

# TENNESSEE REGULATORY AUTHORITY

Tre Hargett, Chairman  
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460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

August 15, 2008

## MEMORANDUM

To: Docket File

From: Carsie D. Mundy *CSM*  
Chief-Consumer Services Division

Subject: *Petition Of Tennessee American Water Company To Change And Increase Certain Rates And Charges So As To Permit It To Earn A Fair And Adequate Rate Of Return On Its Property Used And Useful In Furnishing Water Service To Its Customers*  
Docket No. 08-00039

Attached is a copy of a complaint received by the Consumer Services Division voicing support of Tennessee American Water's petition.

Attachments: 1

**TENNESSEE REGULATORY AUTHORITY**  
**CONSUMER SERVICES DIVISION COMPLAINT**

Date: 8/15/08

COMPLAINANT: Helen C. Madaris

CALLED IN BY: Self

ADDRESS: 6919 Robinson Drive  
Chattanooga, TN 37421

COUNTY: Hamilton

TELEPHONE NO.: 423-296-6343

CONTACT NO.: 423-266-6918

COMPANY: Tennessee American Water Co.

COMPLAINT: Ms. Madaris believes a proposed rate increase by Tennessee American Water is justified. She believes the city of Chattanooga wants to take over Tennessee American Water; if that happened rates would increase dramatically. Consumer thinks water rates are more reasonable under private ownership than they would be if owned by the city.

CONTACTED:

INVESTIGATOR:

RECEIVED BY: Mary S. Kraycirik

REFERRED BY: