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Via Hand Delivery

Tre Hargett
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: In Re: Citizens Telecommunications Company of Tennessee, LLC's d/b/a
Frontier Communications of Tennessee
Docket No.: 08-00021

Dear Mr. Hargett:

Enclosed for filing in the above-referenced proceeding is the original and one copy of
Citizens Telecommunications Company of Tennessee, LLC's Response to Request for
Discovery with attached Exhibits 1 through 6 filed under seal with the exception of Exhibit 4.

Should you have any questions, please do not hesitate to call.

Very truly yours,
Adams and Reese, LLP

Charles W. Cook, III

CWC/mlb
Enclosures

cc: Stephen R. Butler
Timothy Phillips

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**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

IN RE:)	
)	
CITIZENS TELECOMMUNICATIONS)	No. 08-00021
COMPANY OF TENNESSEE LLC d/b/a)	
FRONTIER COMMUNICATIONS OF TENNESSEE, LLC)	
TARIFF TO ESTABLISH DIRECTORY ASSISTANCE)	
RATES.)	

**CITIZENS TELECOMMUNICATIONS COMPANY OF TENNESSEE, LLC'S
RESPONSE TO REQUEST FOR DISCOVERY**


Citizens Telecommunications Company of Tennessee, LLC, ("Citizens") responds to the Request for Discovery From the Consumer Advocate Division of the Tennessee Attorney General (the "CAD") as follows:

GENERAL OBJECTIONS

1. Citizens objects to the discovery requests to the extent that they seek the discovery of information or documents subject to the attorney-client privilege or work product doctrine.
2. Citizens objects to the discovery requests to the extent that they seek information and/or documents that are proprietary and confidential absent a protective order which (a) limits the production of such information and/or documents; (b) limits the use of confidential information and/or documents to this proceeding; and (c) requires that the information and/or documents designated as confidential remain under seal.
3. Citizens objects to the discovery requests to the extent that they request information that is not required by the applicable rules of the TRA.

Without waiving these General Objections, Citizens responds to the Discovery Requests as set forth in Exhibit A hereto.

Respectfully submitted this 23 day of July, 2008.



Guilford F. Thornton, Jr. (No.14508)

Charles W. Cook, III (No. 14274)

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Attorneys for Citizens Telecommunications of
Tennessee LLC d/b/a Frontier Communications of
Tennessee LLC

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served by placing it in the U.S. Mail postage prepaid on this the 23 day of July 2008.

Stephen R. Butler
Timothy Phillips
The Office of the Attorney General for the State of Tennessee
Consumer Advocate Division
P.O. Box 20207
Nashville, Tennessee 37202



Charles W. Cook, III

Discovery Request – DA Service
TN Docket No. 08-00021
Citizens Telecommunications Company of Tennessee

1. Please identify each person whom you expect to call as an expert witness at the hearing on the merits in this docket, and state the subject matter on which each expert witness is expected to testify.

RESPONSE: Citizens has not determined if expert witness testimony will be offered at this time.

Discovery Request – DA Service
TN Docket No. 08-00021
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2. For each person whom you expect to call as an expert witness, explain all qualifications that the person has to form opinions regarding the subject matter on which the person is expected to testify.

RESPONSE: See response to Request No. 1

Discovery Request – DA Service
TN Docket No. 08-00021
Citizens Telecommunications Company of Tennessee

3. For each person whom you expect to call as an expert witness, state the substance of the facts and opinions to which the expert is expected to testify.

RESPONSE: See response to Request #1

Discovery Request – DA Service
TN Docket No. 08-00021
Citizens Telecommunications Company of Tennessee

4. For each person whom you expect to call as an expert witness, state a summary of the grounds for each opinion.

RESPONSE: See response to Request #1

5. Please produce copies of all documents, summaries, charts, trade articles, journals, treatises, publications, work papers, file notes, chart notes, tests, test results, interview notes, and consultation notes provided to, utilized by, relied upon, created by, or produced by any witness in evaluating, reaching conclusions or formulating an opinion in this matter.

RESPONSE: Citizens objects to this request to the extent that it calls for material subject to the attorney client privilege or work product doctrine.

Subject to and without waiving this objection, Citizens is producing the following documents:

Excel spreadsheet showing number of DA calls for 2007 as Exhibit #1 - Actual 2007 DA Calls and is filed as proprietary and confidential.

