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To: <rep.tommie.brown@legislature.state.tn.us>, <rep.richard.floyd@legislature.state.tn.us>
Date: 7/30/2008 10:49 AM
Subject: Tennessee American Water Rate Increase

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T.R.A. DOCKET ROOM

I encourage you to please NOT approve the proposed TAWC rate increase.

I relocated to Chattanooga in 2002 from New York. I am single and live alone. I do approximately 2 loads of wash and 1 dishwasher cycle per week. For several years I went to the gym 4-5 times per week before work and showered there. I was using very little water, however, my monthly bill was consistently over \$40.00.

I called TAWC and enquired why my water was so high. They agreed it was high, looked at the prior owner's bills (also a single male living alone) and my bill dropped to approximately \$17.00 per month. They would not refund me the amounts that were overcharged for the prior years.

I do not trust TAWC. In the last year, my water bill has increased to anywhere from \$27 to \$45 per month. Last month, my bill was \$78.21!! Granted, I watered my lawn for about 8 days due to the extreme heat, however, I find this amount to be excessive.

It's hard to understand how they can charge such high rates, when Hixson and Ft. Ooglethorpe pays so little.

How can you agree to a 35.1% rate hike to this greedy corporation?

I am trusting you will make the right decision and not approve this rate increase.

Sincerely,

John Gilbert
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