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T.R.A. DOCKET ROOM

Mr. Roberson I am writing to share my thoughts concerning this up and coming rate hike by Tenn American. I am currently trying to start a business in the Main st area of c\Chattanooga. This has been a depressed area for quite a while until an infusion of private and public funding has started a turn around. Any way back to my my dilemma. Buying an old building to give it a new use may not be the best way to go but it is what I have chosen to do. The old building has a sprinkler system that I thought would not be nessesary for my needs so I elected not to pay Tawc for the connection. To my dismay they inform the fire marshall of the disconnection. The fire marshal inform me that it is mandadory that I maintain the connection. Now here's the rub. I get to pay TAWC \$82.00 a month for the priveledge of being on the TAWC main and use no water. I get no explanation of how this cost is based nor do they feel they owe me any explanation since I have no choice on the matter. Since this is pure profit (no cost or expenses) for these folks any increase is simply gouging. I am adamantly opposed to any increase proposed by these people, whose only excuse for an increase is to get a fair return on their equity. And we are to believe the account they furnish!

This city is just now getting back on it's feet again economicly and this increase is just one more setback for the community. We need your understanding on this matter and hope you will help.
Chris Munson ,Chattanooga ,Tn