Excel spreadsheet showing estimated revenue projections for DA calls for January through June 2008 as Exhibit #2 - DA 2008 2009 Revenue Projection and is filed as proprietary and confidential.

Excel spreadsheet showing estimated revenue projections for Lifeline DA calls for January through June 2008 as Exhibit #3 - DA Lifeline 2008 2009 Revenue Projection and is filed as proprietary and confidential.

6. Please produce copies of all documents referred to or relied upon in responding to these discovery requests.

RESPONSE: Citizens objects to this request to the extent that it calls for information that is subject to the attorney client or work product doctrine.

Subject to and without waiving its objection, Citizens states that it has produced documents referred to or relied upon in responding to these Discovery Requests.

7. Please produce copies of all hearing exhibits that you plan to introduce, use, or reference at the hearing on the merits in this docket.

RESPONSE: Citizens objects to this request to the extent that it calls for information that is subject to the attorney client privilege or work product doctrine.

Subject to and without waiving this objection, Citizens states that it has not yet determined what exhibits, if any it may introduce, use or reference at the hearing on the merits of this docket, and it has not prepared any demonstrative exhibits as of this date.

Citizens reserves the right to introduce exhibits during direct testimony if desired.

8. Please produce copies of all documents -- including, without limitation, work papers, spreadsheets, summaries, charts, notes, exhibits, articles, journals, treatises, periodicals, publications, reports, records, statements, Internet web pages, or financial information -- that you contend support the factual assertions, conclusions, or opinions of any of your witnesses in this matter.

RESPONSE: Citizens objects to this request to the extent that it calls for information that is subject to the attorney client privilege or work product doctrine.

Subject to and without waiving this objection, Citizens states that it has not prepared or obtained the factual assertions of its witnesses in this matter, so this request is premature.

Information that may be used in support of such testimony may be found in the responses to these requests (e.g. refer to Request #27 for Internet web pages).

9. Please identify all information, documents and things filed in the present docket record, including all responses to discovery of the parties and data request from the TRA Staff, which Citizens produced in this docket and does not agree to stipulate to the authenticity of such information, documents and things in this proceeding. For each separate piece of information, documents and things which Citizens produced in this docket and which Citizens contends is not admissible as evidence, describe in specific detail any objection(s) Citizens claims as to admissibility into the evidentiary record in this docket.

RESPONSE: The only documents Citizens has filed in reference to this Docket is the tariff at issue in this docket. Citizens stipulates to the admissibility of that tariff.

Discovery Request – DA Service
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10. Please provide all Excel (or other data files) containing the information provided in response to these requested items.

RESPONSE: See response to Request #5

11. Please provide the identity and location of each person having knowledge of any discoverable matter in this docket.

RESPONSE: The following employees of Citizens have knowledge relating to matters at issue in this Docket No 08-00021:

Angela McCall, 300 Bland Street, Bluefield, WV
Mike Byrd, 2104 West Emory Road, Powell, TN
Randall Brockmann, 180 S. Clinton Ave, 5th Floor, Rochester, NY
Brooke Wergin, 120 N. Plymouth Ave., Rochester, NY
Desiree Demanincor, 180 S. Clinton Ave, 5th Floor, Rochester, NY
Leslie Zink, 180 S. Clinton Ave, 5th Floor, Rochester, NY
Don Smith, 250 South Franklin, Cookeville, TN 38501

These employees may be contacted through undersigned counsel for Citizens.

12. Define local directory assistance area as the term is applied in the Company's tariffs, and provide a description of the Company's local directory assistance areas throughout Tennessee.

RESPONSE: Local Directory Assistance areas would be the areas associated with the customer's countywide calling plan and can be found in Section 3.3.1 and is attached as Exhibit #4 – CTC-TN Local Calling Area.

13. If an affiliate or non-affiliate provides wire line directory assistance for either local or national directory assistance to the Company's Tennessee consumers on behalf of Citizens, identify the affiliate or non-affiliate and provide a copy of the contract and/or agreement.

RESPONSE: AT&T provides local Directory Assistance to the exchanges of Dresden, Sharon, Martin, Latham, Palmersville, and Sidonia and is attached as Exhibit #5 – Frontier CTC DA Contracts and is filed as proprietary and confidential.

Frontier Telephone of Rochester provides local Directory Assistance to the exchanges of Pleasant Hill, Cookeville, Crossville, McMinnville, Allgood, Tansi, Sparta, and Monterey.

