

Voice | Data | Internet | Wireless | Entertainment



April 16, 2008

Chairman Eddie Roberson  
c/o: Ms. Sharla Dillon  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

RE: TRA Docket No. 07-00269

Dear Chairman Roberson:

Enclosed are an original and four copies of a revision to the United Telephone-Southeast, Inc. General Subscriber Services Tariff. This filing is submitted with an April 17, 2008 issue date and an effective date of May 1, 2008. The tariff revision is available on Embarq's website at [www2.embarq.com/tariffs](http://www2.embarq.com/tariffs).

List of Pages:

Section U17      Seventh Revised Page 1

This filing increases the rate for local directory assistance service from \$0.50 to \$0.95 as approved by the Directors of the Tennessee Regulatory Authority at their March 24, 2008 conference. This rate increase is scheduled to be implemented effective May 1, 2008. Customers were formally notified of the increase by newspaper notice. A concurrent bill message is being run that also notifies customers of the increase [see Attachment A].

The rate change proposed herein is filed in conjunction with the approved United Telephone-Southeast, Inc. d/b/a Embarq 2007 Annual Price Regulation Filing, which included the calculation of Embarq's 2007 Price Regulation Index (PRI) and Service Price Index (SPI) in Docket 07-00220. Included in this filing are proprietary supporting work papers confirming that these changes are compliant with the Price Regulation Plan of United Telephone-Southeast, Inc. as specified in T.C.A. 65-5-109.

If you have questions or need additional information regarding this filing, please call me or Scott Stringer at 512-867-1055.

Sincerely,

Greg Griffie

Enclosures

c: Scott Stringer

TN 08-03

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TN REGULATORY AUTHORITY  
UTILITIES DIVISION

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## GENERAL SUBSCRIBER SERVICES TARIFF

UNITED TELEPHONE-SOUTHEAST, INC.  
TENNESSEE

Seventh Revised Page 1  
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ISSUED: April 17, 2008  
BY: Manager - Tariffs  
Overland Park, Kansas

EFFECTIVE: May 1, 2008

### U17. DIRECTORY ASSISTANCE SERVICE

#### U17.1 GENERAL

- A. The Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.
- B. The charging application and rates set forth in U17.3 following apply to subscriber requests for Directory Assistance Service in determining, or attempting to determine, the telephone number of any customer served by or thought to be served by the Company throughout northeast Tennessee.
- C. Directory Assistance does not provide the telephone number for a non-published listing but does provide the telephone number for a non-listed listing. Requests for telephone numbers which are non-published are considered inquiries as defined below.
- D. The availability and rates for Directory Assistance for Mobile Service Providers are set forth in U16.10.1 (J) preceding.

#### U17.2 APPLICATION OF CHARGES AND ALLOWANCES

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.
- B. Charges for Directory Assistance are not applicable to:
  - 1) Calls made by customers who are unable to use a telephone directory because of a visual or physical disability which can be confirmed by a physician, appropriate group or agency from their residence or business line.
  - 2) Calls made from pay telephone service locations.
  - 3) Calls made by residence customers from their line who are 65 years of age or older and who have requested an exemption from the company and provided satisfactory proof of age.
- C. An allowance of three (3) inquiries per residence customer and three (3) inquiries per business customer, per billing period, per access line shall apply. The allowance is not transferable between separate accounts, even for the same customer. An unused allowance will not be credited to the customer's account in any other billing period in which service is rendered.

#### U17.3 RATES AND CHARGES

##### Rate

- |  |        |     |
|--|--------|-----|
| A. Directory Assistance Service, each inquiry,<br>Residence and Business | \$0.95 | (1) |
|--|--------|-----|

## **ATTACHMENT A**

Beginning May 1, 2008, the price for local directory assistance will change from \$0.50 to \$0.95 per inquiry. Customers will continue to have three (3) free local directory assistance inquiries per billing period on each access line. Local directory assistance charges will not apply to customers who are unable to use the telephone directory because of visual or physical disability or who are 65 years of age or older. If you qualify for one of these exemptions, please contact EMBARQ™ customer service so we may verify your status and properly reflect this on your bill. Please note the price for national directory assistance is \$0.95 per inquiry but no monthly allowances or exemptions apply.