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EMBARQ™

Embarq Corporation
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Overland Park, KS 66211
Robyn.Crichton@embarq.com

April 14, 2009

Chairman Eddie Roberson
c/o: Ms. Sharla Dillon, Dockets and Records Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

2009114

Re: Tariff Filing to Implement Local Directory Assistance Calling Allowance Reduction Per Docket No. 07-00269 & to Make Other Price Changes.

Dear Chairman Roberson:

Enclosed are an original and four copies of revised pages for the United Telephone Southeast LLC ("Embarq") General Subscriber Services Tariff. These revisions, submitted with an April 15, 2009 issue date and a proposed effective date of May 15, 2009, are also available at Embarq's website at www2.embarq.com/tariffs. The revisions enclosed for review and approval are:

General Subscriber Services Tariff

Section U3. Thirty-Sixth Revised Page 3
Section U17. Eighth Revised Page 1
Seventeenth Revised Page 3

In conformance with the Tennessee Regulatory Authority's *Order Approving Directory Assistance Tariff* dated January 8, 2009 in Docket No. 07-00269, Embarq is reducing the number of free local directory assistance calling allowances from three to one. Embarq is simultaneously eliminating the charge for Directory Assistance Call Completion. In addition, Residence Rotary Line Service rates are being reduced under this filing.

The rate changes proposed herein are filed consistent with the approved Embarq 2008 Annual Price Regulation Filing in Docket 08-00198, which included the calculation of Embarq's 2008 Price Regulation Index (PRI) and Service Price Index (SPI). Included in this filing are proprietary supporting work papers confirming that these changes are compliant with Embarq's 2008 Annual Price Regulation Filing.

Per the *Order Approving Directory Assistance Tariff*, Embarq (1) will run a general bill message every month informing its customers about local directory assistance exemptions, (2) has already begun including information about such exemptions in its welcome packages and newly published white page directories, and (3) has posted its exemptions application form on its website.

(Continued on Page Two)

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TN REGULATORY AUTHORITY
UTILITIES DIVISION

Page Two
Chairman Eddie Roberson
April 14, 2009

If you have questions or need additional information regarding this filing, please call me or John Stallings at (919) 554-7326.

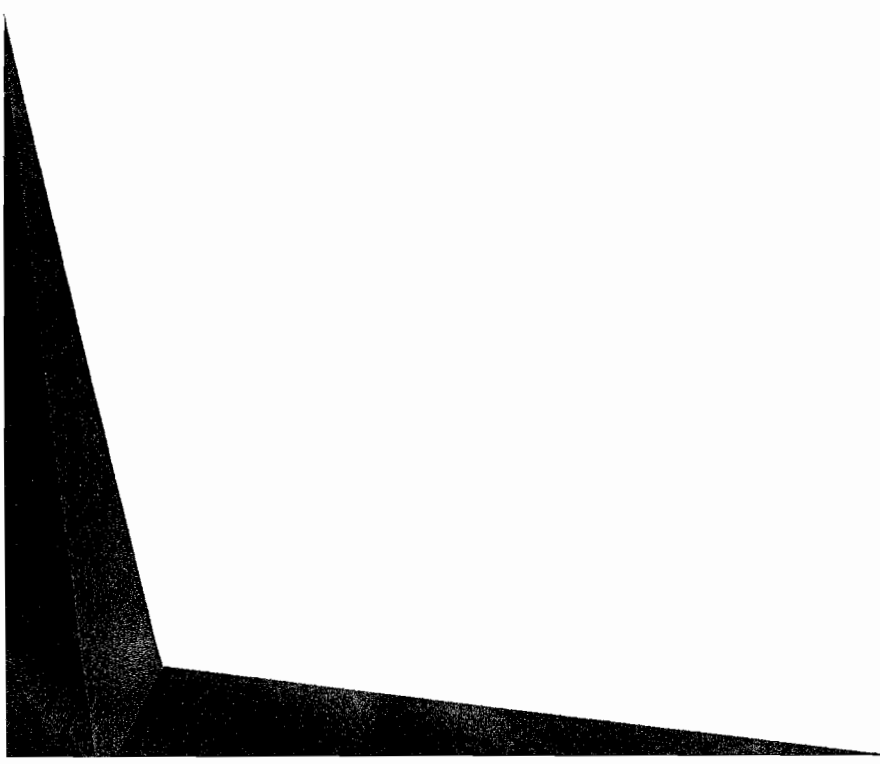
Sincerely,



Robyn Crichton

Enclosures

cc: Laura Sykora
John Stallings
TN 09-04



Robyn Crichton
TARIFF ANALYST
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GENERAL SUBSCRIBER SERVICES TARIFF

UNITED TELEPHONE SOUTHEAST LLC
TENNESSEE

Thirty-Sixth Revised Page 3 (T)
Cancels Thirty-Fifth Revised Page 3

ISSUED: April 15, 2009
BY: Manager - Tariffs
Overland Park, Kansas

EFFECTIVE: May 15, 2009

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.1 FLAT RATE SERVICE (Cont'd)

