

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

IN RE:)
)
CITIZENS TELECOMMUNICATIONS) **No. 08-00021**
COMPANY OF TENNESSEE LLC d/b/a)
FRONTIER COMMUNICATIONS OF TENNESSEE, LLC)
TARIFF TO ESTABLISH DIRECTORY ASSISTANCE)
RATES.)

CONSUMER ADVOCATE’S RESPONSES TO COMPANY’S DISCOVERY REQUESTS

Robert E. Cooper, Jr., Attorney General and Reporter for the State of Tennessee, through the Consumer Advocate and Protection Division of the Office of the Attorney General (“Consumer Advocate”), respectfully submits these responses to the Company’s discovery requests.

GENERAL OBJECTIONS

1. The Consumer Advocate objects to the definitions and instructions contained in the data requests to the extent that the definitions and instructions attempt to impose on the Consumer Advocate a burden or obligation greater than that required by the *Tennessee Rules of Civil Procedure* and applicable statutes and regulations governing contested case hearings.

2. The Consumer Advocate objects to the data requests to the extent they call for information and the production of documents which are protected from disclosure by the attorney-client privilege, the attorney work product doctrine or any other applicable privilege or protection. The Consumer Advocate objects to the data requests to the extent that the Company is attempting to impose on the Consumer Advocate obligations with regard to identification of privileged documents beyond those required by the *Tennessee Rules of Civil Procedure* and

applicable statutes and regulations governing contested case hearings.

3. The Consumer Advocate objects to the Company's data requests to the extent they seek information relating to matters not at issue in this litigation or to the extent they are not reasonably calculated to lead to the discovery of admissible evidence. By providing information in response to these requests, The Consumer Advocate does not concede that such information is relevant, material or admissible in evidence. The Consumer Advocate reserves all rights to object to the use of such information as evidence.

4. The Consumer Advocate objects to the Company's data requests to the extent that the Company is attempting to impose on the Consumer Advocate obligations to supplement its responses beyond those required by the *Tennessee Rules of Civil Procedure* and applicable statutes and regulations governing contested case hearings.

5. The Consumer Advocate objects to the Company's data requests to the extent that the Company is attempting to require the Consumer Advocate to provide information and produce documents beyond those in its possession, custody or control as that phrase is used in the *Tennessee Rules of Civil Procedure* and applicable statutes and regulations governing contested case hearings.

6. The Consumer Advocate objects to the Company's data requests to the extent they seek information and documents that are readily available through public sources or are in the Company's own possession, custody or control. It is unduly burdensome and oppressive to require the Consumer Advocate to respond or produce documents that are equally available to the Company.

7. The Consumer Advocate's objections and responses to these requests are based on information now known to it. The Consumer Advocate reserves the right to amend, modify

or supplement its objections and responses if it learns of new information.

8. The Consumer Advocate's responses to these requests are made with out waiving or intending to waive the right to object to the use of any information provided in response to any subsequent proceeding or trial of this or any other action. The Consumer Advocate's responses to these requests are also not a waiver of any of the foregoing objections or any objections it has made or may make with respect to any similar, related, or future data request, and the Consumer Advocate specifically reserves the right to interpose any objection to further requests notwithstanding any response or lack of objection made in this response.

9. The Consumer Advocate will supplement its responses in accordance with the requirements of state law.

10. The Consumer Advocate expressly incorporates these general objections into its responses set forth below.

Subject to and without waiving any objections stated above the Consumer Advocate responds to the specific request as follows:

1. Identify all documents, electronically stored information, and tangible things that the Consumer Advocate has in its possession, custody or control and may use to support its opposition to the Tariff filed by Frontier that is the subject of this proceeding (the "Tariff").

RESPONSE:

See the copies of documents attached. Also, the Consumer Advocate reserves the right to use the documents produced in this docket by any party. Furthermore, the Consumer Advocate reserves the right to use the documents from other TRA directory assistance dockets: 96-01423, 07-00269, 06-00232, 04-00416, 07-00188 and 08-00076.

These documents are available on the TRA's website.

2. State the factual basis underlying the reasons why the Consumer Advocate did not intervene and/or object to the tariff filing in Tennessee Regulatory Authority ("Authority") Docket No. 06-00232 that allowed BellSouth to lower its local directory assistance ("DA") monthly allowances from three to one?

RESPONSE:

The Consumer Advocate objects that the request is not reasonably calculated to lead to the discovery of admissible evidence. Furthermore, the interrogatory calls for privileged information protected by the work product doctrine in that it seeks mental impressions, legal theories and conclusions that arise in preparation for anticipated litigation. The interrogatory is further objectionable in that it represents an unjustified invasion of the deliberative process privilege and statutory discretion of the Attorney General in determining when and where the Consumer Advocate's finite resources should be applied to represent the interest of consumers in Tennessee. Moreover, the Consumer Advocate's lack of intervening in the docket in question does not necessarily imply that the Consumer Advocate agrees with the tariff change. Therefore, the specific reasons for the Consumer Advocate's decision are immaterial to the merits of the case at bar and are beyond the scope of discovery in this docket.

Without waiving these objections, it should be noted that the Consumer Advocate has attempted to intervene in other TRA dockets involving BellSouth or AT&T in the context of directory assistance policy: 04-00416, 07-00188 and 08-00076. The Consumer Advocate has sought a contested case regarding directory assistance with BellSouth or AT&T in these dockets.

3. Identify all communications and any documents evidencing any communications between the Consumer Advocate and BellSouth Telecommunications, Inc. concerning Docket No. 06-00232 or the local DA allowances reduction included in the docket prior to the Authority's final decision in that docket?

RESPONSE:

The Consumer Advocate objects that the request is not reasonably calculated to lead to the discovery of admissible evidence. Furthermore, the request may encompass settlement communications and documents, which are privileged and protected from disclosure under the Tennessee Rule of Evidence.

Without waiving the objections set forth, the Consumer Advocate responds that it has no record, knowledge or recollection of any formal or informal documents or communications with BellSouth Telecommunications concerning or related to Docket 06-00232.

4. The Authority's April 17, 2007 Order in Docket No. 06-00232 at pages 5-6 includes the rationale set forth below that supports BellSouth's reduction of its local DA monthly allowances from three to one. Explain in full (a) whether the Consumer Advocate takes exception to any part of this rationale as applied to BellSouth Telecommunications, Inc. (now AT&T Tennessee) and if so, (b) all facts upon which the Consumer Advocate relies to support its reason for taking exception to such rationale.

"Initially, the TRA approved a six DA call allowance in 1997 due to the fact that many telephone numbers were not published in the printed directory. Some numbers had been excluded in the printed directory at a subscriber's request (i.e., a non-published listing), and some were inaccurate or did not appear because new numbers were obtained after the directory was printed (e.g., a new customer or customer move). Accordingly, it was necessary that customers call DA in order to obtain telephone numbers for those subscribers whose numbers did not appear in the printed directory but were still available via directory assistance."

"While some telephone numbers are not available in the printed directory today, the evolving dynamics of the communications environment enables many, if not most, consumers to obtain subscribers' telephone numbers, not available in the printed directory, by alternative modes. For

example, many telephone numbers are available through various internet search engines. Additionally, ever expanding bases of consumers have cellular telephones and electronic mail addresses (e-mail) by which they can be contacted in the event of a change to their landline telephone number. These expanding avenues of communication facilitate the acquisition of landline telephone numbers, and reduce dependency on DA for the procurement of telephone numbers that are not in the printed directory.”

"Further, the majority of BellSouth's competitors have no restrictions on the DA services they offer, including the number of call allowances. In fact, most competing local exchange company's ("CLECs") do not have call allowances and charge for every DA request. BellSouth's consumers are permitted one free DA call per month. Given the variety of existing methods from which to acquire telephone numbers in today's environment, the Authority finds the tariff reasonable and not adverse to the public interest. BellSouth will continue to provide its DA service at no charge to physically and visually disabled customers, and to customers sixty-five years or older who request an exemption."

RESPONSE:

The Consumer Advocate objects that the request is not reasonably calculated to lead to the discovery of admissible evidence. Furthermore, the interrogatory calls for privileged information protected by the work product doctrine in that it seeks opinions, legal theories and conclusions that arise in preparation for litigation. The request asks for mental impressions and legal opinions of attorneys critiquing an excerpt of an order issued by a majority of TRA directors in a case in which the Consumer Advocate was not an intervening party.

Without waiving the objection, the Consumer Advocate responds that a contested case proceeding is necessary to evaluate evidence, the availability of alternatives, the impact on communities, and other factors, prior to allowing a reduction in the directory assistance call allowance or in the setting of a directory assistance call allowance by the TRA.

5. Does the tariff of Charter Communications presently on file with the Authority, include monthly allowances for local DA (not including exemptions for disabilities)?

RESPONSE:

The Consumer Advocate objects that the request seeks to burden the Consumer Advocate when the Company need only review the tariffs of CLEC's such as Charter Fiberlink-Tennessee,

which are publicly available at the TRA. The information sought is equally available to the Company, and the Consumer Advocate does not possess the information independent of reviewing the tariff, which the Company can do as easily as the Consumer Advocate.

Without waiving the objections set forth, the Consumer Advocate responds that in reference to CLECs, such as Charter Fiberlink-Tennessee, there is generally no uniform policy for directory assistance. The second sentence of the last paragraph of an excerpt of the TRA order cited and quoted within the Company's fourth discovery request reads as follows: "In fact, most competing local exchange company's ("CLECs") do not have call allowances and charge for every DA request." Also, see attached document related to Charter Fiberlink-Tennessee.

7. Are you aware of any other providers of telecommunication services within the State of Tennessee that charge for directory assistance calls? If so, identify all such entities, and for each entity identified, state the allotment of free calls (if any) offered by that entity; the charge for directory assistance calls; any exemptions allowed (e.g. over 65 or disabled); and the time period(s) during which such terms were in effect.

RESPONSE:

The Consumer Advocate objects that the request is overly broad and unduly burdensome. The request also seeks information equally available to the Company from publicly available documents.

Without waiving these objections, Embarq has a call allowance of 3 per month, charges \$0.95 per call, and exempts seniors and the disabled. See TRA docket 07-00269. AT&T has a call allowance of 1 per month, charges \$1.50 per call, and exempts seniors and the disabled. See TRA docket 08-00076.

8. Are you aware of means by which persons in Tennessee can obtain directory

assistance information other than from a telephone book or directory assistance within the last three years to the present? If so, identify each such means and the cost for such information.

RESPONSE:

The Consumer Advocate objects that the request is overly broad and unduly burdensome. The request also seeks information equally available to the Company from publicly available documents.

Without waiving these objections, see the testimony filed by the Consumer Advocate and by Embarq in TRA docket 07-00269, although the Consumer Advocate does not verify the accuracy of Embarq's testimony.

9. To the extent that you contend that it is relevant, please provide any studies the Consumer Advocate has performed or has in its possession that show the churn rate of telecommunication carriers in Tennessee.

RESPONSE:

The Consumer Advocate has no such studies in its possession, custody or control. To the Consumer Advocate's knowledge, churn data is not publicly reported by Tennessee telecommunications providers. The Consumer Advocate is waiting for churn information that it requested from the Company in discovery in this docket. The Company may find some churn data or churn related information concerning Embarq's Tennessee service area within Docket 96-01423, including the testimony of Mr. Archie Hickerson, a former Consumer Advocate expert witness, which is now publicly available online through the TRA website. See also the Consumer Advocate's testimony in TRA docket 07-00269 for some discussion of churn. The Consumer Advocate reserves the right to conduct studies of churn based on the information obtained in this docket.

10. The Consumer Advocate stated on page 9 of its brief filed January 31, 2008 in Docket No. 07-0239:

"Embarq, AT&T and Citizens Telecom — Tennessee are very different companies in terms of service area and number of customers. In this regard, they are far from similarly situated. In setting D.A. public policy, the agency may take into consideration the vast differences between the companies in coming to a decision that services the public interest."

Please (a) explain all facts that support the Consumer Advocate's contention cited above and (b) also articulate the nexus between those differences and a policy of establishing different standards for local DA calling allowances among these incumbent carriers.

RESPONSE:

The Consumer Advocate objects that there is no "Docket No. 07-0239." Assuming that the Company meant to refer to TRA docket number 07-00269, the Consumer Advocate objects that the request is not reasonably calculated to lead to the discovery of admissible evidence. Further, any response to the information requested in the interrogatory is duplicative as the Consumer Advocate's arguments regarding differences in price cap regulated companies are on record. To the extent the Company seeks additional mental impressions and legal theories of the Consumer Advocate, the work product doctrine forbids further disclosure. Moreover, the quoted text is taken out of context.

Without waiving any objections or future arguments the Consumer Advocate may make, the Consumer Advocate relies on its entire brief filed on January 31, 2008, in TRA docket number 07-00269. Regarding the factors that make the companies distinguishable and different, the Consumer Advocate has made such arguments on the record in this matter such as that cited within the interrogatory, i.e., the three carriers "are very different companies in terms of service area and numbers of customers." For another example, see *Response of the Consumer Advocate to*

Embarq's Petition for Appeal of the Hearing Officer's Initial Order, pages 10-11, 18, TRA docket number 07-00269.

Regarding how the differences between the price cap regulated incumbents and any different standards the TRA may impose as a result of these differences and other factors, the Consumer Advocate would submit that the TRA has the authority to take these differences into account when setting directory assistance policy.

11. Provide all facts that the Consumer Advocate contends justifies the reason why (with the exception of exemptions for disability or age) AT&T should be allowed to charge for all but one directory assistance call per month and Frontier should not be allowed to charge for all but two directory assistance calls.

RESPONSE:

The Consumer Advocate objects to the premise of the question, because the Consumer Advocate has not taken the position that AT&T should be allowed to charge for all but one directory assistance call per month. The Consumer Advocate contends that the TRA should convene a contested case to determine the monthly directory assistance allotment for AT&T, as well as for the Company in the case at bar.

12. Please identify all facts that show how the public interest is advanced by enforcing different standards for local DA calling allowances between incumbents and competitive local exchange carriers that serve similarly situated customers in the same geographic areas.

RESPONSE:

The Consumer Advocate objects to the premise of the request, because the Consumer Advocate has not contended that the public interest is advanced by enforcing different standards

for local directory assistance calling allowances between incumbents and competitive local exchange carriers that serve similarly situated customers in the same geographic areas.

Without waiving these objections, the Consumer Advocate responds that for several years the Company has accepted that the TRA was within its authority to impose directory assistance call requirements upon price cap regulated companies while CLECs have not generally been subject to these requirements. The Middle Section of the Tennessee Court of Appeals affirmed the TRA's ability to impose directory assistance requirements upon price cap regulated incumbents.

