

# TENNESSEE REGULATORY AUTHORITY



Eddie Roberson, Chairman  
Tre Hargett, Director  
Sara Kyle, Director  
Ron Jones, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

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March 18, 2008

Patrick D. Crocker  
Early, Lennon, Crocker & Bartosiewicz, P.L.C.  
900 Comerica Building  
Kalamazoo, Michigan 49007-4752

RE: Docket No. 08-00032, *Application of Sterling Telecom, Inc. for Authority to Provide Operator Services and/or Resell Telecommunications Services in Tennessee*

Dear Mr. Crocker:

The Tennessee Regulatory Authority is in receipt of the above application for authority to provide resold local telecommunications services in Tennessee. In order to continue processing the application, please provide the following information:

1. Provide a certificate of authority for Sterling Telecom, Inc. from the Tennessee Secretary of State's office. The application in the above docket included a copy of the application to the Secretary of State, but not a copy of the actual certificate issued.
2. Will Sterling Telecom, Inc., as a reseller of local exchange services, provide directory assistance, white page listings, access to 911 and E911 emergency services, consumer access to and support for the Tennessee Relay Center, free blocking for 900/976 type calls, Lifeline and Link Up to qualifying citizens of the state, and educational discounts in existence as of June 6, 1995?
3. The informational tariff submitted with the above application did not contain any pricing information. Please provide the rates at which each service listed in the informational tariff will be offered.
4. Provide a sworn statement from an officer of the company that all applicable state and federal laws and TRA rules will be adhered to.
5. Whose facilities-based network will Sterling Telecom, Inc. be reselling?
6. Provide a certificate of good standing from the State of New York.
7. Will the company be telemarketing? If so, will this be done in house or by a third party? Is the Applicant aware of and willing to comply with Tenn. Code Ann. § 65-4-401 *et seq.*?
8. Regarding the Sample Bill submitted with the application, please provide descriptions for the following line items: charges for regulated competitive service; charges for local extended area service calls, including any usage-

sensitive charges; non-recurring, fractional or non-basic service; charges for nonregulated services or products.

It is requested that this information be provided no later than 2:00 pm on March 31, 2008 and that you reference Docket Number 08-00032 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have questions regarding this request, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

*Don A. Foust For Darlene Standley*

Darlene Standley  
Utilities Division Chief