

J. Russell Farrar  
William N. Bates  
Kristin Ellis Berexa  
Teresa Reall Ricks  
Mary Byrd Ferrara\*  
Robyn Beale Williams  
Jennifer Orr Locklin  
Keith F. Blue  
Heather C. Stewart  
Derrick A. Free  
David M. Hannah  
Deanna L. Cooper  
Beth L. Frazer  
Jeffrey M. Cranford  
John C. Lyell

LAW OFFICES  
*Farrar*  
&  
*Bates*, L.L.P.

Phone 615.254.3060  
Fax 615.254.9835  
211 Seventh Avenue North  
Suite 500  
Nashville, TN 37219  
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Of Counsel  
H. LaDon Baltimore

\*Also licensed in KY

filed electronically in docket office on 12/06/07

December 6, 2007

Ms. Sharla Dillon, Docket Room Manager  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

RE: Docket 07-00255; Petition of Ben Lomand Rural Telephone Cooperative, Inc.;  
Ben Lomand Communications, Inc.; Volunteer First Services, Inc.; Ben Lomand  
Communications, LLC; and Volunteer First Services, LLC For Approval of an  
Internal Corporate Reorganization

Dear Ms. Dillon:

This letter is in response to my discussions with the Utilities Division staff  
regarding some follow-up questions and data requests for the above-referenced docket.

- 1) The surety bond for Volunteer First Services, LLC has been obtained. A copy is attached as Exhibit A. The original will be filed with the Tennessee Regulatory Authority upon receipt.
- 2) Both Ben Lomand Communications, LLC and Volunteer First Services, LLC have been registered with, and approved by, the Secretary of State. Attached as Exhibit B are the Articles of Organization for both limited liability companies.
- 3) Attached as Exhibit C are profiles of the key management staff for Ben Lomand Rural Telephone Cooperative, Inc. Such staff will hold the same positions in Ben Lomand Communications, LLC and Volunteer First Services, LLC.
- 4) Upon the transfer of assets from Ben Lomand Communications, Inc. to Ben Lomand Communications, LLC, Ben Lomand Communications, Inc. will be dissolved. See attached Exhibit D. The assets of Volunteer First Services, Inc.,

after transfer of its telecommunications services assets, including its Certificate of Convenience & Necessity, will be the stock of Volunteer First Services, LLC and Ben Lomand Communications, LLC.

- 5) As stated in my Response of November 30, 2007 to Data Request No. 1, Ben Lomand Communications, LLC is exempt from the surety bond due to the fact that it will have assets in excess of \$5 million dollars. Such assets will be transferred from Ben Lomand Communications, Inc. Financial information showing such assets of Ben Lomand Communications, Inc. which will be transferred to Ben Lomand Communications, LLC is attached hereto as **CONFIDENTIAL & PROPRIETARY EXHIBIT E**.
- 6) The customer notification letters submitted in my November 30, 2007 Response have been edited to include the sentence "Please be assured that you will not incur charges related to the transfer of your services to Ben Lomand Communications, LLC (or Volunteer First Services, LLC)." Attached hereto as Exhibits F and G are the customer notification letters with the additional sentence in bold clarifying that the customers will not be charged for the transfer of services.
- 7) I have verified that no "FCC 00-257" letter is required. Petitioners' Washington, D.C. legal counsel have opined that no carrier change notification (FCC Docket No. 00-257) is required by the FCC under the factual circumstances attendant to the planned corporate reorganization.

My clients and I greatly appreciate the efforts of the Tennessee Regulatory Authority staff in expediting this petition.

Sincerely,

A handwritten signature in cursive script, appearing to read "H. LaDon Baltimore".