When the Company made the decision to enter price cap regulation, it gained pricing discretion for non-basic services while rates for basic services are also allowed to be raised in accordance with the statutory scheme. The setting of rates by price cap regulated incumbents no longer includes consideration of costs of service, even as the cost of service for telecommunication service has generally been lowered through factors such as advances in technology. Price cap regulation incumbents greatly benefit from price cap regulation in that under rate of return regulation, rates and the cost of service would come under scrutiny and rates may be lowered by the TRA to reflect just and reasonable rates. Under price cap regulation, residential rates and rates for directory assistance have risen despite "competition."

However, while the Company and other price cap companies clearly benefit from price cap regulation, they are still subject to the TRA's authority to make public policy to safe-guard consumers such as directory assistance call allowances and exemptions. It should also be noted that CLECs are regulated differently than price cap regulated incumbents. CLECs, acting in theory as the engines of competition under the 1995 Telecommunications Act, are distinct and different from price cap regulated incumbents.

13. The Consumer Advocate has stated there should be a relationship between

the rate for local DA and the number of DA allowances required. If in fact a higher charge makes the number of allowances that much more important, then please explain in full why AT&T is allowed to offer only one allowance and charge \$1.35 per inquiry while Frontier's proposed rate for local DA is \$.95 per inquiry and the Consumer Advocate is attempting to disallow Frontier from limiting its allowance to two calls per billing cycle.

RESPONSE:

The Consumer Advocate objects to the premise of the request, because the Consumer Advocate has not taken the position that AT&T should have only one monthly directory assistance allotment and has not taken the position that AT&T should charge \$1.35 per inquiry. Furthermore, the interrogatory inappropriately requests the Consumer Advocate to explain a decision made by the TRA. The Consumer Advocate does not speak for the TRA.

Without waiving these objections, the Consumer Advocate reaffirms its position regarding the relevance of the rate for local directory assistance and the call allotment set by the TRA. Briefly, the TRA cannot set rates for non-basic services of price cap regulated companies. As long as the price cap statute requirements are followed, a company can set the price charged for a non-basic service at what it deems appropriate. It is the Consumer Advocate's position that the TRA may take into account the rate of a directory assistance call set by a company in relation the number of the call allowance set by the TRA. As the charge for directory assistance calls increases, the need for the allotment of free directory assistance calls increases and the need for exemptions from directory assistance charges increases. To the Consumer Advocate's knowledge, the TRA has not yet explicitly rejected or adopted in a final decision the Consumer

Advocate's position that the rates set by a company are relevant to the number of calls the TRA sets in the free allowance.

14. Do you contend that any customer of Frontier over the age of 65 should be entitled to unlimited free directory assistance calls regardless of financial circumstances or mental or physical condition? If so, state all facts that support your contention?

RESPONSE:

Yes. The exemption for directory assistance charges for seniors is a long-standing public policy in Tennessee imposed by the TRA on price cap regulated incumbents. It is well known that physical abilities and sometimes other abilities, such as memory, can deteriorate with age. Any alleged benefit from attempting to distinguish some seniors from other seniors likely would be outweighed by the costs and complexities, including the potential that some deserving seniors would be discouraged from applying for the exemption, if the Company made the standards and/or process complex.

15. Do you contend that it is unreasonable for Frontier to offer unlimited free directory assistance calls to persons who are certified as handicapped as proposed in the Tariff? If so, please state all facts that support your contention.

RESPONSE:

No, but the Consumer Advocate reserves the right to study further the certification process and to argue for potential reform of the certification process, if the Consumer Advocate determines that such reform is appropriate.

16. Please provide any and all documents in the Consumer Advocate's possession or identify such documents the Consumer Advocate has knowledge of

concerning DA call allowances for other incumbent local exchange carriers and competitive local exchange carriers operating in Tennessee.

RESPONSE:

The Consumer Advocate objects that the request is overly broad and unduly burdensome. The Consumer Advocate further objects to the extent that the Company seeks the work product of the Consumer Advocate. The directory assistance tariffs of incumbent and competitive local exchange carriers (“CLECs”) are publicly available and on file with the TRA. The Company is free to inspect the tariffs on file at the TRA or those publicly available from some companies by website.

Without waiving these objections, the Consumer Advocate responds that to its knowledge all rate of return incumbents provide directory assistance calls at no charge. Currently, the three price cap regulated incumbents, AT&T, Embarq and Citizens of Tennessee/Frontier, provide one free call, three free calls and unlimited free calls respectively. As quoted by the Company within Interrogatory #4, the TRA has stated publicly that generally most CLECs do not have free call allowances. The tariffs of all CLECs and incumbents are on file with the TRA. See also the Consumer Advocate’s response to the Company’s discovery request number 7, and the documents attached to this discovery response.

17. Produce all documents that are otherwise identified in response to any interrogatory herein or otherwise evidence or support any response made to any interrogatory contained herein.

RESPONSE:

The Consumer Advocate objects that the request is overly broad and unduly burdensome.

The request also seeks information equally available to the Company from publicly available documents.

Without waiving these objections, see the documents attached to these discovery responses, documents included in TRA dockets referenced in the responses, and other documents that are publicly available and that are referenced in the responses.

Respectfully submitted,

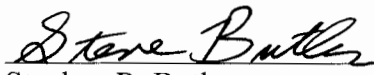
FOR THE CONSUMER ADVOCATE:



STEPHEN R. BUTLER, BPRN 014772
Assistant Attorney General
Consumer Advocate and Protection Division
P.O. Box 20207
(425 Fifth Avenue, North, 3rd Floor)
Nashville, TN 37202-0207
(615) 741-8722

Certificate of Service

I certify that a true and correct copy of this document was sent to the parties of record in this case by U.S. Mail, facsimile, electronic mail, hand delivery, or commercial delivery on the 23 day of July, 2008.



Stephen R. Butler

121596

Charter Fiberlink-Tennessee, LLC
Local and Intrastate Interexchange Services Tariff

TRA Tariff No. 1
8th Revised Page 33
Cancels 7th Revised Page 33

4.3 Other Services and Charges

Name	Description	Charge	
Suspension Service	Allows a telephone account to remain active while suspending service for 3 - 6 consecutive months (Only one time per calendar year)	\$ 15.00 per number per month	
Non-Listed Number	Number listed with Directory Assistance but not in the telephone directory	\$ 2.00 per number, per month	
Non-Published Number	Number not listed with Directory Assistance or in the telephone Directory	\$ 2.50 per listing per month	
Operator Services	Operator dialed calls to a specific called number, collect, person or station	\$ 1.10 per use	
Directory Assistance	Directory 411 Operator Assisted Calls Directory Assistance for certified Physically Impaired	\$ 1.79 per use No Charge	
Block Collect Calls	Prevent the acceptance of collect Calls	N/C	
Block Third Party Calling	Prevent third party calling	N/C	
Block International Calling	Prevents international calling	N/C	
Busy Line Interrupt	Operator Assisted Interruption of a busy line	\$ 20.00 per use	
Busy Line Verify	Operator assisted verification of a busy line	\$ 20.00 per use	
Extended Referral Message	Extends the length of disconnect intercept message from 30 to 60 days	\$ 2.00	
Directory Listing Change	Change to Directory Listing	\$ 5.00	
Add/Change Feature	Add or remove a feature	\$ 5.00 (one change per order)	
Telephone Number Change	Change telephone number	\$ 20.00 per change	
Returned Check/Non Sufficient Fund Charge	Fee assessed for forms of payment returned or declined	\$ 25.00	
Preferred Carrier Freeze	Local and Long Distance carrier freeze	N/C	
Toll Restriction	Block long distance calling originating from a specified telephone line	N/C	(M) (M)

Issue Date: April 8, 2008

Effective Date: May 8, 2008

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Tennessee, LLC

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
201 South Pensacola Avenue
Atmore, Alabama 36502

Florida PSC – Tariff No. 2
Section A3
Original Sheet 6

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

D Advance Payments:

- a. Applications for telephone service may be required to make, prior to the installation of the service, an advance payment equal to the Service Charges applicable plus one month's exchange service charges for the service applied for. In its discretion, the Telephone Company may provide the service applied for prior to receipt of the advance payment. Such action shall not be construed as a waiver of any rights to require such payments for other service for the applicants or other applicants.
- b. In any case where special, unusual or temporary construction is required, the provisions of Section A5. will apply.

E. Directory Assistance Service:

1. General

- a. A charge as follows is applicable for each call to directory assistance except as noted below. (Maximum of two requested telephone numbers per call).

	<u>Rate</u>
a. Each Call	\$.30

In order to make allowance for a reasonable need for Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other similar conditions, no charge applies for the first three (3) calls per month per individual line.

- b. Hotels, Motels, Public Telephones and handicapped individuals are exempt from the charge for Local Directory Assistance.
- c. The following service charges for operator assisted local calls including sent-paid, collect, third number, and credit card calls apply in addition to the local dial rate.
 - (1.) Operator Assistance - Local
 - (a.) Each Call \$1.00
 - (2.) Directory Assistance Service - Toll Rate
 - (a.) Each Call \$.25
 - (b.) Hotel, motels and handicapped individuals are exempt from the charge for toll directory assistance. Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,
General Manager

Date Issued: October 4, 1999

Effective: October 30, 1999

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- [Frontier Communications of Mississippi, Inc.](#)
Applying to certificated areas in Alcorn, Calhoun, Lee, Prentiss, Chickasaw, Tishomingo, and Pontotoc Counties

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC
TC-123-1268-00

SCHEDULE NO. V
ORIGINAL SHEET 53

GENERAL EXCHANGE TARIFF

LOCAL DIRECTORY ASSISTANCE SERVICE

General

The rates and allowances set forth below apply two subscriber requests for Directory Assistance Service in determining, or attempting to determine, the telephone number of any party located in, or thought to be located in, the local calling area.

Application of Charges

The charges specified in "Rates" following will be applicable to all subscribers, except:

1. Public and semi-public coin telephone users;
2. Hotel/motel guests and hospital patients;
3. Customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group or agency; and
4. Mobile telephone customers.

Chargeable Calls

For charging purposes a call to Local Directory Assistance is defined as a call:

1. Resulting in obtaining a maximum of two (2) telephone numbers, or
2. Resulting in obtaining no telephone number because there was no such listing or there was a private listing.
- 3.
- 4.
5. There will be a charge for all customer calls to Local Directory Assistance, except as specified above, under "Application of Charges".

ISSUED DATE: 4/1/94

ISSUED BY: Bill M. White, General Manager

ADDRESS: P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE DATE: 5/1/94

DOCKET NO.:

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC
TC-123-1268-00

SCHEDULE NO. V
FIRST REVISED SHEET 54
SUPERSEDING ORIGINAL SHEET 54

GENERAL EXCHANGE TARIFF

LOCAL DIRECTORY ASSISTANCE SERVICE (Continued)

Rates

A charge of \$0.75 will apply for each Local Directory Assistance call in excess of the allowance.

A surcharge of \$0.75 will be applicable to all calls connected to Local Directory Assistance by the "O" operator, provided that the "O" operator is not the only source for Local Directory Assistance.

(N)

(N)

ISSUED DATE: November 30, 2007
ISSUED BY: Harlan Galloway, Local Manager
ADDRESS: P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE DATE: December 31, 2007
DOCKET NO. 07-UN-123



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- [Frontier Communications of Lamar County, LLC](#)
Applying to the Vicinity of Millport and Kennedy
- [Frontier Communications of the South, LLC - AL](#)
Applying to the Vicinity of Atmore, Huxford, Camden, Catherine, Vredenburgh, Thomaston and McCullough

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF ALABAMA, LLC

Section 3
Original Sheet 4

S3. CONCURRENCE STATEMENTS

S3.7 ~~LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE~~

Frontier Communication of Alabama, LLC concurs with the Long Distance Operator Service Requiring Telephone Number Assistance rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BELLSOUTH Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.8 ~~LONG DISTANCE VERIFICATION/INTERRUPTION SERVICE~~

Frontier Communications of Alabama, LLC concurs with the Long Distance Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BELLSOUTH Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.9 ~~LOCAL DIRECTORY ASSISTANCE SERVICE~~

Frontier Communications of Alabama, LLC concurs with the Local Directory Assistance Service rates, rules and regulations filed with the Alabama Public Service Commission by BELLSOUTH Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations. Frontier Communications of Alabama, LLC, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Frontier Communications of Alabama, LLC, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

Issue Date: September 17, 2004
Issued By: Richard Burgess
Title: Director of Operations

Effective Date: October 16, 2004

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE SOUTH, LLC

Section 2
Original Sheet 10

S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 LOCAL DIRECTORY ASSISTANCE SERVICE

A. General

In addition to providing telephone directories to all local exchange service subscribers, Frontier Communications of the South, LLC furnishes Local Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers, names, and directory addresses. The charging application and rates set forth below apply to subscriber requests for Local Directory Assistance Service in determining or attempting to determine the telephone number, name, and/or address of any party located in, or thought to be located in, the local calling area. Local Directory Assistance Service allows a subscriber to provide:

See Concurrence in Section 3.

Issue Date: September 9, 2004
Issued By: Richard Burgess
Title: Director of Operations

Effective Date: October 9, 2004



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Select A Company...

- [Frontier Communications of Fairmount, Inc.](#)
This tariff contains regulations and rates offered by Frontier Communications of Fairmount, Inc. within this State. This tariff is on file with the Georgia Public Service Commission.

- [Frontier Communications of Georgia, Inc.](#)
This tariff contains regulations and rates offered by Frontier Communications of Georgia, Inc. within this State. This tariff is on file with the Georgia Public Service Commission.

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF FAIRMOUNT, INC.

Section M
Original Sheet 9

MISCELLANEOUS SERVICES

M.10 Joint User Service (Cont'd)

D. Charges for joint user service are automatically discontinued upon termination of the main contract for service. Charges for joint user service may be discontinued upon request of the subscriber in case the joint user becomes a subscriber to exchange service, similar in classification, i.e., business or residence, as that under which joint user service is furnished, or in case of death the joint user, or in case the joint user moves from the premises at which the exchange service listed is furnished.

E. The monthly rates and charges for joint user service are as follows:

Business, each	\$12.90
Residence, each	\$ 5.60

M.11 Directory Assistance Service

M.11.1 Rates and Charges

All charges for telecommunications service received by a subscriber of this company from other telephone companies and billed to this company, shall be the responsibility of the subscriber incurring such charges.

Issue Date: June 1, 1995
Issued By: N. Kelly Lacey
Title: General Manager

Effective Date: July 3, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.
STATESBORO, GEORGIA

SECTION F
FIFTH REVISED SHEET 5
SUPERSEDING FOURTH REVISED SHEET 5

DIRECTORY ASSISTANCE AND OTHER SERVICES

All charges for telephone company services received by a subscriber of this company from another company and billed to this company, shall be the responsibility of the subscriber incurring such charge.

A. Directory Assistance Service

1. General

- a. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. When a party in Georgia requests assistance in obtaining telephone numbers of customers who are located within the local calling area of the calling party, the charges set forth apply.