All Exchanges ⁽¹⁾

<u>Business</u>	<u>Dial Access Line Rates</u> ⁽²⁾		
	<u>Flat</u>	<u>LMS</u>	<u>RBS</u>
Individual Line	\$39.95	\$32.95	N/A
Key Trunk	65.95	50.95	N/A
PBX Trunk	65.95	50.95	N/A
Toll Terminals	39.95	N/A	N/A
Rotary Line Service	65.95	56.05	N/A
Payphone Line ⁽³⁾	See Section 7 for rates		
<u>Residence</u>			
Individual Line	\$17.95	\$16.50	\$9.35
Key Trunk	30.95	N/A	N/A
Rotary Line Service	19.95	18.50	N/A

(R)

⁽¹⁾ As of 1/1/95, Blountville business rates are appropriate for Basic Local Exchange Service provided to Tri-City Airport.

⁽²⁾ Includes Touch-Tone Service.

⁽³⁾ Rates for Payphone Line Service (PLS) are specified in Section 7 of this tariff.

N/A = Not Available

GENERAL SUBSCRIBER SERVICES TARIFF

UNITED TELEPHONE SOUTHEAST LLC
TENNESSEE

Eighth Revised Page 1 (T)
Cancels Seventh Revised Page 1

ISSUED: April 15, 2009
BY: Manager - Tariffs
Overland Park, Kansas

EFFECTIVE: May 15, 2009

U17. DIRECTORY ASSISTANCE SERVICE

U17.1 GENERAL

- A. The Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.
- B. The charging application and rates set forth in U17.3 following apply to subscriber requests for Directory Assistance Service in determining, or attempting to determine, the telephone number of any customer served by or thought to be served by the Company throughout northeast Tennessee.
- C. Directory Assistance does not provide the telephone number for a non-published listing but does provide the telephone number for a non-listed listing. Requests for telephone numbers which are non-published are considered inquiries as defined below.
- D. The availability and rates for Directory Assistance for Mobile Service Providers are set forth in U16.10.1 (J) preceding.

U17.2 APPLICATION OF CHARGES AND ALLOWANCES

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.
- B. Charges for Directory Assistance are not applicable to:
 - 1) Calls made by customers who are unable to use a telephone directory because of a visual or physical disability which can be confirmed by a physician, appropriate group or agency from their residence or business line.
 - 2) Calls made from pay telephone service locations.
 - 3) Calls made by residence customers from their line who are 65 years of age or older and who have requested an exemption from the company and provided satisfactory proof of age.
- C. An allowance of **one (1) inquiry** per billing period, per access line shall apply **for business and residence customers**. The allowance is not transferable between separate accounts, even for the same customer. An unused allowance will not be credited to the customer's account in any other billing period in which service is rendered.

(C)
(C)

U17.3 RATES AND CHARGES

Rate

- A. Directory Assistance Service, each inquiry, \$0.95
Residence and Business

GENERAL SUBSCRIBER SERVICES TARIFF

UNITED TELEPHONE SOUTHEAST LLC
TENNESSEE

Seventeenth Revised Page 3
Cancels Sixteenth Revised Page 3

(T)

ISSUED: April 15, 2009
BY: Manager - Tariffs
Overland Park, Kansas

EFFECTIVE: May 15, 2009

U17. DIRECTORY ASSISTANCE SERVICE

U17.4 DIRECTORY ASSISTANCE CALL COMPLETION (Cont'd)

U17.4.2 RATES AND CHARGES

- a. Alternate billing arrangements such as collect, third number, or calling card calls are not available for DACC.
- b. DACC charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.
- c. The DACC service charge applies for all completed calls in addition to the appropriate Directory Assistance charge and other applicable charges. If a call is not completed (i.e. busy or no answer), the DACC service charge does not apply.

- | | |
|-----|---|
| (1) | Directory Assistance Call
Completion Charge, per
completed call |
|-----|---|

RATE

\$.00

(R)

U17.5 NATIONAL DIRECTORY ASSISTANCE SERVICE

U17.5.1 GENERAL

- a. National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance Service area.

U17.5.2 REGULATIONS

- a. There are no call allowances or exemptions for National Directory Assistance Service.
- b. A maximum of two requested telephone numbers is allowed per call.
- c. The rate in 17.5.3 applies to each call to National Directory Assistance, even if one of the numbers requested is in the local Directory Assistance or Local Toll Directory Assistance Service area.
- d. In locations where the customer has the capability to direct dial National Directory Assistance but places the call to the National Directory Assistance Service attendant via an operator, the operator handled service charges listed in Section 3.10.1 apply in addition to the rates in Section 17.5.3.

U17.5.3 CHARGES

- a. Charges apply to each call placed to National Directory Assistance Service.
- b. Charge per call \$.95