H. LaDon Baltimore  
Counsel for Petitioners

**EXHIBIT A**

**SURETY BOND**

## TENNESSEE REGULATORY AUTHORITY

## TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: RSB2004255

**WHEREAS,** Volunteer First Services, LLC (the "Principal"), has applied to the Tennessee Regulatory Authority for authority to provide telecommunications services in the State of Tennessee; and

**WHEREAS,** under the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is required to file this bond in order to obtain such authority and to secure the payment of any monetary sanction imposed in any enforcement proceeding brought under Title 65 of the Tennessee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the Tennessee Regulatory Authority (the "TRA"); and

**WHEREAS,** RLI Insurance Company (the "Surety"), a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to issue this bond in order to permit the Principal to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated;

**NOW THEREFORE, BE IT KNOWN,** that we the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand dollars (\$20,000.00) lawful money of the United States of America to be used for the full and prompt payment of any monetary sanction imposed against the Principal, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind ourselves, our representatives, successors and assigns, each jointly and severally, firmly and unequivocally by these presents.

This bond shall become effective on the 3rd day of Dec, 2007, and shall be continuous; provided, however, that each annual renewal period or portion thereof shall constitute a new bond term. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the TRA and Principal by certified mail, it being understood that the Surety shall not be relieved of liability that may have accrued under this bond prior to the date of cancellation.

## PRINCIPAL

## SURETY

Name of Company authorized by the TRA

RLI Insurance Company

Company ID # as assigned by TRA

Name of Surety  
9025 N. Lindbergh Drive  
Peoria, IL 61615

SIGNATURE OF PRINCIPAL

SIGNATURE OF SURETY AGENT

Name:

Name:

Title:

Title: Attorney-in-Fact

Address of Surety Agent:

Southern Insurance Group, Inc.  
419 North Chancery Street  
McMinnville, TN 37110

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

## ACKNOWLEDGMENT OF PRINCIPAL

STATE OF TENNESSEE  
COUNTY OF \_\_\_\_\_

Before me, a Notary Public of the State and County aforesaid, personally appeared \_\_\_\_\_  
with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing  
bond on behalf of \_\_\_\_\_, and he acknowledged to me that he executed the same.

WITNESS my hand and seal this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

My Commission Expires:

\_\_\_\_\_, 20\_\_\_\_

\_\_\_\_\_  
Notary Public

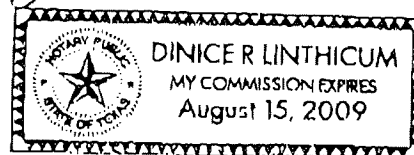
## ACKNOWLEDGMENT OF SURETY

STATE OF ~~TENNESSEE~~ Texas  
COUNTY OF Dallas

Before me, a Notary Public of the State and County aforesaid, personally appeared Sheila Hubbard  
\_\_\_\_\_ with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the  
foregoing bond on behalf of RLI Insurance Co., the within named Surety, a corporation licensed to do business in the  
State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state  
pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, and that he as such an individual being authorized to do so,  
executed the foregoing bond, by signing the name of the corporation by himself and as such individual.

WITNESS my hand and seal this 3rd day of December, 2007.

My Commission Expires:

8-15-2009, 2000\_\_\_\_\_  
Notary Public

This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the  
sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Regulatory  
Authority. State of Tennessee, this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
Name:\_\_\_\_\_  
Title:



RLI Surety  
A Division of RLI Insurance Company  
P.O. Box 3967 Peoria, IL 61612-3967  
Phone: 309-692-1000 Fax: 309-692-8637

## ACKNOWLEDGEMENT OF SURETY

STATE OF Texas  
COUNTY OF Dallas } ss.

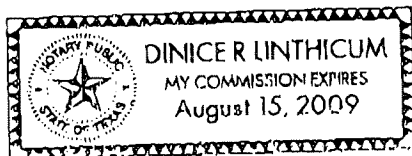
On this 3rd day of December, 2007, before me, a Notary Public in and for said County, personally appeared Sheila Hubbard, personally known to me, who being by me duly sworn did say that he/she is the aforesaid Attorney In Fact of the **RLI Insurance Company** of Peoria, Illinois, a corporation duly organized and existing under the laws of the State of Illinois, that the seal affixed to the foregoing instrument is the corporate seal of said corporation, that the said instrument was signed, sealed and executed in behalf of said corporation by authority of its Board of Directors, and further acknowledge that the said instrument and the execution thereof to be a voluntary act and deed of said corporation.