2. Rates and Charges

- a. A charge is applicable for each call to directory assistance (maximum of two requested telephone numbers per call).

- 1) Directory Assistance Service within the Company's local calling area for the originating line. (C)
(C)

a)	Each call	<u>Rate</u> \$.85	(I)
----	-----------	----------------------	-----

- 2) Directory Assistance Service outside the Company's local calling area and LATA/NPA serving areas for originating line. (N)

a)	Each Call	\$.85	(N)
----	-----------	-------	-----

- b. Charges for Directory Assistance Service are not applicable to calls received from telephone service furnished for the use of handicapped persons.
- c. No charge applies for the first call per month per residence main station access line.

Issue Date: July 28, 2000
Issued By: Richard Howard
Title: General Manager

Effective Date: September 1, 2000



FORM 10-Q

CITIZENS COMMUNICATIONS CO - czn

Filed: May 06, 2008 (period: March 31, 2008)

Quarterly report which provides a continuing view of a company's financial position

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EX-32.2 (SHASSIAN 906 CERTIFICATION)

CITIZENS COMMUNICATIONS COMPANY

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED MARCH 31, 2008

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2008

or
--

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number: 001-11001

CITIZENS COMMUNICATIONS COMPANY

(Exact name of registrant as specified in its charter)

Delaware

06-0619596

(State or other jurisdiction of
incorporation or organization)

(I.R.S. Employer Identification No.)

3 High Ridge Park
Stamford, Connecticut

06903

(Address of principal executive offices)

(Zip Code)

(203) 614-5600

(Registrant's telephone number, including area code)

N/A

(Former name, former address and former fiscal year,
if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes X No
--- ---

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of "accelerated filer," "large accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer ☒ Accelerated filer ☐ Non-accelerated filer ☐ Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes ☐ No ☒
 --- ---

The number of shares outstanding of the registrant's Common Stock as of April 25, 2008 was 324,241,946.

CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES

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Part I. Financial Information (Unaudited)

Financial Statements

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PART I. FINANCIAL INFORMATION

Item 1. Financial Statements

CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES
 CONSOLIDATED BALANCE SHEETS
 (\$ in thousands)

(Unaudited)
 March 31, 2008 December 31, 2007

ASSETS

Current assets:		
<S>	<C>	<C>
Cash and cash equivalents	\$ 227,634	\$ 226,466
Accounts receivable, less allowances of \$34,111 and \$32,748, respectively	213,585	234,762
Other current assets	53,308	62,926
Total current assets	494,527	524,154
Property, plant and equipment, net	3,288,135	3,335,244
Goodwill, net	2,636,159	2,634,559
Other intangibles, net	501,800	547,735
Investments	20,530	21,191
Other assets	187,450	193,186
Total assets	\$ 7,128,601	\$ 7,256,069
=====		
LIABILITIES AND SHAREHOLDERS' EQUITY		

Current liabilities:		
Long-term debt due within one year	\$ 3,814	\$ 2,448
Accounts payable and other current liabilities	364,954	443,443
Total current liabilities	368,768	445,891
Deferred income taxes	712,234	711,645
Other liabilities	360,546	363,737
Long-term debt	4,747,265	4,736,897
Shareholders' equity:		
Common stock, \$0.25 par value (600,000,000 authorized shares; 326,434,000 and 327,749,000 outstanding, respectively, and 349,456,000 issued at March 31, 2008 and December 31, 2007)	87,364	87,364
Additional paid-in capital	1,186,851	1,280,508
Retained earnings	59,590	14,001
Accumulated other comprehensive loss, net of tax	(77,578)	(77,935)
Treasury stock	(316,439)	(305,979)
Total shareholders' equity	939,788	997,899
Total liabilities and shareholders' equity	\$ 7,128,601	\$ 7,256,069
=====		

</TABLE>

The accompanying Notes are an integral part of these Consolidated Financial Statements.

PART I. FINANCIAL INFORMATION (Continued)

CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE THREE MONTHS ENDED MARCH 31, 2008 AND 2007 (\$ in thousands, except for per-share amounts) (Unaudited)

	2008	2007
Revenue	\$ 569,205	\$ 556,147
Operating expenses:		
Network access expenses	60,549	51,397
Other operating expenses	203,264	189,267
Depreciation and amortization	141,080	122,181
Total operating expenses	404,893	362,845
Operating income	164,312	193,302
Investment and other (loss) income, net	(1,235)	10,017
Interest expense	90,860	93,964
Income before income taxes	72,217	109,355
Income tax expense	26,628	41,688
Net income available for common shareholders	\$ 45,589	\$ 67,667
Basic income per common share	\$ 0.14	\$ 0.21

Source: CITIZENS COMMUNICATIONS, 10-Q, May 06, 2008

Diluted income per common share

\$ 0.14 \$ 0.21

The accompanying Notes are an integral part of these Consolidated Financial Statements.

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PART I. FINANCIAL INFORMATION (Continued)

CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY
FOR THE YEAR ENDED DECEMBER 31, 2007 AND THE THREE MONTHS ENDED MARCH 31, 2008
(\$ and shares in thousands, except for per-share amounts)
(Unaudited)

	Common Stock		Additional	Retained	Accumulated	Treasury Stock		Total
	Shares	Amount	Paid-in Capital	Earnings	Other Comprehensive Loss	Shares	Amount	Shareholders' Equity
Balance January 1, 2007	343,956	\$85,989	\$1,207,399	\$ 134,705	\$ (81,899)	(21,691)	\$ (288,162)	\$1,058,032
Stock plans	-	-	(6,237)	667	-	1,824	25,399	19,829
Acquisition of Commonwealth	5,500	1,375	77,939	-	-	12,640	168,121	147,435
Conversion of EPPICS	-	-	(549)	-	-	291	3,888	3,339
Conversion of Commonwealth Notes	-	-	1,956	-	-	2,508	34,775	36,731
Dividends on common stock of \$1.00 per share	-	-	-	(336,025)	-	-	-	(336,025)
Shares repurchased	-	-	-	-	-	(17,279)	(250,000)	(250,000)
Net income	-	-	-	214,654	-	-	-	214,654
Other comprehensive income, net of tax and reclassifications adjustment	-	-	-	-	3,904	-	-	3,904
Balance December 31, 2007	349,456	\$87,364	\$1,280,508	\$ 14,001	\$ (77,995)	(21,707)	\$ (305,979)	\$ 997,899
Stock plans	-	-	(11,547)	-	-	999	14,277	2,730
Conversion of EPPICS	-	-	(7)	-	-	2	37	30
Acquisition of Commonwealth	-	-	-	-	-	1	10	10
Dividends on common stock of \$0.25 per share	-	-	(82,103)	-	-	-	-	(82,103)
Shares repurchased	-	-	-	-	-	(2,317)	(24,784)	(24,784)
Net income	-	-	-	45,589	-	-	-	45,589
Other comprehensive income, net of tax and reclassifications adjustment	-	-	-	-	417	-	-	417
Balance March 31, 2008	349,456	\$87,364	\$1,186,851	\$ 59,590	\$ (77,578)	(23,022)	\$ (316,439)	\$ 939,788

CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
FOR THE THREE MONTHS ENDED MARCH 31, 2008 AND 2007
(\$ in thousands)
(Unaudited)

	2008	2007
Net income	\$ 45,589	\$ 67,667
Other comprehensive income (loss), net of tax and reclassifications adjustments	417	(20)
Total comprehensive income	\$ 46,006	\$ 67,647

The accompanying Notes are an integral part of these Consolidated Financial Statements.

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PART I. FINANCIAL INFORMATION (Continued)

CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS
FOR THE THREE MONTHS ENDED MARCH 31, 2008 AND 2007
(\$ in thousands)
(Unaudited)

2008

2007

Cash flows provided by (used in) operating activities:

Net income	\$ 45,589	\$ 67,667
Adjustments to reconcile income to net cash provided by operating activities:		
Depreciation and amortization expense	141,080	122,181
Stock based compensation expense	3,019	3,407
Loss on extinguishment of debt	6,290	4,026
Other non-cash adjustments	(1,413)	2,982
Deferred income taxes	(282)	23,614
Change in accounts receivable	19,057	10,366
Change in accounts payable and other liabilities	(70,261)	(57,242)
Change in other current assets	(1,568)	(1,714)
Net cash provided by operating activities	141,511	175,287
Cash flows provided from (used by) investing activities:		
Capital expenditures	(47,986)	(45,111)
Cash paid for Commonwealth (net of cash acquired)	-	(649,507)
Other assets (purchased) distributions received, net	654	571
Net cash used by investing activities	(47,332)	(694,047)
Cash flows provided from (used by) financing activities:		
Long-term debt borrowings	135,000	950,000
Long-term debt payments	(129,332)	(327,815)
Settlement of interest rate swaps	15,521	-
Financing costs paid	(857)	(13,841)
Premium paid to retire debt	(6,290)	-
Issuance of common stock	591	5,119
Common stock repurchased	(24,784)	(12,016)
Dividends paid	(82,103)	(65,462)
Repayment of customer advances for construction	(757)	(602)
Net cash (used by) provided from financing activities	(93,011)	515,383
Increase (decrease) in cash and cash equivalents	1,168	(3,377)
Cash and cash equivalents at January 1,	226,466	1,041,106
Cash and cash equivalents at March 31,	\$ 227,634	\$ 1,037,729
Cash paid during the period for:		
Interest	\$ 121,396	\$ 97,416
Income taxes	\$ 1,859	\$ 6,786
Non-cash investing and financing activities:		
Change in fair value of interest rate swaps	\$ 7,909	\$ 2,349
Conversion of EPPICS	\$ 30	\$ 3,205
Conversion of Commonwealth Notes	\$ -	\$ 33,553
Shares issued for Commonwealth acquisition	\$ 10	\$ 246,225
Acquired debt	\$ -	\$ 245,749
Other acquired liabilities	\$ -	\$ 110,648

The accompanying Notes are an integral part of these Consolidated Financial Statements.

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PART II. OTHER INFORMATION
CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES

(1) Summary of Significant Accounting Policies:

(a) Basis of Presentation and Use of Estimates:

Citizens Communications Company and its subsidiaries are referred to as "we," "us," "our," or the "Company" in this report. Our unaudited consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP) and should be read in conjunction with the consolidated financial statements and notes included in our Annual Report on Form 10-K for the year ended December 31, 2007. Certain reclassifications of balances previously reported have been made to conform to the current presentation. All significant intercompany balances and transactions have been eliminated in consolidation. These unaudited consolidated financial statements include all adjustments (consisting of normal recurring accruals) considered necessary to present fairly the results for the interim periods shown.

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions which affect the reported amounts of assets and liabilities at the date of the financial statements, the disclosure of contingent assets and liabilities and the reported amounts of revenue and expenses during the reporting period. Actual results may differ from those estimates. Estimates and judgments are used when accounting for allowance for

doubtful accounts, impairment of long-lived assets, intangible assets, depreciation and amortization, employee benefit plans, income taxes, purchase price allocations, contingencies, long-term incentive program and pension and postretirement benefits expenses, among others. Certain information and footnote disclosures have been excluded and/or condensed pursuant to Securities and Exchange Commission rules and regulations. The results of the interim periods are not necessarily indicative of the results for the full year.

(b) Revenue Recognition:

Revenue is recognized when services are provided or when products are delivered to customers. Revenue that is billed in advance includes: monthly recurring network access services, special access services and monthly recurring local line charges. The unearned portion of this revenue is initially deferred as a component of other liabilities on our consolidated balance sheet and recognized in revenue over the period that the services are provided. Revenue that is billed in arrears includes: non-recurring network access services, switched access services, non-recurring local services and long-distance services. The earned but unbilled portion of this revenue is recognized in revenue in our consolidated statements of operations and accrued in accounts receivable in the period that the services are provided. Excise taxes are recognized as a liability when billed. Installation fees and their related direct and incremental costs are initially deferred and recognized as revenue and expense over the average term of a customer relationship. We recognize as current period expense the portion of installation costs that exceeds installation fee revenue.

The Company collects various taxes from its customers and subsequently remits such funds to governmental authorities. Substantially all of these taxes are recorded through the consolidated balance sheet and presented on a net basis in our consolidated statements of operations. We also collect Universal Service Fund (USF) surcharges from customers (primarily federal USF) which have been recorded on a gross basis in our consolidated statements of operations and have been included in revenue and other operating expenses at \$6.5 million and \$7.1 million for the three months ended March 31, 2008 and 2007, respectively.

(c) Derivative Instruments and Hedging Activities:

We account for derivative instruments and hedging activities in accordance with SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," as amended. SFAS No. 133, as amended, requires that all derivative instruments, such as interest rate swaps, be recognized in the financial statements and measured at fair value regardless of the purpose or intent of holding them.

As of December 31, 2007, we had interest rate swap arrangements related to a portion of our fixed rate debt. These arrangements were all terminated on January 15, 2008. These hedge strategies satisfied the fair value hedging requirements of SFAS No. 133, as amended. As a result, the appreciation in value of the swaps through the time of termination is included in the consolidated balance sheet and is recognized as lower interest expense over the duration of the remaining life of the underlying debt.

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(2) Recent Accounting Literature and Changes in Accounting Principles:

Accounting for Endorsement Split-Dollar Life Insurance Arrangements

In September 2006, the FASB reached consensus on the guidance provided by Emerging Issues Task Force (EITF) No. 06-4, "Accounting for Deferred Compensation and Postretirement Benefit Aspects of Endorsement Split-Dollar Life Insurance Arrangements." The guidance is applicable to endorsement split-dollar life insurance arrangements, whereby the employer owns and controls the insurance policies, that are associated with a postretirement benefit. EITF No. 06-4 requires that for a split-dollar life insurance arrangement within the scope of the issue, an employer should recognize a liability for future benefits in accordance with SFAS No. 106 (if, in substance, a postretirement benefit plan exists) or Accounting Principles Board Opinion (APB) No. 12 (if the arrangement is, in substance, an individual deferred compensation contract) based on the substantive agreement with the employee. EITF No. 06-4 is effective for fiscal years beginning after December 15, 2007. Our adoption of the accounting requirements of EITF No. 06-4 in the first quarter of 2008 had no impact on our financial position, results of operations or cash flows.

Fair Value Measurements

In September 2006, the FASB issued SFAS No. 157, "Fair Value Measurements," which defines fair value, establishes a framework for measuring fair value, and expands disclosures about fair value measurements. In February 2008, the FASB amended SFAS No. 157 to defer the application of this standard to

nonfinancial assets and liabilities until 2009. The provisions of SFAS No. 157 related to financial assets and liabilities were effective as of the beginning of our 2008 fiscal year. Our adoption of SFAS No. 157, as amended, in the first quarter of 2008 had no impact on our financial position, results of operations or cash flows. We are still in the process of evaluating this standard with respect to its effect on nonfinancial assets and liabilities and therefore have not yet determined the impact that it will have on our financial statements upon full adoption in 2009. Nonfinancial assets and liabilities for which we have not applied the provisions of SFAS No. 157 include those measured at fair value in impairment testing and those initially measured at fair value in a business combination.

