs.**

Question 4: Provide copies, or instruction locating BLC's current advertising of its services to Tennessee consumers.

BLC's response: BLC currently advertises in merchant retail locations in Tennessee.

**Follow-up request: Provide additional detail where BLC advertises, by what means, and provide copies of BLC's advertisements with the response.**

Question 5. Does the company offer services to customers other than Lifeline customers? If so, provide the connection charge and the monthly recurring charges for these customers.

BLC's response: All BLC customers pay the same fees and charges.

**Follow-up request: Lifeline customers receive a reduction from basic service rates via credits from federal and state funding. Identify BLC's basic service recurring and non-recurring rates and charges and indicate the amount of BLC's Lifeline credits and Link Up service rate reductions.**

Question 6: Is BLC planning to offer Lifeline customers the option of either subscriber services or monthly pre-paid services as both are described in BLC's tariffs?

BLC's response: Yes.

**Follow-up request: If the rates and charges are different depending on whether a customer elects to subscribe to regular basic service or opt for month-by-month pre-paid services, identify the charges for each.**

Question 10. Provide a specific description of how the company will use federal universal service support it would receive as a designated ETC.

BLC's response: Since the company is requesting only Lifeline and Link Up support, all support will be directly applied to a customer's bill.

**Follow-up request: Provide specific information regarding benefits and/or services Tennessee consumers may realize by subscribing to BLC's services that are not**

**provided by existing carriers. Further, does BLC plan to provide its services by reselling services of other facility based providers.**

Question 11: Describe BLC's plans for demonstrating to the Authority that for those Lifeline customers served via resale of another carrier's services, BLC is not receiving the federal universal service Lifeline credit from the serving company and filing for credit with the Universal Service Administration Company.

BLC's response, in part: BLC has hired a Third Party Vendor who specializes in the area of tracking and auditing Lifeline assistance program information.

**Follow-up request: Identify and provide current contact information for BLC's contracted Third Party Vendor.**

**Additional information requirement:**

**During the ongoing review it is noted that BLC does not have any Wireline Activity Reports on file with the Authority. In accordance with the requirements established in Authority Docket No. 97-00309, BLC is required to file a Wireline Activity Report monthly. Submit a copy of BLC's most recent report with BLC's response.**

This information should be provided no later than 2:00 p.m. on Friday December 19, 2008 and should reference Docket No. 08-00040 on the response. In accordance with Authority rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Lewis De Board at (615) 741-2904, ext. 219.

Sincerely,

*Dan Forte For Darlene Standley*

Darlene Standley, Chief  
Utilities Division