14. Provide the annual projections for 2008 and 2009 for the increase in revenue resulting from a decrease in the free directory assistance calls allowance from unlimited to one. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 1 free call. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

15. Provide annual projections for 2008 and 2009 for the increase in revenue resulting from a decrease in the free directory assistance calls allowance from unlimited to two. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 2 free calls. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

16. Provide a projection for the annual increase in revenue in 2008 and 2009 resulting from an increase in the free directory assistance call allowance from unlimited to three. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 3 free calls. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

17. Provide a projection for the annual increase in revenue in 2008 and 2009 resulting from an increase in the free directory assistance call allowance from unlimited to four. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 4 free calls. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

18. Provide a projection for the annual increase in revenue in 2008 and 2009 resulting from an increase in the free directory assistance call allowance from unlimited to five. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 5 free calls. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

19. Provide a projection for the annual increase in revenue in 2008 and 2009 resulting from an increase in the free directory assistance call allowance from unlimited to six. Explain how Citizens determined its projections, including the method employed in the calculation, and provide copies of any documents utilized in the calculations.

RESPONSE: The total number of calls to the Directory Assistance Operator was obtained through Citizens' billing system for the first 6 months of 2008 and reduced to reflect 6 free calls. A monthly average was determined and the monthly average was annualized to reflect potential calls to the DA Operator for the year. The total average annualized was multiplied by \$0.95 to determine the amount of projected annual revenue. Utilizing the total estimated calls to the DA Operator based on the preceding findings, annual projections were calculated. To reflect a more accurate estimate of potential revenue, customers were separated between average users and heavy users. A heavy user was defined as 20 or more calls to the DA operator per month. An estimate of demand elasticity was prepared for both average DA users and heavy DA users. The total forecast DA call volume was adjusted by the demand elasticity for the two customer groups and the estimated revenues were then computed by multiplying the \$0.95 rate times the adjusted DA call volumes for each of the proposed free DA call options. See attached Exhibit 2 - DA 2008 2009 Revenue Projection.

20. Provide or describe the publication and distribution schedule for updating and replacing phone books distributed to the Company's customers.

RESPONSE: The table shows publication and distribution dates for Citizen's directories.

DIRECTORY	State	Issue Date	White Page close date	Ship Date	Interval (in days between close date and ship date)
Crossville	TN	July	03/21/2008	06/19/2008	90
McMinnville	TN	October	06/27/2008	09/25/2008	90
Putnam County	TN	April	12/26/2008	03/18/2009	82
Sparta	TN	July	03/21/2008	06/24/2008	95
Weakley County	TN	October	07/03/2008	09/25/2008	84

Average time between close date and ship date (in days)

88

21. Provide a copy or copies of the most recently distributed white pages phone book(s) distributed on behalf of Citizens to all customers within the Company's service area in Tennessee.

RESPONSE: Copies of Crossville, McMinnville, Putnam County, Sparta, and Weakley County directories are available for inspection (during business hours) and copying (at the expense of the requesting party) at the offices for counsel for Citizens.

22. Provide the number of existing or new Citizens residential and business customers that obtained a new or different telephone number(s) in Tennessee in the calendar year 2007 by month and by specific published directory.

RESPONSE: Citizens objects to this request as being unduly burdensome. Even if Citizens could compile this information, this level of detail is not captured on a monthly basis.

23. Provide a listing of the total number of changes, including edits, additions, and deletions of telephone numbers and listing information, that were made on behalf of the Company to update the most recently distributed published telephone directory for the entire Citizens service area by month and specific directory.

RESPONSE: Citizens objects to this request as unduly burdensome. Additionally, Citizens does not capture this level of detail in its customer records system.

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24. Provide the total number of telephone number listings in the Company's Tennessee service area white pages telephone book(s) distributed at the end of the year 2006 and/or the beginning of the year 2007.

RESPONSE:

Directory	Number of White Page Listings
Crossville	20,578
McMinnville	5,183
Putnam County	19,266
Sparta	1,889
Weakley County	8,811

25. Provide the total number of telephone number listings in the Company's Tennessee service area white pages telephone book(s) distributed at the end of the year 2007 and/or the beginning of the year 2008.

RESPONSE:

Directory	Number of White Page Listings
Crossville	20,560
McMinnville	5,138
Putnam County	20,020
Sparta	1,792
Weakley County	8,401

Discovery Request – DA Service
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26. Provide the average time lag or time period between the date information is provided to the directory publisher and the date the telephone directories are distributed to the Company's Tennessee customers, and explain how the average was calculated.