Fair Value Option for Financial Assets and Financial Liabilities

In February 2007, the FASB issued SFAS No. 159, "The Fair Value Option for Financial Assets and Financial Liabilities Including an Amendment of FASB Statement No. 115," which permits entities to choose to measure many financial instruments and certain other items at fair value. The provisions of SFAS No. 159 are effective as of the beginning of our 2008 fiscal year. Our adoption of SFAS No. 159 in the first quarter of 2008 had no impact on our financial position, results of operations or cash flows.

Accounting for Collateral Assignment Split-Dollar Life Insurance

Arrangements

In March 2007, the FASB ratified the consensus reached by the EITF on Issue No. 06-10, "Accounting for Collateral Assignment Split-Dollar Life Insurance Arrangements." EITF No. 06-10 provides guidance on an employers' recognition of a liability and related compensation costs for collateral assignment split-dollar life insurance arrangements that provide a benefit to an employee that extends into postretirement periods, and the asset in collateral assignment split-dollar life insurance arrangements. The effective date of EITF No. 06-10 is for fiscal years beginning after December 15, 2007. Our adoption of the accounting requirements of EITF No. 06-10 in the first quarter of 2008 had no impact on our financial position, results of operations or cash flows.

Business Combinations

In December 2007, the FASB revised SFAS Statement No. 141, "Business Combinations." The revised statement, SFAS No. 141R, requires an acquiring entity to recognize all the assets acquired and liabilities assumed in a transaction at the acquisition date at fair value, to remeasure liabilities related to contingent consideration at fair value in each subsequent reporting period and to expense all acquisition related costs. The effective date of SFAS No. 141R is for business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. This standard does not impact our currently reported results.

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Noncontrolling Interests in Consolidated Financial Statements

In December 2007, the FASB issued SFAS No. 160, "Noncontrolling Interests in Consolidated Financial Statements." SFAS No. 160 establishes requirements for ownership interest in subsidiaries held by parties other than the Company (sometimes called "minority interest") be clearly identified, presented and disclosed in the consolidated statement of financial position within shareholder equity, but separate from the parent's equity. All changes in the parent's ownership interest are required to be accounted for consistently as equity transactions and any noncontrolling equity investments in unconsolidated subsidiaries must be measured initially at fair value. SFAS No. 160 is effective, on a prospective basis, for fiscal years beginning after December 15, 2008. However, presentation and disclosure requirements must be retrospectively applied to comparative financial statements. The Company is currently assessing the impact of SFAS No. 160 on its financial position, results of operations and cash flows.

Accounting for the Income Tax Benefits of Dividends on Share-Based Payment

Awards

In June 2007, the FASB ratified EITF No. 06-11 "Accounting for the Income Tax Benefits of Dividends on Share-Based Payment Awards." EITF No. 06-11 provides that tax benefits associated with dividends on share-based payment awards be recorded as a component of additional paid-in capital. EITF No. 06-11 is effective, on a prospective basis, for fiscal years beginning after December 15, 2007. The implementation of this standard had no material impact on our financial position, results of operations or cash flows.

(3) Acquisition of Commonwealth Telephone and Global Valley Networks:

On March 8, 2007, we acquired Commonwealth Telephone Enterprises, Inc. (Commonwealth or CTE) in a cash-and-stock taxable transaction, for a total consideration of approximately \$1.1 billion. We paid \$804.1 million in cash (\$663.7 million net, after cash acquired) and issued common stock with a value of \$247.4 million.

On October 31, 2007, we acquired Global Valley Networks, Inc. (GVN) and GVN Services (GVS) through the purchase from Country Road Communications, LLC of 100% of the outstanding common stock of Evans Telephone Holdings, Inc., the parent Company of GVN and GVS. The purchase price of \$62.0 million was paid with cash on hand.

We have accounted for the acquisitions of Commonwealth and GVN as purchases under U.S. GAAP. Under the purchase method of accounting, the assets and liabilities of Commonwealth and GVN are recorded as of their respective acquisition dates, at their respective fair values, and consolidated with those of Citizens. The reported consolidated financial condition of Citizens as of March 31, 2008 reflects the final allocation of these fair values for Commonwealth and a preliminary allocation of these fair values for GVN.

The following unaudited pro forma financial information presents the combined results of operations of Citizens, Commonwealth and GVN as if the acquisitions had occurred at the beginning of 2007. The historical results of the Company include the results of Commonwealth from the date of acquisition on March 8, 2007, and GVN from the date of its acquisition on October 31, 2007. The pro forma information is not necessarily indicative of what the financial position or results of operations actually would have been had the acquisitions been completed at the dates indicated. In addition, the unaudited pro forma financial information does not purport to project the future financial position or operating results of Citizens after completion of the acquisitions.

For the three
months ended
March 31, 2007

(\$ in thousands, except per share amounts)

Revenue	\$ 622,077
Operating income	\$ 207,193
Net income available for common shareholders	\$ 77,012
Basic income per common share:	\$ 0.23
Diluted income per common share:	\$ 0.22

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(4) Accounts Receivable:

The components of accounts receivable, net at March 31, 2008 and December 31, 2007 are as follows:

(\$ in thousands) -----	March 31, 2008 -----	December 31, 2007 -----
End user	\$ 229,942	\$ 244,592
Other	17,754	22,918
Less: Allowance for doubtful accounts	(34,111)	(32,748)
Accounts receivable, net	\$ 213,585 =====	\$ 234,762 =====

The Company maintains an allowance for estimated bad debts based on its estimate of collectibility of its accounts receivable. Bad debt expense, which is recorded as a reduction of revenue, was \$7.2 million and \$4.9 million for the three months ended March 31, 2008 and 2007, respectively.

(5) Property, Plant and Equipment, Net:

Property, plant and equipment at March 31, 2008 and December 31, 2007 are as follows:

(\$ in thousands)	March 31, 2008	December 31, 2007
-------------------	----------------	-------------------

Property, plant and equipment	\$ 7,412,773	\$ 7,375,297
Less: Accumulated depreciation	(4,124,638)	(4,040,053)
Property, plant and equipment, net	\$ 3,288,135	\$ 3,335,244

Depreciation expense is principally based on the composite group method. Depreciation expense was \$95.1 million and \$86.6 million for the three months ended March 31, 2008 and 2007, respectively.

(6) Other Intangibles:

Other intangibles at March 31, 2008 and December 31, 2007 are as follows:

(\$ in thousands)	March 31, 2008	December 31, 2007
Customer base	\$ 1,271,085	\$ 1,271,085
Trade name	132,381	132,381
Other intangibles	1,403,466	1,403,466
Less: Accumulated amortization	(901,666)	(855,731)
Total other intangibles, net	\$ 501,800	\$ 547,735

Amortization expense was \$45.9 million and \$35.5 million for the three months ended March 31, 2008 and 2007, respectively. Amortization expense for the three months ended March 31, 2008 is comprised of \$31.6 million for amortization associated with our "legacy" properties and \$14.3 million for intangible assets (customer base and trade name), acquired in the Commonwealth and GVN acquisitions.

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(7) Long-Term Debt:

The activity in our long-term debt from December 31, 2007 to March 31, 2008 is as follows:

Three months ended March 31, 2008							
(\$ in thousands)	December 31, 2007	Payments	New Borrowings	Interest Rate Swap	Conversion to Common Stock	March 31, 2008	Interest Rate* at March 31, 2008
Rural Utilities Service							
Loan Contracts	\$ 17,555	\$ (233)	\$ -	\$ -	\$ -	\$ 17,322	6.07%
Senior Unsecured Debt	4,715,013	(129,099)	135,000	(7,909)	-	4,713,005	7.67%
EPPICS (see Note 13)	14,521	-	-	-	(130)	14,491	5.00%
Industrial Development Revenue Bonds	13,550	-	-	-	-	13,550	6.31%
TOTAL LONG-TERM DEBT	\$ 4,760,639	\$ (129,332)	\$ 135,000	\$ (7,909)	\$ (130)	\$ 4,758,368	7.65%
Less: Debt Discount	(21,294)					(7,289)	
Less: Current Portion	(2,448)					(3,814)	
	\$ 4,736,897					\$ 4,747,265	

* Interest rate includes amortization of debt issuance costs, debt premiums or discounts, and deferred gain on interest rate swap terminations. The interest rates for Rural Utilities Service Loan Contracts, Senior Unsecured Debt, and Industrial Development Revenue Bonds represent a weighted average of multiple issuances.

During the first quarter of 2008, we retired an aggregate principal amount of \$129.4 million of debt, including \$128.7 million of 9.25% Senior Notes due 2011, \$0.6 million of other senior unsecured debt and rural utilities service loan contracts, and \$0.1 million of 5% Company Obligated Mandatorily Redeemable Convertible Preferred Securities due 2036 (EPPICS).

On March 28, 2008, we borrowed \$135.0 million under a senior unsecured term

loan facility that was established on March 10, 2008. The loan matures in 2013 and bears interest of 4.56% as of March 31, 2008 based on the prime rate or LIBOR, at our election, plus a margin which varies depending on our debt leverage ratio. We used the proceeds to repurchase, during the first quarter of 2008, \$128.7 million principal amount of our 9.25% Senior Notes due 2011 and to pay for the \$6.3 million of premium on early retirement of these notes.

As of March 31, 2008, EPPICS representing a total principal amount of \$197.3 million have been converted into 15,920,799 shares of our common stock. Approximately \$4.0 million of EPPICS, which are convertible into 347,642 shares of our common stock, were outstanding at March 31, 2008. The above table indicates \$14.5 million of EPPICS outstanding at March 31, 2008, of which \$10.5 million is debt of related parties for which the Company has an offsetting receivable.

As of March 31, 2008, we had an available line of credit with financial institutions in the aggregate amount of \$250.0 million and there were no outstanding standby letters of credit issued under the facility. Associated facility fees vary, depending on our debt leverage ratio, and were 0.225% per annum as of March 31, 2008. The expiration date for this \$250.0 million five year revolving credit agreement is May 18, 2012. During the term of the credit facility we may borrow, repay and reborrow funds. The credit facility is available for general corporate purposes but may not be used to fund dividend payments.

We are in compliance with all of our debt and credit facility covenants.

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(8) Net Income Per Common Share:

The reconciliation of the net income per common share calculation for the three months ended March 31, 2008 and 2007, respectively, is as follows:

(\$ in thousands, except per share amounts)	For the three months ended March 31,	
	2008	2007
Net income used for basic and diluted earnings		
per common share:		
Total basic net income available for common		
shareholders	\$ 45,589	\$ 67,667
Effect of conversion of preferred securities - EPPICS	31	58
Total diluted net income available for common		
shareholders	\$ 45,620	\$ 67,725
Basic earnings per common share:		
Weighted average shares outstanding - basic	326,173	326,542
Net income per share available for common		
shareholders	\$ 0.14	\$ 0.21
Diluted earnings per common share:		
Weighted average shares outstanding - basic	326,173	326,542
Effect of dilutive shares	139	832
Effect of conversion of preferred securities - EPPICS	348	503
Weighted average shares outstanding - diluted	326,660	327,877
Net income per share available for common		
shareholders	\$ 0.14	\$ 0.21

Stock Options

For the three months ended March 31, 2008 and 2007, options to purchase 2,658,000 and 1,803,000 shares, respectively, (at exercise prices ranging from \$11.15 to \$18.46) issuable under employee compensation plans were excluded from the computation of diluted earnings per share (EPS) for those periods because the exercise prices were greater than the average market price of our common stock and, therefore, the effect would be antidilutive. In calculating diluted EPS we apply the treasury stock method and include future unearned compensation as part of the assumed proceeds.

In addition, for the three months ended March 31, 2008 and 2007, restricted stock awards of 1,764,000 and 1,404,000 shares, respectively, are excluded from our basic weighted average shares outstanding and included in our dilutive shares until the shares are no longer subject to restriction after the satisfaction of all specified conditions.

EPPICS

As a result of our July 2004 dividend announcement with respect to our common stock, our EPPICS began to convert into shares of our common stock. As of March 31, 2008, approximately 99% of the EPPICS outstanding, or about \$197.3 million aggregate principal amount of EPPICS, have converted into 15,920,799 shares of our common stock, including shares issued from treasury.

We had 79,707 and 82,977 shares of potentially dilutive EPPICS at March 31, 2008 and 2007, respectively, which were convertible into our common stock at a 4.3615 to 1 ratio at an exercise price of \$11.46 per share. If all remaining EPPICS had been converted, we would have issued approximately 347,642 and 361,904 shares of our common stock as of March 31, 2008 and 2007, respectively. These securities have been included in the diluted income per common share calculation for the three months ended March 31, 2008 and 2007.

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Stock Units

At March 31, 2008 and 2007, we had 290,724 and 385,178 stock units, respectively, issued under our Non-Employee Directors' Deferred Fee Equity Plan (Deferred Fee Plan), Non-Employee Directors' Equity Incentive Plan (Directors' Equity Plan) and Non-Employee Directors' Retirement Plan. These securities have not been included in the diluted income per share of common stock calculation because their inclusion would have had an antidilutive effect.

Share Repurchase Programs

In February 2008, our Board of Directors authorized us to repurchase up to \$200.0 million of our common stock in public or private transactions over the following twelve-month period. This share repurchase program commenced on March 4, 2008. As of March 31, 2008, we had repurchased approximately 2,317,000 shares of our common stock at an aggregate cost of approximately \$24.8 million.

(9) Stock Plans:

At March 31, 2008, we had five stock-based compensation plans under which grants have been made and awards remained outstanding. At March 31, 2008, there were 16,058,182 shares authorized for grant under these plans and 4,240,518 shares available for grant. No further awards may be granted under the MEIP, the 1996 EIF or the Deferred Fee Plan.

On March 17, 2008, the Company adopted the Citizens Long-Term Incentive Program (LTIP). The LTIP will be offered under the Company's Amended and Restated 2000 Equity Incentive Plan and covers the named executive officers and certain other officers. The LTIP is designed to incent and reward the Company's senior executives in the form of common stock if they achieve aggressive growth goals for revenue and free cash flow over a three-year period (the Measurement Period). For purposes of the LTIP, revenue is defined as the Company's total revenues less regulatory revenues, and free cash flow is defined as the Company's publicly reported free cash flow, adjusted to reflect the Company as a full cash taxpayer during the Measurement Period. The growth in these numbers will be measured from a 2007 base, which in the case of free cash flow was also adjusted to reflect the Company as a full cash taxpayer and for certain other items.

