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June 17, 2008

## Via E-Mail and USPS

Chairman Eddie Roberson, Ph.D. c/o Ms. Sharla Dillon Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

Re: Docket No. 08-00039

In Re: Petition of Tennessee American Water Company to Change and

Increase Certain Rates

Dear Chairman Roberson:

Enclosed please find an original and five (5) copies of the City of Chattanooga's Renewed Motion to Compel which has been filed electronically and served today.

I would appreciate you stamping one copy of the document as "filed," and returning to me in the enclosed, self-addressed and stamped envelope.

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With best regards, I am

Frederick L. Hitchcock

FLH:kwr

Enclosures

cc: Ryan L. McGehee, Esq. (w/encl)

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## IN THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

)	
PETITION OF TENNESSEE AMERICAN WATER )	
COMPANY TO CHANGE AND INCREASE )	
CERTAIN RATES AND CHARGES SO AS TO ) Docket No. 08-0	0039
PERMIT IT TO EARN A FAIR AND ADEQUATE )	
RATE OF RETURN ON ITS PROPERTY USED AND )	
USEFUL IN FURNISHING WATER SERVOCE TO )	
SERVICE TO ITS CUSTOMERS )	

## CITY OF CHATTANOOGA'S RENEWED MOTION TO COMPEL

Intervenor, City of Chattanooga ("Chattanooga"), by and through counsel, hereby renews its Motion to Compel filed on June 2, 2008 as to the discovery requests described below.

This Motion follows discussions between counsel for Chattanooga and TAWC ("TAWC") in an effort to resolve the matters raised in Chattanooga's previous Motion to Compel. Although these discussions led to the resolution of a number of disputes, TAWC continues to refuse to provide discoverable information responsive to four requests. These requests and TAWC's responses to them are attached as collective Exhibit D.

A. Request No. 4 (changes to capital improvement projects): TAWC continues to refuse to provide requested information concerning additions, subtractions, accelerations, delays, or other changes in planned capital improvements. In the spirit of compromise, Chattanooga has agreed to modify its initial request to cover only information relating to changes since the 2000 Comprehensive Planning Study. Chattanooga has also agreed to accept the information in the same format as was provided in response to the substantially similar Request No. 11 following a motion to compel in Docket No. 06-00290. For convenient reference, a copy of TAWC's

supplemental response to Chattanooga Request No. 11, in the previous matter, is attached as <a href="Exhibit A">Exhibit A</a>. TAWC's wrongful refusal to provide similar information in this proceedings ignores the Hearing Officer's instructions the parties were to be guided by discovery rulings in the previous docket.

- B. Request No. 7 (location of capital expenses): TAWC has refused to provide the mapping data or any other means of determining the location of the capital expenditures listed in TAWC's Exhibit 1, Schedule 2, although it has provided a pdf-format map. A copy of the map is attached as Exhibit B. The map was obviously generated using location information for these expenditures, but TAWC has refused to provide that information. As Exhibit B illustrates, TAWC's unjustified refusal prevents the meaningful analysis of the data.
- C. Request No. 15 (management audits completed since January 1, 1997): TAWC has refused to provide management audits completed for or in relation to TAWC's Parent or Affiliates. Since TAWC's Affiliates that are operating companies are paying the same kinds of fees to AWWSC and other Affiliates that TAWC is paying, the analysis of the appropriateness of payments by these other Affiliates is directly relevant to the appropriateness of such payments by TAWC. Further, management audits of TAWC's Parent and any Affiliates that are receiving fees from TAWC are also directly relevant to the issue of whether payments by TAWC are being made for reasonable, necessary. and prudent expenditures. TAWC has refused to further supplement its initial refusal to provide any such information, even though Chattanooga cited an example of such an audit in its earlier Motion to Compel.
- D. Request No. 23 (benchmarking studies of TAWC Parent or Affiliates since

  January 1, 1997): TAWC has refused to further supplement its response and continues to refuse to provide benchmarking studies that have been completed for TAWC's Parent and Affiliates,

including AWWSC. The resume of Mr. Frank Impagliazzo, which was included as an exhibit to the CAD's responses to TAWC's First Discovery Requests filed May 28, 2008, illustrates the importance and relevance of this information. For convenient reference, a copy of the resume as it currently appears in the TRA's public record is attached as Exhibit C. On pages 1 and 2 of the resume, Mr. Impagliazzo reports that he "[d]irected the effort to externally benchmark American Water's business and operational performance." Mr. Impagliazzo also reports that he identified areas containing millions of dollars of annual savings opportunities and reported that "[o]ther benchmarking efforts identified cost-reduction opportunities of 20% or more in customer service operations." These benchmarking studies along with the management studies requested in No. 15 are essential to an understanding of the reasonableness, necessity, and prudence of expenditures for which TAWC is being charged, and on account of which it is seeking to again raise rates. These studies are also essential to an understanding of whether TAWC has complied with the TRA's requirement that it demonstrate the proprietary of the expenses for which it is being charged by its Parent and Affiliates.

For these reasons, Chattanooga respectfully requests that TAWC be compelled to respond fully and completely to the Requests noted.

Respectfully submitted,

Frederick L. Hitchcock (BPR No. 005960) Harold L. North, Jr. (BPR No. 007022)

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## **CERTIFICATE OF SERVICE**

This is to certify that the undersigned has this day served a true and correct copy of the foregoing pleading by electronic mail and by depositing same in the United States mail, postage prepaid, and addressed to the following:

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This the 17th day of June, 2008.

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