

TENNESSEE REGULATORY AUTHORITY



Eddie Roberson, Chairman
Pat Miller, Director
Sara Kyle, Director
Ron Jones, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

September 14, 2007

Mark Stern
GoAmerica Relay Services Corp.
433 Hackensack Ave., 3rd Floor
Hackensack, NJ 07601

Dulaney O'Roark III
Verizon
5055 North Point Parkway
Alpharetta, GA 30022

RECEIVED
2007 SEP 14 PM 1:15
T.R.A. DOCKET ROOM

Re: Docket No. 07-00204 – Joint Petition of Verizon Communications Inc., MCI Communications Services, Inc. D/B/A Verizon Business Services, Verizon Services Corporation and GoAmerica Relay Services Corp. for Expedited Approval of the Assignment of the Contract to Provide Relay Services from Verizon Services Corporation to GRSC, for GRSC to Utilize Stellar Nordia Services, LLC as a Subcontractor in the Performance of the Contract, and for the Transfer of Related Assets from Verizon Business Services to GRSC.

Docket No. 07-00205 – Application of GoAmerica Relay Service Corp. for a Certificate to Provide Competing Local Telecommunications Services.

Dear Messrs. O'Roark and Stern:

In order to fully analyze the above-referenced filings, the Tennessee Regulatory Authority requires additional information. Please provide the information requested below by September 21, 2007, and refer to this correspondence as Data Request No. 1 in the response.

1. When did GoAmerica, the parent company of GoAmerica Relay Service Corp. ("GRSC"), begin providing relay services? The attached SEC Form 10-K indicates late March 2005 while the pre-filed testimony of Mr. Mark L. Stern indicates GoAmerica has been providing relay services since 2004. Please clarify.
2. Provide a list of states in which GRSC has provided or currently provides relay service.
3. Have there been any consumer complaints regarding the relay services provided by GoAmerica GRSC, or Stellar Nordia Services, LLC ("Stellar Nordia")? If so, list the date of the complaint, nature of the complaint and how the complaint was resolved. Please provide monthly call center performance reports for states, territories or districts in which Stellar Nordia provided relay services during 2006 and 2007.
4. If the *Petition* in Docket 07-00204 is approved, where will the call center be located? How many employees will be dedicated to the relay call center? Is there any intention to reduce the number of staff below current levels?

5. Provide a \$20,000 corporate surety bond or irrevocable letter of credit pursuant to T.C.A. § 65-4-125.
6. To demonstrate technical ability GoAmerica partially relies on a contract with Stellar Nordia and its experience with Relay Services. Please describe Stellar Nordia's technical ability including backgrounds of key personnel.
7. Provide a signed verification from Verizon Communications Inc., verifying that the information contained in the *Petition* submitted in Docket No. 07-00204 is true and correct to its best knowledge, information, and belief.
8. Provide a copy of all contracts between GRSC and Stellar Nordia that pertain to providing relay service in Tennessee.
9. Provide the status and periodic updates, as necessary, concerning review and approval of the transaction described in Docket No. 07-00204 in other states.
10. Will the transfer of control in Docket No. 07-00204 be submitted to the FCC for approval? If so, provide the docket number and status.
11. From our initial review, it appears that Stellar Nordia would be providing telecommunications services in Tennessee. Does Stellar Nordia plan to apply for a certificate of convenience and necessity? If not, why?

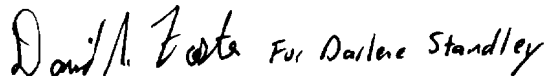
If you have any questions or need further assistance, please call Lisa Foust at 615-741-2904, ext. 220 or e-mail her at Lisa.Foust@state.tn.us. Please respond by sending the original and 13 copies either by U.S. Mail or express mail. Alternatively, you may send the original and four (4) copies along with an electronic file to:

Ms. Sharla Dillon, Docket Room Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505
Sharla.dillon@state.tn.us

Sincerely,



Jerry Kettles, Chief
Economic Analysis & Policy Division



Darlene Standley, Chief
Utilities Division

Cc: Melvin Malone (via Fax)
Dana Frix (via Fax)