The following summary presents information regarding outstanding stock options as of March 31, 2008 and changes during the three months then ended with regard to options under the MEIP and the EIFs:

Shares Subject to Option	Weighted Average Option Price Per Share	Weighted Average Remaining Life in Years	Aggregate Intrinsic Value
--------------------------------	--	---	---------------------------------

Balance at January 1, 2008	3,955,000	\$	13.13	3.4	\$ 5,727,000
Options granted	-	\$	-		
Options exercised	(80,000)	\$	6.72		\$ 277,000
Options canceled, forfeited or lapsed	(23,000)	\$	11.37		
Balance at March 31, 2008	3,852,000	\$	13.05	3.2	\$ 1,601,000
Exercisable at March 31, 2008	3,835,000	\$	13.05	3.2	\$ 1,601,000

There were no options granted during the first three months of 2008. Cash received upon the exercise of options during the first three months of 2008 totaled \$0.6 million.

The total intrinsic value of stock options exercised during the first three months of 2007 was \$2.3 million. The total intrinsic value of stock options outstanding and exercisable at March 31, 2007 was \$14.0 million and \$12.0 million, respectively. There were no options granted during the first three months of 2007. Cash received upon the exercise of options during the first three months of 2007 totaled \$5.1 million.

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The following summary presents information regarding unvested restricted stock as of March 31, 2008 and changes during the three months then ended with regard to restricted stock under the MELP and the EIPs:

	Number of Shares	Weighted Average Grant Date Fair Value	Aggregate Fair Value
Balance at January 1, 2008	1,209,000	\$ 14.06	\$ 15,390,000
Restricted stock granted	879,000	\$ 11.02	\$ 9,226,000
Restricted stock vested	(313,000)	\$ 13.98	\$ 3,282,000
Restricted stock forfeited	(11,000)	\$ 13.76	\$ 121,000
Balance at March 31, 2008	1,764,000	\$ 12.56	\$ 18,505,000

For purposes of determining compensation expense, the fair value of each restricted stock grant is estimated based on the average of the high and low market price of a share of our common stock on the date of grant. Total remaining unrecognized compensation cost associated with unvested restricted stock awards at March 31, 2008 was \$20.7 million and the weighted average period over which this cost is expected to be recognized is approximately three years.

The total fair value of shares granted and vested during the three months ended March 31, 2007 was approximately \$10.3 million and \$6.8 million, respectively. The total fair value of unvested restricted stock at March 31, 2007 was \$21.1 million. The weighted average grant date fair value of restricted shares granted during the three months ended March 31, 2007 was \$15.08. Shares granted during the first three months of 2007 totaled 691,000.

(10) Segment Information:

We operate in one reportable segment, Frontier. Frontier provides both regulated and unregulated voice, data and video services to residential, business and wholesale customers and is typically the incumbent provider in its service areas.

As permitted by SFAS No. 131, we have utilized the aggregation criteria in combining our markets because all of our Frontier properties share similar economic characteristics, in that they provide the same products and services to similar customers using comparable technologies in all of the states in which we operate. The regulatory structure is generally similar. Differences in the regulatory regime of a particular state do not materially impact the economic characteristics or operating results of a particular property.

(11) Derivative Instruments and Hedging Activities:

On January 15, 2008, we terminated all of our interest rate swap agreements representing \$400.0 million notional amount of indebtedness associated with our Senior Notes due in 2011 and 2013. Cash proceeds on the swap terminations of approximately \$15.5 million were received in January 2008. The related gain has been deferred on the balance sheet and is being amortized into interest expense over the term of the associated debt.

As of January 16, 2008, we no longer have any derivative instruments. For the three months ended March 31, 2007, the interest expense resulting from these interest rate swaps totaled approximately \$1.3 million.

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(12) Investment and Other (Loss) Income, Net:

The components of investment and other (loss) income, net are as follows:

(\$ in thousands)	For the three months ended March 31,	
	2008	2007
Interest and dividend income	\$ 5,104	\$ 14,526
Bridge loan fee	-	(4,026)
Premium on debt repurchases	(6,290)	-
Equity earnings/minority interest in joint ventures, net	(297)	(998)
Other, net	248	515
Total investment and other (loss) income, net	\$ (1,235)	\$ 10,017

(13) Company Obligated Mandatorily Redeemable Convertible Preferred Securities:

As of March 31, 2008, EPPICS representing a total principal amount of \$197.3 million have been converted into 15,920,798 shares of our common stock. A total of approximately \$4.0 million of EPPICS was outstanding as of March 31, 2008 and if all outstanding EPPICS were converted, 347,642 shares of our common stock would be issued upon such conversion. Our long-term debt footnote indicates \$14.5 million of EPPICS outstanding at March 31, 2008, of which \$10.5 million is debt of related parties for which the Company has an offsetting receivable.

(14) Retirement Plans:

The following tables provide the components of net periodic benefit cost:

(\$ in thousands)	Pension Benefits	
	For the three months ended March 31,	
	2008	2007
	2008	2007
Components of net periodic benefit cost		
Service cost	\$ 1,619	\$ 2,009
Interest cost on projected benefit obligation	12,875	11,930
Expected return on plan assets	(16,354)	(15,676)
Amortization of prior service cost and unrecognized net obligation	(64)	(27)
Amortization of unrecognized loss	1,272	2,900
Net periodic benefit cost/(income)	\$ (652)	\$ 1,136

(\$ in thousands)	Other Postretirement Benefits	
	For the three months ended March 31,	
	2008	2007
	2008	2007
Components of net periodic benefit cost		
Service cost	\$ 149	\$ 175
Interest cost on projected benefit obligation	2,742	2,208
Expected return on plan assets	(122)	(254)
Amortization of prior service cost and transition obligation	(1,934)	(1,447)
Amortization of unrecognized loss	1,404	1,190
Net periodic benefit cost	\$ 2,239	\$ 1,872

We expect that our 2008 pension and other postretirement benefit expenses will be between \$5.0 million and \$10.0 million, and that no contribution will be required to be made by us to the pension plan in 2008.

(15) Commitments and Contingencies:

We anticipate capital expenditures of approximately \$300.0 million - \$310.0 million for 2008. Although we from time to time make short-term purchasing commitments to vendors with respect to these expenditures, we generally do not enter into firm, written contracts for such activities.

Ronald A. Katz Technology Licensing LP, filed suit against us for patent infringement on June 8, 2007 in the U.S. District Court for the District of Delaware. Katz Technology alleges that, by operating automated telephone systems, including customer service systems, that allow our customers to utilize telephone calling cards, order internet, DSL, and dial-up services, and perform a variety of account related tasks such as billing and payments, we have infringed thirteen of Katz Technology's patents and continue to infringe three of Katz Technology's patents. Katz Technology seeks unspecified damages resulting from our alleged infringement, as well as a permanent injunction enjoining us from continuing the alleged infringement. Katz Technology subsequently filed a tag-along notice with the Judicial Panel on Multi-District Litigation, notifying them of this action and its relatedness to In re Katz Interactive Dial Processing Patent Litigation (MDL No. 1816), pending in the Central District of California before Judge R. Gary Klausner. The Judicial Panel on Multi-District Litigation has transferred the case to the Central District of California. In January 2008, we received notice of the accused services and 40 asserted claims from Katz Technology. The case is now in the discovery phase and interrogatories have been served and answered. The parties have engaged in settlement discussions but have not reached agreement. In the event that we are not able to settle, we intend to vigorously defend against this lawsuit.

We are party to various other legal proceedings arising in the normal course of our business. The outcome of individual matters is not predictable. However, we believe that the ultimate resolution of all such matters, after considering insurance coverage, will not have a material adverse effect on our financial position, results of operations, or our cash flows.

We sold all of our utility businesses as of April 1, 2004. However, we have retained a potential payment obligation associated with our previous electric utility activities in the state of Vermont. The Vermont Joint Owners (VJO), a consortium of 14 Vermont utilities, including us, entered into a purchase power agreement with Hydro-Quebec in 1987. The agreement contains "step-up" provisions that state that if any VJO member defaults on its purchase obligation under the contract to purchase power from Hydro-Quebec, then the other VJO participants will assume responsibility for the defaulting party's share on a pro-rata basis. Our pro-rata share of the purchase power obligation is 10%. If any member of the VJO defaults on its obligations under the Hydro-Quebec agreement, then the remaining members of the VJO, including us, may be required to pay for a substantially larger share of the VJO's total power purchase obligation for the remainder of the agreement (which runs through 2015). Paragraph 13 of FIN No. 45 requires that we disclose "the maximum potential amount of future payments (undiscounted) the guarantor could be required to make under the guarantee." Paragraph 13 also states that we must make such disclosure "... even if the likelihood of the guarantor's having to make any payments under the guarantee is remote..." As noted above, our obligation only arises as a result of default by another VJO member, such as upon bankruptcy. Therefore, to satisfy the "maximum potential amount" disclosure requirement we must assume that all members of the VJO simultaneously default, a highly unlikely scenario given that the two members of the VJO that have the largest potential payment obligations are publicly traded with credit ratings equal to or superior to ours, and that all VJO members are regulated utility providers with regulated cost recovery. Despite the remote chance that such an event could occur, or that the State of Vermont could or would allow such an event, assuming that all the members of the VJO defaulted on January 1, 2008 and remained in default for the duration of the contract (another 8 years), we estimate that our undiscounted purchase obligation for 2008 through 2015 would be approximately \$1.1 billion. In such a scenario the Company would then own the power and could seek to recover its costs. We would do this by seeking to recover our costs from the defaulting members and/or reselling the power to other utility providers or the northeast power grid. There is an active market for the sale of power. We could potentially lose money if we were unable to sell the power at cost. We caution that we cannot predict with any degree of certainty any potential outcome.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results

of Operations

Forward-Looking Statements

This quarterly report on Form 10-Q contains forward-looking statements that are subject to risks and uncertainties that could cause actual results to differ

materially from those expressed or implied in the statements. Statements that are not historical facts are forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Words such as "believe," "anticipate," "expect" and similar expressions are intended to identify forward-looking statements. Forward-looking statements (including oral representations) are only predictions or statements of current plans, which we review continuously. Forward-looking statements may differ from actual future results due to, but not limited to, and our future results may be materially affected by, any of the following possibilities:

- * Reductions in the number of our access lines and high-speed internet subscribers;
- * The effects of competition from cable, wireless and other wireline carriers (through voice over internet protocol (VOIP) or otherwise);
- * The effects of greater than anticipated competition requiring new pricing, marketing strategies or new product offerings and the risk that we will not respond on a timely or profitable basis;
- * The effects of general and local economic, business, industry and employment conditions on our revenues;
- * Our ability to effectively manage service quality;
- * Our ability to successfully introduce new product offerings, including our ability to offer bundled service packages on terms that are both profitable to us and attractive to our customers;
- * Our ability to sell enhanced and data services in order to offset ongoing declines in revenue from local services, switched access services and subsidies;
- * Changes in accounting policies or practices adopted voluntarily or as required by generally accepted accounting principles or regulators;
- * The effects of ongoing changes in the regulation of the communications industry as a result of federal and state legislation and regulation, including potential changes in state rate of return limitations on our earnings, access charges and subsidy payments, and regulatory network upgrade and reliability requirements;
- * Our ability to effectively manage our operations, operating expenses and capital expenditures, to pay dividends and to reduce or refinance our debt;
- * Adverse changes in the credit markets and/or in the ratings given to our debt securities by nationally accredited ratings organizations, which could limit or restrict the availability and/or increase the cost of financing;
- * The effects of bankruptcies in the telecommunications industry, which could result in potential bad debts;
- * The effects of technological changes and competition on our capital expenditures and product and service offerings, including the lack of assurance that our ongoing network improvements will be sufficient to meet or exceed the capabilities and quality of competing networks;
- * The effects of increased medical, retiree and pension expenses and related funding requirements;
- * Changes in income tax rates, tax laws, regulations or rulings, and/or federal or state tax assessments;

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- * The effects of state regulatory cash management policies on our ability to transfer cash among our subsidiaries and to the parent company;
- * Our ability to successfully renegotiate union contracts expiring in 2008 and thereafter;
- * Our ability to pay a \$1.00 per common share dividend annually, which may be affected by our cash flow from operations, amount of capital expenditures, debt service requirements, cash paid for income taxes (which will increase in the future) and our liquidity;
- * The effects of fully utilizing our federal net operating loss carryforwards and alternative minimum tax (AMT) credit carryforwards, that were generated in prior years, have significantly increased our cash taxes in 2007 and will continue to do so in 2008 and 2009;
- * The effects of any future liabilities or compliance costs in connection with worker health and safety matters; and

- * The effects of any unfavorable outcome with respect to any of our current or future legal, governmental or regulatory proceedings, audits or disputes.

Any of the foregoing events, or other events, could cause financial information to vary from management's forward-looking statements included in this report. You should consider these important factors, as well as the risks set forth under Item 1A, "Risk Factors," in our Annual Report on Form 10-K for the year ended December 31, 2007, in evaluating any statement in this report on Form 10-Q or otherwise made by us or on our behalf. The following information is unaudited and should be read in conjunction with the consolidated financial statements and related notes included in this report. We have no obligation to update or revise these forward-looking statements.

Overview

We are a full-service communications provider and one of the largest exchange telephone carriers in the country. We offer our incumbent local exchange carrier (ILEC) services under the "Frontier" name. On March 8, 2007, we completed the acquisition of Commonwealth Telephone Enterprises, Inc., which includes a small competitive local exchange carrier (CLEC) component. This acquisition expands our presence in Pennsylvania and strengthens our position as a leading full-service communications provider to rural markets. On October 31, 2007, we completed the acquisition of Global Valley Networks, Inc. and GVN Services which expands our presence in California and also strengthens our rural position. As of March 31, 2008, we operated in 24 states with approximately 5,800 employees.

Competition in the telecommunications industry is intense and increasing. We experience competition from many telecommunications service providers, including cable operators, wireless carriers, voice over internet protocol (VOIP) providers, long distance providers, competitive local exchange carriers, internet providers and other wireline carriers. We believe that as of March 31, 2008, approximately 58% of the households in our territories are able to be served by alternate phone providers. We also believe that competition will continue to intensify in 2008 and 2009 across all of our products and in all of our markets. Our Frontier business experienced erosion in access lines and switched access minutes in 2007 and the first three months of 2008 primarily as a result of competition. Competition in our markets may result in reduced revenues in 2008 and 2009.

The communications industry is undergoing significant changes. The market is extremely competitive, resulting in lower prices. These trends are likely to continue and result in a challenging revenue environment. These factors could also result in more bankruptcies in the sector and, therefore, affect our ability to collect money owed to us by carriers.

We employ a number of strategies to combat the competitive pressures noted above. Our strategies are focused in three areas; customer retention, upgrading and up-selling services to our existing customer base, and new product deployment.