RESPONSE: See response to Request #20

27. Please identify all alternatives known to and/or documented by the Company that are available to the Company's residential customers for access to free directory assistance service within the Company's Tennessee service area.

RESPONSE: White and yellow page paper directories provided by Citizens and others.
Internet and toll free directory information providers listed below:

<http://www.frontieronline.com/>

<http://www.numberway.com/>

http://dir.yahoo.com/Reference/Phone_Numbers_and_Addresses/

<http://www.anywho.com/>

<http://www.corp.att.com/directory/>

<http://www.whitepages.com/>

800-free-411

800-goog-411

Citizens reserves the right to supplement this response to the extent that it becomes aware of other alternatives.

28. Please state the average number of directory assistance calls per month for residential customers of Citizens in Tennessee during the calendar year 2007, and explain or describe the method of calculation and all fact and figures employed to respond.

RESPONSE: Distinction between business and residential DA calls are not made. The average number of DA calls made in 2007 per month was 30,184. This determination was based on actual calls made by business and residential customers obtained from Citizens customer records divided by 12 months.

Discovery Request – DA Service
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Citizens Telecommunications Company of Tennessee

29. Does the Company provide free local and/or national directory assistance or discounted local and/or national directory assistance to any of its business and/or commercial customers? If so, provide details.

RESPONSE: Citizens does not provide free national directory assistance and proposes to bill for local directory assistance. No discount programs are offered.

30. Does the Company provide free local and/or national directory assistance in bundled offerings as the term "bundle" is applied in Tenn. Code Ann. § 65-37-1037 1 fso, provide details.

RESPONSE: Citizens' Choices bundle currently includes an allowance for 10 free local DA calls.

31. Describe and explain the application and approval process and the documentation required by the Company for disabled consumers or others to obtain an exemption from the Company's directory assistance charges.

RESPONSE: Citizens would require the customer to submit a letter on appropriate letterhead, signed by the treating Doctor to establish an exemption.

32. Provide descriptions of and copies of all bill inserts, promotions, public notices and advertisements that the Company plans to sponsor, publish or distribute to its customers regarding the exemption from directory assistance charges for disabled customers and any other customers determined by the TRA to be exempt from such charges.

RESPONSE: Citizens would place a Bill Message on all customer accounts, 30-days prior to the effective date before charging for Directory Assistance calls. The bill message would contain information pertaining to the amount of the charges, types of customers exempt, number of free calls, etc. In addition, press release would be printed 30-days prior to the effective date. The exact language of the bill message or press release has not been established pending the final ruling in this Docket.

Discovery Request – DA Service
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33. Provide copies of all documents from the past five years that indicate the cost to Citizens of providing directory assistance.

RESPONSE: Except for documents already included in this Discovery Request, Citizens does not have further documentation on the cost to provide Directory Assistance.

Discovery Request – DA Service
TN Docket No. 08-00021
Citizens Telecommunications Company of Tennessee

34. Provide copies of the Company's latest annual price cap filing.

RESPONSE: Citizens' latest Price Cap Filing is attached as Exhibit #6 – TN Price Cap Filing – June 2007 TRA Final Submission and is filed as proprietary and confidential.

EXHIBIT A

35. Provide copies of all documents in possession of the Company that document or indicate the scope, estimate and/or factual documentation of Internet access and/or service penetration rate within the Company's Tennessee service area.

RESPONSE: 100% of Citizens' customers have access to Internet from Citizens. However, customers are not limited to internet access from Citizens but also have other internet providers such as cable, wireless, CLEC, Public Library, etc.

36. Would the Company object to exempting customers who are age 65 or over from directory assistance charges? If so, please explain why.

RESPONSE: Citizens objects to this request insofar as it seeks opinion testimony rather than discovery of facts.

Subject to and without waiving this objection, Citizens states that age alone does not appear to be a fair basis for an exemption insofar as many customers over 65 may be capable of paying for directory assistance calls. It would appear to be more appropriate to have some form of means testing or disability certification as a basis for granting exemptions to directory assistance calls.

37. Would the Company object to exempting customers who are involved in the Lifeline and/or Link-up programs from directory assistance charges? If so, please explain why.

RESPONSE: Citizens objects to this interrogatory insofar as it seeks opinion testimony rather than the discovery of facts.

Subject to and without waiving this objection, Citizens incorporates its response it Request 36, but further adds that it is Citizens' understanding that the Lifeline and Link-Up programs employ some form of means testing for eligibility in those programs.