IN WITNESS WHEREOF, I have hereunto subscribed my name and affixed by official seal the day and year last above written.

My Commission Expires:

8-15-2009

Notary Public





RLI Surety  
A Division of RLI Insurance Company  
P.O. Box 3967 Peoria, IL 61612-3967  
Phone: 309-692-1000 Fax: 309-692-8637

# POWER OF ATTORNEY

RLI Insurance Company

Bond No. RSB2004255

## Know All Men by These Presents:

That the **RLI Insurance Company**, a corporation organized and existing under the laws of the State of Illinois, and authorized and licensed to do business in all states and the District of Columbia does hereby make, constitute and appoint: Sheila Hubbard in the City of Irving, State of Texas, as Attorney In Fact, with full power and authority hereby conferred upon him/her to sign, execute, acknowledge and deliver for and on its behalf as Surety, in general, any and all bonds, undertakings, and recognizances in an amount not to exceed Ten Million Dollars (\$10,000,000) for any single obligation, and specifically for the following described bond.

Principal: Volunteer First Services, LLC  
Obligee: Tennessee Regulatory Authority  
Type Bond: Tennessee Telecommunications Services Provider  
Bond Amount: \$ 20,000.00  
Effective Date: December 3, 2007

The RLI Insurance Company further certifies that the following is a true and exact copy of a Resolution adopted by the Board of Directors of RLI Insurance Company, and now in force to-wit:

"All bonds, policies, undertakings, Powers of Attorney, or other obligations of the corporation shall be executed in the corporate name of the Company by the President, Secretary, and Assistant Secretary, Treasurer, or any Vice President, or by such other officers as the Board of Directors may authorize. The President, any Vice President, Secretary, any Assistant Secretary, or the Treasurer may appoint Attorneys in Fact or Agents who shall have authority to issue bonds, policies, or undertakings in the name of the Company. The corporate seal is not necessary for the validity of any bonds, policies, undertakings, Powers of Attorney, or other obligations of the corporation. The signature of any such officer and the corporate seal may be printed by facsimile."

IN WITNESS WHEREOF, the RLI Insurance Company has caused these presents to be executed by its Vice President with its corporate seal affixed this 3rd day of December, 2007.

ATTEST:

Cynthia S. Dohm  
Cynthia S. Dohm Assistant Secretary



Roy C. Die  
Vice President

On this 3rd day of December, 2007, before me, a Notary Public, personally appeared Roy C. Die and Cynthia S. Dohm, who being by me duly sworn, acknowledged that they signed the above Power of Attorney as Vice President and Assistant Secretary, respectively, of the said RLI Insurance Company, and acknowledged said instrument to be the voluntary act and deed of said corporation.

Cherie L. Montgomery  
Cherie L. Montgomery Notary Public



**EXHIBIT B**

**ARTICLES OF ORGANIZATION**



**Secretary of State**  
**Division of Business Services**  
**312 Eighth Avenue North**  
**6th Floor, William R. Snodgrass Tower**  
**Nashville, Tennessee 37243**

DATE: 12/03/07  
REQUEST NUMBER: 6163-1264  
TELEPHONE CONTACT: (615) 741-2286  
FILE DATE/TIME: 12/03/07 1132  
EFFECTIVE DATE/TIME: 01/01/08 0001  
CONTROL NUMBER: 0564401

TO:  
BEN LOMAND COMMUNICATIONS, LLC  
311 N. CHANCERY ST.

MCMINNVILLE, TN 37110

RE:  
BEN LOMAND COMMUNICATIONS, LLC  
ARTICLES OF ORGANIZATION -  
LIMITED LIABILITY COMPANY

CONGRATULATIONS UPON THE FORMATION OF THE LIMITED LIABILITY COMPANY IN THE STATE OF TENNESSEE WHICH IS EFFECTIVE AS INDICATED ABOVE.