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We hope to achieve our customer retention goals by bundling services around the local access line and providing exemplary customer service. Bundled services include high-speed internet, unlimited long distance calling, enhanced telephone features and video offerings. We tailor these services to the needs of our residential and business customers in the markets we serve and continually evaluate the introduction of new and complementary products and services, which can also be purchased separately. Customer retention is also enhanced by offering 1, 2 and 3 year price protection plans where customers commit to a term in exchange for predictable pricing. Additionally, we are focused on enhancing the customer experience as we believe exceptional customer service will differentiate us from our competition. Our commitment to providing exemplary customer service is demonstrated by the expansion of our customer services hours, shorter scheduling windows for in-home appointments and the implementation of call reminders and follow-up calls for service appointments. In addition, due to a recent realignment and restructuring of approximately 65 local area markets, those markets are now operated by local managers with responsibility for the customer experience in those markets as well as the financial results.

We utilize targeted and innovative promotions to upgrade and up-sell a variety of service offerings including high-speed internet, video, and enhanced long distance and feature packages in order to maximize the average revenue per access line (wallet share) paid to Citizens. We intend to continue to evaluate the need and effectiveness of offering such promotions to drive sales and may offer additional promotions during 2008.

Lastly, we are focused on introducing a number of new products that our customers desire including wireless data, internet portal advertising and "Frontier Peace of Mind" product suite. This last category is a suite of products aimed at managing our customers' computer environment and protecting residential and business customers against catastrophic computer meltdowns. It includes one or a combination of hard drive back-up, access to an enhanced level of help desk support and inside wire maintenance. We intend to offer our Peace of Mind services both to our customers and to other users inside and outside of our service territories. Although we are optimistic about the opportunities

provided by each of these initiatives, we can provide no assurance about their long term profitability or impact on revenue.

We believe that the combination of offering multiple products and services to our customers pursuant to price protection programs, billing them on a single bill and providing superior customer service will make our customers more loyal to us, and will help us generate new, and retain existing, customer revenue.

Revenues from data and internet services such as high-speed internet continue to increase as a percentage of our total revenues and revenues from services such as local line and access charges (including federal and state subsidies) are decreasing as a percentage of our total revenues. The decreasing revenue from historical sources, along with the potential for increasing operating costs, could cause our profitability and our cash generated by operations to decrease.

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a) Liquidity and Capital Resources

As of March 31, 2008, we had cash and cash equivalents aggregating \$227.6 million. Our primary sources of funds continued to be cash generated from operations and incremental borrowings. For the three months ended March 31, 2008, we used cash flow from operations, incremental borrowing and cash and cash equivalents to fund capital expenditures, dividends, interest payments, debt repayments and stock repurchases.

Cash Flow from Operating Activities

We believe our operating cash flows, existing cash balances, and credit facility will be adequate to finance our working capital requirements, fund capital expenditures, make required debt payments through 2009, pay taxes, pay dividends to our stockholders in accordance with our dividend policy and support our short-term and long-term operating strategies. However, a number of factors, including but not limited to, increased cash taxes, losses of access lines, increases in competition and lower subsidy and access revenues are expected to reduce our cash generated by operations. Our below-investment grade credit ratings may make it more difficult and expensive to refinance our maturing debt, although we do not have any significant maturities until 2011. We have approximately \$2.9 million of debt maturing during the last nine months of 2008 and approximately \$3.9 million and \$7.2 million of debt maturing in 2009 and 2010, respectively.

We have in recent years paid relatively low amounts of cash taxes. We expect that in 2008 and beyond our cash taxes will increase substantially as our federal net operating loss carryforwards and AMT tax credit carryforwards are estimated to be fully utilized during 2007 and 2008. We paid \$1.9 million in cash taxes during the first three months of 2008 and expect to pay approximately \$110.0 million to \$120.0 million for the full year of 2008. Our cash tax estimate reflects the currently estimated impact of the "Economic Stimulus Act of 2008."

Cash Flow used by Investing Activities

Acquisitions

On March 8, 2007, we acquired Commonwealth in a cash-and-stock taxable transaction, for a total consideration of approximately \$1.1 billion. We paid \$804.1 million in cash (\$663.7 million net, after cash acquired) and issued common stock with a value of \$247.4 million.

On October 31, 2007, we completed the acquisition of Global Valley Networks, Inc. and GVN Services for a total cash consideration of \$62.0 million.

Capital Expenditures

For the three months ended March 31, 2008, our capital expenditures were \$48.0 million. We continue to closely scrutinize all of our capital projects, emphasize return on investment and focus our capital expenditures on areas and services that have the greatest opportunities with respect to revenue growth and cost reduction. We anticipate capital expenditures of approximately \$300.0 million to \$310.0 million for 2008.

Cash Flow used by Financing Activities

Debt Reduction and Debt Exchanges

For the three months ended March 31, 2008, we retired an aggregate principal amount of \$129.4 million of debt, including \$128.7 million principal amount of our 9.25% Senior Notes due 2011, \$0.6 million of other senior unsecured debt and rural utilities service loan contracts, and \$0.1 million of 5% Company Obligated Mandatorily Redeemable Convertible Preferred Securities (EPPICS) that were converted into our common stock.

During the first quarter of 2007, we temporarily borrowed and repaid \$200.0 million utilized to temporarily fund the acquisition of Commonwealth, and we paid down the \$35.0 million Commonwealth credit facility. Through March 31, 2007 we retired \$114.6 million face amount of Commonwealth convertible notes for which we paid \$92.2 million in cash and \$22.4 million in common stock. No additional amounts have been retired since that time.

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We may from time to time repurchase our debt in the open market, through tender offers, exchanges of debt securities, by exercising rights to call or in privately negotiated transactions. We may also exchange existing debt for newly issued debt obligations.

Issuance of Debt Securities

On March 28, 2008, we borrowed \$135.0 million under a senior unsecured term loan facility that was established on March 10, 2008. The loan matures in 2013 and bears interest based on the prime rate or LIBOR, at our election, plus a margin which varies depending on our debt leverage ratio. We used the proceeds to repurchase, during the first quarter of 2008, \$126.7 million principal amount of our 9.25% Senior Notes due 2011 and to pay for the \$6.3 million of premium on early retirement of these notes.

On March 23, 2007, we issued in a private placement an aggregate \$300.0 million principal amount of 6.625% Senior Notes due 2015 and \$450.0 million principal amount of 7.125% Senior Notes due 2019. Proceeds from the sale were used to pay down \$200.0 million principal amount of indebtedness incurred on March 8, 2007 under a bridge loan facility in connection with the acquisition of Commonwealth and redeem, on April 26, 2007, \$495.2 million principal amount of our 7.625% Senior Notes due 2008 at a price of 103.041% plus accrued and unpaid interest. In the second quarter of 2007, we completed an exchange offer (to publicly register the debt) for the \$750.0 million in total of private placement notes described above, in addition to the \$400.0 million principal amount of 7.875% Senior Notes due 2027 issued in a private placement on December 22, 2006, for registered notes.

EPPICS

As of March 31, 2008, EPPICS representing a total principal amount of \$197.3 million have been converted into 15,920,799 shares of our common stock, and a total of \$4.0 million remains outstanding to third parties. Our long-term debt footnote indicates \$14.5 million of EPPICS outstanding at March 31, 2008, of which \$10.5 million is debt of related parties for which we have an offsetting receivable.

Interest Rate Management

In order to manage our interest expense, we had entered into interest rate swap agreements. Under the terms of these agreements, we made semi-annual, floating rate interest payments based on six month LIBOR and received a fixed rate on the notional amount. The underlying variable rate on these swaps was set either in advance or in arrears.

The notional amounts of fixed-rate indebtedness hedged as of December 31, 2007 were \$400.0 million. Such contracts required us to pay variable rates of interest (estimated average pay rates of approximately 8.54% as of December 31, 2007) and receive fixed rates of interest (average receive rate of 8.50% as of December 31, 2007). All swaps are accounted for under SFAS No. 133 (as amended) as fair value hedges. For the three months ended March 31, 2007, the interest expense resulting from these interest rate swaps totaled approximately \$1.3 million.

On January 15, 2008, we terminated all of our interest rate swap agreements representing \$400.0 million notional amount of indebtedness associated with our Senior Notes due in 2011 and 2013. Cash proceeds on the swap terminations of approximately \$15.5 million were received in January 2008. The related gain has been deferred on the balance sheet and is being amortized into interest expense over the term of the associated debt.

Credit Facilities

As of March 31, 2008, we had available lines of credit with financial institutions in the aggregate amount of \$250.0 million and there were no outstanding standby letters of credit issued under the facility. Associated facility fees vary, depending on our debt leverage ratio, and were 0.225% per annum as of March 31, 2008. The expiration date for this \$250.0 million five year revolving credit agreement is May 18, 2012. During the term of the credit facility we may borrow, repay and reborrow funds. The credit facility is available for general corporate purposes but may not be used to fund dividend payments.

Covenants

The terms and conditions contained in our indentures and credit facility agreements include the timely payment of principal and interest when due, the maintenance of our corporate existence, keeping proper books and records in

accordance with U.S. GAAP, restrictions on the allowance of liens on our assets, and restrictions on asset sales and transfers, mergers and other changes in corporate control. We currently have no restrictions on the payment of dividends either by contract, rule or regulation, other than those imposed by the Delaware General Corporate laws. However, we would be restricted under our credit facilities from declaring dividends if an event of default has occurred and is continuing at the time or will result from the dividend declaration.

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Our \$200.0 million term loan facility with the Rural Telephone Finance Cooperative (RTFC) contains a maximum leverage ratio covenant. Under the leverage ratio covenant, we are required to maintain a ratio of (i) total indebtedness minus cash and cash equivalents in excess of \$50.0 million to (ii) consolidated adjusted EBITDA (as defined in the agreement) over the last four quarters no greater than 4.00 to 1.

Our \$250.0 million credit facility, and our \$150.0 million and \$135.0 million senior unsecured term loans, each contain a maximum leverage ratio covenant. Under the leverage ratio covenant, we are required to maintain a ratio of (i) total indebtedness minus cash and cash equivalents in excess of \$50.0 million to (ii) consolidated adjusted EBITDA (as defined in the agreements) over the last four quarters no greater than 4.50 to 1. Although all of these facilities are unsecured, they will be equally and ratably secured by certain liens and equally and ratably guaranteed by certain of our subsidiaries if we issue debt that is secured or guaranteed.

Our credit facilities and certain indentures for our senior unsecured debt obligations limit our ability to create liens or merge or consolidate with other companies and our subsidiaries' ability to borrow funds, subject to important exceptions and qualifications.

We are in compliance with all of our debt and credit facility covenants.

Proceeds from the Sale of Equity Securities

We receive proceeds from the issuance of our common stock upon the exercise of options pursuant to our stock-based compensation plans. For the three months ended March 31, 2008 and 2007, we received approximately \$0.6 million and \$5.1 million, respectively, upon the exercise of outstanding stock options.

Share Repurchase Programs

In February 2008, our Board of Directors authorized us to repurchase up to \$200.0 million of our common stock in public or private transactions over the following twelve month period. This share repurchase program commenced on March 4, 2008. As of March 31, 2008, we had repurchased approximately 2,317,000 shares of our common stock at an aggregate cost of approximately \$24.8 million.

In February 2007, our Board of Directors authorized us to repurchase up to \$250.0 million of our common stock in public or private transactions over the following twelve month period. This share repurchase program commenced on March 19, 2007 and was completed on October 15, 2007. During 2007, we repurchased 17,279,600 shares of our common stock at an aggregate cost of \$250.0 million.

Dividends

We expect to pay regular quarterly dividends. Our ability to fund a regular quarterly dividend will be impacted by our ability to generate cash from operations. The declarations and payment of future dividends will be at the discretion of our Board of Directors, and will depend upon many factors, including our financial condition, results of operations, growth prospects, funding requirements, applicable law, restrictions in our credit facilities and other factors our Board of Directors deems relevant.

Off-Balance Sheet Arrangements

We do not maintain any off-balance sheet arrangements, transactions, obligations or other relationships with unconsolidated entities that would be expected to have a material current or future effect upon our financial statements.

Critical Accounting Policies and Estimates

We review all significant estimates affecting our consolidated financial statements on a recurring basis and record the effect of any necessary adjustment prior to their publication. Uncertainties with respect to such estimates and assumptions are inherent in the preparation of financial statements; accordingly, it is possible that actual results could differ from those estimates and changes to estimates could occur in the near term. The preparation of our financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, the disclosure of the contingent assets and liabilities and the reported amounts of revenue and expenses during the reporting period. Estimates and judgments are used when accounting for allowance for doubtful accounts, impairment of long-lived assets, intangible assets, depreciation and amortization, pension and other postretirement benefits, long-term incentive program, income taxes, contingencies and purchase price

allocations, among others.

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Management has discussed the development and selection of these critical accounting estimates with the Audit Committee of our Board of Directors and our Audit Committee has reviewed our disclosures relating to such estimates.

There have been no material changes to our critical accounting policies and estimates from the information provided in "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" included in our Annual Report on Form 10-K for the year ended December 31, 2007.

New Accounting Pronouncements

The following new accounting standards were adopted by the Company in the first quarter of 2008 without any material financial statement impact. All of these standards are more fully described in Note 2 to the consolidated financial statements.

- * Accounting for Endorsement Split-Dollar Life Insurance Arrangements

(EITF No. 06-4)

- * Fair Value Measurement (SFAS No. 157), as amended

- * The Fair Value Option for Financial Assets and Financial Liabilities -

Including an Amendment of FASB Statement No. 115 (SFAS No. 159)

- * Accounting for Collateral Assignment Split-Dollar Life Insurance

Arrangements (EITF No. 06-10)

- * Accounting for the Income Tax Benefits of Dividends on Share-Based

Payment Awards (EITF No. 06-11)

The following new accounting standards that will be adopted by the Company in 2008 and 2009 are currently being evaluated by the Company.

- * Business Combinations (SFAS No. 141R)

- * Noncontrolling Interests in Consolidated Financial Statements (SFAS

No. 160)

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(b) Results of Operations

In the paragraphs below, the Company has shown adjustments to its financial presentations to exclude the effects of the acquisitions of CTE and GVN because of the aggregate magnitude of the acquisitions and their impact on the Company's financial results in 2007 and 2008. The Company's variance explanations below are based upon an analysis of 2007 and 2008 for Citizens (excluding CTE and GVN), except that the first sentence in each section of revenue or expenses shows the revenue, expenses and/or variances based upon an analysis of Citizens including the acquired properties.

REVENUE

Revenue is generated primarily through the provision of local, network access, long distance, and data and internet services. Such services are provided through either a monthly recurring fee or a fee based on usage at a tariffed rate and revenue recognition is not dependent upon significant judgments by management, with the exception of a determination of a provision for uncollectible amounts.

Consolidated revenue for the three months ended March 31, 2008 increased \$13.1 million, or 2%, as compared with the prior year period. Excluding the additional revenue due to the CTE and GVN acquisitions, revenue decreased \$48.9 million during the first three months of 2008 as compared with the prior year period. During the first quarter of 2007, we had a significant favorable settlement of a carrier dispute that resulted in a favorable one-time impact to our revenues of \$38.7 million. Excluding the additional revenue due to the Commonwealth and Global Valley acquisitions and the one-time favorable settlement in the first quarter of 2007, our revenue for the three months ended March 31, 2008 would

have declined \$10.2 million, or 2%, as compared to the first quarter of 2007. This decline is a result of lower access lines, subsidy revenue and switched access revenue, partially offset by a \$12.7 million increase in data and internet services revenue.

