

Sharla Dillon - Re: tenn amer water

From: Sara Kyle
To: riall, david
Date: 8/4/2008 8:41 AM
Subject: Re: tenn amer water
CC: sharla.dillon@state.tn.us

REC'D
 2008 AUG -4 AM 8:47
 T.R.A. DOCKET ROOM

Mr. Riall,

Thank you for your comments regarding Tennessee American Water Company. I will forward your email on to the Docket Manager to be included in the docket file. The panel hearing this docket consist of Directors Hargett, Freeman and Roberson. Again, thank you for your comments. Sara Kyle

>>> david riall <driall@comcast.net> 7/31/2008 9:41 PM >>>

After hearing all the slug calls and people from the water company on talk radio, I felt like my impression should be heard

They tried to say the average bill was under \$20.00 per month - BS!! I have never had water bill below \$20.00 and this is without sewage charges and in a 1000 sq ft home with two normal adults so I can imagine their "average" home must be a spinster who does not bath often!!

The clam quality service - We had to put in a high end filter system because of the chorine smell and all the "Grit" kept clogging the facets - and the low pressure sometimes makes it hard to take a shower. and don't even think of do something else like washing the dishes at the same time. And the thought of drinking it unfiltered is not an option.

They claimed such a great infrastructure - I have reported 3 water main breaks (I won't any more) - each time I get some jerk who makes it clear that she does not want to be bothered by such an inconvenience. And when and building is condemned they don't take out the meter so some can turn the water on and let it run damaging surrounding property with out taking responsibility (and the meter is still connected - from 6 months ago!) No one there new the policy or could give a darn.

The claimed that the water does not just come out of the river - then where the hell does it come from? Do the produce it? Do they have to drill for it? Pipe it from from a distance? No they do just get from the river - yes the filter it (some) but we can not be compared to most other areas because they do have to make an effort to get the water.

And just the effort of all the "slug calls" (talking about the providing children with clean water - are the going the provide bad water if they don't get this) should make it clear that this is a money grabbing attempt with vailed threats to our water supply. Maybe the effort to buy these people out should be reinvestigated.

I am sure they are after a small part of what they are asking far which is probably what they are after, But they should be fully accountable to their false claims. For once I would like politicians to stand firm and refuse their money grab.

D riall