A LIMITED LIABILITY COMPANY ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DAY OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE LIMITED LIABILITY COMPANY'S FISCAL YEAR. ONCE THE FISCAL YEAR HAS BEEN ESTABLISHED, PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE LIMITED LIABILITY COMPANY AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE LIMITED LIABILITY COMPANY TO ADMINISTRATIVE DISSOLUTION.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE LIMITED LIABILITY COMPANY CONTROL NUMBER GIVEN ABOVE. PLEASE BE ADVISED THAT THIS DOCUMENT MUST ALSO BE FILED IN THE OFFICE OF THE REGISTER OF DEEDS IN THE COUNTY WHEREIN A LIMITED LIABILITY COMPANY HAS ITS PRINCIPAL OFFICE IF SUCH PRINCIPAL OFFICE IS IN TENNESSEE.

FOR: ARTICLES OF ORGANIZATION -  
LIMITED LIABILITY COMPANY

FROM:  
VOLUNTEER FIRST SERVICES, INC.  
P.O. BOX 670

MCMINNVILLE, TN 37111-0670

ON DATE: 11/05/07

RECEIVED: FEES \$300.00 \$0.00

TOTAL PAYMENT RECEIVED: \$300.00

RECEIPT NUMBER: 00004288075  
ACCOUNT NUMBER: 00529941



*Riley C. Darnell*

RILEY C. DARNELL  
SECRETARY OF STATE

State of Tennessee



Department of State  
Corporate Filings

312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, TN 37243

ARTICLES OF ORGANIZATION  
(LIMITED LIABILITY COMPANY)

(For use on or after 7/1/2006)

2007 NOV 26  
RILEY J. JONES  
SECRETARY OF STATE

For Office Use Only

NOV -5 PM 9:41  
SECRETARY OF STATE

The Articles of Organization presented herein are adopted in accordance with the provisions of the Tennessee Revised Limited Liability Company Act.

1. The name of the Limited Liability Company is: BEN LOMAND Communications, LLC

(NOTE: Pursuant to the provisions of TCA §48-249-106, each limited Liability Company name must contain the words "Limited Liability Company" or the abbreviation "LLC" or "L.L.C.")

2. The name and complete address of the Limited Liability Company's initial registered agent and office located in the state of Tennessee is:

Levy Knowles

(Name)

311 N. Chancery St.

(Street address)

Memphis

(City)

TN 37110

(State/Zip Code)

(County)

Warren

3. The Limited Liability Company will be: (NOTE: PLEASE MARK APPLICABLE BOX)

☒ Member Managed

☐ Manager Managed

☐ Director Managed

4. Number of Members at the date of filing, if more than six (6):

5. If the document is not to be effective upon filing by the Secretary of State, the delayed effective date and time is: (Not to exceed 90 days)

Date: January 1, 2008

Time: 12:01 AM

6. The complete address of the Limited Liability Company's principal executive office is:

311 N. Chancery St.

(Street Address)

Memphis

(City)

TN / Warren / 37110

(State/County/Zip Code)

7. Period of Duration if not perpetual:

8. Other Provisions:

9. THIS COMPANY IS A NONPROFIT LIMITED LIABILITY COMPANY (Check if applicable) ☐

11/1/07  
Signature Date

Levy Knowles  
Signature

Operation Manager  
Signer's Capacity (if other than individual capacity)

Levy Knowles  
Name (printed or typed)

Secretary of State  
Division of Business Services  
312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, Tennessee 37243

DATE: 12/03/07  
REQUEST NUMBER: 6163-1253  
TELEPHONE CONTACT: (615) 741-2286  
FILE DATE/TIME: 12/03/07 1132  
EFFECTIVE DATE/TIME: 01/01/08 0001  
CONTROL NUMBER: 0564399

TO:  
VOLUNTEER FIRST SERVICES, LLC  
311 N. CHANCERY ST.