Change in the number of our access lines is important to our revenue and profitability. We have lost access lines primarily because of competition, changing consumer behavior, economic conditions, changing technology and by some customers disconnecting second lines when they add high-speed internet or cable modem service. We lost approximately 43,100 access lines during the three months ended March 31, 2008, but added approximately 20,200 high-speed internet subscribers during this same period. The loss of lines during the first three months of 2008 was primarily among residential customers throughout our markets. The non-residential line losses were principally in our central and eastern regions and Rochester, New York. We expect to continue to lose access lines but to increase high-speed internet subscribers during the remainder of 2008. A continued loss of access lines, combined with increased competition and the other factors discussed herein may cause our revenues, profitability and cash flows to decrease in 2008.

Our historical results include the results of operations of Commonwealth from the date of its acquisition on March 8, 2007 and of GVN from the date of its acquisition on October 31, 2007. The financial tables below include a comparative analysis of our results of operations on a historical basis for the three months ended March 31, 2008 and 2007. We have also presented an analysis of each category for the three months ended March 31, 2008 and 2007 for the results of Citizens (excluding CTE and GVN) and the results of our acquisitions, as included in the consolidated results of operations.

(\$ in thousands)	REVENUE							
	For the three months ended March 31, 2008			For the three months ended March 31, 2007				
	As Reported	Acquisitions	Citizens (excluding CTE and GVN)	As Reported	Acquisition	Citizens (excluding CTE)	\$ Change	% Change
Local services	\$ 217,158	\$ 29,498	\$ 187,660	\$ 204,444	\$ 7,075	\$ 197,369	\$ (9,709)	-5%
Data and internet services	145,982	19,370	126,612	118,024	4,155	113,869	12,743	11%
Access services	107,818	20,546	87,270	139,024	5,695	133,329	(46,059)	-35%
Long distance services	46,453	8,409	38,044	40,428	2,047	38,381	(337)	-1%
Directory services	28,628	597	28,031	28,670	68	28,602	(571)	-2%
Other	23,166	4,215	18,951	25,557	1,626	23,931	(4,980)	-21%
	\$ 569,205	\$ 82,637	\$ 486,568	\$ 556,147	\$ 20,666	\$ 535,481	\$ (48,913)	-9%

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Local Services

Local services revenue for the three months ended March 31, 2008 increased \$12.7 million, or 6%, as compared with the prior year period. Excluding the additional local services revenue due to the CTE and GVN acquisitions of \$29.5 million and \$7.1 million for the three months ended March 31, 2008 and 2007, respectively, local services revenue decreased \$9.7 million, or 5%, as compared with the prior year period. The loss of access lines accounted for \$7.3 million of the decline in local services revenue. Enhanced services revenue decreased \$1.2 million, as compared with the prior year period, primarily due to a decline in local access lines and a shift in customers purchasing individual features versus our unlimited voice communications packages.

Economic conditions and/or increasing competition could make it more difficult to sell our packages and bundles and cause us to increase our promotions and/or lower our prices for those products and services, which would adversely affect our revenues, profitability and cash flow.

Data and Internet Services

Data and internet services revenue for the three months ended March 31, 2008 increased \$28.0 million, or 24%, as compared with the prior year period. Excluding the additional data and internet services revenue due to the CTE and GVN acquisitions of \$19.4 million and \$4.2 million for the three months ended March 31, 2008 and 2007, respectively, data and internet services revenue for the three months ended March 31, 2008 increased \$12.7 million, or 11%, as compared with the prior year period, primarily due to growth in data and high-speed internet customers. The number of the Company's high-speed internet subscribers has increased by more than 62,100, or 15%, since March 31, 2007, excluding the acquired properties. Data and internet services also includes revenue from data transmission services to other carriers and high-volume commercial customers with dedicated high-capacity circuits like DS-1's and DS-3's. Revenue from these dedicated high-capacity circuits increased \$4.8 million, or 9%, as compared with the prior year period, primarily due to growth in the number of those circuits.

Access Services

Access services revenue for the three months ended March 31, 2008 decreased \$31.2 million, or 22%, as compared with the prior year period. Excluding the additional access services revenue due to the CTE and GVN acquisitions of \$20.5 million and \$5.7 million for the three months ended March 31, 2008 and 2007, respectively, access services revenue for the three months ended March 31, 2008 decreased \$46.1 million, or 35%, as compared with the prior year period. Switched access revenue of \$59.3 million decreased \$41.1 million, primarily due to the first quarter of 2007 settlement of a carrier dispute resulting in a favorable impact on our revenue of \$38.7 million (a one-time event) and the impact of a decline in minutes of use related to access line losses. Excluding the impact of that one-time favorable settlement in the first quarter of 2007, our switched access revenue for the first quarter of 2008 would have declined by \$2.5 million, or 4%, from the comparable period in 2007. Access services revenue includes subsidy payments we receive from federal and state agencies. Subsidy revenue of \$27.9 million decreased \$4.9 million, primarily due to lower receipts under the Federal High Cost Fund program resulting from our reduced cost structure and an increase in the program's National Average Cost per Local Loop (NACPL).

Increases in the number of Competitive Eligible Telecommunications Companies (CETC) (including wireless companies) receiving federal subsidies, among other factors, may lead to further increases in the NACPL, thereby resulting in decreases in our federal subsidy revenue in the future. The Federal Communications Commission (FCC) and state regulators are currently considering a number of proposals for changing the manner in which eligibility for federal subsidies is determined as well as the amounts of such subsidies. On May 1, 2008 the FCC issued an order to cap CETC receipts from the high cost Federal Universal Service Fund. While this order will have no impact on our current receipt levels, we believe this is a positive first step to limit the rapid growth of the fund. The CETC cap will remain in place until the Commission takes additional steps towards needed reform. The FCC is also reviewing the mechanism by which subsidies are funded. Additionally, the FCC has an open proceeding to address reform to access charges and other intercarrier compensation. We cannot predict when or how these matters will be decided nor the effect on our subsidy or access revenues. In addition, we have been approached by various carriers seeking reductions in intrastate access rates in certain states. Future reductions in our subsidy and access revenues will directly affect our profitability and cash flows as those regulatory revenues do not have associated variable expenses.

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Long Distance Services

Long distance services revenue for the three months ended March 31, 2008 increased \$6.0 million, or 15%, as compared with the prior year period. Excluding the additional long distance services revenue due to the CTE and GVN acquisitions of \$8.4 million and \$2.0 million for the three months ended March 31, 2008 and 2007, respectively, long distance services revenue for the three months ended March 31, 2008 decreased \$0.3 million, or 1%, as compared with the prior year period, despite an increase in our long distance minutes of use. We have actively marketed a package of unlimited long distance minutes with our digital phone and state unlimited bundled service offerings. The sale of our digital phone and state unlimited products, and its associated unlimited minutes, has resulted in an increase in long distance customers, and the minutes used by these customers. This has lowered our overall average rate per minute billed.

Our long distance minutes of use increased by 14% during the three months ended March 31, 2008 compared to the three months of 2007 and, as noted below in network access expenses, has increased our cost of services provided. Our long distance services revenues have remained relatively unchanged, but may decrease in the future due to lower rates and/or minutes of use. Competing services such as wireless, VOIP, and cable telephony are resulting in a loss of customers, minutes of use and further declines in the rates we charge our customers. We expect these factors will continue to adversely affect our long distance revenues during the remainder of 2008.

Directory Services

Directory services revenue for the three months ended March 31, 2008 was relatively unchanged as compared with the prior year period.

Other

Other revenue for the three months ended March 31, 2008 decreased \$2.4 million, or 9%, as compared with the prior year period. Excluding the additional other revenue due to the CTE and GVN acquisitions of \$4.2 million and \$1.6 million for the three months ended March 31, 2008 and 2007, respectively, other revenue for the three months ended March 31, 2008 decreased \$5.0 million, or 21%, as compared with the prior year period, primarily due to higher bad debt expenses, lower sales of customer premise equipment, decreased "bill and collect" fee revenue and reduced cellular revenue from the Mohave Cellular Limited Partnership.

OTHER FINANCIAL AND OPERATING DATA

	As of March 31, 2008	As of March 31, 2007	% Change
Access lines	2,387,108	2,538,471	-6%
High-speed internet (HSI) subscribers	543,020	464,056	17%

Video subscribers 101,410 76,009 33%

	For the three months ended March 31, 2008			For the three months ended March 31, 2007			
	As Reported	Acquisitions	Citizens (excluding CTE and GVN)	As Reported	Acquisition	Citizens (excluding CTE)	% Change
Switched access minutes of use (in millions)	2,602	380	2,222	2,528	90	2,438	-9%
Average monthly revenue per average access line	\$ 78.77	\$ 63.77	\$ 82.05	NA	NA	84.38 *	-3%

* For the three months ended March 31, 2007, the calculation includes the \$38.7 million favorable impact from the first quarter 2007 settlement of a switched access dispute. The amount is \$78.29 without the \$38.7 million favorable impact from the settlement.

NETWORK ACCESS EXPENSES

(\$ in thousands)	For the three months ended March 31, 2008			For the three months ended March 31, 2007			
	As Reported	Acquisitions	Citizens (excluding CTE and GVN)	As Reported	Acquisition	Citizens (excluding CTE)	\$ Change % Change
Network access	\$ 60,549	\$ 12,059	\$ 48,490	\$ 51,397	\$ 4,453	\$ 46,944	\$ 1,546 3%

Consolidated network access expenses for the three months ended March 31, 2008 increased \$9.2 million, or 18%, as compared with the prior year period. Excluding the additional network access expenses due to the CTE and GVN acquisitions, network access expenses for the three months ended March 31, 2008 increased \$1.5 million, or 3%, as compared with the prior year period, primarily due to increasing rates and usage related to our long distance product and our data backbone. Additionally, the first quarter of 2008 included costs associated

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with high-speed internet promotions that subsidized the cost of new televisions provided to customers. As we continue to increase our sales of data products such as high-speed internet and expand the availability of our unlimited long distance calling plans, our network access expense is likely to continue to increase. A decline in expenses associated with access line losses has offset some of the increase.

OTHER OPERATING EXPENSES

(\$ in thousands)	For the three months ended March 31, 2008			For the three months ended March 31, 2007			
	As Reported	Acquisitions	Citizens (excluding CTE and GVN)	As Reported	Acquisitions	Citizens (excluding CTE)	\$ Change % Change
Wage and benefit expenses	\$100,146	\$ 10,400	\$ 89,746	\$ 99,828	\$ 3,977	\$ 95,851	\$ (6,105) -6%
Severance and early retirement costs	2,891	-	2,891	182	-	182	2,709 NM
Stock based compensation	3,019	-	3,019	3,407	-	3,407	(388) -11%
All other operating expenses	97,208	20,577 *	76,631	85,850	5,423 *	80,427	(3,796) -5%
	\$203,264	\$ 30,977	\$ 172,287	\$189,267	\$ 9,400	\$ 179,867	\$ (7,580) -4%

*Includes \$11.5 million and \$3.8 million of common corporate costs allocated to the CTE and GVN operations for the three months ended March 31, 2008 and 2007, respectively.

Consolidated other operating expenses for the three months ended March 31, 2008 increased \$14.0 million, or 7%, to \$203.3 million as compared to the prior year, primarily the result of our 2007 acquisitions of CTE and GVN. Other operating expenses were impacted as follows:

Wage and benefit expenses

Wage and benefit expenses for the three months ended March 31, 2008 were relatively unchanged as compared with the prior year period. Excluding the additional wage and benefit expenses due to the CTE and GVN acquisitions of \$10.4 million and \$4.0 million for the three months ended March 31, 2008 and 2007, respectively, wage and benefit expenses decreased \$6.1 million, or 6%, for the three months ended March 31, 2008, as compared with the prior year period, primarily due to headcount reductions and associated decreases in compensation and benefits.

Included in wage and benefit expenses is pension and other postretirement benefit expenses. These costs for the three months ended March 31, 2008 and 2007 were approximately \$1.6 million and \$3.0 million, respectively. Based on current assumptions and plan asset values, we estimate that our 2008 pension and other postretirement benefit expenses will be approximately \$5.0 million to \$10.0 million and that no contribution will be made by us to our pension plan in 2008. In future periods, if the value of our pension plan assets decline and/or projected pension and/or postretirement benefit costs increase, we may have increased pension and/or postretirement expenses.

Severance and early retirement costs

Severance and early retirement costs in the first quarter of 2008 increased \$2.7 million as compared with the prior year period, primarily due to a charge related to employee early retirements and terminations for 38 Rochester, New York employees.

Stock based compensation

Stock based compensation for the three months ended March 31, 2008 decreased \$0.4 million, or 11%, as compared with the prior year period due to reduced costs associated with stock units and stock options, since we have fewer stock option grants that remain unvested compared to the prior year period, partially offset by costs associated with the recently adopted long-term incentive program.

All other operating expenses

All other operating expenses for the three months ended March 31, 2008 increased \$11.4 million, or 13%, as compared with the prior year period. Excluding the additional expenses due to the CTE and GVN acquisitions of \$20.6 million and \$5.4 million for the three months ended March 31, 2008 and 2007, respectively, all other operating expenses for the three months ended March 31, 2008 decreased \$3.8 million, or 5%, as compared with the prior year period, primarily due to the allocation of common corporate costs over a larger base of operations, which now includes Commonwealth and Global Valley. Our purchases of CTE and GVN have enabled us to realize cost savings by leveraging our centralized back office, customer service and administrative support functions over a larger customer base. An increase in consulting and other outside services of \$3.8 million for the three months ended March 31, 2008 offset some of the decrease in expenses noted above.

DEPRECIATION AND AMORTIZATION EXPENSE

(\$ in thousands)	For the three months ended March 31, 2008			For the three months ended March 31, 2007			\$ Change	% Change
	As Reported	Acquisitions	Citizens (excluding CTE and GVN)	As Reported	Acquisition	Citizens (excluding CTE)		
Depreciation expense	\$ 95,145	\$ 15,298	\$ 79,447	\$ 86,647	\$ 2,960	\$ 83,687	\$ (3,840)	-5%
Amortization expense	45,935	14,340 *	31,595	35,534	3,939 *	31,595	-	-
	\$ 141,080	\$ 29,638	\$ 111,442	\$ 122,181	\$ 6,899	\$ 115,282	\$ (3,840)	-3%

*Represents amortization expense related to the customer base acquired in the CTE and GVN acquisitions and the Commonwealth trade name.

