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December 19, 2008

Chairman Tre Hargett
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

filed electronically in docket office on 12/19/08

Re: United Telephone-Southeast, Inc. d/b/a Embarq Tariff Filing to Increase Rates in
Conjunction with the Approved 2007 Annual Price Cap Filing

Docket No. 07-00269

Dear Chairman Hargett:

During a regularly scheduled Authority Conference held on December 15, 2008, the Voting Panel assigned to this matter asked whether it was technically feasible for United Telephone Southeast LLC d/b/a Embarq ("Embarq") to provide a monthly bill message concerning directory assistance exemptions for elderly and disabled Tennesseans. Embarq committed to determine whether such bill messaging was technically feasible. After some investigation, Embarq has determined it is possible to provide a monthly bill message. As a result, Embarq is committing to meet this requirement during the interim.

Even though Embarq will provide a monthly bill message to its customers Embarq is concerned that such message may generate an additional page on the bill during months when several messages are necessary. Further, this requirement is likely to increase Embarq's administrative costs. Accordingly, Embarq urges the Authority to consider this issue in the directory assistance rulemaking docket the Voting Panel recently convened on December 15th. This approach is consistent with the Voting Panel's finding that this matter should be reviewed in a generic docket with an eye toward establishing uniform directory assistance standards for price regulated Incumbent Local Exchange Carriers and Competitive Local Exchange Carriers.

An extra copy of this letter is enclosed. Please stamp the letter as "Filed" and return to me in the enclosed self-addressed stamped envelope. Finally, please do not hesitate to contact me if you have any questions.

Sincerely yours,

Edward Phillips

HEP:sm

cc: Ryan L. McGehee, Esq.

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