MCMINNVILLE, TN 37110

RE:  
VOLUNTEER FIRST SERVICES, LLC  
ARTICLES OF ORGANIZATION -  
LIMITED LIABILITY COMPANY

CONGRATULATIONS UPON THE FORMATION OF THE LIMITED LIABILITY COMPANY IN THE STATE OF TENNESSEE WHICH IS EFFECTIVE AS INDICATED ABOVE.

A LIMITED LIABILITY COMPANY ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DAY OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE LIMITED LIABILITY COMPANY'S FISCAL YEAR. ONCE THE FISCAL YEAR HAS BEEN ESTABLISHED, PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE LIMITED LIABILITY COMPANY AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE LIMITED LIABILITY COMPANY TO ADMINISTRATIVE DISSOLUTION.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE LIMITED LIABILITY COMPANY CONTROL NUMBER GIVEN ABOVE. PLEASE BE ADVISED THAT THIS DOCUMENT MUST ALSO BE FILED IN THE OFFICE OF THE REGISTER OF DEEDS IN THE COUNTY WHEREIN A LIMITED LIABILITY COMPANY HAS ITS PRINCIPAL OFFICE IF SUCH PRINCIPAL OFFICE IS IN TENNESSEE.

FOR: ARTICLES OF ORGANIZATION -  
LIMITED LIABILITY COMPANY

ON DATE: 11/05/07

FROM:  
VOLUNTEER FIRST SERVICES, INC.  
P.O. BOX 670

MCMINNVILLE, TN 37111-0670

RECEIVED: FEES \$300.00 \$0.00  
TOTAL PAYMENT RECEIVED: \$300.00

RECEIPT NUMBER: 00004288080  
ACCOUNT NUMBER: 00529941



SS-4458

*Riley C. Darnell*

RILEY C. DARNELL  
SECRETARY OF STATE

**FILED**

State of Tennessee

Department of State  
Corporate Filings312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, TN 37243RECEIVED  
ARTICLES OF ORGANIZATION  
(LIMITED LIABILITY COMPANY)

2007 DEC -3 AM 11:32 (For use on or after 12/1/2006)

RILEY HANDELL  
SECRETARY OF STATE

For Office Use Only

2007 NOV 26 AM 9:01

RILEY HANDELL  
SECRETARY OF STATE

The Articles of Organization presented herein are adopted in accordance with the provisions of the Tennessee Revised Limited Liability Company Act.

1. The name of the Limited Liability Company is: Volunteer First Services, LLC

(NOTE: Pursuant to the provisions of TCA §48-249-106, each limited Liability Company name must contain the words "Limited Liability Company" or the abbreviation "LLC" or "L.L.C.")

2. The name and complete address of the Limited Liability Company's initial registered agent and office located in the state of Tennessee is:

Levoy Knowles

(Name)

311 N. Chancery St.

(Street address)

McMinnville

(City)

TN 37110

(State/Zip Code)

(County)

Warren

3. The Limited Liability Company will be: (NOTE: PLEASE MARK APPLICABLE BOX)

☒ Member Managed☐ Manager Managed☐ Director Managed

4. Number of Members at the date of filing, if more than six (6): \_\_\_\_\_

5. If the document is not to be effective upon filing by the Secretary of State, the delayed effective date and time is: (Not to exceed 90 days)

Date: January 1, 2008 Time: 12:01 AM

6. The complete address of the Limited Liability Company's principal executive office is:

311 N. Chancery St.

(Street Address)

McMinnville

(City)

TN Warren 37110

(State/County/Zip Code)

7. Period of Duration if not perpetual: \_\_\_\_\_

8. Other Provisions: \_\_\_\_\_

9. THIS COMPANY IS A NONPROFIT LIMITED LIABILITY COMPANY (Check if applicable) ☐

11/1/07  
Signature DateLevoy Knowles  
SignatureOperation Manager  
Signer's Capacity (if other than individual capacity)Levoy Knowles  
Name (printed or typed)