Consolidated depreciation and amortization expense for the three months ended March 31, 2008 increased \$18.9 million, or 15%, as compared with the prior year period as a result of our 2007 acquisitions of CTE and GVN. Excluding the impact of our 2007 acquisitions, depreciation and amortization expense for the three months ended March 31, 2008 decreased \$3.8 million, or 5%, as compared with the prior year period, primarily due to a declining net asset base partially offset by changes in the remaining useful lives of certain assets. An independent study updating the estimated remaining useful lives of our plant assets is performed annually. We adopted the lives proposed in the study effective October 1, 2007. Our "composite depreciation rate" increased from 5.25% to 5.45% as a result of the study. We anticipate depreciation expense of approximately \$375.0 million to \$385.0 million and amortization expense of \$180.0 million to \$190.0 million for 2008.

INVESTMENT AND OTHER (LOSS) INCOME, NET / INTEREST EXPENSE / INCOME TAX EXPENSE

(\$ in thousands)	For the three months ended March 31, 2008	For the three months ended March 31, 2007	\$ Change	% Change
Investment and				
other (loss) income, net	\$ (1,235)	\$ 10,017	\$ (11,252)	-112%

Interest expense	\$ 90,860	\$ 93,964	\$ (3,104)	-3%
Income tax expense	\$ 26,628	\$ 41,688	\$ (15,060)	-36%

Investment and other (loss) income, net

Investment and other (loss) income, net for the three months ended March 31, 2008 decreased \$11.3 million, or 112%, as compared with the prior year period, primarily due to the loss on retirement of debt of \$6.3 million during the first quarter of 2008, a decrease of \$9.4 million in income from short-term investments of cash, partially offset by the \$4.0 million expense of a bridge loan fee recorded during the first quarter of 2007.

Our average cash balance was \$227.1 million and \$1,039.4 million for the three months ended March 31, 2008 and 2007, respectively.

Interest expense

Consolidated interest expense for the three months ended March 31, 2008 decreased \$3.1 million, or 3%, as compared with the prior year period, primarily due to the amortization of the deferred gain associated with the termination of our interest rate swap agreements and retirement of related debt during the first quarter of 2008. Our average debt outstanding was \$4,759.5 million and \$4,945.8 million for the three months ended March 31, 2008 and 2007, respectively. Our composite average borrowing rate as of March 31, 2008 as compared with the prior year was 29 basis points lower, decreasing from 7.94% to 7.65%.

Income tax expense

Income tax expense for the three months ended March 31, 2008 decreased \$15.1 million, or 36%, as compared with the prior year period, primarily due to changes in taxable income. The effective tax rate on a fully consolidated basis for the first three months of 2008 was 36.9% as compared with 38.1% for the first three months of 2007. Our cash taxes paid for the three months ended March 31, 2008 were \$1.9 million, a decrease of \$4.9 million from the first three months of 2007. We expect to pay approximately \$110.0 million to \$120.0 million for the full year of 2008. Our 2008 cash tax estimate reflects the currently estimated impact of the "Economic Stimulus Act of 2008."

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There were no material changes to the liabilities on our books as of December 31, 2007 related to uncertain tax positions recorded under FASB Interpretation No. (FIN) 48 for the three months ended March 31, 2008. As a result of the expiration of certain statute of limitations on April 15, 2008, these liabilities are being reduced by \$16.2 million in the second quarter of 2008. This reduction will lower income tax expense by \$7.5 million, goodwill by \$3.0 million and deferred income tax assets by \$5.7 million during the second quarter of 2008.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

Disclosure of primary market risks and how they are managed

We are exposed to market risk in the normal course of our business operations due to ongoing investing and funding activities, including those associated with our pension assets. Market risk refers to the potential change in fair value of a financial instrument as a result of fluctuations in interest rates and equity prices. We do not hold or issue derivative instruments, derivative commodity instruments or other financial instruments for trading purposes. As a result, we do not undertake any specific actions to cover our exposure to market risks, and we are not party to any market risk management agreements other than in the normal course of business. Our primary market risk exposures are interest rate risk and equity price risk as follows:

Interest Rate Exposure

Our exposure to market risk for changes in interest rates relates primarily to the interest-bearing portion of our investment portfolio. Our long-term debt as of March 31, 2008 was approximately 94% fixed rate debt with minimal exposure to interest rate changes after the termination of our remaining interest rate swap agreements on January 15, 2008.

Our objectives in managing our interest rate risk are to limit the impact of interest rate changes on earnings and cash flows and to lower our overall borrowing costs. To achieve these objectives, all but \$283.1 million of our borrowings at March 31, 2008 have fixed interest rates. Consequently, we have limited material future earnings or cash flow exposures from changes in interest rates on our long-term debt. An adverse change in interest rates would increase the amount that we pay on our variable obligations and could result in fluctuations in the fair value of our fixed rate obligations. Based upon our overall interest rate exposure at March 31, 2008, a near-term change in interest rates would not materially affect our consolidated financial position, results of operations or cash flows.

On January 15, 2008, we terminated all of our interest rate swap agreements representing \$400.0 million notional amount of indebtedness associated with our Senior Notes due in 2011 and 2013. Cash proceeds on the swap terminations of approximately \$15.5 million were received in January 2008. The related gain has

been deferred on the balance sheet, and is being amortized into interest expense over the term of the associated debt.

Sensitivity analysis of interest rate exposure

At March 31, 2008, the fair value of our long-term debt was estimated to be approximately \$4.4 billion, based on our overall weighted average borrowing rate of 7.65% and our overall weighted average maturity of approximately 13 years. There has been no material change in the weighted average maturity applicable to our obligations since December 31, 2007.

Equity Price Exposure

Our exposure to market risks for changes in security prices as of March 31, 2008 is limited to our pension assets. We have no other security investments of any material amount.

Item 4. Controls and Procedures

(a) Evaluation of disclosure controls and procedures

We carried out an evaluation, under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, regarding the effectiveness of the design and operation of our disclosure controls and procedures. Based upon this evaluation, our principal executive officer and principal financial officer concluded, as of the end of the period covered by this report, March 31, 2008, that our disclosure controls and procedures are effective.

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(b) Changes in internal control over financial reporting

We reviewed our internal control over financial reporting at March 31, 2008. There has been no change in our internal control over financial reporting identified in an evaluation thereof that occurred during the first fiscal quarter of 2008 that materially affected or is reasonably likely to materially affect our internal control over financial reporting.

Item 1. Legal Proceedings

There have been no material changes to our legal proceedings from the information provided in Item 3. Legal Proceedings included in our Annual Report on Form 10-K for the year ended December 31, 2007, except as set forth below:

Ronald A. Katz Technology Licensing LP, filed suit against us for patent infringement on June 8, 2007 in the U.S. District Court for the District of Delaware. Katz Technology alleges that, by operating automated telephone systems, including customer service systems, that allow our customers to utilize telephone calling cards, order internet, DSL, and dial-up services, and perform a variety of account related tasks such as billing and payments, we have infringed thirteen of Katz Technology's patents and continue to infringe three of Katz Technology's patents. Katz Technology seeks unspecified damages resulting from our alleged infringement, as well as a permanent injunction enjoining us from continuing the alleged infringement. Katz Technology subsequently filed a tag-along notice with the Judicial Panel on Multi-District Litigation, notifying them of this action and its relatedness to In re Katz Interactive Dial Processing Patent Litigation (MDL No. 1816), pending in the Central District of California before Judge R. Gary Klausner. The Judicial Panel on Multi-District Litigation has transferred the case to the Central District of California. In January 2008, we received notice of the accused services and 40 asserted claims from Katz Technology. The case is now in the discovery phase and interrogatories have been served and answered. The parties have engaged in settlement discussions but have not reached agreement. In the event that we are not able to settle, we intend to vigorously defend against this lawsuit.

Item 1A. Risk Factors

There have been no material changes to our risk factors from the information provided in Item 1A. "Risk Factors" included in our Annual Report on Form 10-K for the year ended December 31, 2007.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

There were no unregistered sales of equity securities during the quarter ended March 31, 2008.

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ISSUER PURCHASES OF EQUITY SECURITIES

Period	(a) Total Number of Shares Purchased	(b) Average Price Paid per Share	(c) Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	(d) Maximum Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs (in millions)
January 1, 2008 to January 31, 2008				
Share Repurchase Program (1)	-	-	-	-
Employee Transactions (2)	1,399	\$ 12.49	N/A	N/A
February 1, 2008 to February 29, 2008				
Share Repurchase Program (1)	-	-	-	\$ 200.0
Employee Transactions (2)	60,313	\$ 10.89	N/A	N/A
March 1, 2008 to March 31, 2008				
Share Repurchase Program (1)	2,316,768	\$ 10.70	2,316,768	\$ 175.2
Employee Transactions (2)	7,138	\$ 10.31	N/A	N/A
Totals January 1, 2008 to March 31, 2008				
Share Repurchase Program (1)	2,316,768	\$ 10.70	2,316,768	\$ 175.2
Employee Transactions (2)	68,850	\$ 10.86	N/A	N/A

(1) In February 2008, our Board of Directors authorized us to repurchase up to \$200.0 million of our common stock in public or private transactions over the following twelve-month period. This share repurchase program commenced on March 4, 2008.

(2) Includes restricted shares withheld (under the terms of grants under employee stock compensation plans) to offset minimum tax withholding obligations that occur upon the vesting of restricted shares. The Company's stock compensation plans provide that the value of shares withheld shall be the average of the high and low price of the Company's common stock on the date the relevant transaction occurs.

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Item 6. Exhibits

a) Exhibits:

- 10.1 Offer of Employment Letter between Citizens Communications Company and Cecilia K. McKenney, effective January 13, 2006.
- 31.1 Certification of Principal Executive Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934.
- 31.2 Certification of Principal Financial Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934.
- 32.1 Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

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CITIZENS COMMUNICATIONS COMPANY AND SUBSIDIARIES

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CITIZENS COMMUNICATIONS COMPANY

(Registrant)

By: /s/ Robert J. Larson

Robert J. Larson
Senior Vice President and
Chief Accounting Officer

Date: May 6, 2008

January 13, 2006

Cecilia McKenney

Dear Cecilia:

On behalf of the Senior Leadership here at Citizens, we are thrilled that you will be joining us! It is my pleasure to confirm our offer of employment for the position of Senior Vice President of Human Resources for Citizens Communications. The work location for this position is in Stamford, CT and the start date for your employment with Citizens is February 7, 2006.

Your cash compensation is based upon three components: an annual base salary of \$275,000, an annual incentive target of 60% of Base Salary which will be pro-rated for 2006 based on your first date of employment and a long term incentive compensation in the form of an annual award of restricted shares of an amount that is determined each year by the Compensation Committee of the Board of Directors. The base salary is paid on a Semi-Monthly basis. The incentive compensation is earned based upon achieving the goals of the Citizens Incentive Plan, which is paid on an annual basis, generally toward the end of the first quarter following the completion and certification of the operating year-end. You will be eligible for the long term incentive compensation determined in the first quarter of 2007 and each year thereafter.

In addition, you will receive a sign on bonus of \$50,000 in cash and 30,000 restricted shares that will vest over a four-year period. These additional benefits will be provided to you within 30 days of your start date.

Finally, we are also offering you an Enhanced Severance Benefit of one year's salary and bonus target in the event that your position is eliminated, your responsibilities materially change, your title, base pay or cash incentive target changes for any reason other than cause during a period that commences on the effective date of a Change in Control and ends on the first anniversary of the date which a Change of Control takes place, should that occur.

This offer is contingent upon the Company's receipt of acceptable results of a standard background check which has three components: a criminal record check, drug screening and verification of education and employment.

I will have Tracey Siegel, our Director of Staffing send to you the Company's New Hire Kit under separate cover. The Authorization forms need to be filled out completely in order to process your background check. Please return these forms to Tracey as soon as possible. Included in the New Hire Kit will be the Background Check Authorization Forms, a drug testing form that you will need to bring with you to work on the first day, the Citizens Employee Handbook, our Code of Conduct and key benefits information. Please be advised that your health and welfare benefits will begin on your 30th day of employment and as a Citizens Communications employee, you will be eligible to participate in our full range of benefits.

This offer is not an express or implied contract, promise or guarantee of employment, of any particular position, or of any particular term or condition of employment. Your employment by the Company is at will and is subject to the conditions set forth in the Code of Conduct as well as Company policies and applicable to Federal, State and local laws.

Cecilia, I am personally excited about the opportunity to work with you. On behalf of Citizens Communications, I welcome you to our team and I am looking forward to the benefits that your leadership will bring to the people side of our business. Please do not hesitate to contact me with any questions regarding this offer.

To acknowledge your acceptance of this offer, please sign the bottom of this offer letter and fax it back to me directly. Please return the original signed offer letter in the enclosed envelope.

Sincerely,

/s/ Maggie

Maggie Wilderotter
Chairman and CEO

Enclosure: return envelope

By signing below, I hereby accept the Citizens Communications Company's offer of

employment. I understand this offer does not provide a contract of employment with Citizens Communications for any specified period of time. I further agree to abide by the employment policies and procedures established by the Company.

/s/ Cecilia K. McKenney

1/14/06

Signature

Date

CERTIFICATIONS

I, Mary Agnes Wilderotter, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Citizens Communications Company;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 6, 2008

/s/ Mary Agnes Wilderotter

Mary Agnes Wilderotter
Chairman and Chief Executive Officer

CERTIFICATIONS

I, Donald R. Shassian, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Citizens Communications Company;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 6, 2008

/s/ Donald R. Shassian

Donald R. Shassian
Executive Vice President and
Chief Financial Officer

CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly Report of Citizens Communications Company (the "Company") on Form 10-Q for the period ended March 31, 2008 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Mary Agnes Wilderotter, Chairman and Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Mary Agnes Wilderotter

Mary Agnes Wilderotter
Chairman and Chief Executive Officer
May 6, 2008

This certification is made solely for purpose of 18 U.S.C. Section 1350, subject to the knowledge standard contained therein, and not for any other purpose.

A signed original of this written statement required by Section 906, or other document authenticating, acknowledging, or otherwise adopting the signature that appears in typed form within the electronic version of this written statement required by Section 906, has been provided to Citizens Communications Company and will be retained by Citizens Communications Company and furnished to the Securities and Exchange Commission or its staff upon request.

CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly Report of Citizens Communications Company (the "Company") on Form 10-Q for the period ended March 31, 2008 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Donald R. Shassian, Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Donald R. Shassian

Donald R. Shassian
Executive Vice President and
Chief Financial Officer
May 6, 2008

This certification is made solely for purpose of 18 U.S.C. Section 1350, subject to the knowledge standard contained therein, and not for any other purpose.

A signed original of this written statement required by Section 906, or other document authenticating, acknowledging, or otherwise adopting the signature that appears in typed form within the electronic version of this written statement required by Section 906, has been provided to Citizens Communications Company and will be retained by Citizens Communications Company and furnished to the Securities and Exchange Commission or its staff upon request.

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