38. Please state and explain the estimated annual cost to the Company of exempting customers who are age 65 or over from directory assistance charges, and provide copies of any documents relevant to the calculation.

RESPONSE: Customer's age is not included in any database utilized by Citizens making it impossible to identify customers who are age 65 or over.

39. Please state and explain the estimated annual cost to the Company of exempting customers who are involved in the Lifeline program from directory assistance charges, and provide copies of any documents relevant to the calculation.

RESPONSE: An estimate of Lifeline customer revenue was computed by taking the relationship of average user DA call volume to total TN customers and then applying that ratio to the qualifying lifeline customers in CTC-TN. The estimate of Lifeline customer DA call volumes was then multiplied by \$0.95 to estimate the revenue impacts to lifeline customers for each of the proposed free DA call options. See attached Exhibit #3 - DA Lifeline 2008 2009 Revenue Projection.

40. Please state and explain the estimated annual cost to the Company of exempting customers who are disabled or handicapped from directory assistance charges, and provide copies of any documents relevant to the calculation.

RESPONSE: Citizens' customer record database does not track or record information pertaining to a customer who is disabled or handicapped. It is impossible to determine what the cost would be to exempt these customers from DA charges at this time.

Citizens Telecommunications of Tennessee
List of Exhibits in response to CAD 1st Discovery Request

Exhibit #	Title	Proprietary and Confidential	Type of File
Exhibit #1	Actual 2007 DA Calls	Yes	Excel Spreadsheet
Exhibit #2	DA 2008 2009 Revenue Projection	Yes	Excel Spreadsheet
Exhibit #3	DA Lifeline 2008 2009 Revenue Projection	Yes	Excel Spreadsheet
Exhibit #4	CTC-TN Local Calling Area	No	PDF Document
Exhibit #5	Frontier CTC DA Contracts	Yes	PDF Document
Exhibit #6	TN Price Cap Filing – June 2007 TRA Final Submission	Yes	Excel Spreadsheet

EXHIBIT 4

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

First Revised Page 12

S3. Basic Local Exchange Service (Continued)

S3.3 Local Calling Areas

S3.3.1 General

The rates specified in Section S3.2 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchange in the left hand column also includes the exchanges listed in the right hand column.

<u>Exchange</u>	<u>Additional Exchanges</u>	
Algood ¹	Baxter, Cookeville, Cookeville South and Monterey	(N)
Cookeville ¹	Algood, Baxter, Cookeville South and Monterey	(T)
Crossville ¹	Pleasant Hill and Tansi	
Dresden ¹	Gleason, Greenfield, Latham, Martin, Palmersville, Sharon, and Sidonia	
Latham ¹	Dresden, Gleason, Greenfield, Martin, Palmersville, Sharon, and Sidonia	
Martin ¹	Dresden, Gleason, Greenfield, Latham, Palmersville, Sharon, and Sidonia	
McMinnville ¹	Beersheba, Centertown, Dibrell, McMinnville Rural, Rock Island and Viola	

¹ See S3.2.D for countywide calling.

Material on this page previously appeared in Section 3, Page 4.

Continued

Issued: February 20, 1998

F. Wayne Lafferty Assistant
Vice President
Telecom - Regulatory Affairs

Effective: March 20, 1998

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Second Revised Page 13

S3. Basic Local Exchange Service (Continued)

S3.3 Local Calling Areas (Continued)

S3.3.1 General (Continued)

<u>Exchange</u>	<u>Additional Exchanges</u>	
Monterey ¹	Algood, Baxter, Cookeville, Cookeville South, and Crawford	
Palmersville ¹	Dresden, Gleason, Greenfield, Latham, Martin, Sharon, and Sidonia	
Pleasant Hill ¹	Crossville and Tansi	
Sharon ¹	Dresden, Gleason, Greenfield, Latham, Martin, Palmersville, and Sidonia	
Sidonia ¹	Dresden, Gleason, Greenfield, Latham, Martin, Palmersville, and Sharon	
Sparta ¹	Cookeville, Bon DeCroft, Doyle, Old Zion, Sparta Rural, and Spencer	(N)
Tansi ¹	Crossville and Pleasant Hill	

¹ See S3.2.D for countywide calling.

Continued

Issued: February 21, 2001

F. Wayne Lafferty
Vice President
Regulatory & Government Affairs

Effective: April 1, 2001