6154-REAR

6152.1227

6153.1253

## **EXHIBIT C**

### **MANAGEMENT PROFILES**

Levoy Knowles, Chief Executive Officer

Levoy Knowles, Chief Executive Officer, has been employed by Ben Lomand Rural Telephone Coop, Inc for twenty-five years. He has served as General Manager and CEO since 1989. In addition to his duties as CEO of Ben Lomand Rural Telephone Coop, Inc, he also serves as board member and Executive Vice-President of Ben Lomand Communications, Inc and is a board member and President of Volunteer First Services, Inc. It is anticipated that he will serve as Chief Manager of both of the newly formed LLC's. Mr. Knowles is a CPA by training. His finance training and experience have been essential in making business decisions. He has demonstrated his ability to understand the upcoming technologies and how to implement them into his business plan. He is a two-term director of the USTA, past president and current director of TTA, on the board of directors for the Rural Independent Competitive Alliance, Associated Networks Partners, Inc., Warren County Industrial Development Board, and a Rotarian (currently president.)

Mr. Knowles is a graduate of Tennessee Technological University with a B.S. in business administration. He earned his CPA certificate and is a member of state and national CPA associations.

Gail Woodlee, Chief Financial Officer

Gail Woodlee, Chief Financial Officer, has thirty-three years of service with Ben Lomand Rural Telephone Coop, Inc in various accounting positions. Ms. Woodlee is a graduate of Middle Tennessee State University. She has a Bachelor of Science degree with a major in accounting. She also has a Certificate of Proficiency with the USDA Graduate School in Bookkeeping and Accounting. Ms. Woodlee has served on the National Exchange Carrier Association Average Schedule Task Force. She is well thought of by the other independent telephone companies and cooperatives in Tennessee.

David Vaughn, Chief Operating Officer

David Vaughn, Chief Operating Officer, has been with Ben Lomand Rural Telephone Coop, Inc for eighteen years. Mr. Vaughn is a graduate of Tennessee Technological University with a B.S. in Business Administration/Accounting.

Mr. Vaughn started his career with Ben Lomand as an Accounting Assistant. After being promoted within the Accounting Department he became the company's first Human Resources Supervisor during a period of rapid growth which doubled the number of employees. The company has continually added responsibilities to his position such as regulatory affairs and the development plus management of the Customer Response Center. Mr. Vaughn also represents Ben Lomand as a Director on the Board of the Tennessee Telecommunications Association.



**EXHIBIT D**

**DISSOLUTION NOTICE FOR  
BEN LOMAND COMMUNICATIONS, INC.**

**Secretary of State**  
**Division of Business Services**  
312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, Tennessee 37243

DATE: 12/03/07  
REQUEST NUMBER: 6163-1267  
TELEPHONE CONTACT: (615) 741-2286  
FILE DATE/TIME: 12/03/07 1132  
EFFECTIVE DATE/TIME: 12/03/07 1630  
CONTROL NUMBER: 0268601

TO:  
BEN LOMAND COMMUNICATIONS, INC.  
311 N. CHANCERY ST.  
MCMINNVILLE, TN 37110

RE:  
BEN LOMAND COMMUNICATIONS, INC.  
OTHER DOCUMENT

THIS WILL ACKNOWLEDGE THE FILING OF THE ATTACHED DOCUMENT WITH AN  
EFFECTIVE DATE AS INDICATED ABOVE.

FOR: OTHER DOCUMENT

FROM:  
BEN LOMAND COMMUNICATIONS, INC.  
PO BOX 638  
MCMINNVILLE, TN 37111-0638

ON DATE: 12/03/07

RECEIVED: FEES \$20.00 \$0.00

TOTAL PAYMENT RECEIVED: \$20.00

RECEIPT NUMBER: 00004295728  
ACCOUNT NUMBER: 00205948



55-4457

*Riley C. Darnell*

RILEY C. DARNELL  
SECRETARY OF STATE

**FILED**RECEIVED  
STATE OF TENNESSEE

2007 DEC -3 AM 11:32

RILEY GARNELL  
SECRETARY OF STATE**Ben Lomand**  
COMMUNICATIONS

November 19, 2007

Tennessee Secretary of State  
Division of Business Services  
312 Eighth Avenue North  
6<sup>th</sup> FL, William R. Snodgrass Tower  
Nashville, TN 37243

RE: Business Name Availability Guidelines  
Existing Name: Ben Lomand Communications, Inc.  
Applicant Name: Ben Lomand Communications, LLC

To Whom It May Concern:

There currently exists a Tennessee corporation named Ben Lomand Communications, Inc.; Ben Lomand Communications, Inc. will be dissolved within 60 days. I, Joe C. Roper, President, of Ben Lomand Communications, Inc., consent in writing to the use of the name by the applicant Ben Lomand Communications, LLC.

I request in writing that the \$300 initially mailed with the application for Ben Lomand Communications, LLC be applied to this application.

Sincerely,



Joe C. Roper  
President

JR:pb

Enclosure

F162.1235

E162.1267



**EXHIBIT E**

**CONFIDENTIAL & PROPRIETARY**

(PROVIDED IN SEALED ENVELOPE)

**EXHIBIT F**

**CUSTOMER NOTIFICATION LETTER**

EXHIBIT F

[Insert company logo or name]

[Insert date]

Dear Valued Customer:

Ben Lomand Communications, Inc. has changed its name to Ben Lomand Communications, LLC to reflect a corporate reorganization. As an existing customer, the only change you will see is a change in the name of Ben Lomand Communications, Inc. to Ben Lomand Communications, LLC.

As a customer of Ben Lomand Communications, LLC you will continue to receive telecommunications services with the same rates, features, terms and conditions as you currently enjoy. Under Tennessee law, we are required to give you thirty days notice if there will be any rate increases within ninety days of the name change. At this time, we do not anticipate any such changes.

There is no action required on your part. You will automatically become a customer of Ben Lomand Communications, LLC. You may, of course, choose another provider for your telephone service, subject to any restrictions in your service arrangement with Ben Lomand Communications, Inc. Any preferred carrier freezes in place will automatically be lifted, and will be reinstated at no charge. **Please be assured that you will not incur charges related to the transfer of your services to Ben Lomand Communications, LLC.**

We look forward to serving you and appreciate your continued business. In the meantime, if you have specific questions about this notice, please contact us at: (931) 507-0581 or (931) 837-0581

Sincerely,

Ben Lomand Communications, Inc.  
Ben Lomand Communications, LLC

**EXHIBIT G**

**CUSTOMER NOTIFICATION LETTER**

## EXHIBIT G

[Insert company logo or name]

[Insert date]

Dear Valued Customer:

Volunteer First Services, Inc. has changed its name to Volunteer First Services, LLC to reflect a corporate reorganization. As an existing customer, the only change you will see is a change in the name of Volunteer First Services, Inc. to Volunteer First Services, LLC.

As a customer of Volunteer First Services, LLC you will continue to receive telecommunications services with the same rates, features, terms and conditions as you currently enjoy. Under Tennessee law, we are required to give you thirty days notice if there will be any rate increases within ninety days of the name change. At this time, we do not anticipate any such changes.

There is no action required on your part. You will automatically become a customer of Volunteer First Services, LLC. You may, of course, choose another provider for your telephone service, subject to any restrictions in your service arrangement with Volunteer First Services, Inc. Any preferred carrier freezes in place will automatically be lifted, and will be reinstated at no charge. **Please be assured that you will not incur charges related to the transfer of your services to Volunteer First Services, LLC.**

We look forward to serving you and appreciate your continued business. In the meantime, if you have specific questions about this notice, please contact us at: (931) 484-5097.

Sincerely,

Volunteer First Services, Inc.  
Volunteer First Services, LLC